



Henry fan <herry000418@gmail.com>

Confirmed: your trip to Chicago

American Express <AmericanExpress@welcome.americanexpress.com>
Reply-To: AmericanExpress@welcome.americanexpress.com
To: herry000418@gmail.com

Tue, Nov 4, 2025 at 10:42 AM

Here are the details



HUAIYUAN FAN
Account Ending: 1002



Your trip #ZO-AX1013-67389 is confirmed

AMERICAN EXPRESS **TRAVEL**®

Thank you for booking through American Express Travel. We're happy to share that the following trip is now confirmed. Please carefully review all the details mentioned below.


We recommend that you stay up to date on any requirements and restrictions that may impact your travel - both prior to any cancellation deadlines and your date of travel.

You can view your itinerary or manage your booking anytime by logging in to **Manage My Trips**.

Manage My Trips

Trip to Chicago


Nov 16, 2025 - Nov 19, 2025



Sunday, November 16, 2025

Kimpton Gray Hotel

THE HOTEL COLLECTION

Kimpton Gray Hotel	
122 West Monroe Street Chicago IL, United States, 60603	
	+1-312-750-9012
Hotel Confirmation #: 9073239553536	
Hotel Loyalty #: 339413605	
Check-in: Sunday, November 16, 2025 03:00 PM	Check-out: Wednesday, November 19, 2025 12:00 PM
Number of Nights:	3
Room 1	
Guest Name:	Huaiyuan Fan
Number of Guests:	2
Room Type:	Premium Room, 2 Queen Beds (Walk-In Shower)
Special Offer:	Complimentary third night (included in avg nightly rate) at Kimpton Gray Hotel

Cancellation Policy:

We understand that plans may change, and we aim to be as transparent as possible with our cancellation terms: - Refundable: Yes Cancellation Penalty Window: - If you cancel between November 14, 2025, 6:00 PM UTC-06 (property local time) and November 16, 2025, 6:00 PM UTC-06 (property local time), a 1 night cancellation fee will apply to the total reservation amount.

Cancellation policy deadlines are in 24-hour clock format, unless otherwise stated.

American Express Fine Hotels + Resorts® benefits do not apply to this booking.

THE HOTEL COLLECTION

Stay two or more nights with the Hotel Collection and eligible Card Members receive these elevated benefits at more than 1,000 hotels across the world when you book through Amex Travel.



12pm check-in, when available



Room upgrade at check-in, when available¹.



\$100 Credit

A complimentary credit valued at \$100 to use towards eligible charges, such as food and beverage, spa, or other on-property charges.²



Late check-out, when available

¹Certain room categories are not eligible for upgrade. ²Eligible charges vary by property.

Cost & Billing

Cost Information:

Cost:	\$616.00
Taxes & Fees:	\$107.16
Total Cost:	\$723.16
Due at Hotel:	\$95.10 Hotel fees

Any currency conversion for the above rate is based on the exchange rate on the day the booking was made. The actual price upon final payment may be different. A foreign transaction fee may be imposed by your Card issuer.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or facility fees, may be applicable to your stay and payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before your trip regarding the existence and amount of such charges.

Any incidental charges will be assessed directly to you by the hotel upon check-out.

Additional government taxes and fees may be charged by the hotel upon check-out and are not included in the price details above.

Payment Information:

Points used:	0
Dollars used:	\$723.16

Your Card account was charged \$723.16.

Credit Card Information:

Cardholder:	On file
Card Type:	American Express
Card Number:	XXXX-XXXXXX-X1002

Pre-authorization: to check the validity of your Credit Card and guarantee your booking, the property reserves the right to temporarily hold an amount prior to arrival.

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Change of plans?

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Terms and Conditions

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Your reservation/purchase may be non-refundable and non-cancellable. Any cancellation or change, if permitted, is subject to the policies of the Suppliers that you selected. At the time of reservation/purchase, your credit/charge card may be charged the total cost of the Supplier products and services that you selected, including taxes and fees and certain Supplier-imposed fees (but excluding any mandatory hotel-imposed charges that may be applicable upon check out from the hotel). You may see separate charges on your credit/charge card statement (from American Express and from the Suppliers you selected). If applicable, certain mandatory hotel-imposed charges are payable to the property upon check-out (e.g., mandatory resort fees); any incidental charges that you make during your stay will be charged to you by the property upon check-out, including but not limited to parking, phone calls, internet access and room service. Subject to hotel cancellation policies, if you want to modify your hotel reservation, your existing reservation may need to be cancelled and a new reservation made. Some Suppliers have age requirements/restrictions; please check with the Supplier for more information. Your reservation/purchase includes the products/services that you selected; therefore, if baggage, seat-selection, or similar ancillary items were not included in those products/services, additional Supplier fees may apply. If you purchased a flight, your flight is not confirmed until ticketed. Once ticketed, the name on the ticket cannot be changed and tickets are non-transferable. If permitted, changes to your reservation/purchase are subject to the policies of the Supplier that you selected. If permitted, and you choose to change your reservation/purchase, you may incur a change fee and any difference in the fare attributable to the change. If your reservation/purchase is with multiple Suppliers, and if cancellation is permitted by one Supplier and not the other, you will not be refunded for the portion of your trip for which cancellations are not permitted and you will be required to cancel your entire trip. If cancellation is permitted, you may incur a cancellation fee. The amount of the cancellation fee will depend on the policies of the Supplier that you selected. Upon receipt, you are responsible for promptly reviewing your reservation/purchase confirmation/itinerary for accuracy and immediately notifying us of any errors.

You acknowledge that you are responsible for knowing and complying with all government-imposed and Supplier-imposed travel policies, requirements, and restrictions, as well as any changes thereto, including without limitation visa and other international entry requirements. As these policies, requirements, and restrictions are constantly changing, please check Suppliers' websites and relevant government websites for your destinations of travel, prior to any cancellation deadlines and your dates of travel, including without limitation www.travel.state.gov/content/travel/en/international-travel.html, www.cdc.gov, www.tsa.gov, www.dot.gov, and www.faa.gov. We are not responsible for informing you of such policies, requirements, or restrictions, or any changes thereto, and are not liable for your non-compliance therewith.

Terms and Conditions for the Membership Rewards® program apply. Visit membershiprewards.com/terms for more information. Participating partners and available rewards are subject to change without notice.

The value of Membership Rewards points varies according to how you choose to use them. To learn more, go to membershiprewards.com/pointsinfo.

The following terms and conditions may be applicable to your reservation and are incorporated herein and form part of these Terms, as applicable:

[Fine Hotels + Resorts®](#)

[The Hotel Collection](#)

[International Airline Program](#)

[Cruise Privileges Program](#)

[Platinum Destination Vacations](#)

[Membership Rewards® Pay with Points](#)

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For more information, please visit americanexpress.com/travelterms.

CALIFORNIA: Upon cancellation of the transportation or travel services, where the passenger is not at fault and has not cancelled in violation of any terms and conditions previously clearly and conspicuously disclosed and agreed to by the passenger, all sums paid to the seller of travel for services not provided will be promptly reimbursed to the passenger unless the passenger otherwise advises the seller of travel in writing, after cancellation. This provision does not apply where the seller of travel has remitted the payment from customer to another registered wholesale seller of travel or a carrier, without obtaining a refund and such other provider fails to provide the agreed-upon transportation or service. In this situation, the initial seller of travel must provide the passenger with a written statement accompanied by bank records establishing the disbursement of the customer payment, and if disbursed to a registered wholesaler of travel, proof of current registration of that wholesaler. California law requires certain sellers of travel to have a trust account or bond. Amex has a bond issued by Travelers Casualty and Surety Company of Connecticut in the amount of \$100,000. Amex is not a participant in the California Travel Consumer Restitution Fund.

WASHINGTON: If transportation or other services are canceled by the seller of travel, all sums paid to the

seller of travel for services not performed in accordance with the contract between the seller of travel and the purchaser will be refunded within thirty (30) days of receiving the funds from the vendor with whom the services were arranged, or if the funds were not sent to the vendor, the funds shall be returned within fourteen (14) days after cancellation by the seller of travel to the purchaser unless the purchaser requests the seller of travel to apply the money to another travel product and/or date.

California CST#1022318, Washington UBI#600-469-694

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