



ACCOUNT NUMBER
8349 20 001 1131579

SECURITY CODE
2812

STATEMENT DATE
Jan 19, 2025

SERVICE ADDRESS
234 WACCAMAW AVE
COLUMBIA, SC 29205

PAGE
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Congratulations, Henry!

This month you saved: **\$58.01**

Amount Due **\$59.99** Due by **Auto Pay**

How It Adds Up Service from Jan 19 - Feb 18

Previous Balance		\$56.99
EFT Payment	01/06	-\$56.99
Remaining Balance		\$0.00

Current Activity

Spectrum Internet®	
Spectrum Internet	\$88.00
Promotional Discount	-\$38.01
Your promotional price will expire on 05/18/25	
WiFi Service	\$10.00
Spectrum Internet Ultra	\$20.00
Promotional Discount	-\$20.00
Your promotional price will expire on 05/18/27	
Spectrum Internet® Total	\$59.99

Auto Pay Amount **\$59.99**
YOUR AUTO PAY WILL BE PROCESSED 02/06/25

Thank you for being a valued customer since 2023.

Thank you for choosing Spectrum.

We appreciate your prompt payment and value you as a customer.

Auto Pay

Thank you for signing up for auto pay. Please note your payment may be drafted and posted to your Spectrum account the day after your transaction is scheduled to be processed by your bank.



IMPORTANT NEWS

Enrolled in Auto Pay

Your Auto Pay payment will be deducted on your due date.

ENJOY THE BEST VALUE IN STREAMING

Stream more than 85 popular channels including news, weather and family favorites when you add Spectrum TV® Stream for \$45/mo. **CALL 1-844-850-3351.**

ADD LINES AND SAVE EVEN MORE

Get our best mobile deal on more lines. Bring your own device or trade in your phone. Keep your current phone number no matter what you choose! **CALL 1-844-686-9654.**

Detach the included payment stub and enclose it with a check made payable to Spectrum. If you have questions about your account, call us at **(855) 757-7328**.



DO NOT SEND PAYMENTS TO THIS ADDRESS
4145 S. FALKENBURG RD RIVERVIEW FL 33578-8652

8349 2000 NO RP 19 01202025 NNNNNNNN 01 996064

HENRY HARPER
234 WACCAMAW AVE
COLUMBIA SC 29205-3055

Amount Due **\$59.99**

Due by **Auto Pay**

Account Number **8349 20 001 1131579**

Please send payment to:

SPECTRUM
PO BOX 6030
CAROL STREAM IL 60197-6030

834920001113157900059998

8349 2000 NO RP 19 01202025 NNNNNNNN 01 996064

IMPORTANT ACCOUNT UPDATE

At Spectrum, your privacy is important. When you contact us for assistance associated with your account, Spectrum may require information, such as your security code, to verify your identity prior to accessing your account information. Beginning 2/17/25, Spectrum will **no longer** include your security code on your monthly account statement. We are proactively implementing this security measure as part of our commitment to protecting the integrity of your information.

You can manage your security code on Spectrum.net/Securitycode.

Please keep your security code confidential. For additional ways to safeguard your information, follow our guidelines on Spectrum.net/accountsafeguard.

BEWARE OF PAYMENT SCAMS!

Spectrum is dedicated to keeping you and your family safe online. Visit Spectrum.net/securitycenter for tools and solutions to keep your personal information secure.

Attention Business Owners!

Get fast, reliable Internet with multi-layered security to protect your business. Call Spectrum Business at **1-833-215-0525 today** to learn more.

Unlimited calling. Unlimited connections.

Stay in touch with friends and family with unlimited nationwide calling and 28 popular features.

Call **1-877-470-6728** to add Spectrum Voice®.



Get Access to Our Fastest Internet Speed

**Upgrade to
Internet Gig**

Call **1-877-470-6728**

Experience Streaming, Simplified.

With **Spectrum TV®** and **Xumo** you can enjoy live TV channels plus your favorite streaming apps, together, all in one place.



Easily find what you want with **Voice Search**.

Find all your **favorite content** in one place on the Xumo home screen.

Open your **favorite** streaming apps with one touch.

Navigate through live TV channels or **search** with alphanumeric keys.

Call today!
1-877-470-6728





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Support, Bill FAQs and Descriptions

Support

Visit: Spectrum.net/support
Call: (855) 75-SPECTRUM (1-855-757-7328)

Moving Soon?

Visit Spectrum.com/easy2move or call us at (877) 940-7124 for help transferring and setting up your services in your new home.

Bill FAQs

How do billing cycles work?

The service period covered by your first bill statement starts on your first day of service and ends on the 30th day of service. Future months' bill statements cover service periods which start and end on the same days of the month as the first service period. Charges associated with Pay-Per-View or On Demand purchases will be included on the next service period's bill statement.

What happens if I have insufficient funds or a past due balance?

Spectrum may charge a processing fee for any returned checks and card chargebacks. If your payment method is refused or returned for any reason, we may debit your account for the payment, plus an insufficient funds processing fee as described in your terms of service or video services rate card up to the amount allowable by law and any applicable tax. Your bank account may be debited as early as the same day your payment is refused or returned. If your bank account isn't debited, the return check amount (plus fee) must be paid by cash, cashier's check or money order.

What if I disagree with a charge?

If you want to dispute a charge, you have 60 days from the billing due date to file a complaint. While it's being reviewed, your service will remain active as long as you pay the undisputed part of your bill.

What if my service is interrupted?

Unless prevented by situations beyond our control, services will be restored within 24 hours of you being notified. If your service is interrupted for more than 24 continuous hours, you can contact us for a credit.

You can find all of our terms and conditions at Spectrum.com/policies.

Descriptions

Taxes and Fees - This statement reflects the current taxes and fees for your area (including sales, excise, user taxes, etc.). These taxes and fees may change without notice. Visit Spectrum.net/taxesandfees for more information.

Terms & Conditions - Spectrum's detailed standard terms and conditions for service are located at Spectrum.com/policies.

Insufficient Funds Payment Policy - Charter may charge an insufficient funds processing fee for all returned checks and bankcard charge-backs. If your check, bankcard (debit or credit) charge, or other instrument or electronic transfer transaction used to pay us is dishonored, refused or returned for any reason, we may electronically debit your account for the payment, plus an insufficient funds processing fee as set forth in your terms of service or on your Video Services rate card (up to the amount allowable by law and any applicable sales tax). Your bank account may be debited as early as the same day payment is dishonored, refused or returned. If your bank account is not debited, the returned check amount (plus fee) must be replaced by cash, cashier's check or money order.

Spectrum Terms and Conditions of Service - In accordance with the Spectrum Terms and Conditions of Service, Spectrum services are billed on a monthly basis. Spectrum does not provide credits for monthly subscription services that are cancelled prior to the end of the current billing month.

Spectrum Security Center: Spectrum offers tools and solutions to keep you and your family safe when connected. Learn how to safeguard your information, detect scams and how to identify fraud alerts. Learn more at Spectrum.net/SecurityCenter.

Past Due Fee / Late Fee Reminder - A late fee will be assessed for past due charges for service.

Complaint Procedures: If you disagree with your charges, you need to register a complaint no later than 60 days after the due date on your bill statement.





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