

Herman Ho

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Education

CUNY New York City College of Technology – Brooklyn, NY

Bachelor of Technology, Computer Systems

June 2017 (Expected)

- Honor Scholars Program
- Dean's List – Spring 2015, Spring 2016

Technical Knowledge

Programming Languages:	Java, PL/SQL, T-SQL, HTML, CSS, JavaScript, jQuery, Python, Batch, Bash, PowerShell
Development Tools:	Eclipse, TOAD for Oracle, SQL Server Integration Services, SQL Server Management Studio, Sublime Text, Git
Systems:	Windows, Linux (Fedora, Ubuntu, Raspbian), Microsoft SQL Server 2005+, Oracle Database 10g, 11g
Enterprise Software:	HealthRules – Payor & CareManager, MedHOK/Continuum Performance Systems – MarketProminence, Altruista Health – Guiding Care, SAP – Crystal Reports, GE Healthcare – Centricity EMR

Experience

Elderplan, Inc. – Brooklyn, New York

Senior Programmer Analyst

July 2016 – Present

Programmer Analyst

June 2014 – June 2016

- Technical team lead for enrollment application, providing vision and mentorship to junior developers and configuration analysts
- Develop new functionality within enrollment application to satisfy emerging business requirements with regards to all aspects of plan enrollment. Highlights include:
 - Implementation of data integration with external vendors providing benefits to members (PBM, OTC drug coverage, transportation benefits, etc.)
 - Development of systems workflows to accommodate adaption of Fully Integrated Duals Advantage (FIDA) pilot program.
 - Development of file ingestion and automated processing of various enrollment files from CMS & Maximus (TRR, MMR, 834, etc.)
- Develop data integration between enrollment system and disparate downstream claims and care management systems
- Develop reports in various formats (Crystal, Excel, etc.) to aid business units in monitoring metrics in regards to enrollment, care management, star ratings, etc.
- Perform database administration tasks in an Oracle environment with regards to installation, replication, disaster recovery, health monitoring, and tuning. Particular emphasis on query tuning, with a track record of cutting execution times of troublesome procedures from minutes to seconds

Charles B. Wang Community Health Center – New York, New York

Health Information Associate

February 2007 – May 2014

- Maintain and update electronic medical records through GE Centricity for three sites and multiple lines of business, including Internal Medicine, OB/GYN, Pediatrics, Mental Health, and Dental
- Compile reports for QARR/HEDIS reviews, metric analytics, and federal/state reporting

- Perform daily and monthly quality assurance audits of patient records to improve and maintain accuracy
- Participate in effort to migrate archaic paper medical records to electronic medical records and subsequently maintain microfilms for all sites
- Develop documentation of business workflows used in the training of new departmental staff
- Train and mentor staff of various backgrounds and technical skill on EMR system

Other Courses/Activities

CUNY Tech Prep

CUNY Institute for Software Design and Development – *New York, New York*

Fellow

June 2016 – Present

- Program focusing on all aspects of full-stack web application development and professional skills development

Red Hat, Inc.

Camel Development with Red Hat JBoss Fuse (JB421) &

Enterprise Service Bus Deployment with Red Hat JBoss Fuse (JB435)

December 2012