ENSE 470 - Milestone 1

Group: Timbits
Maksym Zabutnyy, Earl Macalino, Jennifer Herasymuik
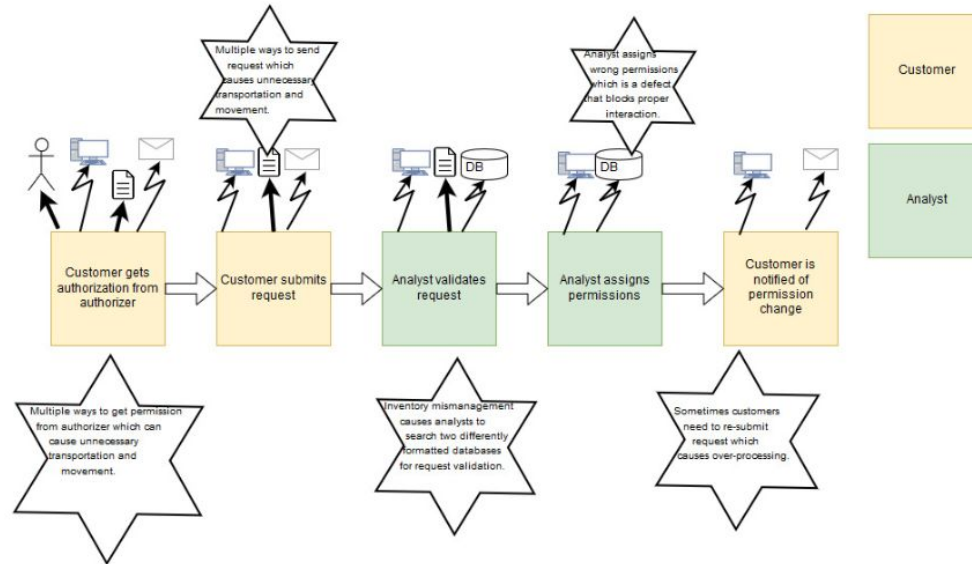January 18th, 2018

Team Introduction

Team Name: Timbits

- Jenn
- Maks
- Earl

Current State VSM

Current State Map: HELL's Software Tool Management System
From Customer gets authorization signature to customer is notified upon completion of request

Multiple ways to send request which causes unnecessary transportation and movement.

Analyst assigns wrong permissions which is a defect that blocks proper interaction.

Customer

Analyst

Customer gets authorization from authorizer

Customer submits request

Analyst validates request

Analyst assigns permissions

Customer is notified of permission change

Multiple ways to get permission from authorizer which can cause unnecessary transportation and movement.

Inventory mismanagement causes analysts to search two differently formatted databases for request validation.

Sometimes customers need to re-submit request which causes over-processing.

Team Members:
Maksym Z.
Earl M.
Jennifer H.

Reflection

How did you feel about this milestone? What did you like about it? What did you dislike?

What did you learn about yourself as you collaborated and worked through this milestone?

How will you use what you have learned going forward?

What "stuff & things" related to this milestone would you want help with?

Questions?