

PRIZE CLAIM FORM - CONFIDENTIAL



COMPLETE IN CAPITAL LETTERS

Claimant's Full Name _____

(As shown on presented identification, e.g. Driving Licence, Passport)

Address _____

Postcode _____ Contact Number _____

I declare that:

* The above information is true and complete

* I am aged 18 or over

* Subject to this claim in respect of the attached ticket/ticket details being accepted under the rules of the National Lottery game to which this claim relates, I am legally entitled to the prize claimed and I agree to pay Camelot UK Lotteries Limited and the promoter of the game, if different, any costs, losses, damages and expenses they may suffer as a result of any misrepresentation

Claimant's Signature _____

Date _____

Witness' Name _____

Witness' Signature _____

Address _____

Postcode _____

DIVERSITY AND INCLUSION MONITORING

Camelot may record your information for reviewing processes to ensure equality and accessibility in support of the winner experience, and for non-identifiable statistical purposes. Consent may be withdrawn at any time by writing to the address overleaf, or by contacting your Winners Advisor.

My Ethnic Group is ☐ (see options overleaf)

Prefer not to say ☐

Do you consider yourself to have a Disability and/or Learning Difficulty?

Prefer not to say ☐ Yes ☐ No ☐

RETAILER PUBLICITY AGREEMENT

I consent to the retailer that sold me the winning ticket to be notified of the game and prize level won for promotional purposes.

This information will not be released until 3 months has passed from receiving my prize.

Signature _____

Please note: This form does NOT authorise Camelot UK Lotteries Limited to release your name and address for any purpose.

FOR ADMINISTRATION USE ONLY

IDENTIFICATION PROVIDED

Proof of ID _____

Proof of Address _____

Proof of Bank _____

Claim ID Number _____

Draw-based Ticket ☐

Scratchcard Ticket ☐

Online Win ☐

Retailer Y ☐ N ☐

Employed NL Retailer Y ☐ N ☐

Ticket Damaged Y ☐ N ☐

Number/Name of Game _____

Draw Date _____

Ticket Number(s) _____

Claim Processed by _____

Claim Checked by _____

Prize Claim Amount £ _____

Additional Information

Winner ID _____

Comments

PAYMENT METHOD (CHAPS/CHEQUE)

I instruct Camelot UK Lotteries Limited to set up an electronic payment to the details supplied below

Bank Name _____

Account Name _____

Sort Code

Account Number

I instruct Camelot UK Lotteries Limited to make a payment
Prize Value Amount

£

Cheque Number

Bank Representative Name & Signature _____

_____ Date _____

THANK YOU FOR PLAYING THE NATIONAL LOTTERY

CLAIMS AT A NATIONAL LOTTERY POST OFFICE

Claims for prizes of up to £50,000 may be made at any National Lottery designated Post Office.

CLAIMS AT A NATIONAL LOTTERY REGIONAL CENTRE

Claims for prizes over £50,000 must be made in person at a National Lottery regional centre or other agreed location. We would ask you to contact the National Lottery Line on 0333 234 50 50 first for further information.

POSTAL CLAIMS

(This form is only required for claims over £5,000)

Please remember that postal claims are made entirely at your own risk. You should therefore consider recorded/registered post, although neither of these is a guarantee of security. Postal claims cannot be made if the claim exceeds £50,000. If you claim by post, write your full name and address on the back of the ticket and send your ticket with this form to the following address:

Player Services
PO Box 287
Watford
WD18 9TT

ETHNIC GROUP OPTIONS

White

1. English/Welsh/Scottish/Northern Irish/British
2. Irish
3. Gypsy or Irish Traveller
4. Other White background

Mixed/Multiple ethnic groups

5. White and Black Caribbean
6. White and Black African
7. White and Asian
8. Other Mixed/Multiple ethnic background

Asian/Asian British

9. Indian
10. Pakistani
11. Bangladeshi
12. Chinese
13. Other Asian background

Black/African/Caribbean/Black British

14. African
15. Caribbean
16. Other Black/African/Caribbean background

Other ethnic group

17. Arab
18. Other ethnic group

ANY PROBLEMS?

The Players' Guide outlines the services provided to National Lottery players and can be viewed at National Lottery retailers: copies can be obtained via the National Lottery Line.

In the unlikely event that you remain dissatisfied after escalation of your complaint, you may refer your complaint to the regulator of The National Lottery, the Gambling Commission or The National Lottery's alternative dispute resolution provider as outlined on our website www.national-lottery.co.uk

NOTES

The claiming and payment of prizes are subject to the rules of the game to which this claim relates: a copy is available for inspection at your National Lottery retailer or by calling the National Lottery Line on 0333 234 50 50.

PRIVACY NOTICE

Camelot UK Lotteries Limited processes the personal and contact information provided by you on this Prize Claim Form, and your financial information, to enable us to administer your prize claim. We may also use the personal and contact information provided by you on this Prize Claim Form to contact you in relation to any prize paid. To learn more about the information we collect, why and how we process it, see our Privacy Policy at www.national-lottery.co.uk/privacy-policy