

HMC Newsletter April 2018



### **President's Message**

The Board would like to thank the members who were able to attend the Board meeting on April 14. The Board, as previously announced, reported out on the Request for Proposal for outsourcing ferry operations. The proposal that met the Board's criteria was presented and a representative from HMS Ferries answered member's questions for nearly two hours. The Board has posted to the website HMS Ferries' proposal and the handout distributed during the meeting. The Board asks that all interested parties read all the documents. Please direct your questions to Member Input. Member questions that have not been covered by previous questioners will be answered and added to the FAQ document. Questions will be taken until May 12<sup>th</sup>. This will allow the Board to answer prior to membership voting on the question of outsourcings. The ballot is intended to go out immediately following the May Board meeting on May 12th. For more information on HMS Ferries visit their website at www.hmsgm.com.

Two other subjects were also addressed concerning ferry operations at this meeting. At the March Board meeting we outlined three possible scenarios going forward regarding ferry operations. Following that, our Island Manager held a regular meeting of with the ferry crew. They offered a fourth solution, which after review by the Board was approved. You will find a new ferry schedule effective May 1, 2018 in this Beachcomber, on the website and as a handout on the ferry. The change on Fridays -allows NO shuttle runs between 5:00 pm and 6:30 pm on Friday. This allows the ferry crew to take a much-needed break. The next change is removing the 2:30 to 3:00 run and replacing it with a 5:30 and 6:00 run on Saturday and Sunday. This will prevent the crew from exceeding the USCG 12 hours work rule within a 24-hour time period. Last, the crew has requested a 2<sup>nd</sup> deckhand during peak traffic times on Friday and Saturday during the summer season. The 2<sup>nd</sup> deckhand will remain on the mainland to process vehicles and collect fares. This will allow for a quick turn around during high volume times. This is the same process we use on holidays.

At the Board meeting I proposed a change in Ferry fees to cover any extra cost we will experience by these changes. I have suggested surge pricing, raising ferry fares by \$1 for members and \$2 per guest during the summer season. There is no proposed changed to the \$3 rate for additional passengers or walk-ons. I have passed this suggestion on to Karen Starns, our Treasurer. If members have other ideas please submit them via Member Input. Once the Finance committee finishes it work the membership will vote to make any change to the ferry fee schedule. But that fare increase will not be effective until April 2019 because the upcoming budget vote is for the next fiscal year that begins October 2018.

This past weekend the island experienced two extreme flooding events. Flooding was reported from several areas on the island causing damages to the road surface. The flooding was caused directly by overgrown ditches and clogged culverts. Roads have repeatedly asked members to clear their ditches. This is the second year in a row that our roads budget will be spent on repair rather than improvement. Please clean your ditches and if you have a absent owner whose ditches need cleaning give them a call and ask them to do the same.

Last, but not least is the election of Board members. In this Beachcomber you will once again find the candidate application form to run for the Board. If you have the desire and the time, please consider running for the Board.

Michael Graham, HMC Board President HMC Newsletter April 2018

### **Board Member Email Addresses**

HMCMikeGraham@herronisland.org

HMC Janet Podell@herron is land.org

HMCMikeGage@herronisland.org

HMCKarenStarns@herronisland.org

HMCFerdReichlin@herronisland.org

Please use these email addresses for all future communications to Board Members. They can be accessed on our website (herronisland.org) under the HMC Board tab.

### **Committee Email Addresses**

HMCRules@herronisland.org

HMCRoads@herronisland.org

HMCEmergPrep@herronisland.org



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### **Important Phone Numbers**

### **Island Manager**

Jane Wooster (253) 884-9350

### **HMC Board of Directors**

Mike Graham, President	(253) 884-9796
Janet Podell, Vice-President	(253) 884-9350
Ferd Reichlin, Secretary	(253) 884-9350
Karen Starns, Treasurer	(253) 884-9350
Mike Gage, Member-at-Large	(253) 884-9350

### **Additional Contacts**

Charles Smith, Water Repair	(206) 707-4645
Charles Smith, Water Committee	(206) 707-4645
Karen Starns, Finance Committee	(253) 884-9350
Jack Wells, Roads Committee	(253) 884-0850
Max Hochanadel, Rules Committee	(253) 884-9350
Jim Davies, Parks Committee	(253) 884-9350
Mike Shettlesworth, Emergency Prep.	(253) 330-2482
Alan DeGood, Small Boat Docks	(253) 884-9350
Claudia Ellsworth, Dolphin Project Mgr.	(253) 884-9350
Carolyn Snyder, Office Manager	(253) 884-9350
Ken Freeman, Beachcomber/Webmaster	(231) 544-2456

Herron Island Office Hours: Tuesday, Thursday, Friday 8:30 am to 4:30 pm. The office is CLOSED Monday, Wednesday, Saturday, Sunday, and after 2:00 PM on Fridays before Board meetings.

Office Phone: (253) 884-9350 Office Fax: (253) 884-5047

Website: http://www.herronisland.org

Office email: Office@herronisland.org

HMC Water email: HMCWater@herronsland.org
Manager email: HMCManager@herronisland.org
Beachcomber email: beachcomber@herronisland.org

Parks email: HMCParks@herronisland.org

Member Input to Board: MemberInput@herronisland.org

Emergency 911 Ferry Cell phone (253) 691-1457

(Cell phone to be used for scheduling heavy loads, big vehicles or having something in tow, and for information regarding ferry services.)

### **Ferry Business**

- Call ahead if you are planning to use the ferry for a trailer, boat, or large vehicle!
- Only those guests with valid passes will be allowed on the ferry.
- Plan your arrival at the dock at least 5 minutes before the scheduled time of departure.
- Walks-ons are not to be on the dock or ramp when cars are being loaded. Watch crew for permission to board.
- Only service and delivery people may charge fares.

WE HAVE EXPERIENCED GUESTS AND SERVICE PEOPLE EXPECTING TO COME OVER TO THE ISLAND WITHOUT GUEST PASSES. THIS VIOLATES THE ACCESS POLICY THAT WAS PUT IN PLACE FOR ALL OF OUR SECURITY. PLEASE MAKE SURE YOUR GUEST HAS A VALID GUEST PASS SIGNED BY YOU TO ENSURE THEY ARE ABLE TO RIDE THE FERRY. BLANK GUEST PASSES ARE AVAILABLE TO MEMBERS AT THE OFFICE, BY MAIL, AND ON THE FERRY.

### **Nondiscrimination Statement**

If you wish to file a Civil Rights complaint of discrimination, complete the USDA Program Discrimination Complaint form, found online at:

http://www.ascr.usda.gov/complaint\_filing\_cust.html

or at any USDA office, or call (866) 632-9992 to request the form. You may also write a letter containing all of the information requested in the form.

Send your completed complaint form or letter to us by mail at:

U.S. Department of Agriculture Director, Office of Adjudication 1400 Independence Avenue, SW Washington, D.C. 20250-9410

Or fax to (202) 690-7442 or email to

program.intake@usda.gov.

Beachcomber news items must be submitted by 5:00 PM on the Wednesday after the monthly Board meeting on the second Saturday of the month. Items MUST be emailed in electronic format to beachcomber@herronisland.org. Include your name and phone number in case any questions arise. Paid advertisements are to be arranged with the HMC office PRIOR TO PUBLICATION.

### **Island Manager Report**

### April 14, 2018

Thank you as always to the ferry crew, the office is hearing great things from the membership about the crew.

Thank you to all volunteers, many of whom prefer to remain anonymous but continually take care of things around the island and at the office.

Ferry ticketing solution – Thank you to Joseph Pentheroudakis for his dedicated work on a new app for ferry ticket payment and tracking. The app is in a final test phase as deckhands and the office review functionality and refine details making it a quick solution along with providing in app updates and reporting.

Members will be alerted as to when the implementation will begin though it is anticipated to be a seamless change.

### Departments/Committees

- Maintenance: Gary Wanzong will report
- Parks: Jim Davies

Jim submitted the following regarding Parks:

- -Jim is in contact with suppliers of playground equipment and awaits action on their part. As a result of their delay he hopes to have equipment by Memorial Day or early June
- -Goodpastor field is soggy and water collection is observed in the center making it impossible to mow as yet
- -Merry-go-round this equipment will be repaired or replaced, it will be taken down at the work party and determination will be made if it can be repaired
- -Rescheduled work party MAY 19 @ 9:30 please join all other volunteers
- Roads: Jack Wells to report on roads and the water truck
- Emergency Preparedness: No report submitted this committee needs volunteers
- Rules: No report submitted
- Water: Charles Smith will report. There is a continuing problem with the email for the water department at times causing Charles to be unable to provide timely responses, this is still being addressed. Please call Charles at 206-707- 4645 for immediate needs
- Legal Liaison: There are 14 delinquencies; 7 are with our attorney for action.



### New Summer Ferry Schedule - Effective May 1, 2018

In March the Board President put forward three possible scenarios concerning ferry staffing going forward. Two of the scenarios were either do nothing or hire a third crew. The third scenario was outsourcing. During the last crew meeting the Island Manager talked to the crew about how they thought we could manage the work load and still comply with the Coast Guard 12 hour work rule. They have proposed a fourth option that would require a change in our shuttle policy and staffing.

Posted on the website homepage is the new summer ferry schedule change proposed by the ferry crew and adopted by the Board at the April 14th Board meeting. Their approach is two-fold. The idea is to avoid hiring an extra crew; the current crew will get a lunch/supper break and avoid hitting the 12-hour rule.

The first change is to the ferry schedule for Friday, Saturday and Sunday. The basic change on Friday is that there will be no ferry operations after the 5:00 PM run until the 6:30 PM run. <u>This includes shuttle runs</u>. (Currently there are no schedule runs at this time but shuttles take up this time slot so <u>no shuttling will occur between 5:00 and 6:30 PM.)</u> Last summer the crew started at 2:30 PM and ran past the 9:00 PM run with no break. This change allows for a mandatory break for the crew. The Saturday and Sunday changes include removing the 2:30/3:00 run and sliding it into the vacant 05:30/06:00 slot and running the ferry straight starting at 3:30 PM until 08:00 PM or the last car. This gives them their break and does not violate the 12-hour work rule.

The second part of their idea is to assign a second deckhand on Friday and Saturday during the high summer season. One deckhand would stay on the mainland side and deal with the collection of money and paperwork. The other deckhand would remain on the ferry for loading and offloading of vehicles and passengers. This would allow the ferry to do an immediate turn without having to wait for the deckhand to handle the paperwork. This will increase the number of shuttle runs per hour resulting in faster moving traffic. This is the same process that is currently used for the three holidays during the summer.

The new ferry schedule is effective May 1, 2018 and will run through the busy summer months. A copy of the new schedule is posted on the next page and on the website.

	NEW SUMMER FERRY SCHEDULE - APRIL 1 THROUGH SEPTEMBER 30												
MON	NDAY	TUES	SDAY	WEDN	NESDAY	THUR	SDAY	FRII	DAY	SATU	RDAY	SUN	DAY
IS	ML	IS	ML	IS	ML	IS	ML	IS	ML	IS	ML	IS	ML
6:15	7:00	6:15	7:00	6:15	7:00	6:15	7:00	6:15	7:00				
7:30	8:00	7:30	8:00	7:30	8:00	7:30	8:00	7:30	8:00	7:30	8:00	7:30	8:00
8:30	9:00	8:30	9:00	8:30	9:00	8:30	9:00	8:30	9:00	8:30	9:00	8:30	9:00
9:30	10:00			9:30	10:00					9:30	10:00	9:30	10:00
										10:30	11:00	10:30	11:00
12:00	12:30	12:00	12:30	12:00	12:30	12:00	12:30	12:00	12:30	11:30	12:00	11:30	12:00
								2:30	3:00	***	***	***	***
3:30	4:00	3:30	4:00	3:30	4:00	3:30	4:00	3:30	4:00	3:30	4:00	3:30	4:00
4:30	5:00	4:30	5:00	4:30	5:00	4:30	5:00	4:30	5:00	4:30	5:00	4:30	5:00
5:30	6:00	5:30	6:00	5:30	6:00	5:30	6:00	***	***	5:30	6:00	5:30	6:00
6:30	7:00	6:30	7:00	6:30	7:00	6:30	7:00	6:30	7:00	6:30	7:00	6:30	7:00
								7:30	8:00	7:30	8:00	7:30	8:00
								8:30	9:00				

<sup>\*\*\*</sup> ferry will not operate during these times to allow for mandatory crew breaks. This includes shuttle runs.

### **HOLIDAY SCHEDULES - SUMMER**

Memorial Day, Independence Day and Labor Day run on the Sunday schedule.

Note: This new schedule is effective on May 1, 2018. All subsequent Summer Ferry schedules will revert back to the April 1st start date.

# 2018 HMC Scheduled Ferry Low Tide Cancellations and Adjustments

	April 2010
Wed 4/18	No shuttle service 1:30-3:00
Thu 4/19	3:30-4:00 cancelled; <b>Add 1:00-1:30</b>
Fri 4/20	2:30-4:00 cancelled; 4:30 leaves at 4:40; Add
	1:00-1:30
Sat 4/21	4:30-5:00 cancelled; Add 5:30-6:00
	May 2018
Tue 5/15	12:00-12:30 cancelled; Add 1:30-2:00
Wed 5/16	12:00-12:30 cancelled; Add 10:30-11:00
Thu 5/17	12:00-12:30 cancelled; Add 11:30-12:00
Fri 5/18	2:30-4:00 cancelled; Add 5:30-6:00
Sat 5/19	2:30-5:00 cancelled; Add 5:30-6:00
Sun 5/20	3:30-05:00 cancelled; Add 5:30-6:00
Mon 5/28	12:00-12:30 cancelled; Add 2:30-3:00
Tue 5/29	12:00-12:30 cancelled; Add 2:30-3:00
Wed 5/30	12:00-12:30 cancelled; Add 2:30-3:00
Thu 5/31	12:00-12:30 cancelled; Add 11:30-12:00

**April 2018** 

### **Memorial Day Holiday Ferry Restrictions**

Vehicles towing anything (combinations of any length) and single vehicles longer than 25 feet will **NOT** be transported **AFTER** the 12:00 noon-12:30 pm run, Thursday May 24, 2018 through the end of the day Monday, May 28, 2018.

<u>Note:</u> Monday, May 28 the ferry will operate on the holiday schedule which is the same as the summer weekend schedule.

### June 2018

Fri 6/1	2:30-3:00 cancelled
Sat 6/2	2:30-3:00 cancelled
Tue 6/12	12:00-12:30 cancelled; Add 12:30-1:00
Wed 6/13	12:00-12:30 cancelled; Add 2:30-3:00
Thu 6/14	12:00-12:30 cancelled; Add 2:30-3:00
Fri 6/15	12:00-3:00 cancelled; Add 11:00-11:30
Sat 6/16	2:30-4:00 cancelled
Sun 6/17	2:30-4:00 cancelled; 4:30 runs at 4:40
Mon 6/18	3:30-5:00 cancelled; Add 1:00-1:30
Mon 6/25	No shuttle service 10:30-11:00
Tue 6/26	12:00-12:30 cancelled; Add 12:30-1:00
Wed 6/27	12:00-12:30 cancelled; Add 2:30-3:00
Thu 6/28	12:00-12:30 cancelled; Add 2:30-3:00
Fri 6/29	12:00-12:30 cancelled; Add 11:00-11:30
Sat 6/30	2:30 runs at 2:45

### **General Information**

- NO SERVICE/NO SUTTLE means the tides are too low to safely operate the ferry for the listed time. Shuttles will not run during this time.
- Check <u>www.herronilsand.org</u> for schedule updates.
- Add means runs added out of normal schedule.

### July 2018

Sun 7/1	2:30-3:00 cancelled
Tue 7/10	No shuttle service 9:30-11:00
Wed 7/11	9:30-12:30 cancelled; Add 12:30-1:00
Thu 7/12	12:00-12:30 cancelled
Fri 7/13	12:00-12:30 cancelled; Add 9:30-10:00
Sat 7/14	11:30-3:00 cancelled
Sun 7/15	2:30-3:00 cancelled; 3:30 leaves at 3:40
Mon 7/16	3:30-4:00 cancelled; Add 1:00-1:30
Thu 7/26	12:00-12:30 cancelled; Add 2:30-3:00
Fri 7/27	12:00-12:30 cancelled
Sat 7/28	No shuttle service 12:25-1:35
Sun 7/29	No shuttle service 1:15-02:00

### July 4th Holiday Ferry Restrictions

Vehicles towing anything (combinations of any length) and single vehicles longer than 25 feet will **NOT** be transported **AFTER** the 12:00 noon-12:30 pm run, Friday June 29, 2018 through the end of the day Wednesday July 4, 2018.

<u>Note:</u> Wednesday, July 4<sup>th</sup> the ferry will operate on the holiday schedule which is the same as the summer weekend schedule.

### August 2018

Wed 8/8	8:30-10:00 cancelled; Add 11:00-11:30
Thu 8/9	No shuttle service 9:25-12:00
Fri 8/10	12:00-12:30 cancelled; Add 1:30-2:00
Sat 8/11	10:30-12:00 cancelled
Sun 8/12	11:30-12:00 cancelled
Mon 8/13	No shuttle service 1:05-2:45

#### September 2018

Fri 9/ /	No shuttle service 9:45-11:05
Sat 9/8	10:30-12:00 cancelled; Add 1:30-2:00
Sun 9/9	11:30-12:00 cancelled; Add 1:30-2:00

### **Labor Day Holiday Ferry Restrictions**

Vehicles towing anything (combinations of any length) and single vehicles longer than 25 feet will **NOT** be transported **AFTER** the 12:00 noon-12:30 pm run, Thursday August 30, 2018 through the end of the day Monday, September 3, 2018. **Note:** Monday, September 3<sup>rd</sup>, the ferry will operate on the holiday schedule which is the same as the summer weekend schedule.

### **Ferry Outsourcing RFP Summary**

The HMC Board has the responsibility to ensure that we continuously examine expenses within our budget as they directly drive member assessments. As demand for ferry service grows, costs have increased and service levels have maxed out, as seen in our recently released\_report on ferry traffic.

Over the past six years, HMC Management has received two unsolicited ferry management proposals, which gave us reason to believe that outsourcing ferry operations could possibly result in a budget savings. After issuing a Request for Information (RFI) to explore this possibility and receiving responses from two firms, the board issued a Request For Proposal (RFP). The goal of the RFP was to evaluate alternatives for providing safe and efficient ferry transportation, while addressing increasing the transportation needs and affordability concerns of our members. The working hypothesis of the board was that we could save money by outsourcing.

The board established RFP evaluation criteria in advance of reviewing RFP responses. The criteria included business standing, experience, price, references, contract, current crew considerations, and customer service. We received two responses, only one of which was deemed valid. However, this proposal from HMS does not indicate a budget savings. That said, the board believes that some members may find the HMS proposal compelling and have decided to bring it forward for a membership vote.

### **FAQ**

Q: If we don't expect a cost savings, why would the membership consider outsourcing?

A: Risk Mitigation. HMS Ferries is an organization with depth of expertise in managing ferry operations and a breadth of scope that would reduce our risk of ferry service interruptions based on crew availability.

Q: Does outsourcing provide any long-term advantages?

A: Scalability. Outsourcing would give us increased medium- and long-term flexibility to operate an expanded ferry schedule based on member needs due to HMS talent pool and their ability to attract, train, and retain crew.

Q: How can members be confident that costs wouldn't skyrocket if we decide to outsource?

A: The proposal consists of a fixed monthly rate plus pass-through charges for maintenance and materials. HMC would negotiate a multi-year contract with cost escalation and exit provisions.

Q: What additional costs would HMC be responsible for?

A: HMC would need to provide crew housing – either permanent or temporary – for crewmembers that do not live on the island. We would need to explore all options, including provisioning an HMC owned bunkhouse to hold costs to a minimum. Considering comfortable housing requirements for two persons could be costly.

(Continued on next page)

# Outsourcing (Continued from previous page)

Q: Does outsourcing affect our ferry maintenance?

A: Yes. HMS would assign a maintenance engineer to our contract, providing an increased focus on the operational health of the vessel. Since our ferry is 30 years old and starting to show its age, this is a way to proactively ensure its continued service for many years to come.

Q: What role would HMS play in our annual dry dock?

A: HMS would help develop dry dock worksheet, oversee the work, and provide crew to transport the ferry to and from shipyard.

Q: What other benefits might members experience?

A: HMS currently uses an enhanced form of ticketing which could be developed for HMC.

Q: How would outsourced ferry operations impact the HMC Office?

A: There would be significantly reduced labor/overtime for HMC Office manager as there would be no requirement to handle and reconcile daily receipts and prepare deposits. This would also give us the opportunity to reconsider the need for a part time-receptionist.

Q: How would the Island Manager's role be impacted?

A: Outsourced ferry operations would enable the Island Manager to shift focus to other priorities ensuring that as an association we are meeting the current needs of the membership while protecting the island assets and acting in compliance with all Federal, State, and County regulations. The Island Manager is currently accountable for recruiting and scheduling crew and engaging with union. This has proven to be an increasing challenge over time.

Q: What happens with our current ferry crew?

A: Page 3 of our RFP reads "It is HMC Management's desire and preference to retain its current ferry crew, assuming they meet the contractor's employment standards." HMS has expressed that they hope to retain our current crew.

Q: HMC has a contract with the IBU. How would that be affected?

A: If we were to negotiate an agreement with HMS to outsource ferry operations, we would end our contract with IBU. HMS is under contract with a different maritime union to which any employees would be required to join.

Q: Crew costs are lower in the HMS RFP than current HMC costs. Why?

A: Crew compensation follows a different rate structure by role that is lower than our current crew rates. Additionally, HMS' approach would eliminate overtime pay that is prevalent in the current HMC model.

Q: What other impacts would there be to current crew if they joined HMS?

A: At HMS, employees share in their premiums for health care, as is the case with most organizations. Under the IBU contract, HMC pays 100% of crew healthcare premiums. (As of 2016, only 9% of Fortune's 100 Best Companies to Work For pay 100% of employee's healthcare premium, down from a peak of 34% in 2001.)

# Outsourcing (Continued from previous page)

Q: What career benefits would HMS offer their crew?

A: Cross training paid for by HMS allowing crew members to be promoted to higher ranks while getting experience on other vessels. (Steilacoom)

Q: Would we sell the Charlie Wells to HMS?

A: We have no intention of selling the Charlie Wells. If we move to outsource ferry operations, HMC will retain ownership of the Charlie Wells.

Q: Is the Board endorsing outsourcing our ferry operations?

A: No. We have discussed the outsourcing option at length and believe there is no clear-cut answer. Given our evaluation of the pros and cons, the Board has made every attempt to provide the membership with the facts as we found them to be. As it has been clear from the outset of this process, the final decision rests with you the members.

### HMC Budget For 2019

### Ferry

Ferry Salaries & Benefits

	reny Salanes & Denenis		
	Medical Insurance	53,980	
	Retirement-Employer	15,370	
	Payroll Taxes	29,830	
	Gross Wages	323,820	
	Total Ferry Salaries & Benefits	423,000	323,767
	Cellphone	1,800	
	Ticketing Device/System	1,000	
	Recruiting and Advertising		500
	Safety		1,100
	TWIC		750
	Administrative		1,750
	Management Fee		110,000
	Drug Testing	1,400	500
	Engine Overhaul / Replacement	51,600	
	From Reserves	(51,600)	
	Equipment	2,500	2,500
	Fuel	57,000	57,000
	Inspections and Licensing	900	900
	Insurance - Commercial Package	7,380	0
	Insurance - Marine Package	17,730	33,940
	Insurance - Vessel Pollution	750	0
	Legal Fees - IBU Attorney	1,000	0
	Miscellaneous	1,500	0
	Passenger Vessel Asso.	530	530
	Personal Property & Excise	4,500	4,500
	Rentals for fill in Captains/Deck Hands	10,000	10,000
	Repairs	2,500	2,500
	Routine Maintenance & Supplies	9,000	9,000
	Sheds (waiting, oil and school)	-	
	Ship Yard	-	
	From Reserves	-	
	Supplies, Paper Products, Water	880	1,750
	Tickets & Passes & Stickers	2,300	0
	Uniforms	2,000	3,000
Total Ferry	before Reserves	547,670	563,987
Minus Offic	e Time		-\$10,800
Total		547,670	\$553,187

### Notes:

- 1) Insurance costs for the contract are rolled into one cost where HMC breaks them out. have an estimated one time expense of \$50,000 plus annual maintenance and historic data.
- 3) Yellow highlighted blocks are contractor bided costs.



### **Board Candidates Needed!**

Please consider running for the Board of Directors. An application is printed on Page 16 of this issue and must be turned in to the office by 10:00 AM on May 12th. There are two positions open this year which will be filled at the Annual Membership Meeting on June 9th.

We would like to encourage all Members to consider this opportunity, even those who are not here full time. If you are gone for part of the winter, we have the equipment and capability of having Conference Call meetings, whereby you can hear everyone in the room and they can hear you. There have been a few times this has been used in the past couple of years and it works well. Email is also used as a means of communication among the Board.

# Top 10 Things New Board Members Should Keep in Mind

(Adapted from Community Associations Journal March 2016)

Documents referred to in this article can be found on the HMC website

**CONGRATULATIONS!** You are on the board! The contribution you are making to your association is valuable and necessary to keep things running.

With a little reading and talking to other board members, you'll be up to speed in no time.

- 1. You don't have to make up the rules, you only need to follow and/or enforce them. Most boards already have a process in place to make things run smoothly.
- 2. **Get to know the lingo.** Board meetings can be filled with a lot of industry jargon, acronyms and abbreviations. Following are a few examples to get you started:
  - a. RCW Revised Code of Washington
  - b. Reserve Study budgeting tool require by state statute that list all major components within your community and then compares upcoming projects with how much money is available.
- 3. **Familiarize yourself with the rules.** Governing documents are a hierarchy of rules. The top documents have the highest authority and the broadest language. The bottom of the list has the least authority and the narrowest language. Understand that the legalese may take a little getting used to before it actually makes sense. Read it through and understand that many things will make sense as you get further along in your reading and experience.
- 4. **Revised Code of Washington** (RCW or state statutes) that apply to your association. (For HMC, that is RCW 64.38.)
- 5. Articles of Incorporation
- 6. Bylaws
- 7. Rules & Regulations (Note: HMC See Island Rules)
- 8. **Get familiar with existing contracts.** Know what is included in your association's contracts with service providers. You can renegotiate expectations as needs change.
- 9. **Familiarize yourself with the current concerns the board is discussing.** If you have the opportunity, schedule an appointment with your association manager or another board member to get you up to speed or ask for meeting minutes from the last 3-4 meetings (Note: HMC These are posted.)
- 10. Things take longer than you might expect. Even the smallest project can take some time due to the process that must be followed. Be patient, bed prepared and take the opportunity to move things along expediently when the occasion arises.
- 11. **Rely on the experts**. You do not need to be an expert to be a board member. You only need to know when to consult an expert. Once an expert is consulted, understand that it is in the association's best interest to listen to the expert's advice. If you still have questions or concerns, keep asking questions or consult another expert.
- 12. An association manager is part of your team. A manager never takes the place of the board and a manager has little to no authority in making decisions for your community. Use a manager to facilitate, advise, educate, organize, and, among many other things, do the leg work for the board so that operations can go more efficiently and effectively.
- 13. **Your association is a business.** Taking this to heart will help you when making decisions. Personal concerns can easily burden you when considering a decision for the association. When this happens, remind yourself to "keep it business" so that you can eliminate the personal portion and make the best business decision for your association.
- 14. Look at the big picture. It is easy to get caught up in the details of any concern. Remember the main purpose of the project and let go of the smaller details that may only add to frustration rather than the actual goal.

Keep asking questions, don't take things personally and be efficient and effective when communicating. Being a board member can be a very rewarding and educational experience.

# HMC BOARD CANDIDATE APPLICATION

(Please complete and return to HMC office by 10:00 AM, May 12, 2018)

NAME (as you would like to have it listed on the ballot):
YEARS AS A MEMBER OF HMC:
OCCUPATION:
PROFESSIONAL OR VOLUNTEER EXPERIENCE:
EDUCATION OR TRAINING (including school, military training, and professional courses) Institution Type of Training
HMC EXPERIENCE ON THE BOARD, COMMITTEES OR OTHER ACTIVITIES:
TIME EXPERIENCE ON THE BOARD, COMMITTEES OR OTHER ACTIVITIES.
GOALS: Please list goals you would have for HMC and Herron Island during your term on the Board.
CANDIDATE STATEMENT: Please do not include statements campaigning for or against other candidates.
Candidate's Signature:

# HI DIRECTORY

We are working on this year's edition of the Herron Island Directory. If you would like to be included, but haven't already sent in or given your information, please send it ASAP to Robin Kelly at d\_kelly@centurylink.net You can have any or all of the following information included:

Last name, First name(s)

**Island Address** 

Mailing Address

Phone # home and cell(s)

Email address

We are making every effort to have correct and current information. IMPORTANT: If you have any updates or corrections to your data, please contact Robin at the above email address. Remind your island friends and neighbors, so that they can be included if they would like to be. This is especially important in the case of new island members. We have a data base now that we can update and add to, as needed. It will be nice to have the latest edition printed and available.

ADS - This is a great way to get your name out to a lot of people. If you would like to place an ad in the directory, please contact Merry Kogut at merryakogut@gmail.com or (253) 265-0060 or (253) 884-8484. \$25 for a half-page ad; \$50 for full-page.

Contact Robin or Merry for any questions.



### Are You on the List?

HMC now has 380 Member email addresses on the notification list. If you want to get notice of the online Beachcomber, or get the latest on windstorms, power outages, water line breakages, or other news, please send an email to <a href="mailto:office@herronisland.org">office@herronisland.org</a> and request that your email address be added. To be used for HMC purposes only.

### Welcome, New Islanders!

HMC welcomes new Members to Herron Island:

James and Carrie Arnal





### HOW COME I NEVER HEARD ABOUT THAT?

Members often inquire about why they have never heard about events or issues that are facing the association or have already concluded and sometimes result in changes to HMC policy or processes. HMC Management attempts to keep everyone up to date on all such activities through several means of communication.

- <u>The Island Manager's Report</u> This report is presented by the Island Manager at each monthly Board meeting and then is immediately posted on the HMC website (<u>www.herronisland.org</u>) under the Island Documents tab. It contains the latest information concerning issues that are of interest to the members.
- **HMC Management Regular Board Meetings** These meetings occur the second Saturday of every month at the Community Center starting at 10:00 am. Members are encouraged to attend and participate in the proceedings.
- <u>The Island Website (www.herronisland.org)</u> Members can find important information about the island on this website. HMC Management posts alerts on the website to advise members about such things as an unplanned ferry schedule changes, power outages, or other pertinent information that is of interest to the membership. You are encouraged to check the website often.
- <u>The Beachcomber</u> This island newsletter is published nine times a year and is sent electronically to all HMC members. The President's Message leads off and discusses the status of current issues and events affecting the membership. The Beachcomber also incorporates the Island Manager's Report, and provides web links, telephone numbers, and other contact information.
- HMC Management Facebook Group (www.facebook.com/HMCMgmt/): This is an open Facebook Group managed by HMC Management to report current events and issues and encourage open dialogue with members and friends of Herron Island.
- <u>HMC Management Broadcast Emails</u> Members are encouraged to send their email address to the office to be included in the master email distribution list for updates and alerts of important issues concerning the island. Send your email address to: <u>office@herronisland.org</u>.
- <u>Member Input</u> Members are also encouraged to express their opinions and also to ask questions via e-mail at <a href="memberinput@herronisland.org">memberinput@herronisland.org</a>; the Board monitors e-mails received at this address, and strives to address each inquiry promptly.



# Ferry Guest Passes......Everything you always wanted to know

As we move into the busy season on Herron Island and with so many new members it is a good time to provide a refresher course about Ferry Guest Passes. Briefly, here's a summary.

Ferry Guest Passes are required if passengers are not HMC members unless they are accompanied by a member. These passes are provided by the member and authorize passage on the ferry. Payment of the guest fare is the member's or their guest's responsibility. Also, Guest Passes are required every time a guest comes across from the mainland. So if you have a guest staying over several days and they leave the island they must have a new Guest Pass to return. Remember, it is not the crew's responsibility to provide Guest Passes or contact a member for approval for passage. A member may, however give a completed Guest Pass to a crewmember in advance of their guest's arrival.

Inspectors and other government officials are only provided free passage if they are coming to the island for a general purpose that affects HMC as a whole. (i.e. Sheriff's Dept., Health Dept., Fire Marshall, etc.) If you have an inspector coming to the island to perform construction inspections, or pre-sale property inspections, or any other purpose directly affecting your property, it is your responsibility to arrange and pay for that service in advance.

Contractors coming to the island to perform services for a member are also required to have a Guest Pass. Members can also provide passes or authorize access for their contractors through the Form 18 process.

Realtors coming to the island for real estate business do not require a Guest Pass but must show their Real Estate license to the crew and pay the Guest rate for ferry passage.

HMC Management wishes to ensure that our community remains a safe and protected environment for our members and their authorized guests or contractors. Please help our crew by adhering to this process. We need to keep those ferry lines moving!



### **USDA Dolphin Loan Update**

Our USDA loan for the new Dolphins will close escrow later this month. HMC is happy to report that 157 members prepaid their special assessment bringing our loan down by \$359,373. That, coupled with the lump sum payment of \$391,906 from the Dolphin Reserves brings our loan total down to approximately \$493,000. The final loan total will not be known until escrow closes on April 25th, but because it will fall below \$750,000 HMC will not be subject to a special government audit that would have cost members over \$6000.



## **Ferry Access Reminder**

Members are reminded that the crew has the responsibility to load and unload vehicles and passengers in a safe and efficient manner in accordance with HMC Rules, Coast Guard regulations and US Code 46 CFR 185. They also have the authority that comes with that responsibility.

Members and their guests or contractors are required to follow the crew's instructions when boarding or disembarking the ferry. The Ferry Access Policy can be found on the homepage of the HMC website (<a href="www.herronisland.org">www.herronisland.org</a>). Members are encouraged to read it and educate their guests on these requirements. Failure to follow the requirements can result in a Rules violation. This is a Class A violation which can result in a fine of up to \$1000.

### SAFER TANSY and WEED CONTROL

Excellent results have been found using this human, pet, and environmentally safer approach to tansy and weed control. Vinegar is an acid and exposure can be damaging so it's recommend that you use the same precautions as when using commercial herbicides.



1 Gallon Vinegar

2 cups Epson Salt

1/4 Cup Dawn Dish Soap

Just mix and keep some in a small spray bottle. Spray in the morning after the dew has evaporated. Walk away and after dinner the weeds are gone. It will kill anything you spray it on.



### Dry Dock 2018

The ferry is going into dry dock this year. It is currently scheduled for September 15th-30th. We will again be going to the Stabbert Marine shipyard in Seattle so our little ferry gets to navigate through the Ballard Locks again.

More details will be provided as we get closer to the time.



Quarterly Water bills will be going out on May 1st and are due in the office by May 25th.

### **ISLAND SAFETY REMINDERS**

The busy season is almost here and Herron Island will soon be swarming with Members and Guests who want to enjoy the beauty and ambience that is our wonderful island. It's important to remember that the island is also home to many deer and very soon, lots of new fawns. They are easily spooked by loud noises and speeding vehicles.

It is a Member's responsibility to advise their guests of the Rules of Herron Island with particular emphasis on the following:

- 1. The instructions of the Ferry crew must be followed at all times.
- 2. The Island Speed Limit is **15 MPH** for all motorized vehicles regardless of who is driving.
- 3. The STOP signs are there for a reason. Please stop at the STOP signs.
- 4. Noise Rules are in place for the benefit of all. Please familiarize yourself and your guests with these rules.
- 5. Fireworks are **NOT** permitted on the island except on July 4th, and **ONLY** in the designated area at North Beach.

Members can (and have been) fined for the actions of their guests. Please help us to keep the island a safe and enjoyable summer destination for everyone.

Thank you.
The HMC Board of Directors





HAULING:

DRIVEWAY ROCK, TOPSOIL, SAND MIX & DRAIN ROCK

DRIVEWAY MAINTENANCE

CARPET, VINYL & LAMINATE

INSTALLATION/REMOVAL

SITE CLEAN-UP

LICENSED, BONDED & INSURED

CC KRAMER \*968D9

206-276-0466

P.O. BOX 816 LAKEBAY, WA 98349

(Paid Advertisement)

### Herron Island - For Sale:

- 115 East Madrona Blvd: (MLS \* 1163197). Light & airy remodeled cabin. 2-beds/1-bath with open-plan living/dining/kitchen with vaulted ceiling. 1,088 sq. ft. Level lot is .353 acre. \$159,950
- > 906-908-910 Madrona Blvd: (MLS = 1211189): Three contiguous lots. .37 acre each for a total of 1.1 acre. Water, power, & drain field (installed 2009). \$69,500
- PENDING SALE 515-517 East Madrona Blvd: (MLS#1188440) 2-bed/1-bath cabin with large deck to enjoy filtered water view. \$124,950

New listings coming soon!

### Herron Team giving back to this community:

For every closed real estate transaction during 2018 the Herron Team will make a donation to the BOOSTERS of \$100 for each vacant land sale and \$150 for each residential sale (Herron Island sales only).

All properties for sale or pending (all brokerages) at www.DiscoverHerronIsland.com



### The Herron Team:

Karen Dorans - Cell: 253.219.4076 Karen@HerronIsland.com

Dallas Amidon - Cell: 253.606.0972 Dallas@HerronIsland.com

"Discover Herron Island"

(Paid Advertisement)

(Note: HMC Management neither endorses advertisers nor vouches for their being properly licensed.)

# FREE CLASSIFIED ADS

Electric Harley Davidson golf cart for sale. Includes charger and has side curtains and nice newer seats. Front windshield is cracked. I find I don't have much use for it.

Islanders get first dibs, then will be posted to Craigslist and Offerup. \$1500. Firm. Call 360 890 2163.

Non-commercial ads of 100 words or less will

be accepted for inclusion in this section free of charge. Please email your ad to beachcomber@herronisland.org, Subject: Beachcomber Ad. The ad must be resubmitted for each issue in which it is to be printed.