Island Manager Report November 13, 2021

Volunteers

• Thank you to those that have worked on Policy Committee since 2018. The committee have reviewed every policy, made updates, and ensured all are in the same format. They recently concluded review of the last two outstanding policies and at this point they have completed the mission. They were diligent and did a great job working through all of this.

The committee members were Mike & Judy Gage, Jane Morgan, Kathy Deuster and Merry Kogut.

Roads

Grading of the roads will be rescheduled due to a family emergency with the contractor.

Ferry

Per the Ferry Access Policy and HMC Rules the ferry captains have complete authority to enforce all rules and policies and ensure safety.

In addition, the policy states:

HMC requires that a confirmed notification be made to the captain in advance to transport any combination (in-tow) of any length, and/or single vehicles longer than 25 feet. The notification must be confirmed by the captain. The captain's phone number is 253-691-1457. The captain cannot guarantee that you will be able to board the ferry at the time requested.

 Over just the last month the captains and crew have been subjected to verbal abuse and loud yelling regarding; where members are parked; turning in mirrors on cars; complaining when the captain had to act quickly to get driver attention to avoid an accident when a large truck began sliding down the ramp; not calling in for notification of a trailer; yelling and calling the captain a liar regarding a Rules issue from the past.

The captains have discretion to decide not to load drivers who refuse to observe the Herron Island rules.

Your ferry crew do an amazing job keeping the ferry and riders safe. They need your support vs your scorn. As with anyone, yelling, making accusations and terrible behavior causes the crew distress all while they must continue safely working through the day and night.

If you have questions or concerns regarding the ferry, please contact me. https://htmcmanager@herronisland.org

Office Holiday Closures

The office will be closed as follows. Thanksgiving - Thursday, 11/25 and Friday, 11/26 Christmas – Friday, December 24

Legal Liaison: There are 17 delinquencies; 9 with the attorney's office

Departments/Committees – no reports this month <u>Parks</u>: Tracy Anspach <u>Roads/Water Maintenance</u>: Dan Marten <u>Emergency Preparedness:</u> Ken Higgins **Rules:** Mike Fassio, no complaints **Small Boat Docks:** Sherri Anderson