ALEXANDRA CHEN

Senior UX Designer | Product Design Lead

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SKILLS

- Figma
- Sketch
- Adobe XD
- Prototyping
- User Research
- Wireframing
- Design Systems
- HTML/CSS
- JavaScript basics

EDUCATION

Stanford University

MS Human-Computer Interaction, 2018

UCLA

BA Psychology, 2016

EXPERIENCE

Airbnb　　　　　　　　　　　2021 - Present

Senior Product Designer

- Led redesign of host onboarding flow, increasing completion by 34%
- Managed team of 3 junior designers across 2 product verticals
- Established design system used by 50+ engineers globally
- Conducted 200+ user interviews informing product roadmap

Dropbox　　　　　　　　　　　2018 - 2021

Product Designer

- Designed file sharing experience used by 700M+ users
- Reduced support tickets by 28% through UX improvements
- Created accessibility guidelines adopted company-wide
- Won internal innovation award for Paper 2.0 concept