



Non-Payment/Return Mail:
PO BOX 24401
CANTON, OH 44701-4401

Amount due on or before January 23, 2024 **\$203.38**

Pay \$206.43 after January 30, 2024
Account #100-657-652-0-7
Bill mailing date is Dec 29, 2023

SERVICE ADDRESS: WEI CHEN, 207 LAZELLE RD, SHARON TWP, COLUMBUS, OH 43235-4661
7633

CY 21

Notes from AEP Ohio:

Thank you for being a paperless customer! Sign up for billing and outage alerts to stay informed. You can manage your account by logging in at aepohio.com.

Usage History (kWh):



2023

Methods of Payment



aepohio.com



PO Box 371496
Pittsburgh, PA 15250-7496



1-800-611-0964 (fee may apply)

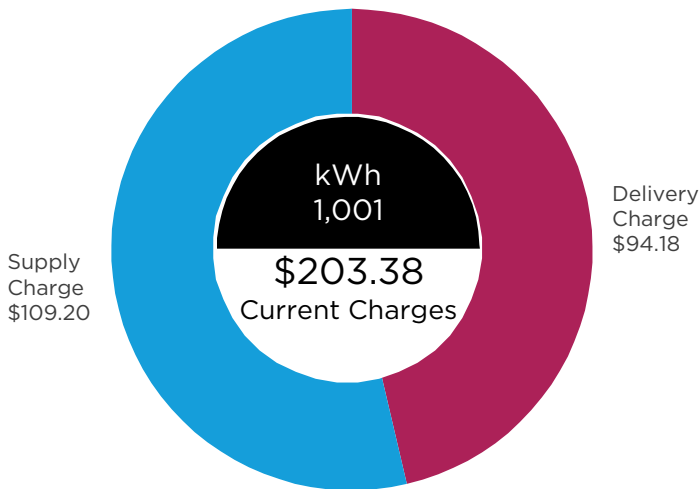
Need to get in touch?

Customer Operations Center: 1-800-672-2231

Outages: AEPOhio.com/outages or 1-800-672-2231

Current bill summary:

Billing from 11/29/23 - 12/29/23 (31 days)



Please tear on dotted line.

Turn over for important information! ➤

Thank you for your prompt payment. Please include your account number on your check and return this stub with your payment.

WEI CHEN, 207 LAZELLE RD, SHARON TWP, COLUMBUS, OH 43235-4661



Non-Payment/Return Mail:
PO BOX 24401
CANTON, OH 44701-4401

20338
Account #100-657-652-0-7
WEI CHEN

Amount due on or before January 23, 2024 **\$203.38**

Payment Amount \$

Pay \$206.43 after 01/30/2024

Make check payable and send to:
AMERICAN ELECTRIC POWER
PO BOX 371496
PITTSBURGH, PA 15250-7496



☐ The **Neighbor to Neighbor** program helps disadvantaged customers pay their electric bill. I want to help. My payment reflects my gift of

\$ _____

0000203380000206430100000000001006576520729123001021900001

Important Message

Bills may be paid by mail or to an authorized agent. Payment to others is at your own risk. For names and locations of authorized agents, please call us toll free at 1-800-807-6789. Customers who are hearing impaired may call 1-800-617-1234 (TDD/TTY).

We offer several ways for you to pay your bill. In addition to paying in person or by mail, you may receive and pay your bill electronically (e-Bill) or have your payments deducted automatically from your checking or savings account.

Definitions:

Actual: Reflects that a reading was taken from your meter.

Estimate: Reflects that we were unable to read your meter this month. We calculated your bill based on prior usage and seasonal variations. You can choose to call us with an actual meter read at 1-888-237-8811.

Kilowatt-hour (kWh): The unit measure for the electricity you use. For example, you use one kWh of electricity to light a 100-watt light bulb for 10 hours.

Customer Charge: The fixed monthly basic distribution charge to partially cover costs for billing, meter reading, service line maintenance and equipment.

Late Payment Charge: (if applicable) A late charge is added to the overdue amount of the regulated portion of your bill if you do not pay your bill within seven (7) days of the due date. The amount of the late charge is one and one-half percent (1.5%) of the total AEP Ohio amount billed.

Standard Service Offer: When customers purchase generation through AEP Ohio's auction process and not through a supplier.

Generation Service or Supply: Charges associated with the production of electricity.

Purchased Power Agreement Rider (PPA): The PPA allows AEP Ohio to collect or pass back the difference between total costs and revenues associated with a specific purchase power agreement.

Transmission Service: Charge for moving high-voltage electricity from a generation facility to the distribution station of the local electric utility. Transmission charges show under the delivery portion of the bill.

Distribution Service: Charge for use of local wires, transformers, substations and other equipment used to deliver electricity to your home/business. Distribution charges show under the delivery portion of the bill.

Deferred Asset Phase-In Rider (DAPIR): Recovers previously incurred deferrals for distribution assets.

Delivery: The graph on the first page shows charges associated with moving electricity through transmission lines and distribution lines as well as costs to maintain those lines and other distribution costs.

We welcome the opportunity to assist you. Our customer service center is open 24 hours a day, 7 days a week. If you have a question, please call us toll free at 1-800-672-2231, or 1-800-617-1234 (TDD/TTY). If you feel your concern has not been resolved, you can file a complaint at www.aepohio.com under "Contact Us", call 1-800-672-2231 or by writing to Customer Concerns, 4500 S. Hamilton Road, Groveport, OH 43125.

Customers may be assessed a deposit if they have not made a full payment (or arrangements) on a bill that contains a previous balance, or have been disconnected for nonpayment, fraudulent practice, tampering, or unauthorized reconnection during the preceding 12 months. Residential deposits may be made through a cash deposit or approved guarantor. Non-residential deposits may be made by cash, approved letters of credit, or approved surety bonds. To discuss any further options please call AEP Ohio. To contest a deposit you can file a complaint at www.aepohio.com under "Contact Us", call 1-800-672-2231 or by writing to Customer Concerns, 4500 S. Hamilton Road, Groveport, OH 43125.

If you have a complaint in regard to this disconnection notice that cannot be resolved after you have called AEP Ohio, or for general utility company information, residential and business customers may contact the public utilities commission of Ohio (PUCO) for assistance at 1-800-686-7826 (toll free) from eight a.m. to five p.m. weekdays, or at <http://www.puco.ohio.gov>. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio relay service). You may write to: Public Utilities Commission of Ohio, Attention: CSD, 180 E. Broad Street, Columbus, Ohio 43215-3793.

The Ohio consumer counsel (OCC) represents residential utility customers in matters before the PUCO. The OCC can be contacted at 1-877-742-5622 from eight a.m. to five p.m. weekdays, or at <http://www.pickocc.org>.

Rates Available on Request

Electronic Check Conversion – if you pay by check, you authorize us to convert your paper check into an electronic debit.

If you have questions, please call AEP Ohio at 1-800-672-2231 or visit us at www.AEPOhio.com.



Service Address:

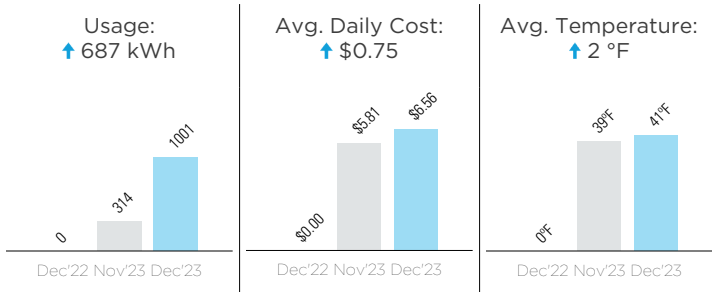
WEI CHEN
207 LAZELLE RD
SHARON TWP
COLUMBUS, OH 43235-4661
Account #100-657-652-0-7

Line Item Charges:

Previous Charges		
Total Amount Due At Last Billing	\$	63.86
Payment 12/05/23 - Thank You		-63.86
Previous Balance Due	\$.00*
Current AEP Ohio Charges		
Tariff 015 - Residential Service 12/29/23 Service Delivery Identifier: 00040621075068461		
Generation Service (Supply)	\$	109.20
Transmission Service		33.20
Distribution Service		50.98
Customer Charge		10.00
Current Electric Charges	\$	203.38*
Total Balance Due	\$	203.38
*Charges make up the "Total Balance Due"		

Usage Details:

↑↓Values reflect changes between current month and previous month.



Total usage for the past 12 months: 314 kWh
Average (Avg.) monthly usage: 314 kWh

Meter Read Details:

Meter #879849874					
Previous	Type	Current	Type	Metered	Usage
22274	Actual	23275	Actual	1001	1,001 kWh
Service Period 11/28 - 12/29				Multiplier 1	
Next scheduled read date should be between Jan 29 and Feb 1.					

Notes from AEP Ohio:

Price-to-Compare: For tariff 015, in order for you to save money off of your utility's supply charges, a supplier must offer you a price lower than AEP Ohio's price of **\$0.109** per kWh for the same usage that appears on this bill. To review available competitive supplier offers, visit the Public Utilities Commission of Ohio's "Energy Choice Ohio" web site at www.energychoice.ohio.gov.

For Informational Purposes only: The below costs are NOT NEW CHARGES and are approximate values. AEP participates in programs required by the state of Ohio to support energy conservation and to secure renewable energy resources. For more information on energy efficiency programs, please visit www.AEPOhio.com/Save.

Renewable Programs: \$1.84
Energy Efficiency Programs: \$0.00
Peak Demand Reduction Programs: \$0.00

In Case No. 16-1852-EL-SSO and 19-1475-EL-RDR the Public Utilities Commission of Ohio approved adjustments to Ohio Power Company's gridSMART rider. This rider allows the Company to recover costs for grid modernization projects. A residential customer using 1,000 kWh per month will see a decrease of \$0.06 per month.

In Case No. 14-1696-EL-RDR & 20-585-EL-AIR, the PUCO approved an adjustment to the Distribution Investment Rider, effective with this bill. This rider, which is adjusted quarterly, recovers capital costs associated with distribution infrastructure. A residential customer using 1,000 kWh per month will see an increase of \$2.50 per month.

The Public Utilities Commission of Ohio in Case number 23-169-EL-RDR on August 9, 2023 approved an adjustment to Ohio Power Company's Enhanced Service Reliability Rider rate effective with this bill. A residential customer using 1,000 kWh of electricity will see an increase of \$0.28 per month.

A smart meter is installed on your premises. **If service is disconnected due to non-payment, it will be remotely disconnected and no physical notice will be left at your service address.** On the day of disconnection, service will be shut off after 10 a.m.

Due date does not apply to previous balance due.

*If you pay your electric bill in person, remember to pay only at **AUTHORIZED** pay stations. These locations send notice of your payment immediately to **AEP Ohio** which could prevent service disconnection. Pay stations may charge a fee for this service. Keep your receipt as proof of payment. For a list of authorized pay stations or other payment options, visit our website at www.aepohio.com or call the number above.**

To avoid unnecessary delays in crediting your electric payment, please **do not paper clip or staple your check to the bill payment stub.**

Enjoy the benefits of constant connection. Download our mobile app today, at Google Play and iTunes stores.

