

## HMC Management

## TRANSPORTATION COMMITTEE MISSION STATEMENT

The primary function of the Transportation Committee is to recommend benefits and improvements of the ferry system to the HMC Board and Island Manager.

Concentrating on the following items initially:

- Committee will recommend ways to reduce ferry operating expenses and improve Membership service
- Committee will recommend ways to temporarily reduce paperwork errors on car and passenger counts and revenue anomalies
- Committee will recommend long term fixes to paperwork errors on car and passenger counts and revenue anomalies up to and including electronic systems
- Committee will recommend a survey for the Membership to collect input on recommendations to ferry schedules, ferry access policy, and improvements to customer service.
- Committee will respond to Board requests for supporting programs as needed

Adopted April 2016