Water Services - Comparison Analysis June 2010

Minimum Requirements	Peninsula Light	Washington Water	NW Water
·	\$1531.61	\$851.60	\$1125.00
Monthly Service Fee	(\$18,379.32/Year)	(\$10,219.20 /Year)	(\$13,500 /Year)
Repair Fees	\$95/ hr.	\$95/hr	\$85/hr
Connections covered	338	396	396
Certified Water Managers	1 Level 3, 2 Level 2	1 level 3, 11 Level 2,	1 Level 3, 5 Level 2,
	1 Engineer, 1 Licensed	2 Licensed Engineers, 19 Water Electricians, 14 Water Distribution Specialists, 13 Cross	
	Water Electrician and	Control Specialists, 1	2 Licensed Engineers
Staff	office staff	Chemist, and office staff	and office staff
Monthly Water quality samples, including lab test and			
record of results	Yes	Yes	Yes
Follow up action if test fails	Yes	Yes	Yes
Well House and pump maintenance Inc. preventative			
maintenance	Yes	Yes	Yes
On-call 24 hour service for water problems (including			
reported leaks, problems, and/or pump house problems)	Yes	Yes	Yes
Oversee water line repairs, sanitize and flush	Yes	Yes	Yes
Availability of Service Personnel for repairs	Yes	Yes	Yes
Issue Consumer Confidence Report	Yes	Yes	Yes
Coordinate with Dept. of Health for regulatory compliance	Yes	Yes	Yes
Water Utility Experience	Subset utility (New to water system management)	Primary	Primary
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Supplemental Requirements			
Provide system documentation	Yes	Yes	Yes
Install new water connections	Yes (w/additional fee)	Yes (w/additional fee)	Yes (w/additional fee)
Make major & minor repairs to water lines	Yes (w/additional fee)	Yes (w/additional fee)	Yes (w/additional fee)
Collaborate with HMC Water employees	Yes	Yes	Yes
Sanitary Survey	Yes (w/additional fee)	Yes (w/additional fee)	Yes (w/additional fee)