

From : hepintops@gmail.com

To : topstechnologies@gmail.com

Subject : Letter of Apology

Dear ,

I am writing to offer my sincerest apologies on behalf of Tops Technologies for the subpar experience you encountered at our restaurant.

Your feedback is invaluable to us, and I want to express gratitude for bringing these issues to our attention. Please rest assured that we are diligently addressing the areas of concern to prevent similar occurrences in the future. As a gesture of our apology, I would like to extend a gift card worth \$50.00 for your use at our restaurant in the future.

We sincerely hope to have the opportunity to welcome you back to Tops Technologies soon.

Warm regards,

Xyz Manager