

DINING ROOM HOURS

Breakfast: 7:30 a.m. - 9:30 a.m.
Lunch: 11:30 a.m. - 2:00 p.m.
Dinner: 5:00 p.m. - 7:30 p.m.

The last seating is at 7:00 pm

An "always available" menu is offered during off-meal hours.

Beer/Wine available daily for purchase: \$6.00/\$7.00

GUEST CHARGES

MEALS

Breakfast	\$10.00
Lunch	\$15.00
Dinner	\$30.00
Holiday Dinner	\$40.00
Child's Holiday Dinner	\$15.00

Children under 10 years, meals are 50% less than listed, except holidays

GUEST ROOMS

🕒 **CHECK IN 3:00 P.M.** **CHECK OUT 12:00 NOON** 🕒

Guest Room \$135.00 Per night
Cot (only available in 1 or 2-bedroom apartments) \$ 20.00 Per night

SUPPLIES Available at Front Office

Apartment or Mailbox Key	\$10.00
Electronic Key Card	\$100.00
Emergency Pendant	\$100.00
Outside Door Key	\$30.00
Photo copies, per page	No Charge 1-25 Copies/ \$.10 26+
White envelope	.25
Manila envelope	.50
Faxing: per page (Domestic only)	No Charge
Sheet of paper	No Charge
Heritage on the Marina Note Cards	4/\$5.00

Front Office Hours

Monday - Friday 8:00 a.m. - 4:30 p.m.
Weekends 9:00 a.m. - 5:00 p.m.
Holidays 10:00 a.m. - 2:00 p.m.

All Visitors must  Sign In & Out 
at a Kiosk and wear a visitor sticker

Wheelchair Accessible and After Hours Entrance:
1550 Francisco Street

Important In-House Numbers

Front Office	202-0300
Health Center Direct	202-0305
Dining Room	
Reservation Line	202-0714*

**Use this number to make a meal reservation
or to report absence from lunch or dinner*

Van Cell Phone	305-4186
Front Office Fax	292-7080
Health Center Fax	292-3545

DIRECTORS PHONE

Mel Matsumoto, Interim CEO E-mail: mmatsumoto@heritagesf.org	202-0343
Ken Donnelly, Chief of Strategy E-mail: kdonnelly@heritagesf.org	202-0343
Joe Conroy, Controller E-mail: jconroy@heritagesf.org	202-0308
Janet Howell, Director of Marketing & Admissions E-mail: jhowell@heritagesf.org	202-0307
Hanh Ta, NHA/Operations Director/ Compliance Officer E-mail: hta@heritagesf.org	202-0306
Cindy Chen, Assistant Director of Nursing/ Resident Care Coordinator E-mail: CChen@heritagesf.org	202-0316
Oleg Korsunsky, Director of Maintenance E-mail: okorsunsky@heritagesf.org	202-0340
Sandra Peret, Director of Staff Development and Infection Prevention Nurse E-mail: SPeret@heritagesf.org	202-0316
Erin Prosser, Director of Dining Services E-mail: ErinProsser@IamMorrison.com	202-0310
Karina Tapia, Director of Social Services/ Wellness and Community Life E-mail: KTapia@heritagesf.org	202-0135

IMPORTANT INFORMATION

**Unless otherwise indicated, all phone numbers
in this Directory are area code 415.**

**In an EMERGENCY, use the
EMERGENCY CALL BUTTON
in your apartment or bathroom
or your EMERGENCY PENDANT**

**You are encouraged to wear your
Emergency Pendant at all times.**

APARTMENT LOCATION GUIDE:

M = Morgan Building

P = Perry Building

C = Corridor Connecting Morgan & Perry Buildings

HC = Health Center

Wireless Network: Heritage-Resident

Wireless Password: [redbricks1](#)

In-House Television Channel: 998

REVISED JULY 2020

FIRE ALARM INSTRUCTIONS

Stay Calm!

**When A Fire Alarm Is Sounded, Prepare to
Shelter in Place and/or Evacuate**

DO NOT USE ELEVATORS!

- **Listen to the instructions provided by the fire alarm system, staff member and/or the Fire Department**
- **Touch the door knob of your room**
- **If it is hot, KEEP THE DOOR CLOSED!**
- **Call 911, provide your location**
- **Place a wet towel at the base of the door**
- **Go to your window, stay in your room and wait for help**
 - **If it is cool, you may open the door slightly**
 - **Look down the hall to assure there is no fire near your room**
 - **Efficiently proceed to a minimum of two floors below**
 - **Wait inside the building for instructions**
 - **Do not exit the building unless instructed to by the Incident Commander**

<u>NAME</u>	<u>APT/ROOM #</u>	<u>PHONE #</u>
Anderson, Barbara	422 P	244-4882
E-mail: anderson_barb@earthlink.net		
Arburua, Carmelita	203 P	440-4989
E-mail: sfcarm@gmail.com		
Armour, Theo	227 C	828-0000
E-mail: tarmour@gmail.com		
Beatty, Martha Nell	1530 Francisco St. #1	921-1415
E-mail: marthanellebeatty@hotmail.com		
Benedict, Yvonne	318 P	652-3163
E-mail: yvonne.benedict@sbcglobal.net		
Bertacchi, Emma	HC-13	346-5095
Bissell, Eleanor	309 P	(628) 223-3558
E-mail: eabissellsf@gmail.com		
Bixby, Patricia	HC-15	441-4305
Bolles, Jan	406 P	447-6162
E-mail: jlpbolles@gmail.com		
Brown, Zoe	222 P	775-4740
E-mail: znorwood84@gmail.com		
Brymner, Jane	311 P	409-1220
Burke, Bernie & Eleanor	244 M	
E-mail: bernieburke@comcast.net		425-0082
eleanorgeorgeburke@gmail.com		200-7359
Canepa, Antoinette	107 P	673-1525

<u>NAME</u>	<u>APT/ROOM #</u>	<u>PHONE #</u>
Clevenger, Barbara E-mail: clevengerbl@aol.com	411 P	(510) 334-2140
Conley, Katherine E-mail: Conley1932@gmail.com	421 P	652-9512
Copeland, Harry	236 C	673-2884
Coughlan, Erika E-mail: cougey42@aol.com	228 C	563-8343
Der, Henry	HC-09	
DeWath, Edward	219 P	345-9796
Dowell, Betty	120 P	921-8877
Dugliss, Rod and Lucia E-mail: lucia398@yahoo.com rdugliss@gmail.com	3325A Octavia St.	596-9505 596-9504
Dy, Betty E-mail: bettyroydy@gmail.com	410 P	265-7798
Ertola, Shirley	209 P	359-9339
Fletcher, Isabel	103 P	474-7240
Forman, Marcia E-mail: marcia.forman@yahoo.com	1530 Francisco St. #3	391-3177
Fowler, Jean E-mail: jean5128sf@gmail.com	241 M	775-4846

<u>NAME</u>	<u>APT/ROOM #</u>	<u>PHONE #</u>
Stent, Nancy C. E-mail: stentsf@gmail.com	303 P	921-7543
Swietlicki, Steve	246 M	921-4391
Torres, Martha E-mail: marthatorres@sbcglobal.net	3327 Octavia St.	(805) 235-1298
Van Den Berg, Mercedes E-mail: mercedesvandenbergh@gmail.com	323 P	567-1835
Voyles, Stela	239 M	440-0455
Wake, Marion E-mail: mlwake@mindspring.com	109 P	567-9020
Way, Lucretia E-mail: lucretia221@gmail.com	HC-07	673-3518
Wentker, Fred & Jo Ann E-mail: fww@wentker.com joann@wentker.com	320 P	829-7877 623-4385
Wesson, Dr. Richard & Marlene E-mail: rawesson@sbcglobal.net marlene_wesson@email.msn.com	1538 Francisco St.	771-2444
Zagorites, Flora	238 M	710-2771

<u>NAME</u>	<u>APT/ROOM #</u>	<u>PHONE #</u>
Orsi, Joan	HC-04	
Peckham, Elwyn	HC-01	
Peirce, Mary	HC-11	447-3930
Peirce, Vivian	207 P	345-8292
Petersen, Marianne	419 P	567-7217
Pieck, Marianna	105 P	409-2247
Raymondos, Martha	1540 Francisco St.	353-0218
Roper, Mary Charlotte	113 P	922-3432
E-mail: mcaroper@gmail.com		
Rush, Patrick	3327 Octavia St.	(805) 234-3850
E-mail: prush@sbcglobal.net		
Sabini, Ernie	223 P	409-6040
Segrin, Robert	121 P	673-1333
Sharp, Linda	312 P	776-0494
E-mail: Sharpie.L1780@yahoo.com		
Skootsky, Gary & Kristine	1530 Francisco St. #4	409-6630
E-mail: garyskoosky@comcast.net		(650) 787-1575
kristineskoosky@mac.com		(650) 787-1576
Standing, Jane	237M	928-4096
E-mail: jane@standing.com		

<u>NAME</u>	<u>APT/ROOM #</u>	<u>PHONE #</u>
Frankenberg, Joyce	314 P	775-6619
E-mail: jfofrh@aol.com		
Fraps, June	221 P	902-3389
E-mail: jmfraps@gmail.com		
Gardner, Marlice	HC-02	940-9566
George, Elmer	224 P	359-0236
E-mail: elmermar@aol.com		
Graham, Gene	211 P	801-5975
E-mail: grahamgene@sbcglobal.net		
Hanley, Tony & Linda	332 M	345-1297
E-mail: thanley640@comcast.net		Cell:(510) 701-1716
Harris, Mary Liz	108 P	801-5306
E-mail: 2phoenixsf06@comcast.net		
Hoff, Aggie	308 P	292-4942
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Howard, Dr. Doris	229 C	567-5609
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Hulting, Patsy	1530 Francisco St. #2	221-3848
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Jacobs, Margaret	235 C	351-2452
E-mail: mej1928@gmail.com		

<u>NAME</u>	<u>APT/ROOM #</u>	<u>PHONE #</u>
Jones, Mattie	HC-05	
Jonsen, Dr. Albert (Al) & Mary Liz	412 P HC-08	931-2558
Jordan, Elizabeth	330 M	441-1521
E-mail: ejordan94112@gmail.com		
Kaufman, Monique	1536 Francisco St.	490-7345
E-mail: moniquekaufman6@gmail.com		
Kirkpatrick, Kathryn	225C	509-4445
E-mail: kkirkpatrick1346@gmail.com		
Learned, Gloria	423 P	292-6547
E-mail: gblearned@gmail.com		
Lee, Ivy	104 P	928-4592
Leff, Enid	HC-14	931-6455
E-mail: ileff3@gmail.com		
Leichum, Karl & Lillemor	3325 Octavia St.	385-1601
E-mail: leichum@earthlink.net		
Leong, Mollie	HC-15	474-1561
Lindlow, Gail	327 M	510-9594
E-mail: mglindlow@gmail.com		
Lloyd, Gisela	305 P	654-3120
E-mail: giselalloyd@gmail.com		

<u>NAME</u>	<u>APT/ROOM #</u>	<u>PHONE #</u>
Loo, Katie	248 M	664-1288
E-mail: lookuotsing@gmail.com		
Luopajarvi, Sisko “Sisi”	326 M	606-7703
E-mail: sisluo@gmail.com		
Maglio, Mary	HC-10	298-0101
Mansouri, Midge	231 C	757-0522
E-mail: marjmam@sbcglobal.net		
Mattson, Marie	HC-08	1 (866) 399-9050 then dial 1 (415) 885-5064#
McCarthy, Ellie	HC-14	292-6466
McEvoy, Rita	331 M	902-1525
Moore, Sheila	247 M	474-8746
E-mail: samoore007@comcast.net		
Morris, Anne	324 M	269-4971
E-mail: bummiemorris@gmail.com		525-3857
Moughan, Terry	322 P	730-6185
Narron, Kay	418 P	(530) 401-8491
E-mail: kay.narron@gmail.com		
Nelson, Joann	HC-11	
Ormasa, Dorothy	220 P	202-0715

NOTES & ADDITIONS

EARTHQUAKE INSTRUCTIONS

When a quake begins take the following actions:

1. **Duck, Cover, Hold.** Use a corner, doorway, or inside wall if you cannot get under something. Cover your head. Do not come out until shaking stops.
2. If you are indoors stay there. If outdoors, try to move to an open area.
3. Stay away from windows and overhead wires.

When the quake stops:

1. If you are in your apartment, stay there.
2. Close all curtains to protect yourself from broken glass.
3. Staff will assess the building and go apartment to apartment to find all residents, check for injuries and damage to units.
4. If you are injured, staff will assist you.
5. Heritage on the Marina has emergency supplies and is prepared to continue service.
6. If the building is severely damaged and unsuitable for occupation, staff will assist you in evacuation.
7. If you are in the Dining Room, or another area of Heritage on the Marina, stay there and wait for instructions.