

## KEEP WITH YOUR IMPORTANT TRAVEL DOCUMENTS

### International SOS Medical and Security Services

Membership I.D.  
**12AYCA778031**

Organization  
University of Queensland UQ

**Call our medical and security experts 24/7.**  
Call for preventative or emergency enquiries.  
Call before, during and after travel or assignment.



**Bali**  
+62 21 766 4633

**Bangkok**  
+66 2 205 7777

**Beijing**  
+86 (0) 10 6462 9100

**Dubai**  
+971 4 601 8777

**Frankfurt**  
+49 6102 3588 100

**Geneva**  
+41 22 785 6464

**Ho Chi Minh City**  
+84 28 3829 8520

**Hong Kong**  
+852 2528 9900

**Jakarta**  
+62 21 750 6001

**Johannesburg**  
+27 (0) 11 541 1300

**Kuala Lumpur**  
+603 2787 3126

**London**  
+44 (0) 20 8762 8008

**Madrid**  
+34 91 572 4363

**Manila**  
+63 (2) 8687 0909

**Moscow**  
+7495 937 64 77

**Mumbai**  
+91 22 42838383

**Paris**  
+33 (0) 155 633 155

**Philadelphia**  
+1 215 942 8226

**Seoul**  
+82 (2) 3140 1700

**Singapore**  
+65 6338 7800

**Sydney**  
+61 2 9372 2468

**Taipei**  
+886 2 2523 2220

**Tokyo**  
+81 3 3560 7183

## WHEN DO I USE INTERNATIONAL SOS?

### PREPARE

before you leave home:

- Keep your membership card safe and with you at all times
- Call an Assistance Centre for free pretravel information (i.e. vaccination, required medication and travel security concerns)
- Download the Assistance App, log in using your membership number to help you make more informed travel decisions based on our online medical and security reports and country travel risk guides
- Sign up for health and security email alerts
- Inform friends and family that you are with International SOS, so they can get in touch with us should they have any concerns for your welfare while you are away

### WHILE ABROAD

all medical and security enquiries, be they of a routine or medical nature:

- Free and unlimited health, safety, and security advice
- Find a local nurse, internationally trained doctor or security specialist near you
- Find medication or medical equipment
- Travel advice on loss of travel documents or legal assistance
- Assistance paying your medical fees

### IN AN EMERGENCY

we provide all necessary emergency services, including:

- Arranging medical transportation and care
- Monitoring your condition and provide advice along the way
- Evacuating you when necessary
- Contacting your family, so they know you are in good hands.

## WHERE DO I ACCESS MORE INFORMATION?

### DOWNLOAD YOUR FREE ASSISTANCE APP

# 1

**Login** to [internationalsos.com/members](https://internationalsos.com/members) to sign up for health and security email alerts using your membership number or:

# 2

**Download** the free Assistance App from [app.internationalsos.com](https://app.internationalsos.com) to contact us and help you make more informed travel decisions based on our online medical and security reports and country travel risk guides.



**Or scan this code to download from your device's App Store**

**Access Your Member Portal at [internationalsos.com/members](https://internationalsos.com/members)**