

Account Assessment

21 October 2024 | 27 October 2024

Jardine Services Hong Kong Limited

mimecast®



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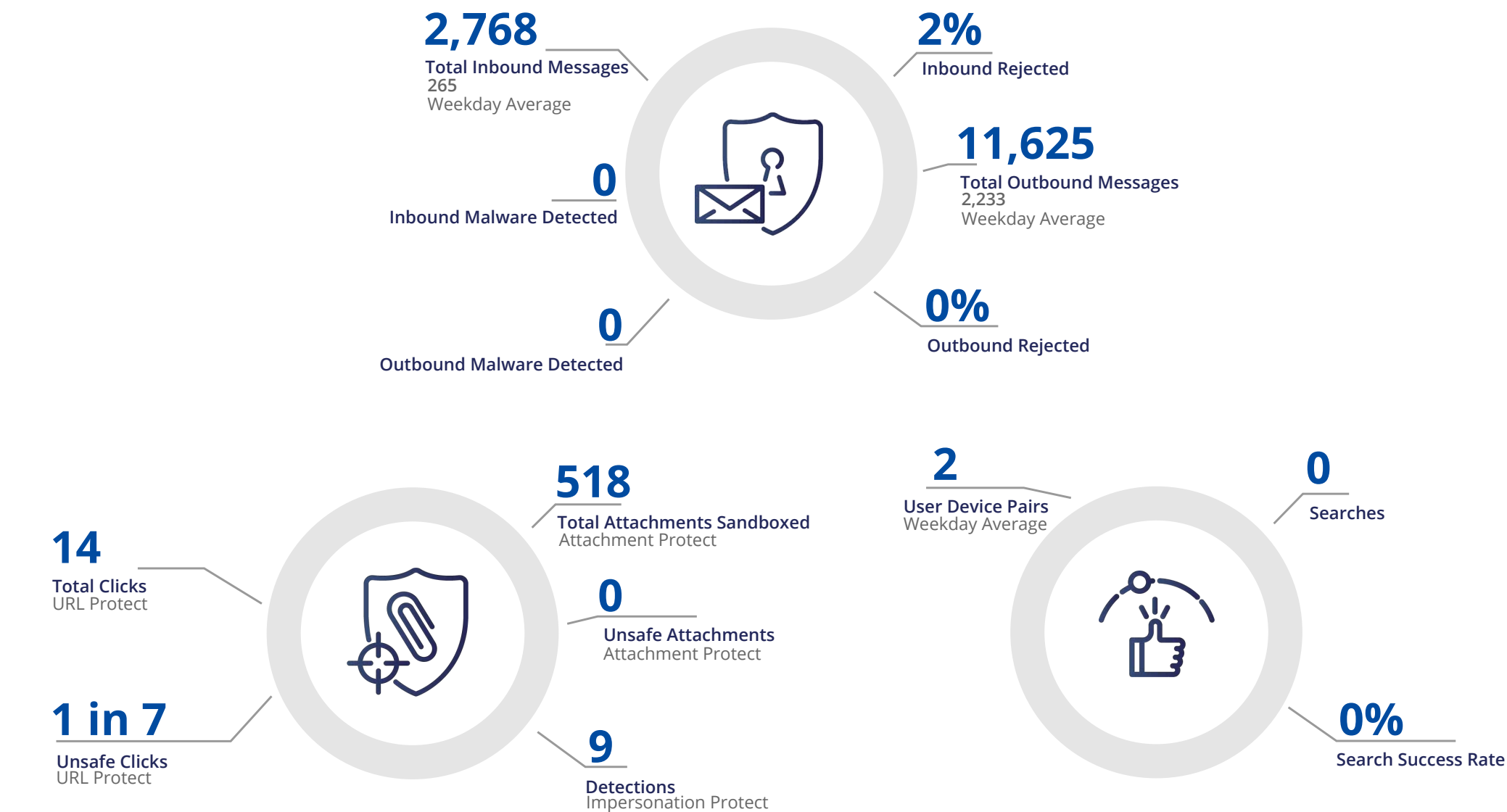
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Secure Email Gateway

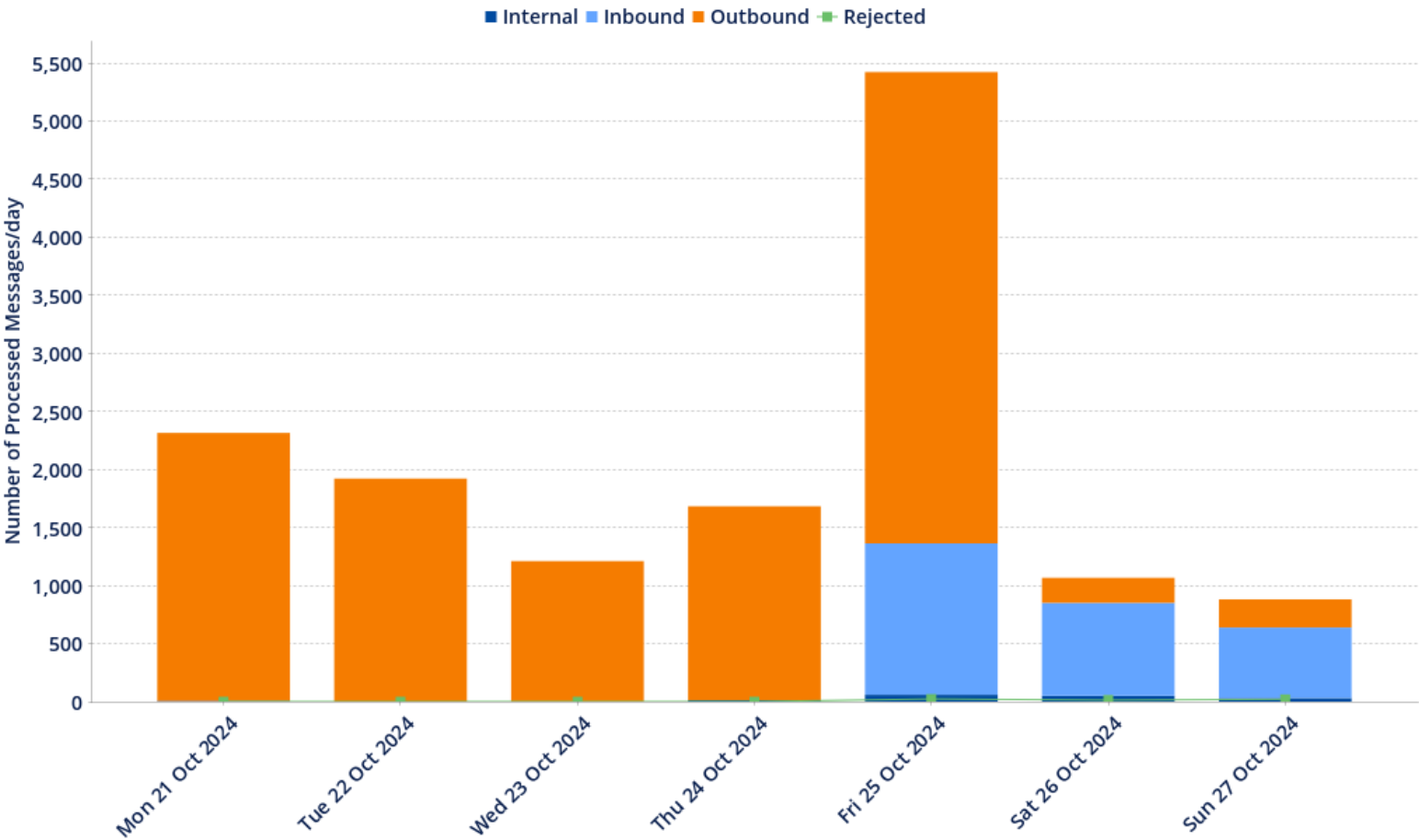
Secure Email Gateway combines strong defenses to keep sensitive information secure.

SMTP Messages by Routing



SMTP Mail Processed per Day

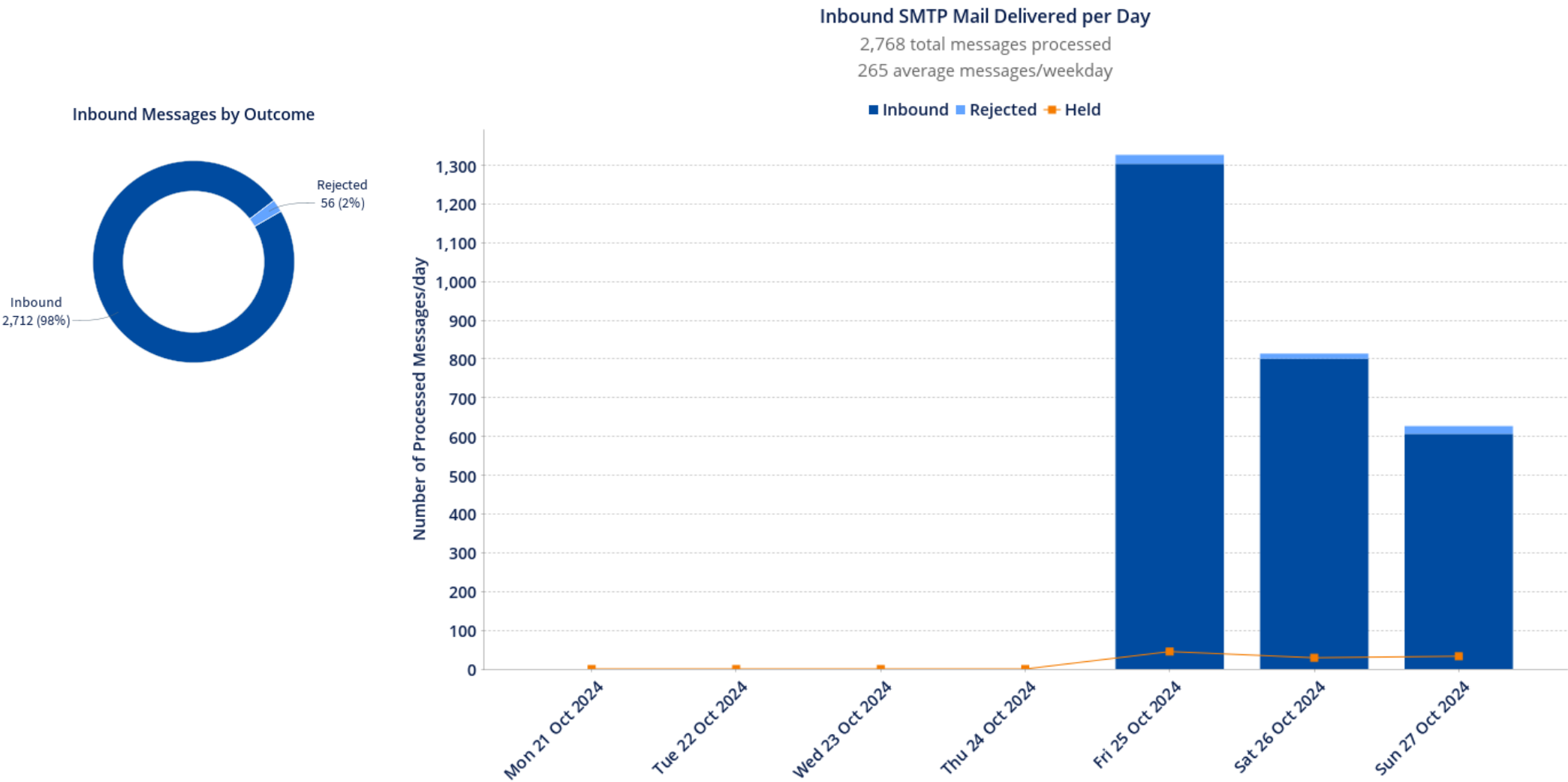
14,496 total messages delivered
2,510 average messages/weekday



The volume of messages processed by Mimecast per day, grouped by direction. Rejections include both Inbound and Outbound messages. Where a message is addressed to multiple recipients, the counts increment (+1) for each recipient.

Inbound SMTP Overview

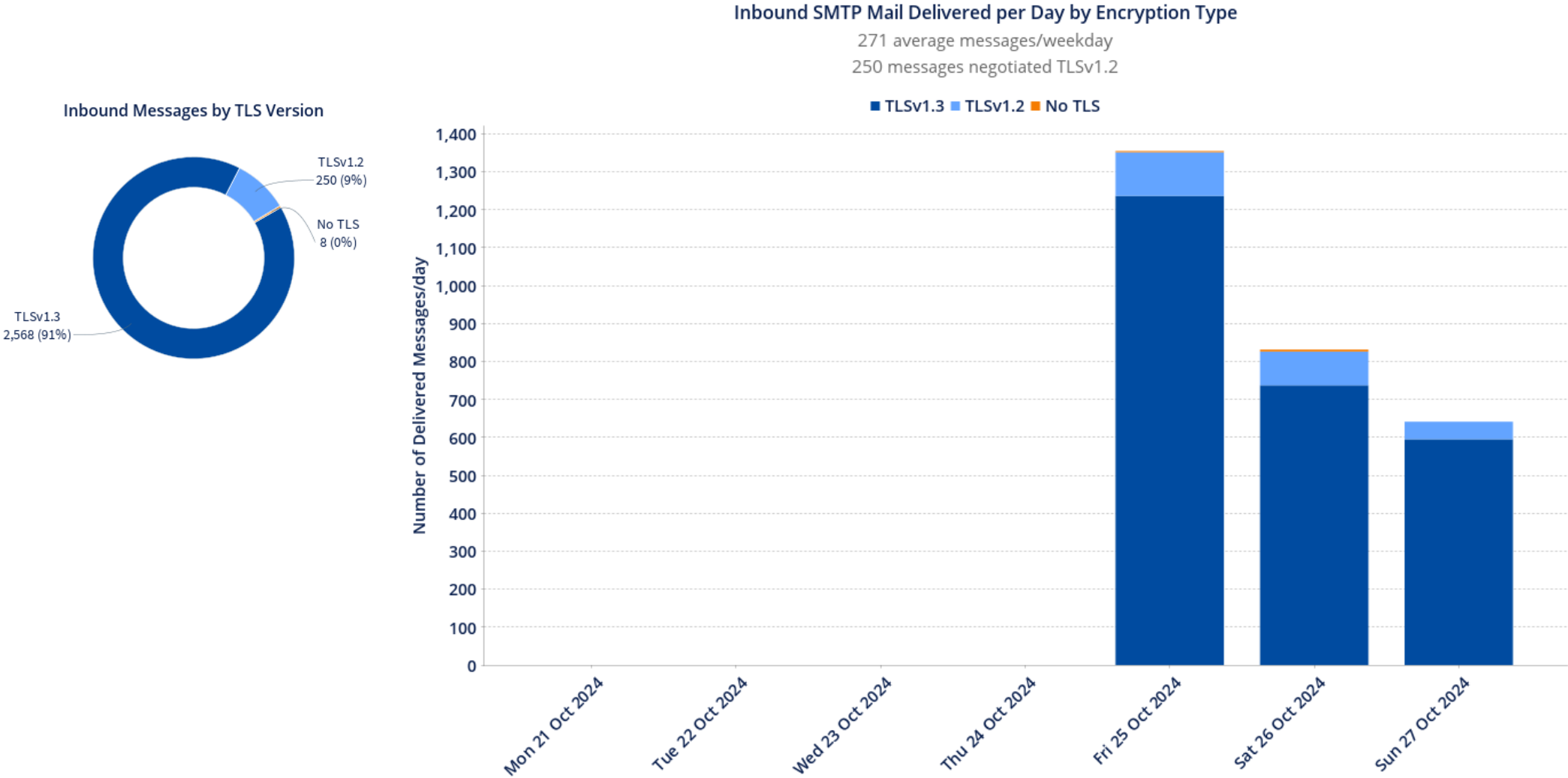
Secure Email Gateway



The volume of inbound routed messages delivered by Mimecast to internal recipients, grouped by outcome. Where a message is addressed to multiple recipients, the counts increments (+1) for each recipient.

Inbound SMTP Encryption

Secure Email Gateway



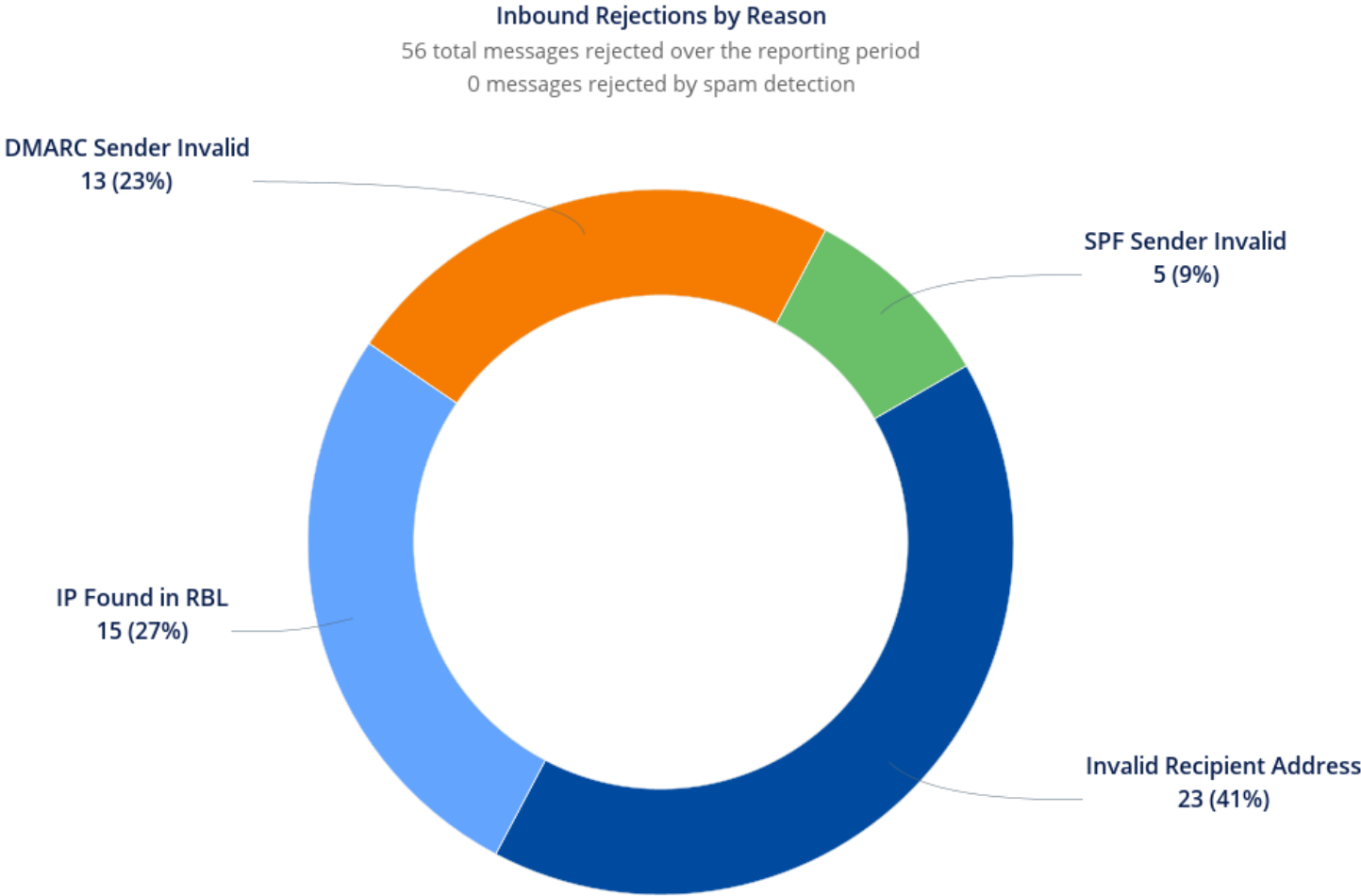
The volume of inbound messages accepted by Mimecast, grouped by TLS version, if used.

Top Inbound Non-TLS Sender Domains

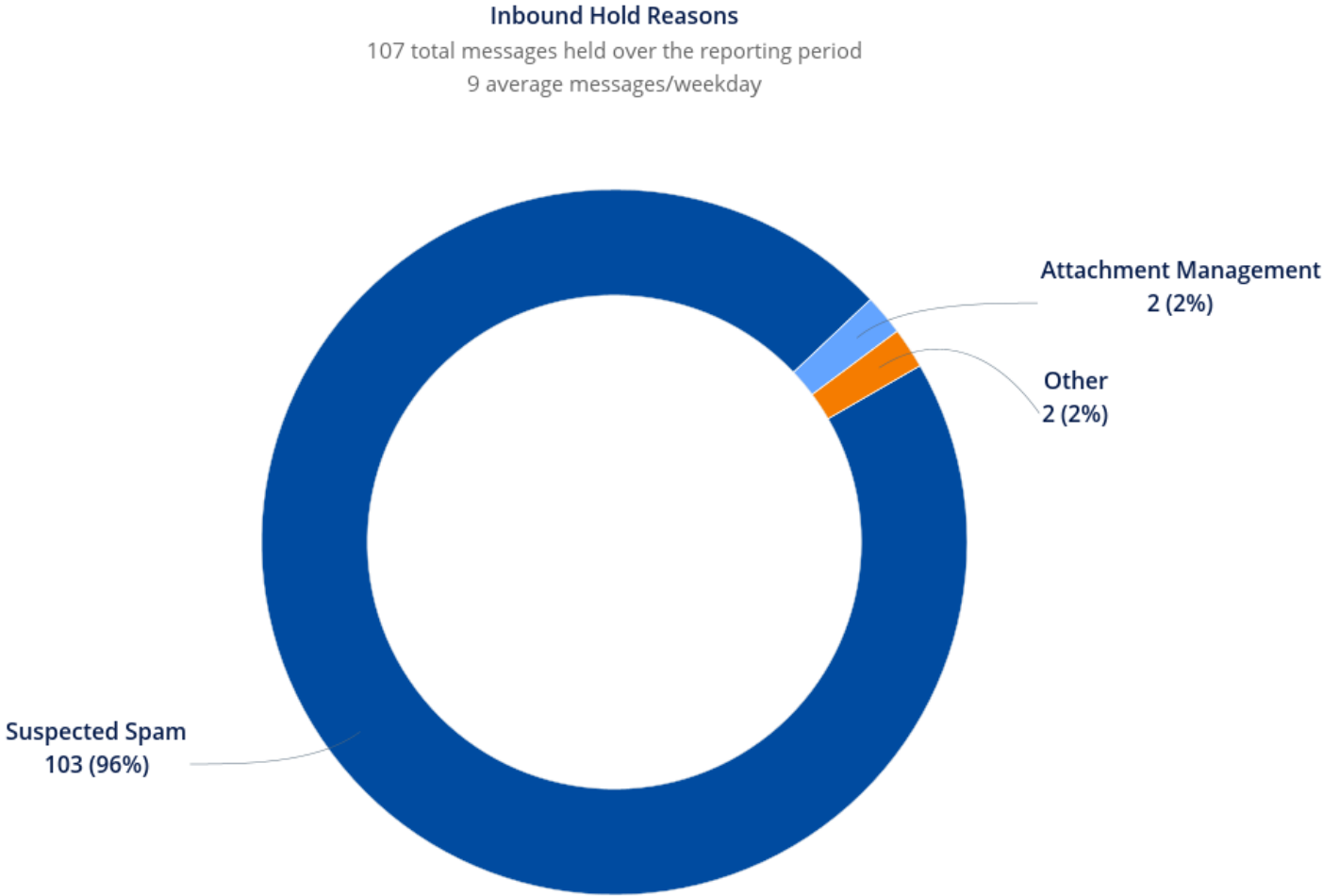
Secure Email Gateway

Rank	Domain	Mail Count
1	quickmail.51job.com	3
2	unionbankph.com	3
3	163.com	2

This table is intended to help you identify the top 3rd party domains which send mail without negotiating TLS.



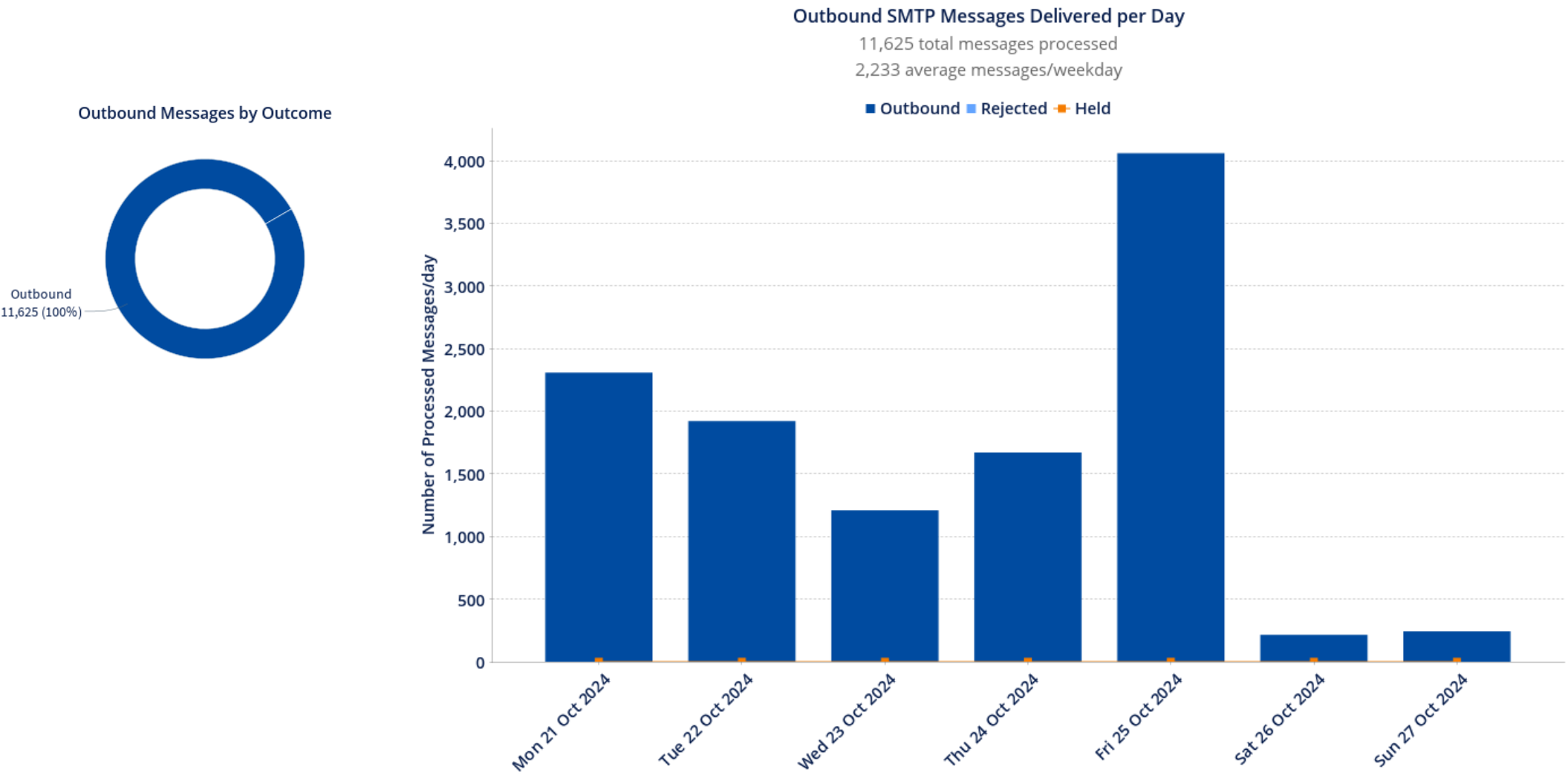
The distribution of rejection reasons for the rejections shown in the Inbound SMTP Overview chart. The count increments (+1) for each recipient. Excludes temporary errors and failed connection attempts. Recent logs can be found in the Administration Console under [Message Center - Rejected and Deferred](#).



The distribution of hold reasons for the held messages shown in the Inbound SMTP Overview chart.

Outbound SMTP Overview

Secure Email Gateway



The volume of outbound messages delivered by Mimecast to external recipients, grouped by outcome. Where a message is addressed to multiple recipient, the counts increments (+1) for each recipient.

Outbound SMTP Encryption

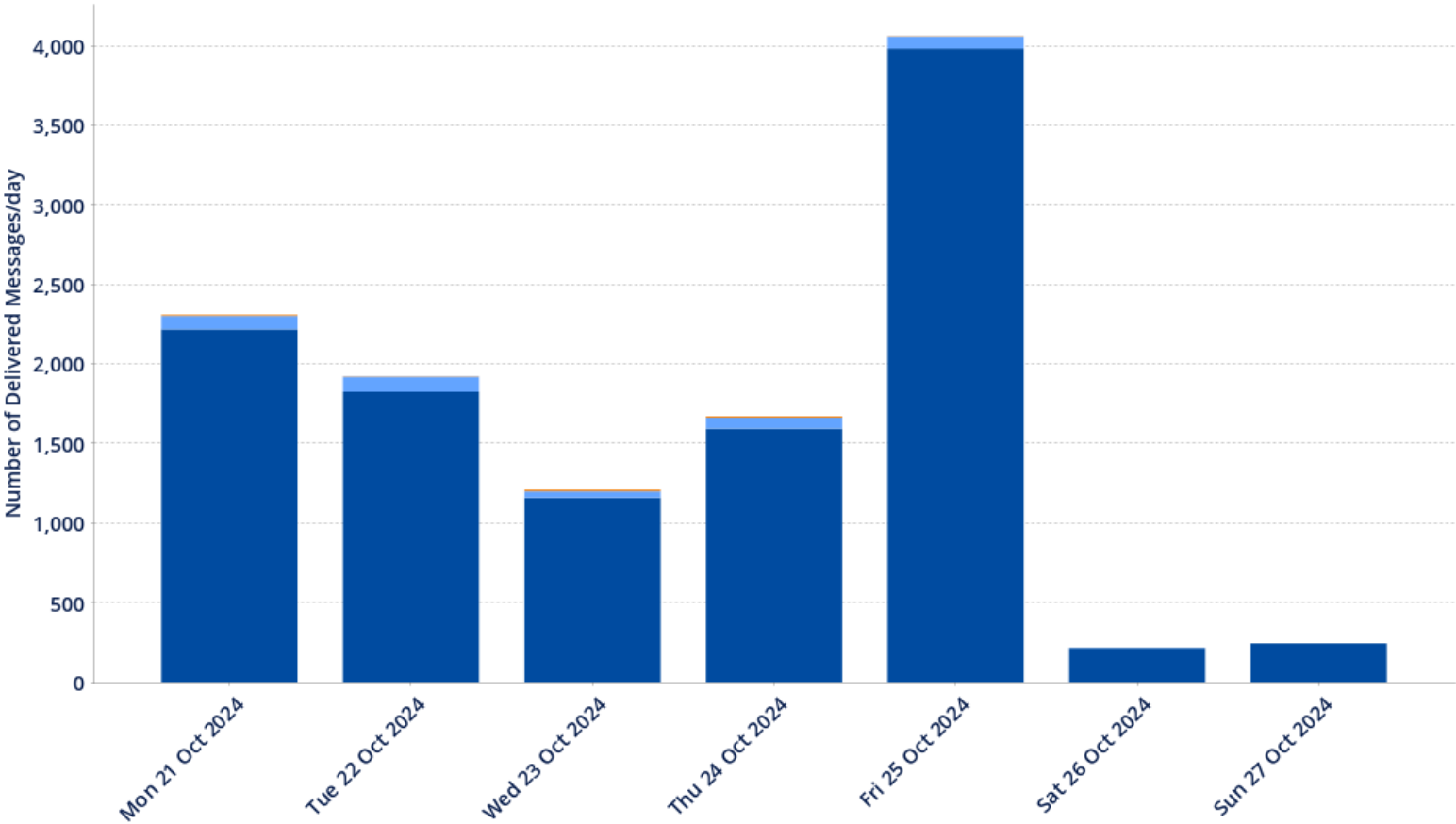
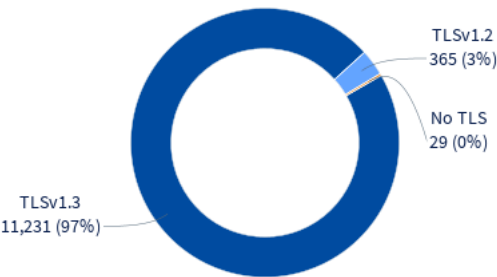
Secure Email Gateway

Outbound SMTP Mail Delivered per Day by Encryption Type

2,233 average messages/weekday
365 messages negotiated TLSv1.2

■ TLSv1.3 ■ TLSv1.2 ■ No TLS

Outbound Messages by TLS Version



The volume of outbound messages delivered by Mimecast, grouped by TLS version, if used.

Top Outbound Non-TLS Recipient Domains

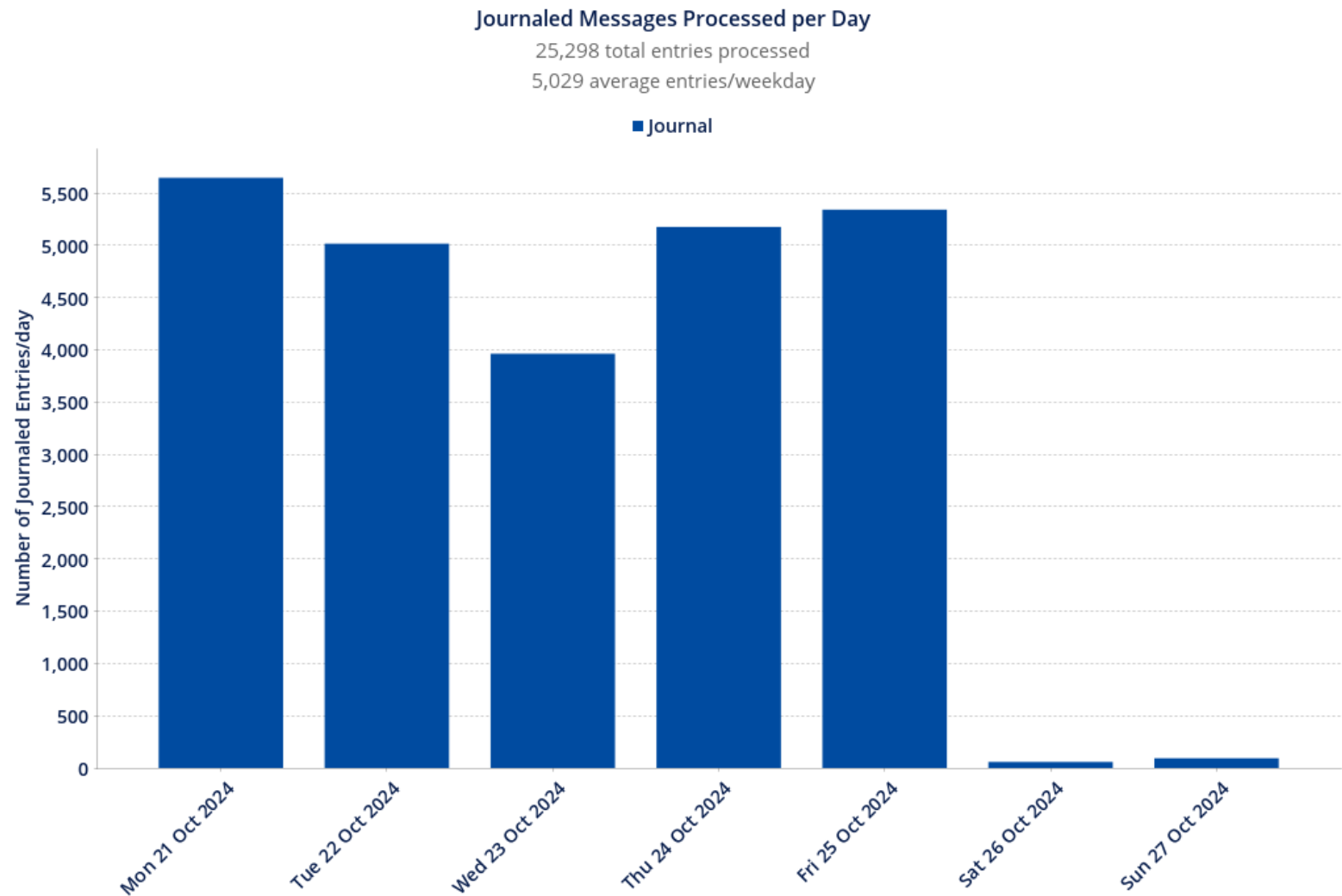
Secure Email Gateway

Rank	Domain	Mail Count
1	dayandday.com.tw	8
2	mgi.com.hk	6
3	garden.com.hk	3
4	ms52.hinet.net	3
5	munhean.com.hk	3
6	msa.hinet.net	1
7	ms26.hinet.net	1
8	bfchk.com.hk	1
9	sinopec.com	1
10	shiupong.com.hk	1
11	flowlogistics.com.hk	1

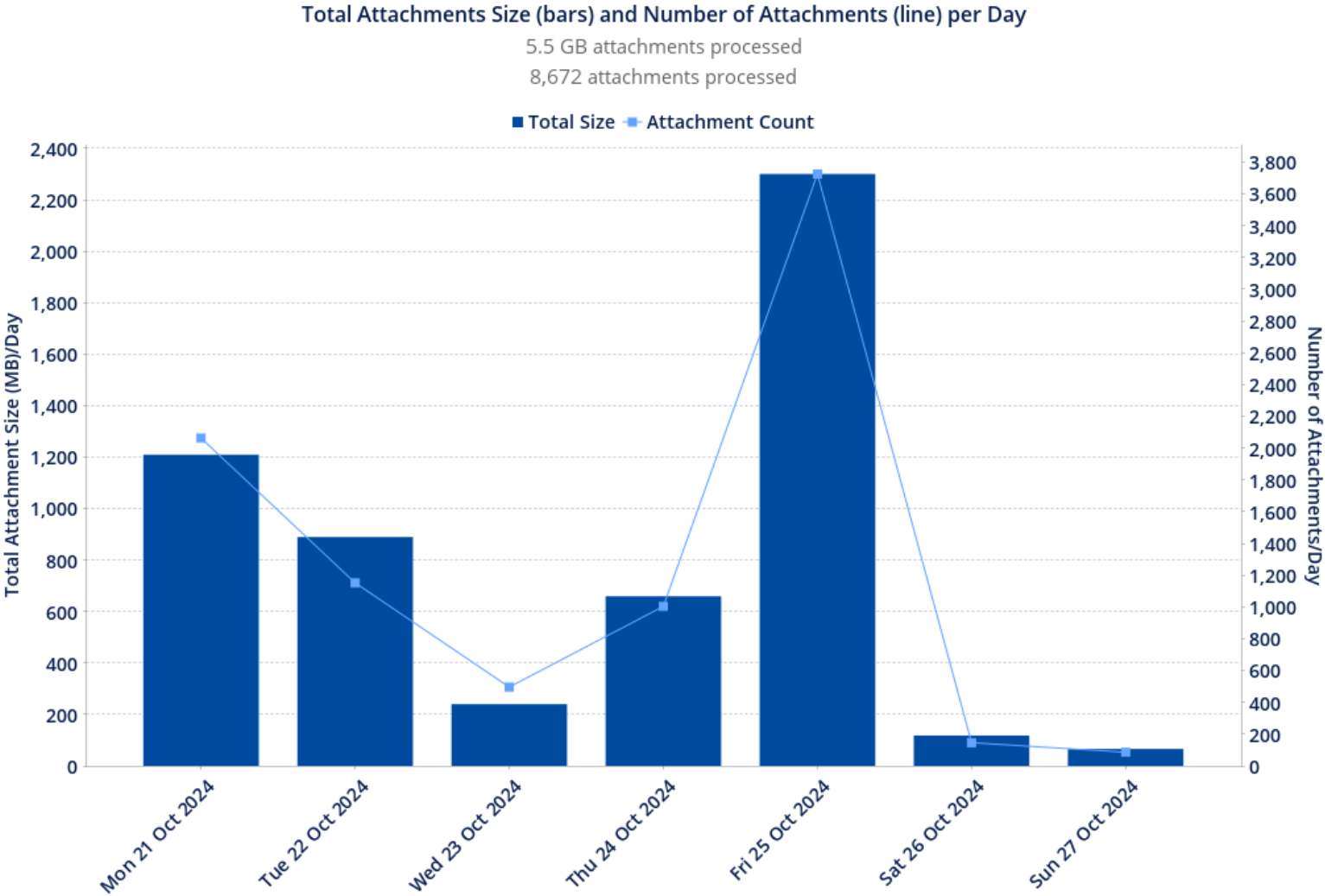
This table is intended to help you identify the top 3rd party domains which have accepted mail without TLS encryption.

Journalled Messages Overview

Secure Email Gateway



The number of journalled messages accepted for processing by Mimecast. Where a message is addressed to multiple recipients, the counts increments (+1) for each recipient.



The number and size of file attachments processed by Mimecast per day. Individual message body parts and embedded images are excluded. Covers all accepted attachments, both inbound and outbound, and includes stripped and linked files as well as Large File Send attachments.

Top Attachment Types

Secure Email Gateway



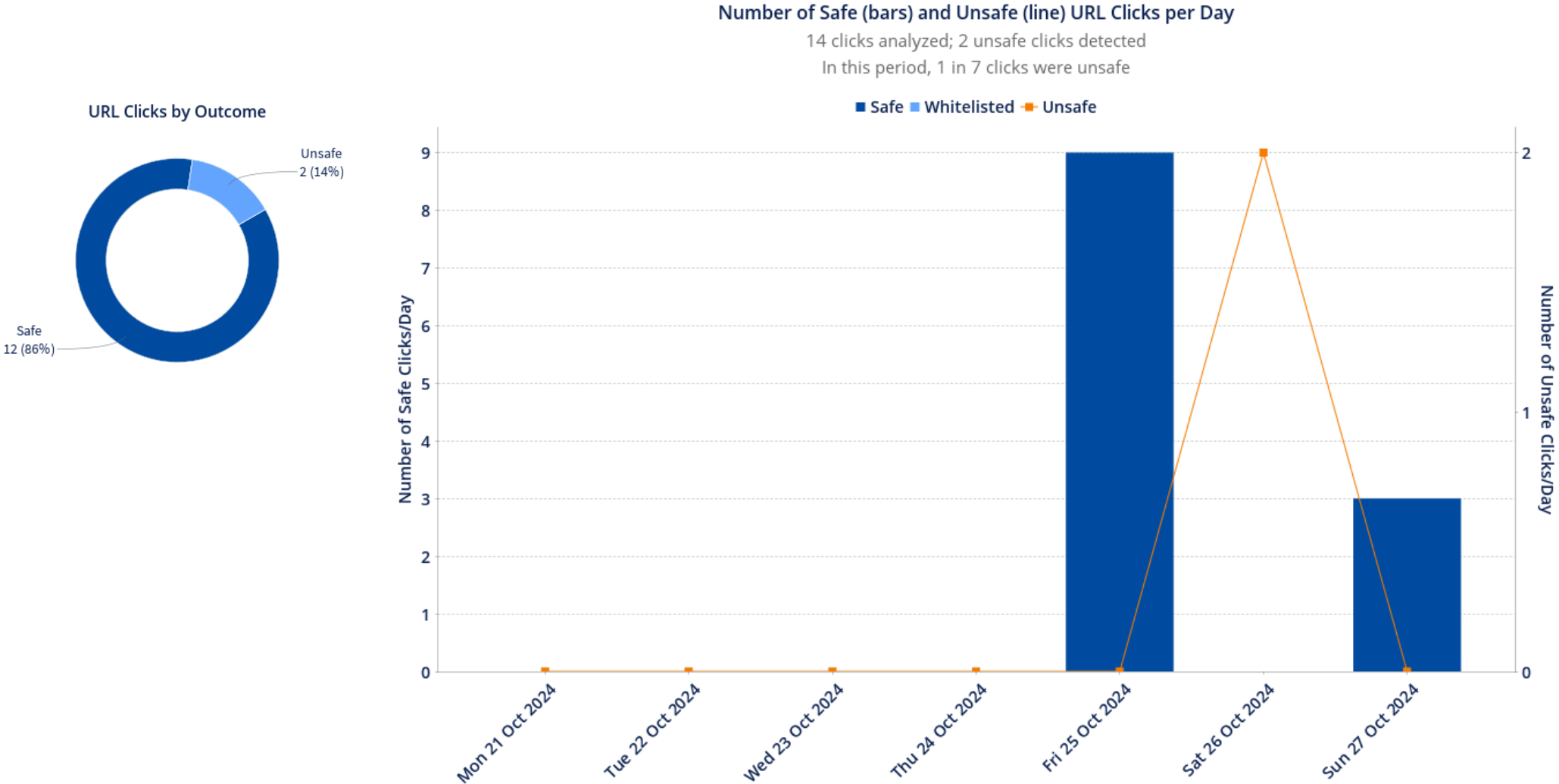
Rank	File Type	Total Size
1	Acrobat	4.1 GB
2	Microsoft Excel	699.8 MB
3	Microsoft PowerPoint	267.8 MB
4	Image	178.7 MB
5	Microsoft Word	85.8 MB
6	Compressed Archive	69.6 MB
7	Electronic Mail	33.5 MB
8	Video	31.7 MB
9	Other	19.7 MB
10	Text File	1.4 MB
11	Calendar File	3.1 kB

The cumulative size of files processed by Mimecast in this period, grouped by file type. The file types shown are derived from common MIME types, aggregated for easier reading.



URL Protect

Instant and comprehensive protection against spear-phishing and targeted attacks.



The number of URL clicks per day by outcome. Unsafe clicks are charted on a second axis with a smaller scale for easier reading. The benchmarking charts show how your business compares with other Mimecast customers. The calculation is based on the total number of unsafe URL clicks detected per user across the same reporting period for comparable organizations, identified by industry, region and size.

Top URL Clickers by Severity and Volume

URL Protect

User	Safe Count	Unsafe Count	Total	Unsafe Click Rate
alan.silor@jschub.com	0	2	2	1 in 1
kate.xu@jschub.com	3	0	3	
sanvy.fan@jschub.com	2	0	2	
nancy.zhang@jschub.com	2	0	2	
echo.zhao@jschub.com	2	0	2	
henry.liu@jschub.com	1	0	1	
becky.liang@jschub.com	1	0	1	
jrg-tw-ptp@jschub.com	1	0	1	
Grand Total	12	2	14	1 in 7

The most active URL-clicking users in this period, by outcome. Ordered by descending incidence of unsafe clicks and then by overall clicks.

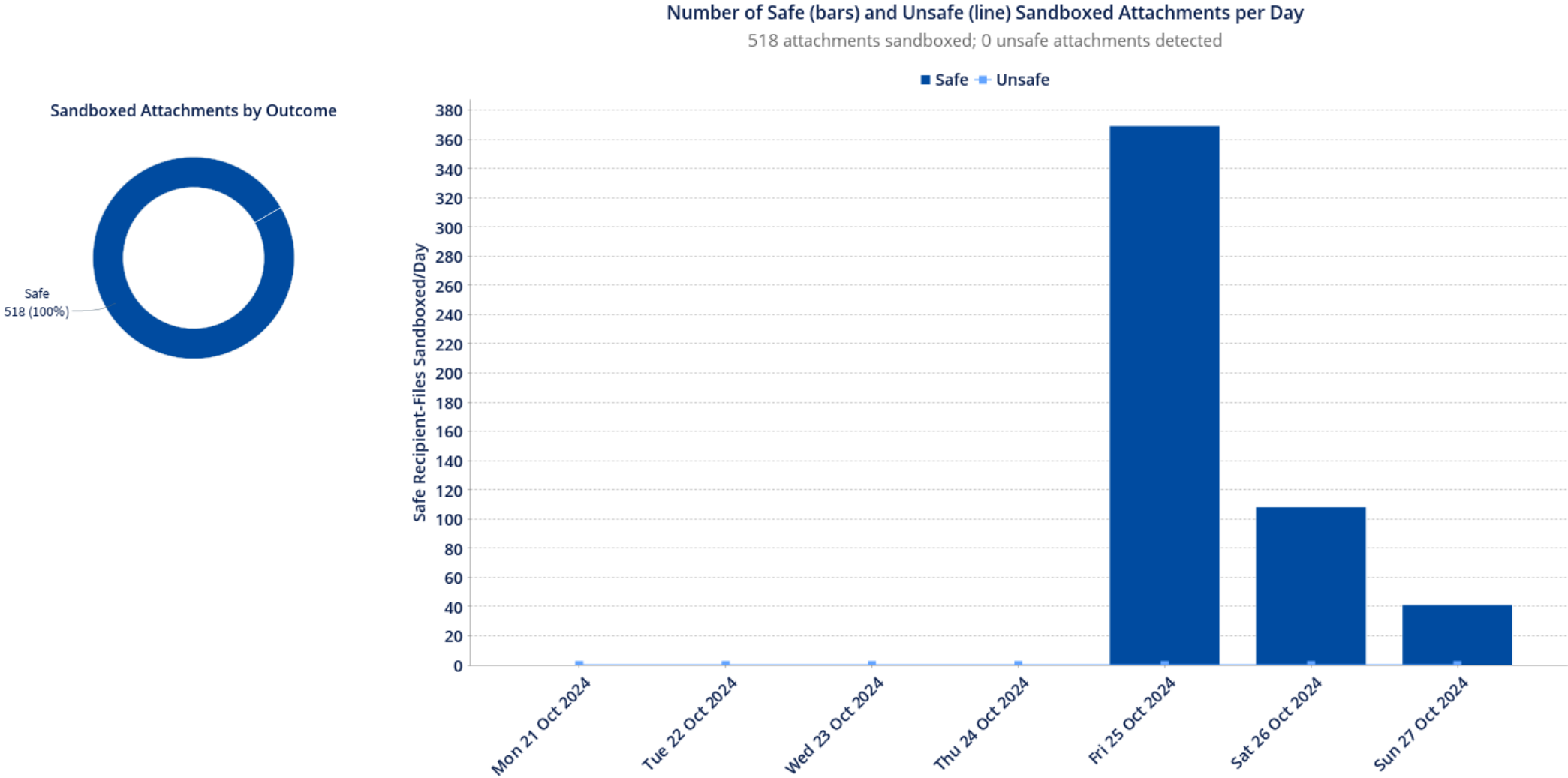


Attachment Protect

Protects against targeted zero-hour attacks in email that use weaponized attachments.

Attachment Protect Sandboxing

Attachment Protect



The number of sandboxed attachments per day by outcome. Unsafe attachments are charted on a second axis with a smaller scale for easier reading. The benchmarking charts show how your business compares with other Mimecast customers. The calculation is based on total unsafe attachments per user across the same reporting period for comparable organizations, identified by industry, region and size.

Sandboxed File Types

Attachment Protect



File Type	Safe Count	Unsafe Count	Total	Unsafe File Rate
Acrobat	315	0	315	
Microsoft Excel	179	0	179	
Other	8	0	8	
Microsoft Word	8	0	8	
Compressed Archive	6	0	6	
Electronic Mail	1	0	1	
Microsoft PowerPoint	1	0	1	
Grand Total	518	0	518	

The most common file types submitted for sandboxing, ordered by descending incidence of unsafe files and then by overall volume. The file types shown are derived from common MIME types, aggregated for easier reading

Top Sandbox Filenames by Severity and Volume

Attachment Protect

Filename	Safe Count	Unsafe Count	Total	Unsafe File Rate
Payment_Advice.pdf	11	0	11	
Integrated Property Master V2.1 (as of 2024-10-25).xlsx	10	0	10	
JRGH-CPS2024-007.pdf	10	0	10	
JRG_Corporate Sales-JRGH-CPS2024-007.xlsx	10	0	10	
10. Formality In- Out Status Oct 2024.xlsx	10	0	10	
TT advice 2024.10.24.pdf	6	0	6	
Renewal List_expired in 2024.xlsx	5	0	5	
PH- OUTSTANDING PAYMENT.xls	5	0	5	
Umali, Erick Kristofer - BIR 1905.pdf	5	0	5	
202312-20248 .pdf	5	0	5	
Umali, Erick Kristofer - pmrf_012020.pdf	5	0	5	
Umali, Erick Kristofer - MCIF.pdf	5	0	5	
credit note summary.pdf	5	0	5	
Umali, Erick Kristofer - BIR 2303.pdf	5	0	5	
Rent Reduction (PH + PHD)_as at 2024-10-25.xlsx	5	0	5	
Rent Reduction (KFC) as of 2024-10-25.xlsx	5	0	5	
2024.10 pizzahut inv. request.pdf	4	0	4	
HKL ServiceNow_Test Script_20241025.xlsx	4	0	4	
+298 Other Filenames	403	0	403	
Grand Total	518	0	518	

The most common filenames encountered by our sandboxes, by outcome. Ordered by descending incidence of unsafe files and then by overall volume.

Top Sandbox Users by Severity and Volume

Attachment Protect

User	Safe Count	Unsafe Count	Total	Unsafe File Rate
jrg-hk-ptp@jschub.com	106	0	106	
jrg-hk-otc@jschub.com	64	0	64	
ada.gao@jschub.com	24	0	24	
kate.yan@jschub.com	22	0	22	
jec-hk-otc@jschub.com	19	0	19	
eva.huang@jschub.com	18	0	18	
evelyn.liu@jschub.com	17	0	17	
rong.huang@jschub.com	14	0	14	
elsa.luo@jschub.com	13	0	13	
echo.lv@jschub.com	10	0	10	
jscservicenow-dev@jschub.com	10	0	10	
shirley.cao@jschub.com	9	0	9	
jrg-hk-rtr@jschub.com	9	0	9	
cy.li@jschub.com	8	0	8	
suki.li@jschub.com	7	0	7	
cindy.wang@jschub.com	7	0	7	
lynn.li@jschub.com	7	0	7	
peach.tao@jschub.com	7	0	7	
jec-hk-ptp@jschub.com	6	0	6	
+52 Other Users	141	0	141	
Grand Total	518	0	518	

The most targeted recipients of files submitted for sandboxing by outcome. Ordered by descending incidence of unsafe volume and then by overall volume.

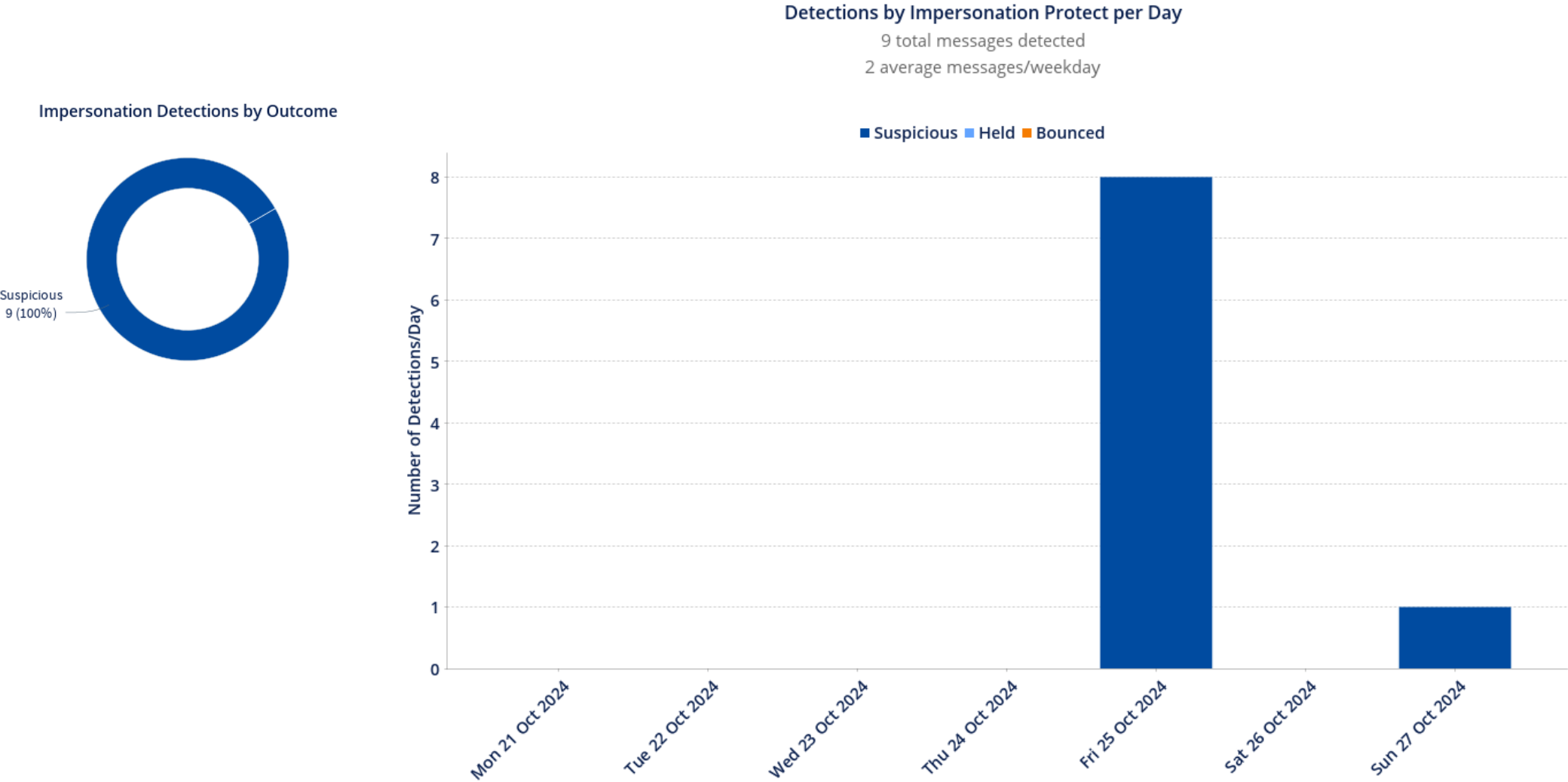


Impersonation Protect

Instant and comprehensive protection against the latest malware-less, socially engineered impersonation attacks.

Impersonation Protect Detections

Impersonation Protect



The count of messages which trigger at least one Impersonation Detect policy. If these numbers are unexpectedly high or low then we recommend you review your [Policy Definitions](#). The benchmarking charts show how your business compares with other Mimecast customers. The calculation is based on the total number of impersonation detections per user across the same reporting period for comparable organizations, identified by industry, region and size.

Top Impersonation Protect Targets

Impersonation Protect

Rank	Recipient	Mail Count
1	evelyn.liu@jschub.com	2
2	kate.yan@jschub.com	2
3	mj.rozul@jschub.com	1
4	fion.tang@jschub.com	1
5	flora.huang@jschub.com	1
6	grace.diesta@jschub.com	1
7	louie.geronimo@jschub.com	1

The most commonly encountered recipients in Impersonation Protection detections



User Activity

Tracking your users' interactions with Mimecast

Active Users per Client

User Activity



The number of distinct authenticated users accessing one of Mimecast's end user clients per day. Users of multiple clients (e.g. Mimecast for Outlook plus Mimecast for Mobile iOS) will increment the count by one for each unique client.