Relational Databases and Datawarehousing DWH + BI



What do we learn?

- Basic concepts, advantages and disadvantages of Data Warehousing
- Differences between OLTP and Data Warehousing systems
- Architecture and most important components of a Data Warehouse
- How Data Warehousing has evolved
- Problems with Data Warehousing
- The concept of a data mart
- Activities to start a Data Warehouse project
- Kimball's methodology
- Concepts of Dimensional modelling
- Creation of a DWH



Introduction



"We proberen continu op de hoogte te blijven. Rapportering is daarbij zeer belangrijk. Ik weet elke dag hoeveel volk er in Pairi Daiza en SnowWorld is geweest, hoeveel dat is in vergelijking met het jaar ervoor, en hoeveel de mensen gespendeerd *hebben.* Ik weet ook elke dag alles van elk van onze deelelementen in Durbuy, tot en met hoeveel mensen er snoepjes kopen of mountainbikes gehuurd hebben. Wij worden geroepen op speciale momenten, zoals een overname, een investering of personeelskeuzes. Dan willen wij ook toegevoegde waarde bieden, en alleen als je continu al je dossiers beheerst, kan je er heel snel op inspelen."

Marc Coucke in Trends op 22/01/2020



April 2021 Job opening:



SQL DWH Developer



Introduction

- There is a growing need to turn data into information
 - Flexible business reporting available for the business
 - Data in DWH grows exponentially
 - Terabytes of data in a DWH are 'normal'
 - Applications using data have become more complex
 - Traditional reporting
 - Advanced analysis
 - All traditional DBMS offer DWH facilities



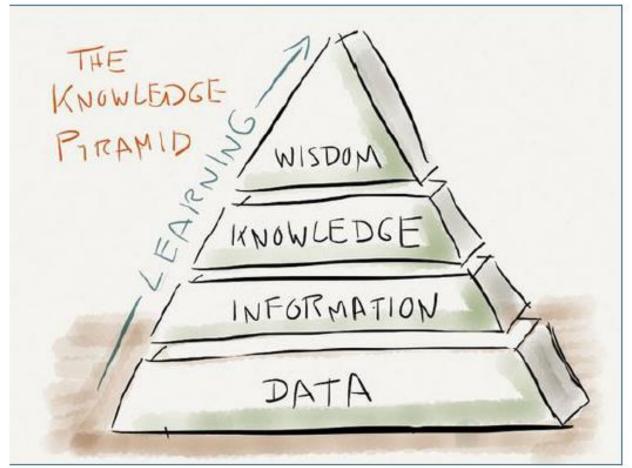




Image: pinterest

Business Intelligence (BI): definition

Business Intelligence(BI) comprises the set of strategies, processes, applications, data, technologies and technical architectures which are used by enterprises to support the collection, data analysis, presentation and dissemination of business information.

BI technologies provide historical, current and predictive views of business operations.

Common functions of business intelligence technologies include reporting, online analytical processing, analytics, data mining, process mining, complex event processing, business performance management, benchmarking, text mining, predictive analytics and prescriptive analytics.

Source: wikipedia

Business Intelligence (BI): another definition

 Business intelligence, or BI, is a blanket term for technology that helps companies organize and query their data to help them improve operations and make more money.

Source: http://fortune.com/2017/04/25/infor-buys-business-intelligence-player



Drivers for increasing use of BI

- Digitalisation (ERP, CRM, PLM, DAM, PIM, ...)
- Connectors between BI software and Business software
 - Way of working can stay the same
 - BI comes on top of the existing SW
- Data overflow
- Complexity and Speed of change in the Business Environment
 - Gut feeling and experience is often not sufficient anymore
- Reduce inefficiencies, inaccuracies
 - Anti Excel culture
- Decreasing Cost



Datawarehousing & Business Intelligence - introduction

BI technology vendors

- Microsoft:
 - Reporting: Microsoft reporting services + PowerBI
 - BI + data mining: SSAS (SQL Server Analysis Services)
 - ETL: SSIS (SQL Server Integration Services)
- Cognos (now IBM)
 - ETL
 - Reporting tools
- Business Objects (now SAP)
 - Reporting
 - ETL
- SAP Business Warehouse
 - Kubus
- Tableau
- Datastage ETL
- QlikView rapportering



Gartner Magic Quadrant for Business Intelligence and Analytics Platforms, February 2021 (commercial software)



Datawarehouse: definition

A data warehouse is an integrated, subject oriented, time variant and non volatile collection of data to support decisions taken on management level.

Subject oriented

- The warehouse is organized around the major subjects of the enterprise (e.g. customers, products, and sales) rather than the major application areas (e.g. customer invoicing, stock control, and product sales).
- This is reflected in the need to store decision-support data
 rather than application-oriented data.

Properties

Integrated

 The data warehouse integrates corporate application-oriented data from different source systems, which often includes data that is inconsistent.

Time

- Data in the warehouse is only accurate and valid at some point in time or over some time interval.
- Time-variance is also shown in the extended time that the data is held, the implicit or explicit association of time with all data, and the fact that the data represents a series of snapshots:
 - E.g. unit price of a product can be stored historically or can be a snaSENT
 - DW will built history by taking regular snapshots.

Properties

Non volatile

- Data in the warehouse is not normally updated in realtime (RT) but is refreshed from operational systems on a regular basis. (However, emerging trend is towards RT or near RT DWs).
- New data is always added as a supplement to the database, rather than a replacement.

Aggregated data

E.g. generated by GROUP BY



Goals of DWH

- Reporting
- Analysis of events in the past or actual events
- Predictions based on trend analysis
- Multidimensional reporting
- Empowerment of end user by offering simplified reporting tools (cf. SQL: only specialist can write SQL)
- Data mining

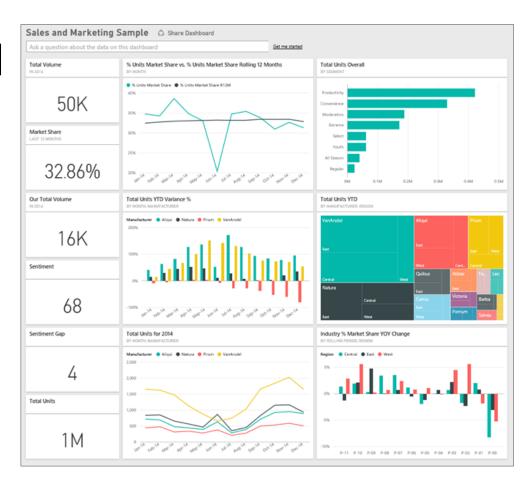


DWH is <u>a</u> technology used to realize BI solutions, but it is by far <u>not the only</u> technology.

E.g. multidimensional report

Genre	2013	2014	2015	2016	2017	Total
Alternative		5.94	3.96	3.96		13.86
Alternative & Punk	62.37	39.60	45.54	38.61	55.44	241.56
Blues	10.89	10.89	19.80	8.91	9.90	60.39
Bossa Nova	0.99	1.98	7.92		3.96	14.85
Classical		13.86	9.90	16.83		40.59
Comedy		3.98	1.99	11.94		17.91
Drama		17.91	11.94	17.91	9.95	57.71
Easy Listening	2.97	1.98	2.97		1.98	9.90
Electronica/Dance	1.98	3.96	1.98	2.97	0.99	11.88
Heavy Metal	3.96	2.97		2.97	1.98	11.88
Hip Hop/Rap	1.98	2.97	3.96	3.96	3.96	16.83
Jazz	19.80	15.84	15.84	5.94	21.78	79.20
Latin	82.17	77.22	80.19	63.36	79.20	382.14
Metal	61.38	53.46	25.74	65.34	55.44	261.36
Рор	0.99	8.91	9.90	7.92		27.72
R&B/Soul	7.92	8.91	6.93	9.90	6.93	40.59
Reggae	5.94	6.93	7.92	5.94	2.97	29.70
Rock	178.20	155.43	156.42	162.36	174.24	826.65
Rock And Roll	0.99	1.98	0.99	1.98		5.94
Sci Fi & Fantasy		9.95	17.91	11.94		39.80
Science Fiction		3.98	3.98	1.99	1.99	11.94
Soundtrack	3.96	3.96	4.95	3.96	2.97	19.80
TV Shows		25.87	27.86	25.87	13.93	93.53
World	2.97	2.97	0.99	2.97	2.97	12.87
Total	449.46	481.45	469.58	477.53	450.58	2,328.60

E.g. BI dashboard for manager



Advantages

High ROI (return on investment)

 Large investments with potentials high ROI after a short period.

Competitive advantage

 Decision makers get access to data that was not available, unknown or unused before.



Advantages

- Increased productivity of corporate decisionmakers
 - Decision makers get one consistent view on the enterprise
 - Because data of different sources can be integrated to one consistent view, that is subject oriented and keeps history.
 - Decision makers can make more substantial, more accurate and more consistent analysis
 - Tools can help turn data into useful information.



Comparison of OLTP Systems and Data Warehousing

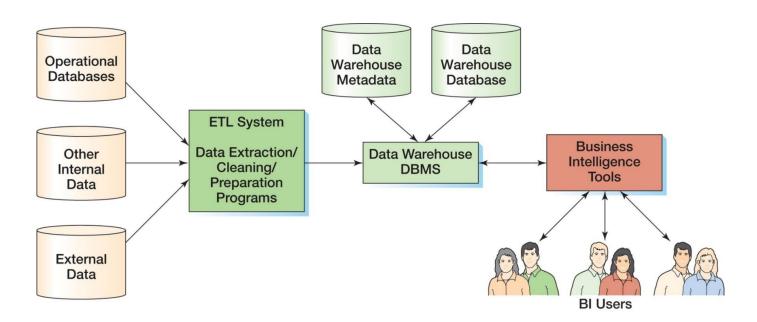
CHARACTERISTIC	OLTP SYSTEMS	DATA WAREHOUSING SYSTEMS
Main purpose	Support operational processing	Support analytical processing
Data age	Current	Historic (but trend is toward also including current data)
Data latency	Real-time	Depends on length of cycle for data supplements to warehouse (but trend is toward real-time supplements)
Data granularity	Detailed data	Detailed data, lightly and highly summarized data
Data processing	Predictable pattern of data insertions, deletions, updates, and queries. High level of transaction throughput.	Less predictable pattern of data queries; medium to low level of transaction throughput
Reporting	Predictable, one-dimensional, relatively static fixed reporting	Unpredictable, multidimensional, dynamic reporting
Users	Serves large number of operational users	Serves lower number of managerial users (but trend is also toward supporting analytical requirements of operational users)



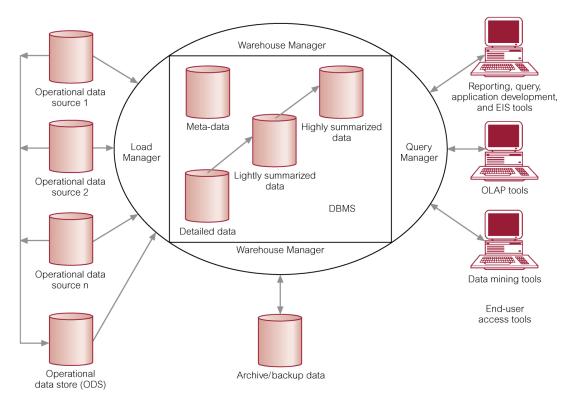
Architecture



DWH components

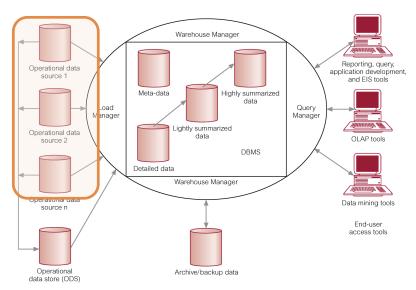








- Operational data
- Sources of data
 - Mainframe (hierarchical, network, relational db)
 - Departmental data in files and RDBM systems
 - Private data on workstations and private servers
 - External systems
 - Internet, e.g. prices of competitors
 - Commercial DB
 - Data used by customers or suppliers

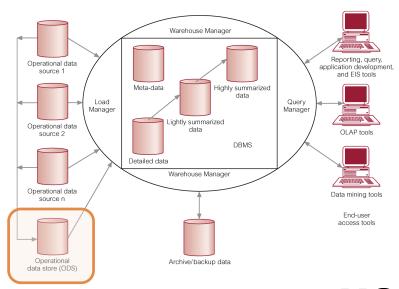




- Operational data source
- Repository
 - Current, integrated data
 - Preparing step in development of DWH,

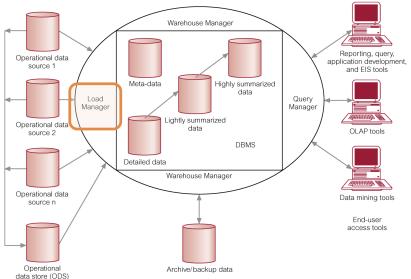
or

Support for reporting services in legacy systems



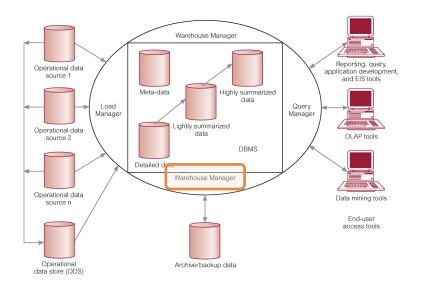


- ETL manager
 - Supports all ETL operations
 (Extraction, Transformation and Load) on data
 - Either directly on operational data
 - Or on operational data store



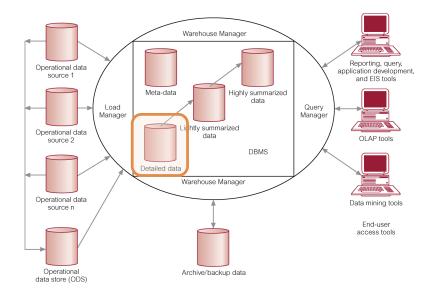


- Warehouse manager
 - Management of data in the DV
 - Analysis of data to guarantee consistency
 - Transformation and merging data from sources or temporary storage in DWH tables
 - Creation of indexes and views
 - Possibly denormalised
 - Creation of aggregates (data summary)
 - Back-up and archiving of the data



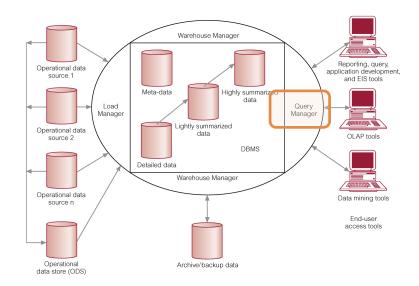


- Detailed data
 - This data is added to the DWH on a regular (e.g. daily) basis



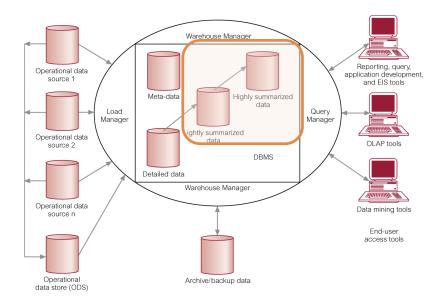


- Query manager
 - Management of user queries
 - Use of correct tables
 - Execution/scheduling of queries
 - Profile generations
 - Proposals for aggregates and indexes



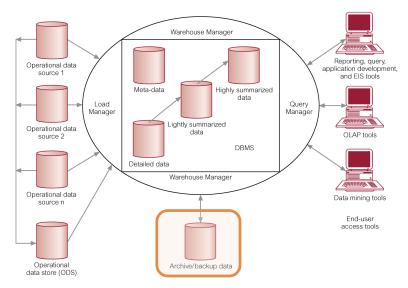


- Summarised data
 - Predefined summarised data
 - Can be adapted in a flexible way so different sorts of queries are supported
 - Improved query execution performance as opposed to detailed data because data is "prepared"



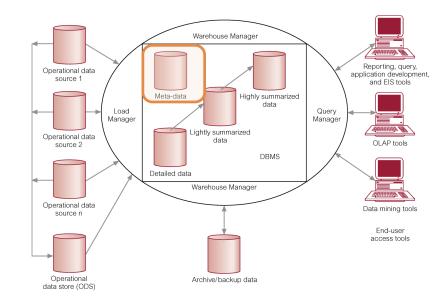


- Archive/back-up data
 - For both detailed and backup data
 - Summarised data can be kept longer than detailed data



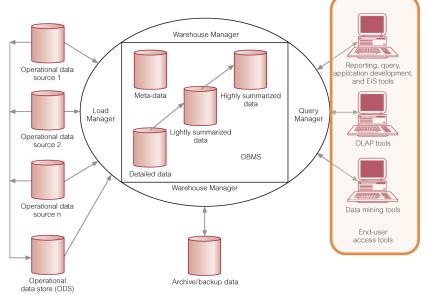


- Meta data
 - Necessary for
 - ETL
 - DWH manager
 - Query manager
- Several versions of metadata each adapted to a specific process
- Allows to determine the source of each data item in the DWH



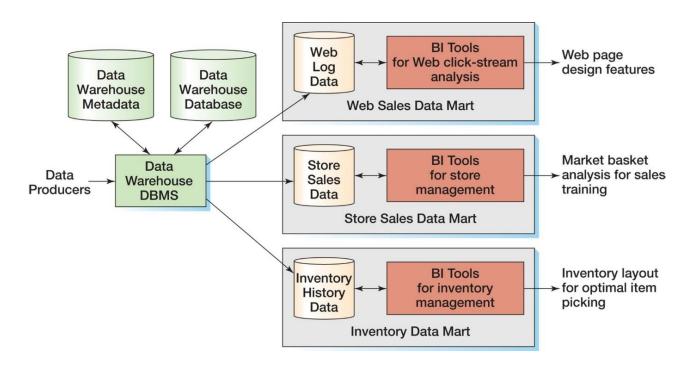


- End user access tools
 - Reporting and querying
 - Application development tools
 - OLAP tools
 - Data mining tools





DWH & Data marts





Datamart

A DB existing of a **subset of company data** to support the needs of a particular business unit for data analysis, or, to support users sharing the same needs for analyzing **business processes**.

Why a data mart?

- To give users access to the data they analyse most frequently
- To offer data in a way that corresponds to the collective view of a group of users in a department or a group of users in the same business process
- To improve response time by offering lower data volumes
- To offer data in a format that fits the tools used by end users (OLAP, datamining tools)
- Reduction of complexity in the ETL process
- Reduction of cost as opposed to the setup of a complete DWH

Data Mining Applications

- Data mining is used to:
 - Perform what-if analyses
 - Perform predictions ("predictive analysis")
 - Facilitate the decision process
- Data mining applications use sophisticated statistical and mathematical techniques
- Reports are less critical



Underestimation of resources (costs) for ETL

- Extraction, transformation and loading of data in the DWH takes a major part of the development time
- Projects might take years

Hidden problems with source systems

- Are sometimes only discovered after years
- Can be solved either in DWH or in operational DB
- E.g. fields allowing NULL values: some offices never fill out the fields, although data is available and can be useful

Required data not captured

- Change actual system or develop separate system for those data
- E.g. the data a customer has registered is not captured

Increased end-user demands

- Demand for more user friendly, powerful and sophisticated tools
- Enhanced load of IT personnel
- Better end user training



- Data homogenization
 - Trying to focus on similarities between data might lower the use of the data
 - E.g. similarities between sale and rent of properties
- Need for concurrent support of several (historical) versions
 - Operational systems evolve (i.e. database schema changes over time) but data from older versions and newer versions resides together in the DWH
 - Might be challenging



High demand for resources

E.g. disk space

Data ownership

 Sensitive departmental data (e.g. HR) is highly secured in HR department but is widely available in DWH

High maintenance

 Each change in business processes or in sources systems influences the DWH (both structure and ETL)



Long projects

- Development can take years
- Phased development through data marts (see further) might be recommended

DWH creates expectation of user 'empowering':

- Make own reports, analyses
- Less need for IT
- But:
 - Meta dictionary that describes data in DWH is necessary
 - Dependency of a few specialists remains



- Complexity of integration
 - Different DWH tools have to work together smoothly
- Complex change and version management
 - Consistency in reporting between versions of underlying databases
 - Night might be too short for ETL



Problems with Operational data

- Dirty data
- Missing values
- Inconsistent data
- Data not integrated
- Wrong format
 - Too fine
 - Not fine enough
- Too much data
 - Too many attributes
 - Too much volume



Design



Design of a DWH

2 development methodologies

Inmon

- Creation of a data model based on all data of the organisation;
- Enterprise Data Warehouse (EDW);
- Used to distil data marts for each department;
- Uses traditional methods for describing EDW:
 - ERD;
 - Tables in normal form.



Design of a DWH

Kimball

- Starts by identifying the information requirements (referred to as analytical themes) and associated business processes of the enterprise
 - → Data Warehouse Bus Matrix;
- This first data mart is critical in setting the scene for the later integration of other data marts as they come online;
- The integration of data marts ultimately leads to the development of an EDW;
- Uses dimensionality modelling to establish the data model
 (called star schema) for each data mart.

Kimball's Business Dimensional Lifecycle

- Guiding principle
 - Meet the information requirements of the enterprise by building
 - single,
 - · integrated,
 - easy-to-use,
 - high-performance information infrastructure, which is delivered in meaningful increments of 6 to 12 months timeframes.



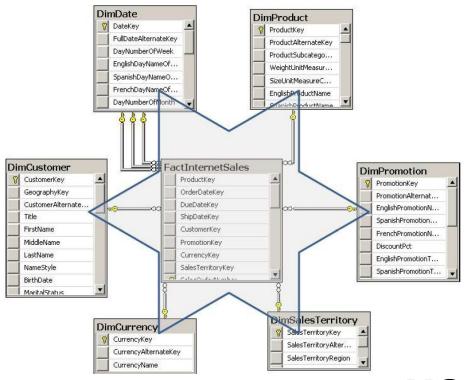
Kimball's Business Dimensional Lifecycle

- Goal
 - Deliver the entire solution including
 - the data warehouse,
 - ad hoc query tools,
 - reporting applications,
 - advanced analytics
 - all the necessary training and support for the users.



Star schema

A Star schema is a logical structure that has a fact table (containing factual data) in the center, surrounded by denormalized dimension tables (containing reference data).



Remark:

- Natural keys from the operational system are available but not as a key in the star schema
- Surrogate integer keys are used instead because they are simpler and faster
- This way independence between OLTP and DWH is ensured

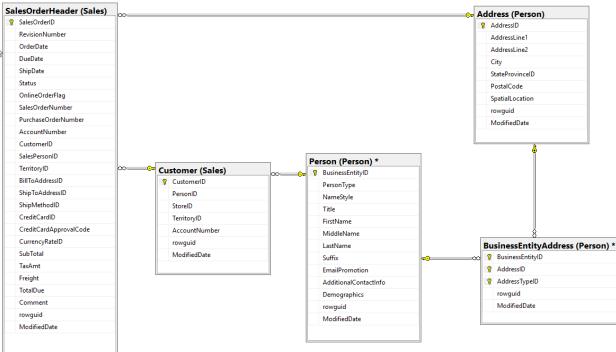


Dimensionality modelling: example

ERD AdventureWorks

Often data in an OLTP system is highly normalized, which causes you might need all these tables for a simple

sales report:



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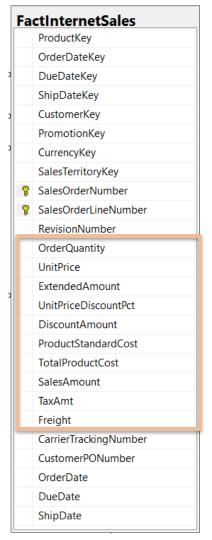
Star schema

- Fact table contains data about facts
 - E.g. factual data about sales of property: sales price, commission percentage, ...
- Dimension table contains reference information
 - E.g. property data (address, etc), buyer, owner, ...
- Facts are generated by events that happened (e.g. a sale)
- Most probably facts never change



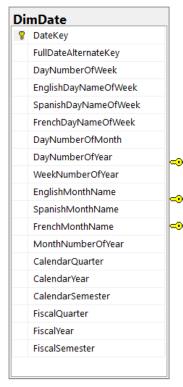
The fact table

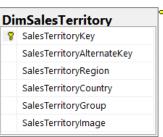
- Bulk of data in the data warehouse is in fact tables, which can be extremely large.
- Important to treat fact data as read-only reference data that will not change over time.
- Most useful fact tables contain one or more numerical measures, or 'facts' that occur for each record and are numeric and additive.



The dimension tables

- Dimension tables usually contain descriptive textual information.
- Dimension attributes are used as the constraints in data warehouse queries. (e.g. in where or having clauses).
- Star schemas can be used to speed up query performance by denormalising reference information into a single dimension table.





Datawarehousing & Business Intelligence – Design - Dimensionality modelling

Snowflake schema

Snowflake schema is a variant of the star schema that has a **fact** table in the centre, surrounded by normalised dimension tables.



FIGURE 1-4 The DimDate denormalized dimension.

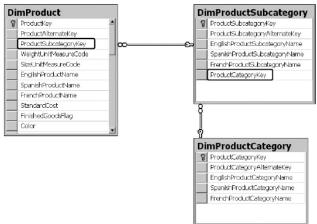




FIGURE 1-5 The DimProduct normalized dimension.

Specific Schema Issues

- Surrogate keys
- Granularity of the fact table
- Factless Fact Tables
- Optimizing the dimension tables
- Defining junk dimensions
- Defining outrigger tables
- Slowly changing dimensions
- Rapidly changing dimensions



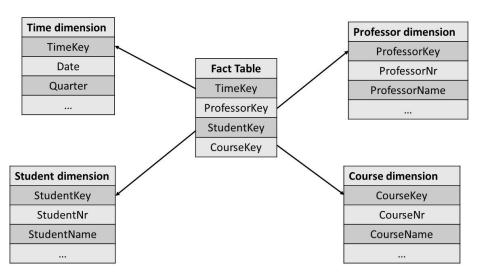
Surrogate keys

- StoreKey, ProductKey, ShipperKey, ...
- Meaningless integers
- Cannot use business keys since they usually have a business meaning (so they can be changed, e.g. in the case of a merger)
- Surrogate keys essentially buffer the data warehouse from the operational environment
- Business keys are usually bigger in size
- Business keys are also often re-used over longer peridd of time

Granularity of the fact table

- Level of detail of one row of the fact able
- Higher (lower) granularity implies more (fewer) rows
- Trade-off between level of detailed analysis and storage requirements
- Examples:
 - 1 tuple of the fact table corresponds to 1 line on a purchase order
 - One tuple of the fact table corresponds to one purchase order
 - One tuple of the fact able corresponds to all purchase of the fact able to the fact able

Factless Fact Tables



This datawarehouse design allows you to answer questions such as:

- Which professor teaches the highest number of courses?
- What is the average number of students that attend a cours **GENT**
- Which course has the maximum number of students?

Optimizing the dimension tables

- Dimension tables should be heavily indexed to improve query execution time
- On average between 5 and 10 indexes
- E.g. Time
 - TimeKey, Date, DayOfWeek, DayOfMonth, DayOfYear,
 Month, MonthName, Year, LastDayInWeekFlag,
 LastDayInMonthFlag, FiscalWeek, HolidayFlag, ...



60

Datawarehousing & Business Intelligence – Specific Schema Issues

Junk Dimensions

 Deal with low cardinality attribute types such as flags or indicators

JunkKey1	On-line	Payment	Discount
	purchase		
1	Yes	Credit-card	Yes
2	Yes	Credit-card	No
3	No	Credit-card	Yes
4	No	Credit-card	No
5	No	Cash	Yes
6	No	Cash	No

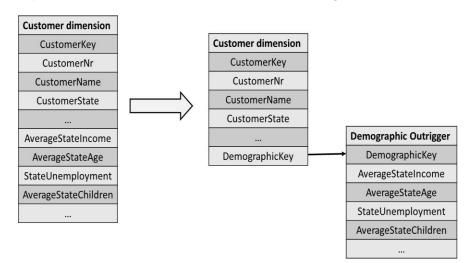
- Example: On-line Purchase (Y/N),
 Payment (cash or credit-card), Discount (Y/N)
- Junk dimension is a dimension that simply enumerates all feasible combinations of values of the low cardinality attribute types
- Advantage?

Outrigger tables

- Store a set of attribute types of a dimension table which are highly correlated, low in cardinality and updated simultaneously
- Example: a Customer dimension table that also includes demographic data obtained from an external data provider: attribute types are provided on a monthly basis, such as average income, average household size, unemployment rate, percentage female population, percentage homeowneship, etc. in the geographical region (e.g., state, county) with the customer lives.

Outrigger tables

 Store a set of attribute types of a dimension table which are highly correlated, low in cardinality and updated simultaneously





- Dimensions that change slowly and irregularly over a period of time
- Example: customer segment ranging from AAA, AA, A, BBB, ... to C, determined on a yearly basis



Approach 1

OLD STATUS

CustomerKey	CustomerNr	CustomerName	Segment
123456	ABC123	Bart Baesens	AA

NEW STATUS

CustomerKey	CustomerNr	CustomerName	Segment
123456	ABC123	Bart Baesens	AAA

→ Loss of previous state



Approach 2

OLD STATUS

CustomerKey	CustomerNr	CustomerName	Segment	Start_Date	End_Date	Current_Flag
123456	ABC123	Bart Baesens	AA	27-02-2014	31-12-9999	Y

NEW STATUS

CustomerKey	CustomerNr	CustomerName	Segment	Start_Date	End_Date	Current_Flag
123456	ABC123	Bart Baesens	AA	27-02-2014	27-02-2015	N
123457	ABC123	Bart Baesens	AAA	28-02-2015	31-12-9999	Y



Approach 3

OLD STATUS

CustomerKey	CustomerNr	CustomerName	Segment
123456	ABC123	Bart Baesens	AA

NEW STATUS

CustomerKey	CustomerNr	CustomerName	Old Segment	New Segment
123456	ABC123	Bart Baesens	AA	AAA



Approach 4

Customer

CustomerKey	CustomerNr	CustomerName	Segment
123457	ABC123	Bart Baesens	AAA

Customer_history

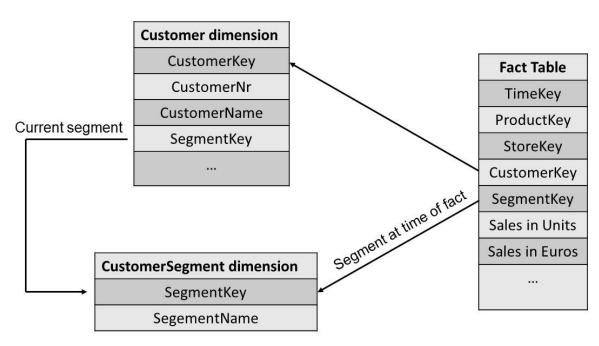
CustomerKey	CustomerNr	CustomerName	Segment	Start_Date	End_Date
123456	ABC123	Bart Baesens	AA	27-02-2014	27-02-2015
123457	ABC123	Bart Baesens	AAA	28-02-2015	31-12-9999

Rapidly Changing Dimensions

- Dimensions that change rapidly and regularly over a period of time
- Example: customer segment ranging from AAA, AA,
 A, BBB, ... to C, determined on a daily basis
- Approaches 2 and 4 discussed in the previous section will result into a lot of rows
- Split customer information into stable (e.g., gender, marital status, ...) and rapidly changing informatippo
 which is put in mini-dimension table

Rapidly changing dimensions

Approach 1:





Rapidly changing dimensions

Approach 1 with sample data:

Fact table

TimeKey	ProductKey	StoreKey	CustomerKey	SegmentKey	Sales in Units	Sales in Euros
200	50	100	1200	1	6	167.94
210	25	130	1400	4	3	54
180	30	150	1000	3	12	384

Customer Dimension

CustomerKey	CustomerNr	CustName	SegmentKey
1000	20	Bart Baesens	2
1200	10	Wilfried Lemahieu	1
1400	5	Seppe vanden Broucke	1

CustomerSegment Dimension

SegmentKey	SegmentName
1	A
2	В
3	С
4	D

Stable part



Rapidly changing dimensions

- The fact table implicitly stores the historical information about the volatile customer data.
- The customer segment can then only be updated when a new row is added to the fact table or, for example, when a new purchase is made



Advantages of the dimensional model

- Predictable and standard form of the underlying dimensional model offers important advantages:
 - Efficiency
 - A consistent DB structure allows tools to have efficient access to the data
 - Ability to handle changing requirements
 - The model can easily adapt to changing needs because each dimension is equivalent to the fact table
 - Ideal for ad hoc queries

Extensibility

- Adding new facts
- Adding new dimensions
- Adding attributes to dimensions



Advantages of the dimensional model

- Predictable and standard form of the underlying dimensional model offers important advantages:
 - Ability to model common business situations
 - Predictable query processing
 - The way tables are used is predictable (not the queries themselves)



DM and **ER** models

Entity Relationship Diagrams

- Used to design the DB of OLTP systems
- Basics: remove redundancies
 - Redundancy causes update/delete/insert anomalies
- Ad hoc queries are more difficult
 - Lots of tables can be involved: deep join constructs

Dimensional Modelling

- Used for design of DWH or data mart
- Intuitive storage and high performance consulting of detection

DM and **ER** models

- A single ER model normally decomposes into multiple DMs.
- Multiple DMs are then associated through 'shared' dimension tables.



Dimensional modelling Stage

- Design issues
 - Choose granularity level:
 - Type 1: the number of dimensions determines the granularity level of the analys you can get
 - Type 2: every order, summarized by month, quarter, ...
 - Duration measures how far back in time the fact table goes
 - Slowly changing dimension problem means that the proper description of the old dimension data must be used with the old fadata.
 - Type 1: the attribute that changes is overwritten
 - Type 1: the attribute that changes is overwritten
 Type 2: if an attribute changes a new record is added to the dimensional terms.
 - Type 3: make sure old and new value of the attribute is available in the same racord