

# Braintrust Usability Questionnaire

## General Questions

Please provide your responses for demographics. Please check (X) the checkbox.

1. Please select your age?  
 18 - 25  26 - 35  36 - 45  46 above  Prefer not to disclose
2. Please select your gender?  
 Male  Female  I would like not to disclose
3. Please rate your Technical Skill level?  
 Excellent  Above Average  Average  Below Average  Prefer not to disclose
4. Please mention your highest level of education? degree in Database Admin & Design
5. Job Title? \_\_\_\_\_
6. How long you are working with eHealth? 4 years

## Create a User Account (Registration)

Please provide your responses for Registration page. Please check (X) the checkbox.

7. Was there anything confusing about the User Registration Process?  
 No  Yes, if Yes, suggestions \_\_\_\_\_
8. Was there anything missing from the Registration screen that you were expecting?  
 No  Yes, if Yes, suggestions Password Requirements text

## Log in to User Account

Please provide your responses for user Login page. Please check (X) the checkbox.

1. Was there anything confusing about the Log in process?  
 No  Yes, if Yes, suggestions \_\_\_\_\_

## eIDEAS Homepage

Please provide your responses for eIDEAS Home page. Please check (X) the checkbox.

1. Do you think the 'About eIDEAS' popup window will be valuable for a new user?  
 Yes  No
2. Which parts of the Homepage do you like the most? (e.g. Success Stories, What's New, Rankings Overview)  
 Success Stories  What's New  Ranking Overview  All of these  None
3. What is your general impression of the Homepage?  
 Excellent  Satisfied  Average  Below Average  Unsatisfied
4. Do you have any suggestions to improve the Homepage?  
 No  Yes, if Yes, suggestions smoother GUI more modern look - less Win97

## Leaderboard

Please provide your responses for Leaderboard page. Please check (X) the checkbox.

1. Was the Leaderboards page easy to navigate?  
 Yes  No
2. Do you think the Leaderboards page contains valuable information?  
 Yes  No
3. Was there something missing from the Leaderboards page that you were expecting?  
 No  Yes, if Yes, suggestions Weighting for team size - Team of 5 no incentive to go up against team of 70.

## My Team

Please provide your responses for My Team page. Please check (X) the checkbox.

1. Was it apparent or obvious that clicking on an idea expansion for displaying more information?  
 Yes  No

2. How satisfied are you with the concept of scoring (e.g. 4.8 Score) an idea?

[ ] Excellent [ ] Satisfied [ ] Average  Below Average [ ] Unsatisfied

3. How easy was it to distinguish between each idea on the My Team page?

Very Easy [ ] Easy [ ] Average [ ] Difficult [ ] Very Difficult

4. How did you feel about the amount of information presented for each idea?

[ ] Far Too Much [ ] Too Much [ ] About Right  Too Little [ ] Far Too Little

5. Did you like the idea of the 'Add Amendment' button? *Call it add Comment*

Yes [ ] No

6. Was it convenient to expand/collapse the amendments list?

Yes [ ] No

7. How useful do you think the Completed/Abandoned tabs are in the Current Team Ideas page?

[ ] Very Useful [ ] Somewhat Useful  Neutral [ ] Somewhat Needless [ ] Very Needless

## My Ideas

Please provide your responses for My Team page. Please check (X) the checkbox.

1. How easy was it to add your idea?

[ ] Very Easy  Easy [ ] Neutral [ ] Difficult [ ] Very Difficult

2. Was the information entering process for creating an idea intuitive /natural?

Yes [ ] No

3. Was the content of each tab properly expressed by its title? (e.g. Completed/Abandoned etc.)

Yes [ ] No, if No, any suggestions \_\_\_\_\_

4. Did the 'SAVE DRAFT' and 'SUBMIT' buttons function as you expected?

Yes [ ] No, if No, any suggestions \_\_\_\_\_

Overall Rating of the Application:

[ ] Outstanding  Good [ ] Average [ ] Below Average [ ] Unsatisfactory

ADDITIONAL COMMENTS (Briefly comment on our work.)

Well defined feedback questionnaire, professional consent form,  
Actually took enterprise terminology into account

Date: June 6, 2018

# Questionnaire No. 2

# Braintrust Usability Questionnaire

## General Questions

Please provide your responses for demographics. Please check (X) the checkbox.

1. Please select your age?  
 18 - 25  26 - 35  36 - 45  46 above  Prefer not to disclose
2. Please select your gender?  
 Male  Female  I would like not to disclose
3. Please rate your Technical Skill level?  
 Excellent  Above Average  Average  Below Average  Prefer not to disclose
4. Please mention your highest level of education? Masters
5. Job Title?
6. How long you are working with eHealth? 5 months

## Create a User Account (Registration)

Please provide your responses for Registration page. Please check (X) the checkbox.

7. Was there anything confusing about the User Registration Process?  
 No  Yes, if Yes, suggestions \_\_\_\_\_
8. Was there anything missing from the Registration screen that you were expecting?  
 No  Yes, if Yes, suggestions upload image or pictures.

## Log in to User Account

Please provide your responses for user Login page. Please check (X) the checkbox.

1. Was there anything confusing about the Log in process?  
 No  Yes, if Yes, suggestions \_\_\_\_\_

## eIDEAS Homepage

Please provide your responses for eIDEAS Home page. Please check (X) the checkbox.

1. Do you think the 'About eIDEAS' popup window will be valuable for a new user?  
 Yes  No
2. Which parts of the Homepage do you like the most? (e.g. Success Stories, What's New, Rankings Overview)  
 Success Stories  What's New  Ranking Overview  All of these  None
3. What is your general impression of the Homepage?  
 Excellent  Satisfied  Average  Below Average  Unsatisfied
4. Do you have any suggestions to improve the Homepage?  
 No  Yes, if Yes, suggestions \_\_\_\_\_

## Leaderboard

Please provide your responses for Leaderboard page. Please check (X) the checkbox.

1. Was the Leaderboards page easy to navigate?  
 Yes  No
2. Do you think the Leaderboards page contains valuable information?  
 Yes  No
3. Was there something missing from the Leaderboards page that you were expecting?  
 No  Yes, if Yes, suggestions \_\_\_\_\_ Visual Data Charts

## My Team

Please provide your responses for My Team page. Please check (X) the checkbox.

1. Was it apparent or obvious that clicking on an idea expansion for displaying more information?  
 Yes  No *instead of arrow, just button [go]*

2. How satisfied are you with the concept of scoring (e.g. 4.8 Score) an idea?  
[ ] Excellent  Satisfied [ ] Average [ ] Below Average [ ] Unsatisfied
3. How easy was it to distinguish between each idea on the My Team page?  
[ ] Very Easy  Easy [ ] Average [ ] Difficult [ ] Very Difficult
4. How did you feel about the amount of information presented for each idea?  
[ ] Far Too Much [ ] Too Much  About Right [ ] Too Little [ ] Far Too Little
5. Did you like the idea of the 'Add Amendment' button?  
 Yes [ ] No
6. Was it convenient to expand/collapse the amendments list?  
 Yes [ ] No
7. How useful do you think the Completed/Abandoned tabs are in the Current Team Ideas page?  
[ ] Very Useful  Somewhat Useful [ ] Neutral [ ] Somewhat Needless [ ] Very Needless

## My Ideas

Please provide your responses for My Team page. Please check (X) the checkbox.

1. How easy was it to add your idea?  
[ ] Very Easy  Easy [ ] Neutral [ ] Difficult [ ] Very Difficult
2. Was the information entering process for creating an idea intuitive /natural?  
 Yes [ ] No
3. Was the content of each tab properly expressed by its title? (e.g. Completed/Abandoned etc.)  
 Yes [ ] No, if No, any suggestions \_\_\_\_\_
4. Did the 'SAVE DRAFT' and 'SUBMIT' buttons function as you expected?  
 Yes [ ] No, if No, any suggestions \_\_\_\_\_

Overall Rating of the Application:

- Outstanding [ ] Good [ ] Average [ ] Below Average [ ] Unsatisfactory

ADDITIONAL COMMENTS (Briefly comment on our work.)

*Great work. Little bit visual & less text should be good.*

Date: June, 2018.

# Questionnaire No. 3

# Braintrust Usability Questionnaire

## General Questions

Please provide your responses for demographics. Please check (X) the checkbox.

1. Please select your age?  
 18 - 25  26 - 35  36 - 45  46 above  Prefer not to disclose
2. Please select your gender?  
 Male  Female  I would like not to disclose
3. Please rate your Technical Skill level?  
 Excellent  Above Average  Average  Below Average  Prefer not to disclose
4. Please mention your highest level of education? Technical - Post-Secondary
5. Job Title? \_\_\_\_\_
6. How long you are working with eHealth? 6 yrs.

## Create a User Account (Registration)

Please provide your responses for Registration page. Please check (X) the checkbox.

7. Was there anything confusing about the User Registration Process?  
 No  Yes, if Yes, suggestions \_\_\_\_\_
8. Was there anything missing from the Registration screen that you were expecting?  
 No  Yes, if Yes, suggestions \_\_\_\_\_

## Log in to User Account

Please provide your responses for user Login page. Please check (X) the checkbox.

1. Was there anything confusing about the Log in process?  
 No  Yes, if Yes, suggestions \_\_\_\_\_

## eIDEAS Homepage

Please provide your responses for eIDEAS Home page. Please check (X) the checkbox.

1. Do you think the 'About eIDEAS' popup window will be valuable for a new user?  
 Yes  No
2. Which parts of the Homepage do you like the most? (e.g. Success Stories, What's New, Rankings Overview)  
 Success Stories  What's New  Ranking Overview  All of these  None
3. What is your general impression of the Homepage?  
 Excellent  Satisfied  Average  Below Average  Unsatisfied
4. Do you have any suggestions to improve the Homepage?

No  Yes, if Yes, suggestions Colour on final product.  
→ blue + green (logo)

## Leaderboard

Please provide your responses for Leaderboard page. Please check (X) the checkbox.

1. Was the Leaderboards page easy to navigate?  
 Yes  No
2. Do you think the Leaderboards page contains valuable information?  
 Yes  No
3. Was there something missing from the Leaderboards page that you were expecting?  
 No  Yes, if Yes, suggestions \_\_\_\_\_

## My Team

Please provide your responses for My Team page. Please check (X) the checkbox.

1. Was it apparent or obvious that clicking on an idea expansion for displaying more information?  
 Yes  No

2. How satisfied are you with the concept of scoring (e.g. 4.8 Score) an idea?

[ ] Excellent [ ] Satisfied  Average [ ] Below Average [ ] Unsatisfied

3. How easy was it to distinguish between each idea on the My Team page?

[ ] Very Easy [  ] Easy [ ] Average [ ] Difficult [ ] Very Difficult

4. How did you feel about the amount of information presented for each idea?

[ ] Far Too Much [ ] Too Much  About Right [ ] Too Little [ ] Far Too Little

5. Did you like the idea of the 'Add Amendment' button?

Yes [ ] No

6. Was it convenient to expand/collapse the amendments list?

Yes [ ] No

7. How useful do you think the Completed/Abandoned tabs are in the Current Team Ideas page?

Very Useful [ ] Somewhat Useful [ ] Neutral [ ] Somewhat Needless [ ] Very Needless

- Is there a section that states why abandoned?

## My Ideas

Please provide your responses for My Team page. Please check (X) the checkbox.

1. How easy was it to add your idea?

Very Easy [ ] Easy [ ] Neutral [ ] Difficult [ ] Very Difficult

2. Was the information entering process for creating an idea intuitive /natural?

Yes [ ] No

3. Was the content of each tab properly expressed by its title? (e.g. Completed/Abandoned etc.)

Yes [ ] No, if No, any suggestions \_\_\_\_\_

4. Did the 'SAVE DRAFT' and 'SUBMIT' buttons function as you expected?

[ ] Yes [ ] No, if No, any suggestions when you hover mouse over buttons have the definition pop up.

ex:

Overall Rating of the Application:

Outstanding [ ] Good [ ] Average [ ] Below Average [ ] Unsatisfactory [ ]

ADDITIONAL COMMENTS (Briefly comment on our work.)

Very well put together. Lots of thought and hard work put into the product. Love it. ☺

Good questionnaire; easy to follow and questions made sense. Enjoyed being able to see the screen while answering questions. Well done!

Date: June 6/18

# Questionnaire No. 4

# Braintrust Usability Questionnaire

## General Questions

Please provide your responses for demographics. Please check (X) the checkbox.

1. Please select your age?

[ ] 18 - 25 [ ] 26 - 35 [ ] 36 - 45 [ ] 46 above  Prefer not to disclose

2. Please select your gender?

[ ] Male  Female [ ] I would like not to disclose

3. Please rate your Technical Skill level?

[ ] Excellent [ ] Above Average  Average [ ] Below Average [ ] Prefer not to disclose

4. Please mention your highest level of education? Designation

5. Job Title?

6. How long you are working with eHealth? 3 years

## Create a User Account (Registration)

Please provide your responses for Registration page. Please check (X) the checkbox.

7. Was there anything confusing about the User Registration Process?

No [ ] Yes, if Yes, suggestions \_\_\_\_\_

8. Was there anything missing from the Registration screen that you were expecting?

No [ ] Yes, if Yes, suggestions \_\_\_\_\_

## Log in to User Account

Please provide your responses for user Login page. Please check (X) the checkbox.

1. Was there anything confusing about the Log in process?

No [ ] Yes, if Yes, suggestions \_\_\_\_\_

I assume it is our eHS credentials

## eIDEAS Homepage

Please provide your responses for eIDEAS Home page. Please check (X) the checkbox.

1. Do you think the 'About eIDEAS' popup window will be valuable for a new user?  
[ ] Yes  No
2. Which parts of the Homepage do you like the most? (e.g. Success Stories, What's New, Rankings Overview)  
[ ] Success Stories [ ] What's New [ ] Ranking Overview  All of these [ ] None
3. What is your general impression of the Homepage?  
[ ] Excellent  Satisfied [ ] Average [ ] Below Average [ ] Unsatisfied
4. Do you have any suggestions to improve the Homepage?  
 No [ ] Yes, if Yes, suggestions \_\_\_\_\_

## Leaderboard

Please provide your responses for Leaderboard page. Please check (X) the checkbox.

1. Was the Leaderboards page easy to navigate?  
 Yes [ ] No
2. Do you think the Leaderboards page contains valuable information?  
[ ] Yes  No
3. Was there something missing from the Leaderboards page that you were expecting?  
[ ] No [ ] Yes, if Yes, suggestions why the points?

## My Team

Please provide your responses for My Team page. Please check (X) the checkbox.

1. Was it apparent or obvious that clicking on an idea expansion for displaying more information?  
 Yes [ ] No *Need to see who follow that of the idea, as Manager I don't want to be the only one keeping track of the Ideas. First time around we had 400 ideas in the first day. We dropped the fall on follow up*

2. How satisfied are you with the concept of scoring (e.g. 4.8 Score) an idea?

[ ] Excellent [ ] Satisfied [ ] Average  Below Average [ ] Unsatisfied

3. How easy was it to distinguish between each idea on the My Team page?

[ ] Very Easy  Easy [ ] Average [ ] Difficult [ ] Very Difficult

4. How did you feel about the amount of information presented for each idea?

[ ] Far Too Much  Too Much [ ] About Right [ ] Too Little [ ] Far Too Little

5. Did you like the idea of the 'Add Amendment' button?

[ ] Yes  No

6. Was it convenient to expand/collapse the amendments list?

Yes [ ] No

7. How useful do you think the Completed/Abandoned tabs are in the Current Team Ideas page?

*Can we change the name to declined*

[ ] Very Useful [ ] Somewhat Useful  Neutral [ ] Somewhat Needless [ ] Very Needless

## My Ideas

Please provide your responses for My Team page. Please check (X) the checkbox.

1. How easy was it to add your idea?

[ ] Very Easy  Easy [ ] Neutral [ ] Difficult [ ] Very Difficult

2. Was the information entering process for creating an idea intuitive /natural?

[ ] Yes  No

3. Was the content of each tab properly expressed by its title? (e.g. Completed/Abandoned etc.)

Yes [ ] No, if No, any suggestions \_\_\_\_\_

4. Did the 'SAVE DRAFT' and 'SUBMIT' buttons function as you expected?

[ ] Yes [ ] No, if No, any suggestions *Don't know* \_\_\_\_\_

Overall Rating of the Application:

[ ] Outstanding [ ] Good  Average [ ] Below Average [ ] Unsatisfactory

ADDITIONAL COMMENTS (Briefly comment on our work.)

Very workflow process will be needed in this application  
I really like the eT ideas seen.

Date: June 6/18

# Questionnaire No. 5

# Braintrust Usability Questionnaire

## General Questions

Please provide your responses for demographics. Please check (X) the checkbox.

1. Please select your age?  
 18 - 25  26 - 35  36 - 45  46 above  Prefer not to disclose
2. Please select your gender?  
 Male  Female  I would like not to disclose
3. Please rate your Technical Skill level?  
 Excellent  Above Average  Average  Below Average  Prefer not to disclose
4. Please mention your highest level of education? Diploma
5. Job Title?
6. How long you are working with eHealth? 4 1/2 years

## Create a User Account (Registration)

Please provide your responses for Registration page. Please check (X) the checkbox.

7. Was there anything confusing about the User Registration Process?  
 No  Yes, if Yes, suggestions \_\_\_\_\_
8. Was there anything missing from the Registration screen that you were expecting?  
 No  Yes, if Yes, suggestions \_\_\_\_\_

## Log in to User Account

Please provide your responses for user Login page. Please check (X) the checkbox.

1. Was there anything confusing about the Log in process?  
 No  Yes, if Yes, suggestions \_\_\_\_\_

## eIDEAS Homepage

Please provide your responses for eIDEAS Home page. Please check (X) the checkbox.

1. Do you think the 'About eIDEAS' popup window will be valuable for a new user?  
 Yes [ ] No
2. Which parts of the Homepage do you like the most? (e.g. Success Stories, What's New, Rankings Overview)  
 Success Stories  What's New  Ranking Overview  All of these  None
3. What is your general impression of the Homepage?  
 Excellent  Satisfied  Average  Below Average  Unsatisfied
4. Do you have any suggestions to improve the Homepage?  
 No  Yes, if Yes, suggestions \_\_\_\_\_

## Leaderboard

Please provide your responses for Leaderboard page. Please check (X) the checkbox.

1. Was the Leaderboards page easy to navigate?  
 Yes  No
2. Do you think the Leaderboards page contains valuable information?  
 Yes  No
3. Was there something missing from the Leaderboards page that you were expecting?  
 No  Yes, if Yes, suggestions It would be great to have a section as to what the points mean/what is the value /Can the points be used for anything

## My Team

Please provide your responses for My Team page. Please check (X) the checkbox.

1. Was it apparent or obvious that clicking on an idea expansion for displaying more information?  
 Yes  No

2. How satisfied are you with the concept of scoring (e.g. 4.8 Score) an idea?  
 Excellent [ ] Satisfied [ ] Average [ ] Below Average [ ] Unsatisfied
3. How easy was it to distinguish between each idea on the My Team page?  
 Very Easy [ ] Easy [ ] Average [ ] Difficult [ ] Very Difficult
4. How did you feel about the amount of information presented for each idea?  
[ ] Far Too Much [ ] Too Much  About Right [ ] Too Little [ ] Far Too Little
5. Did you like the idea of the 'Add Amendment' button?  
 Yes [ ] No
6. Was it convenient to expand/collapse the amendments list?  
 Yes [ ] No
7. How useful do you think the Completed/Abandoned tabs are in the Current Team Ideas page?  
 Very Useful [ ] Somewhat Useful [ ] Neutral [ ] Somewhat Needless [ ] Very Needless

## My Ideas

Please provide your responses for My Team page. Please check (X) the checkbox.

1. How easy was it to add your idea?  
 Very Easy [ ] Easy [ ] Neutral [ ] Difficult [ ] Very Difficult
2. Was the information entering process for creating an idea intuitive /natural?  
 Yes [ ] No
3. Was the content of each tab properly expressed by its title? (e.g. Completed/Abandoned etc.)  
 Yes [ ] No, if No, any suggestions \_\_\_\_\_
4. Did the 'SAVE DRAFT' and 'SUBMIT' buttons function as you expected?  
 Yes [ ] No, if No, any suggestions \_\_\_\_\_

Overall Rating of the Application;

Outstanding [ ] Good [ ] Average [ ] Below Average [ ] Unsatisfactory

ADDITIONAL COMMENTS (Briefly comment on our work.)

1. Work done by the team is excellent and has been done in a timely manner.

2. Excellent communication with the client and timely responses.

3. Good attention to detail and quality work.

4. Overall satisfaction with the work done.

Date: 06/06/2018

# Questionnaire No. 6

# Braintrust Usability Questionnaire

## General Questions

Please provide your responses for demographics. Please check (X) the checkbox.

1. Please select your age?  
 18 - 25  26 - 35  36 - 45  46 above  Prefer not to disclose

2. Please select your gender?  
 Male  Female  I would like not to disclose

3. Please rate your Technical Skill level?  
 Excellent  Above Average  Average  Below Average  Prefer not to disclose

4. Please mention your highest level of education? Diploma

5. Job Title?

6. How long you are working with eHealth? 4 years.

## Create a User Account (Registration)

Please provide your responses for Registration page. Please check (X) the checkbox.

7. Was there anything confusing about the User Registration Process?

No  Yes, if Yes, suggestions \_\_\_\_\_

8. Was there anything missing from the Registration screen that you were expecting?

No  Yes, if Yes, suggestions \_\_\_\_\_

## Log in to User Account

Please provide your responses for user Login page. Please check (X) the checkbox.

1. Was there anything confusing about the Log in process?

No  Yes, if Yes, suggestions \_\_\_\_\_

## eIDEAS Homepage

Please provide your responses for eIDEAS Home page. Please check (X) the checkbox.

1. Do you think the 'About eIDEAS' popup window will be valuable for a new user?  
 Yes  No
2. Which parts of the Homepage do you like the most? (e.g. Success Stories, What's New, Rankings Overview)  
 Success Stories  What's New  Ranking Overview  All of these  None
3. What is your general impression of the Homepage?  
 Excellent  Satisfied  Average  Below Average  Unsatisfied
4. Do you have any suggestions to improve the Homepage?  
 No  Yes, if Yes, suggestions \_\_\_\_\_

## Leaderboard

Please provide your responses for Leaderboard page. Please check (X) the checkbox.

1. Was the Leaderboards page easy to navigate?  
 Yes  No
2. Do you think the Leaderboards page contains valuable information?  
 Yes  No
3. Was there something missing from the Leaderboards page that you were expecting?  
 No  Yes, if Yes, suggestions \_\_\_\_\_

## My Team

Please provide your responses for My Team page. Please check (X) the checkbox.

1. Was it apparent or obvious that clicking on an idea expansion for displaying more information?  
 Yes  No

2. How satisfied are you with the concept of scoring (e.g. 4.8 Score) an idea?

[ ] Excellent [ ] Satisfied  Average [ ] Below Average [ ] Unsatisfied

Would like Manager to have  
input into rankings as  
well.

3. How easy was it to distinguish between each idea on the My Team page?

Very Easy [ ] Easy [ ] Average [ ] Difficult [ ] Very Difficult

4. How did you feel about the amount of information presented for each idea?

[ ] Far Too Much [ ] Too Much  About Right [ ] Too Little [ ] Far Too Little

5. Did you like the idea of the 'Add Amendment' button?

Yes [ ] No

6. Was it convenient to expand/collapse the amendments list?

Yes [ ] No

7. How useful do you think the Completed/Abandoned tabs are in the Current Team Ideas page?

Very Useful [ ] Somewhat Useful [ ] Neutral [ ] Somewhat Needless [ ] Very Needless

## My Ideas

Please provide your responses for My Team page. Please check (X) the checkbox.

1. How easy was it to add your idea?

Very Easy [ ] Easy [ ] Neutral [ ] Difficult [ ] Very Difficult

2. Was the information entering process for creating an idea intuitive /natural?

Yes [ ] No

3. Was the content of each tab properly expressed by its title? (e.g. Completed/Abandoned etc.)

Yes [ ] No, if No, any suggestions \_\_\_\_\_

4. Did the 'SAVE DRAFT' and 'SUBMIT' buttons function as you expected?

Yes [ ] No, if No, any suggestions \_\_\_\_\_

Overall Rating of the Application:

Outstanding [ ] Good [ ] Average [ ] Below Average [ ] Unsatisfactory

ADDITIONAL COMMENTS (Briefly comment on our work.)

Like the status of Idea - easy visible  
Easy Accessible Tabs  
Simple ✓

Date: June 6/18