

Privacy Policy

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Introduction

Hera Global Tech Inc. (“**Company**” “**we**” “**us**” or “**our**”) respects your privacy and is committed to protecting it through our compliance with this policy. If you have any questions or concerns about this privacy policy, or our practices with regards to your personal information, please contact us at info@heraglobaltech.com.

This policy describes the types of information we may collect or that you may provide when you purchase, download, install, register with, access, or use the Volition mobile app (the “**App**”) or Volition service through our website (the “**Website**”). The App and the Website, individually and collectively, are referred to herein as the “**Services**.” This policy also describes our practices for collecting, using, maintaining, protecting, and disclosing that information. We seek to describe these policies as clearly as possible. If there is anything you do not understand, please email us at info@heraglobaltech.com. If you do not agree with these policies, please discontinue use of the Services immediately.

Where Does this Policy Apply?

This policy applies to information we collect through the Services and in text and other electronic communications sent through or in connection with this Services as well as any email, offline or other communications between you and the Company.

This policy does not apply to information that you provide to or is collected by any third party (including our affiliates and subsidiaries), including through any application or content (including advertising) that may link to or be accessible through the Services. Other websites and apps and these third parties may have their own privacy policies, which we encourage you to read before providing information on or through them.

Please read this policy carefully to understand our policies and practices regarding your information and how we will treat it. If you do not agree with our policies and practices, do not download, register with, or use the Services. By downloading, registering with, or using the Services, you agree to this privacy policy. This policy may change from time to time (see below “Changes To Our Privacy Policy”). Your continued use of the Services after we revise this policy means you accept those changes, so please check the policy periodically for updates.

Children Under the Age of 13

The Services are not intended for children under 13 years of age, and we do not knowingly collect personal information from children under 13. If we learn we have collected or received personal information from a child under 13 without verification of parental consent, we will delete that information. If you believe we might have any information from or about a child under 13, please contact us at info@heraglobaltech.com.

Information We Collect About You and How We Collect It

We collect information from and about users of our Services (which includes clients, their social support network and providers), including information:

- By which you may be personally identified, such as name, e-mail address, telephone number, other information collected about you or any other identifier by which you may be contacted online or offline (“**personal information**”);
- About the client’s recovery efforts, use of controlled substances, and client’s social support network and providers as necessary to provide the Services;
- About your Internet connection, the equipment you use to access our Website, and software usage details.

We collect this information:

- Directly from you when you provide it to us.
- Automatically when you use the Services. Information collected automatically may include software usage details, IP addresses, type of computer hardware and information collected through cookies, web beacons and related technologies.

Information You Provide to Us

When you download, register with, or use the Services, we may ask you to provide information:

- By which you or another individual may be personally identified, such as name, postal address, email address, telephone number, or any other identifier by which you or another individual may be contacted online or offline.
- That is about you but individually does not identify you, such as (but not limited to) age, height, weight, gender, etc.

This information includes:

- Information that you provide by filling in forms as part of the Services. This includes information provided at the time of registering to use the Services, giving the App access to your mobile device contacts, subscribing to the

Services, and requesting further services (if available). We may also ask you for information when you report a problem with the Services.

- Records and copies of your correspondence (including email addresses and phone numbers), if you contact us.
- Your responses to surveys that we might ask you to complete for research or other purposes.
- Details of transactions you carry out through the Services and of the fulfillment of your orders. You may be required to provide financial information before placing an order through the Services.

You may provide information to be published or displayed ("**Posted**") through the Services (collectively, "**User Contributions**"). Your User Contributions are Posted and transmitted to others at your own risk. We cannot control the actions of third parties with whom you may choose to share your User Contributions. Therefore, we cannot and do not guarantee that your User Contributions will not be viewed by unauthorized persons.

Automatic Information Collection and Tracking

When you download, access, and use the Services, they may use technology to automatically collect:

- **Usage Details.** When you access and use the Services, we may automatically collect certain details of your access to and use of the Services, including traffic data, location data, logs, and other communication data and the resources that you access and use on or through the Services.
- **Device Information.** We may collect information about your mobile device, computer, and internet connection, including the device's unique device identifier, IP address, operating system, browser type, mobile network information, and the device's telephone number.
- **Stored Information and Files.** The Services also may access metadata and other information associated with other files stored on your device. This may include, for example, personal contacts and address book information.
- **Location Information.** The Services, especially the App, include features that use precise location data, including GPS signals, device sensors, Wi-Fi access points, and cell tower IDs. We collect this type of data if you grant us access to your location. You can always remove our access to location information using your mobile device, computer settings, or web browser settings as applicable, but this may result in the Services not operating properly. We may also derive your approximate location from your IP address.

The information we collect automatically is only statistical data and does not include personal information, but we may maintain it or associate it with personal information we collect in other ways or receive from third parties. It helps us to improve and to deliver better and more personalized Services, including by enabling us to:

- Estimate our audience size and usage patterns.
- Speed up our Services.
- Deliver better, more organized content.
- Recognize you when you return to our Website.

If you do not want us to collect this information do not use the Services or download the App (or delete it from your device). You may opt out at any time by discontinuing use of the Services and emailing us with your request at info@heraglobaltech.com. For more information, see Choices About How We Use and Disclose Your Information. Note, however, that opting out of the Service's collection of location information will disable location-based features.

Information Collection and Tracking Technologies

The technologies we use for automatic information collection may include:

- **Cookies (or mobile cookies).** A cookie is a small file placed on your device. It may be possible to refuse to accept cookies by activating the appropriate setting on your device. However, if you select this setting you may be unable to access certain parts of our Services.
- **Web Beacons.** Pages of the App and Website and our emails may contain small electronic files known as web beacons (also referred to as clear gifs, pixel tags, and single-pixel gifs) that permit the Company, for example, to count users who have visited those pages or opened an email and for other related app statistics (for example, recording the popularity of certain app content and verifying system and server integrity).
- **Log and Usage Data.** Information is automatically collected about website performance, server performance, page usage, contact form submissions, system activity, error records, IP addresses, hardware settings, browser types, and other information that may help us build a better user experience.

How to Control and Delete Cookies

Cookies can be controlled, blocked or restricted through your web browser settings. Information on how to do this can be found within the Help section of your web browser. All Cookies are web browser specific. Therefore, if you use multiple web browsers or devices to access websites, you will need to manage your cookie preferences across these environments.

If you are using a mobile device to access the Services, you will need to refer to your instruction manual or other help/settings resource to find out how you can control cookies on your device.

Please note: If you restrict, disable or block any or all cookies from your web browser or mobile or other device, the Services may not operate properly, and you may not have access to all functionality available through the Services. We will not be liable for any impossibility to use the Services or degraded functioning thereof where caused by your settings and choices regarding cookies.

To learn more about cookies and web beacons, visit www.allaboutcookies.org.

Third-Party Information Collection

When you use the Services or its content, certain third parties may use automatic information collection technologies to collect information about you or your device. These third parties may include:

- Advertisers, ad networks, and ad servers.
- Analytics companies.
- Your device manufacturer.
- Your mobile or home internet service provider.

These third parties may use tracking technologies to collect information about you when you use the Services. The information they collect may be associated with your personal information or they may collect information, including personal information, about your online activities over time and across different websites, apps, and other online services websites. They may use this information to provide you with interest-based (behavioral) advertising or other targeted content.

We do not control these third parties' tracking technologies or how they may be used. If you have any questions about an advertisement or other targeted content, you should contact the responsible provider directly. For information about how you can opt out of receiving targeted advertising from many providers, see Choices About How We Use and Disclose Your Information.

We also may use Google, a third-party analytics provider, to collect information about Website usage and the users of the Website, including demographic and interest-level information. Google uses cookies in order to collect demographic and interest-level information and usage information from users that visit the Website, including information about the pages where users enter and exit the Website and what pages users view on the Website, time spent, browser, operating system, and IP address. Cookies allow Google to recognize a user when a user visits the Website and when the user visits other websites. Google uses the information it collects from the Website and other websites to share with us and other website operators' information about users including age range, gender, geographic regions, general interests, and details about devices used to visit websites and purchase items. We do not link information we receive from Google with any of your personally identifiable information. For more information regarding Google's use of cookies, and collection and use of information, see the Google Privacy Policy (available at <https://policies.google.com/privacy?hl=en>). If you would like to opt out of Google Analytics tracking, please visit the Google Analytics Opt-out Browser Add-on (available at <https://tools.google.com/dlpage/gaoptout>).

Do Not Track: Some web browsers (including Safari, Internet Explorer, Firefox and Chrome) incorporate a “Do Not Track” (“**DNT**”) or similar feature that signals to websites that a user does not want to have his or her online activity and behavior tracked. If a website that responds to a particular DNT signal receives the DNT signal, the browser can block that website from collecting certain information about the browser’s user. Not all browsers offer a DNT option and DNT signals are not yet uniform. For this reason, many website operators, including us, do not respond to DNT signals.

How We Use Your Information

We use information that we collect about you or that you provide to us, including any personal information, to:

- Provide you with the Services, and any other information, products or services that you request from us.
- Fulfill any other purpose for which you provide it.
- Give you notices about your account/subscription, including expiration and renewal notices.
- Carry out our obligations and enforce our rights arising from any contracts entered into between you and us, including for billing and collection.
- Notify you when Services updates are available, and of changes to any products or services we offer or provide through it.
- To send you marketing and promotional information.
- Deliver targeted advertising.
- In any other way we may describe when you provide the information.
- For any other purpose with your consent.

We may use location information we collect to determine usage patterns, target marketing efforts, and verify and/or validate activity completion as part of a recovery plan.

Marketing preferences: If you have provided us with your contact information, we may, subject to any applicable Spam Act or similar regulation, contact you via e-mail, postal mail or telephone about our products, services and events that may be of interest to you, including our newsletter.

E-mail communications you receive from us will generally provide an unsubscribe link allowing you to opt-out of receiving future e-mail or to change your contact preferences. E-mail communications may also include a link to directly update and manage your marketing preferences. Please remember that even if you opt out of receiving marketing emails, we may still send you important Service information related to your accounts and subscriptions.

We may use the information we collect to display advertisements to our advertisers' target audiences. Even though we do not disclose your personal information for these purposes without your consent, if you click on or otherwise interact with an advertisement, the advertiser may assume that you meet its target criteria.

Disclosure of Your Information

We may disclose aggregated information about our users, and information that does not identify any individual or device, without restriction.

In addition, we may disclose personal information that we collect or you provide:

- To our subsidiaries and affiliates.
- To contractors, service providers, and other third parties we use to support our business and who are bound by contractual obligations to keep personal information confidential and use it only for the purposes for which we disclose it to them.
- To a buyer or other successor in the event of a merger, divestiture, restructuring, reorganization, dissolution, or other sale or transfer of some or all of Hera Global Tech Inc.'s business or assets, whether as a going concern or as part of bankruptcy, liquidation, or similar proceeding, in which personal information held by Hera Global Tech Inc. about our users is among the assets transferred.
- To fulfill the purpose for which you provide it.
- For any other purpose disclosed by us when you provide the information.
- With your consent.
- To comply with any court order, subpoena, law, or legal process, including to respond to any government or regulatory request.
- To enforce our rights arising from our Terms of Service or any other contracts entered into between you and us, including for billing and collection.
- If we believe disclosure is necessary or appropriate to protect the rights, property, or safety of the Company, our customers or others. This includes exchanging information with other companies and organizations for the purposes of fraud protection and credit risk reduction.

Choices About How We Use and Disclose Your Information

We strive to provide you with choices regarding the personal information you provide to us. This section describes mechanisms we provide for you to control certain uses and disclosures of your information.

- **Tracking Technologies.** You can set your browser or device to refuse all or some cookies, or to alert you when cookies are being sent. If you

disable or refuse cookies or block the use of other tracking technologies, some parts of the Services may then be inaccessible or not function properly.

- **Location Information.** You can choose whether or not to allow the Services to collect and use real-time information about your device's (especially your mobile device's) location through its privacy settings. However, if you block the use of location information, the Services will not function as planned.
- **Promotion by the Company.** If you do not want us to use your personal information to promote our own or third parties' products or services, you can opt-out by emailing your request to info@heraglobaltech.com. You can also always opt-out by logging into the Services and adjusting your user preferences in your account profile by checking or unchecking the relevant boxes or by sending us an email stating your request to info@heraglobaltech.com.

Nevada residents who wish to exercise their sale opt-out rights under Nevada Revised Statutes Chapter 603A may submit a request to this designated address: info@heraglobaltech.com.

How to Opt-out of Targeted Advertising

You can generally opt-out of receiving personalized ads from third-party advertisers and ad networks who are members of the Network Advertising Initiative (NAI) or who follow the Digital Advertising Alliance's Self-Regulatory Principles for Online Behavioral Advertising (DAA) by visiting the opt-out pages on the NAI website (<http://optout.networkadvertising.org>) and DAA website (<http://www.aboutads.info/choices/>).

Accessing and Correcting Your Personal Information

Access to personal data: In some jurisdictions, you have the right to request access to your personal data. In these cases, we will comply, subject to any relevant legal requirements and exemptions, including identity verification procedures. Before providing data to you, we will ask for proof of identity and sufficient information about your interaction with us so that we can locate any relevant data. We may also charge you a fee for providing you with a copy of your data (except where this is not permissible under local law).

Correction and deletion: In some jurisdictions, you have the right to correct or amend your personal data if it is inaccurate or requires updating. You may also have the right to request deletion of your personal data. Please note that such a request could be refused because your personal data is required to provide you with the products or services you requested, e.g., to deliver a product or send an invoice to your email address, or that it is required by the applicable law.

You may also send us an email at info@heraglobaltech.com to request access to, correct, or delete any personal information that you have provided to us. We may not

accommodate a request to change information if we believe the change would violate any law or legal requirement or cause the information to be incorrect.

If you delete your User Contributions from the Services, copies of your User Contributions may remain viewable in cached and archived pages or might have been copied or stored by other Services users. Proper access and use of information provided on the Services, including User Contributions, is governed by our Terms of Service [\[LINK\]](#).

California “Shine the Light” Law

California’s “Shine the Light” law (Civil Code Section 1798.83) permits users of our Services that are California residents to request certain information regarding our disclosure of personal information to third parties for their direct marketing purposes. To make such a request, please send an email to info@heraglobaltech.com.

California Minors

If you are a California resident who is under the age of 18 and you are unable to remove publicly-available content that you have submitted to us, you may request removal by contacting us at: info@heraglobaltech.com. When requesting removal, you must be specific about the information you want removed and provide us with specific information, such as the URL for each page where the information was entered, so that we can find it. We are not required to remove any content or information that: (1) federal or state law requires us or a third party to maintain; (2) was not posted by you; (3) is anonymized so that you cannot be identified; (4) you don’t follow our instructions for removing or requesting removal; or (5) you received compensation or other consideration for providing the content or information. Removal of your content or information from the Service does not ensure complete or comprehensive removal of that content or information from our systems or the systems of our service providers. We are not required to delete the content or information posted by you; our obligations under California law are satisfied so long as we anonymize the content or information or render it invisible to other users and the public.

Data Security and Retention

We have implemented certain technical and security commitments to keep your personal information safe and secure. However, with the Internet and technology constantly changing and evolving, there is no way to guarantee that your information will be 100% safe. Further, the transmission of information via the Internet is not secure. By using the Services, you agree that you are using the Services and transmitting personal information at your own risk. You should only access the Services within a secure environment to limit threats.

The safety and security of your information also depends on you. Where we have given you (or where you have chosen) a password for access to certain parts of our

Services, you are responsible for keeping this password confidential. We ask you not to share your password with anyone. We urge you to be careful about sharing personal information through the Services

We retain personal data for as long as necessary to provide the services and fulfill the transactions you have requested, or for other business purposes such as complying with our legal obligations, resolving disputes, and enforcing our agreements. We are required by law to keep some types of information for certain periods of time (e.g., statute of limitations). If your personal data is no longer necessary for the legal or business purposes for which it is processed, we will generally anonymize that information and maintain it in anonymized form, unless we delete the data (in our discretion).

Changes to Our Privacy Policy

We may update our privacy policy from time to time. If we make material changes to how we treat our users' personal information, we will post the new privacy policy on this page and/or notify you by email and/or text message to the primary email address and/or phone number specified in your account or via an in-App alert the first time you use the App after we make the change.

The date the privacy policy was last revised is identified at the top of the page. You are responsible for ensuring we have an up-to-date active and deliverable email address and/or phone number for you and for periodically visiting this privacy policy to check for any changes.

Contact Information

To ask questions or comment about this privacy policy and our privacy practices, contact us at:

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1120 Savannah Ave.
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