

HENNY TASKER

USER EXPERIENCE RESEARCH & DESIGN

Website www.hennyt.com

EDUCATION

- Winter 2020 MSI User Experience Research and Design | University of Michigan
Achievement Award Fellow
Library Engagement Fellow
- Winter 2009 BA History, Museum Studies, Writing | University of Michigan
Summa cum laude

EXPERIENCE

- Oct 2018-Apr 2019 User Experience Research Fellow | [University of Michigan Libraries](#)
Assess and apply user experience research techniques to Library Research Guides at the Taubman Health Sciences Library. Manage and scope project to gather and analyze data to improve the design, navigation, and content curated by Library staff.
- Sept-Dec 2018 User Privacy Consultant | [Society for College and University Planning](#)
Worked as part of a consulting group to evaluate how nonprofit employees share sensitive data and their understanding of business needs behind current processes. Provided recommendations for new processes which prioritized internal communication while keeping consumer data secure.
- 2015-2018 Instructional Designer | [University of Michigan](#)
Developed and implemented standards for online instructional design, wrote use-case reports concerning curriculum and online learning management systems (LMS). Consulted with faculty to create online content for courses through LMS user interface and LTIs.
- 2013-2014 Peace Corps Philippines Education Volunteer | [United States Peace Corps](#)
Delivered English-language lessons to elementary school students, coordinated and taught district-wide technology seminars for teachers' continuing education. Assisted with fundraising and opened an e-classroom center as part of national plan for technical education.

SKILLS

- UX Design Affinity Diagrams (KL Method), Storyboarding, Asset Mapping, Ethnographic Methodologies, Digital Prototyping
- UX Research Usability Framing and Testing, Contextual Inquiry, Ethnographic Theory, Heuristic Evaluations, Interview Design, Survey Methodologies, Card Sorting, A/B Testing
- Toolkit Adobe XD, Sketch, Photoshop, Illustrator, InDesign, Python, Javascript, HTML5, CSS