

# HENNY TASKER

## USER EXPERIENCE DESIGNER

### EDUCATION

Winter 2020	MSI User Experience Research and Design   University of Michigan Achievement Award Fellow Library Engagement Fellow
Winter 2009	BA History, Museum Studies, Writing   University of Michigan Summa cum laude

### EXPERIENCE

Oct 2018-Apr 2019	User Experience Research Fellow   University of Michigan Libraries Assess and apply user experience research techniques to Library Research Guides at the Taubman Health Sciences Library. Manage and scope project to gather and analyze data to improve the design, navigation, and content curated by Library staff.
Sept-Dec 2018	User Privacy Consultant   Society for College and University Planning Worked as part of a consulting group to evaluate how nonprofit employees share sensitive data and their understanding of business needs behind current processes. Provided recommendations for new processes which prioritized internal communication while keeping consumer data secure.
2015-2018	Instructional Designer   University of Michigan Developed and implemented standards for online instructional design, wrote use-case reports concerning curriculum and online learning management systems (LMS). Consulted with faculty to create online content for courses through LMS user interface and LTIs.
2013-2014	Peace Corps Philippines Education Volunteer   United States Peace Corps Delivered English-language lessons to elementary school students, coordinated and taught district-wide technology seminars for teachers' continuing education. Assisted with fundraising and opened an e-classroom center as part of national plan for technical education.

### SKILLS

UX Design	Affinity Diagrams (KL Method), Storyboarding, Asset Mapping, Ethnographic Methodologies, Digital Prototyping
UX Research	Usability Framing and Testing, Contextual Inquiry, Ethnographic Theory, Heuristic Evaluations, Interview Design, Survey Methodologies
Toolkit	Adobe XD, Photoshop, Illustrator, InDesign, Sketch, Python, Javascript, HTML5, CSS