Henry Olig

Github github.com/henryolig

LinkedIn linkedin.com/in/henry-olig

Phone Number (612) 916-4997

Email Henry@olig.dev

Address Wayzata, MN 55391

Driven student with knowledge of Python, Java, and C++ with vast experience in software and hardware. Aiming to expand my strong understanding of the user experience, as well as my proficiency in development, configuration, and management. Dependable and reliable, ready to learn and contribute to your company.

EXPERIENCE

Student Tech Support Services

University of Minnesota, Twin Cities   *October 2022 - Present*

- Provide hardware and software support to students and faculty
- Deliver exceptional service through timely response and effective communication with inexperienced customers
- Troubleshoot computer issues via desktop remote access and discussion with caller

Logistics Processor

Nordstrom, Inc., Minnetonka, MN   *May 2022 - Present*

- Trained new hires in Logistics/Fulfillment
- Processed deliveries, entered new products into inventory and staged for sales floor
- Coordinated and executed web fulfillment orders to customers
- Performed sales preparation price markdowns and sales staging

Host
Baja Haus, Wayzata, MN   *May 2021 - Aug 2021*

- Observed guest needs throughout dining experience, driving high-quality service
- Answered phone calls to take reservations and address guest questions and concerns
- Managed telephone and internet take-out orders and coordinated hand-off for delivery orders with third-party drivers
- Supported servers and bussers through high-volume shifts with food running and table clearing

EDUCATION

Bachelor of Science In Computer Science Candidate   **GPA 3.37**
University of Minnesota - Twin Cities, Minneapolis, MN   *Expected graduation May 2025*

High School Diploma
Minnetonka High School, Minnetonka, MN   *May 2021*

Awards & Honors
- National AP Scholar

Extracurricular Activities
- Theatre: Set production, Sound and lights, Fly crew, Featured Dancer, Actor and Vocalist
- Auditioned Choirs: Varsity Madrigals, Vocaré, Barbershop

SKILLS

- Software/Languages: Python, Java, Racket, Excel, C++, Blender, JavaScript, API Implementation
- Source and Version Control: Git, GitHub
- Software Testing and Validation, Performance Optimization
- Python/Java Libraries: NumPy, PyPlot, JavaFX, JavaDoc, JUnit
- Strong Communication and Interpersonal Skills
- Eagerness to Learn New Technologies