



What you need to know to be *Good To Go!*

One week until bridge opening

The new Tacoma Narrows Bridge will be opening in one week on July 16th. There are a few things to keep in mind:

1. The toll rates were finalized today and the toll schedule is as follows:

- 2 axle vehicles with *Good To Go!*: \$1.75 (without *Good To Go!* is \$3)
- 3 axle vehicles with *Good To Go!*: \$2.65 (without *Good To Go!* is \$4.50)
- 4 axle vehicles with *Good To Go!*: \$3.50 (without *Good To Go!* is \$6)
- 5 axle vehicles with *Good To Go!*: \$4.40 (without *Good To Go!* is \$7.50)
- 6+ axle vehicles with *Good To Go!*: \$5.25 (without *Good To Go!* is \$9)

2. We have exceeded our goal to have 25,000 customers by opening day and have opened more than 42,000 accounts. Thank you for your response to our program.

Now we need you to be sure to **install your transponders**. In order to manage traffic, 50-60% of commuters need to have *Good To Go!* transponders installed. So far, we are finding less than 20% of commuters have installed their transponders. If you need assistance, please [contact customer service](#) right away.

[Installation instructions are also available online.](#)

3. The *Good To Go!* readers will be on through July 12th and then will be turned off until tolling begins July 16th. Your July statement will list all transactions from July, some at the \$0 toll rate and anything on or after July 16th will list the toll that was due for your

transaction.

4. The *Good To Go!* customer service center will extend their hours on July 14th and July 16th. If you have any questions or concerns, please be sure to contact us. If you know someone who still needs to [get Good To Go!](#), please forward this message.

- Normal office hours: 7 a.m. - 7 p.m. Monday-Friday and 9 a.m. - 1 p.m. Saturday for both Gig Harbor and Tacoma locations.
- Normal phone hours: 7 a.m. - 7 p.m. seven days a week.
- Extended hours on Saturday July 14th at the Gig Harbor service center: 9 a.m. - 5 p.m.
- Extended hours on Monday July 16th at the Gig Harbor service center and by phone: 4 a.m. - 7 p.m.

5. When you drive in the *Good To Go!* express lanes, there is no need to slow down. Please drive safely and follow all speed limits, but drive as you normally do. The system will detect your transponder and link the toll to your account at regular highway speeds.

6. Remember, the 24th Street ramp will be open for *Good To Go!* customers only as of July 16th.

We look forward to serving you.

Sincerely,

Jessica Yasenchak

Manager, *Good To Go!* Customer Service

***Good To Go!* Customer Service: 1-866-936-8246 or online at www.wsdot.wa.gov/goodtogo**