

## Response Analysis: King County

		Incident Year				
		2009	2010	2011	2012	2013
<b>Total Call Volume:</b>						
	Primary	30,371	28,403	26,500	27,818	27,538
	Secondary	54	70	54	81	49
	MSO	2,560	2,525	2,440	2,490	2,589
	<b>Total</b>	<b>32,985</b>	<b>30,998</b>	<b>28,994</b>	<b>30,389</b>	<b>30,176</b>

### Primary Only:\*

<b>Average Total Response Time (minutes)**</b>	<b>10.9</b>	<b>10.7</b>	<b>10.8</b>	<b>10.6</b>	<b>10.5</b>
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<b>Average Call Processing Time (minutes)</b>	<b>2.6</b>	<b>2.6</b>	<b>2.6</b>	<b>2.5</b>	<b>2.4</b>
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<b>Average Unit Response Time (minutes)</b>	<b>8.2</b>	<b>8.2</b>	<b>8.2</b>	<b>8.1</b>	<b>8.1</b>
<b>Fractiles:</b>					
% < 08 min.	54.5%	56.5%	56.8%	57.7%	57.2%
% < 10 min.	74.1%	76.7%	77.4%	77.4%	77.0%
% < 12 min.	85.8%	87.4%	87.8%	87.8%	87.5%
% < 14 min.	91.8%	92.8%	92.7%	92.8%	92.7%

<b>Critical Skills</b>					
<b>Paramedic Intubations</b>	<b>1,701</b>	<b>1,628</b>	<b>1,565</b>	<b>1,652</b>	<b>1,535</b>
% of Total Calls	5.6%	5.7%	5.9%	5.9%	5.6%
<b>Paramedic IVs</b>	<b>11,693</b>	<b>10,884</b>	<b>10,282</b>	<b>10,615</b>	<b>10,429</b>
% of Total Calls	38.4%	38.2%	38.7%	38.0%	37.8%
<b>Cardiac Arrests (217,218)</b>	<b>772</b>	<b>760</b>	<b>746</b>	<b>758</b>	<b>786</b>
% of Total Calls	2.5%	2.7%	2.8%	2.7%	2.8%

\*Responses excluding Cancelled Enroute and Requested by BLS at Scene (for Processing Time) and excluding Call Processing Time (Dispatch Notified to Unit Dispatched) AND Unit Response Time (Unit Dispatched to On Scene) for < 0 and > 60 Minutes

\*\*Total Response Time = Call Processing Time + Unit Response Time

