

# Hen Sokkong

## Personal information

Email address sokkonghen05@gmail.com

Phone number 089979157

Date of Birth 21st September 2005

Address Sangkat Beoung Tompun, Khan Meancheay, Phnom Penh, Cambodia.



## Profile

Experienced 1 year in providing excellent customer service in the specialty coffee industry. Highly creative in the preparation of gourmet coffee.

## Professional Experience :

**DEB-2024/JUN-2025**

**Barista**

**Brown Coffee**

- Make report as manager may require: Count stock of product sold for monthly.
- Prepare Cleaning schedule for staff: List staff name for clean the shop.
- Issues customer answers questions: Inform Customer about healthy plan.
- Register sales on cash items and totaling customer's Purchases: Cashier on cash items and receive payment form customer.
- Checking a shop's stock: Count all items of stock in shop

**FEB-2024/DEB-2024**

**Barista**

**Café Amazon TK**

- Greeted customers and provide positive interactions in a friendly and courteous manner to facilitate brand loyal. Prepared and served hot or cold beverages.
- Managed store inventory by ordering, receiving and stocking supplies as well as retail products.
- Took customer orders and conveyed them to other employees for preparation; assisted the crew during high volume orders.

## Education:

**2023- Present**

**Year 2<sup>nd</sup> Studied at Cambodia Mekong University (CMU), Major Information Technology.**

**2023**

**Graduated (BacII) at Hun Sen Bun Rany phsar deum thkov high School.**

**2023**

**Completed Microsoft work, Excel & Power Point.**

## **Hobbies**

- **Reading Book, Play Sport & searching.**
- **Good Communication, honest, friendly.**