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This document was last updated on December 15, 2023.

CorpNet is committed to protecting your privacy. This privacy policy has been compiled to advise you how we use your personally identifiable information, which consists of information that can be used on its own or with other information to identify or locate a specific person. Please read our Privacy Policy carefully, so you will understand how we collect, use, and protect information we collect when you or your computer interact with our websites, blogs, social media platforms, or apps (collectively, "Sites"). You should not submit any personal information unless you consent to the use of your information as stated in this Privacy Policy or disclosed elsewhere on the Sites.

# What categories of personal information do we collect from the people that visit our Sites?

We collect information from you when you register on our Sites, place an order, subscribe to a newsletter or mailing list, respond to a survey, fill out a form, use live chat, open a support ticket or otherwise enter information on our Sites. When ordering or registering on our Sites, as appropriate, you may be asked to enter your name, email address, mailing address, phone number, credit card information, social security number or other details to help you with your experience. We also may collect information about you that is included in public records.

When you visit our Sites, we may track information to administer the site and analyze its usage. Examples of information we may track include:

- Your Internet protocol address.
- The kind of browser or computer you use.
- Number of links you click within the site.
- State or country from which you accessed the site.
- Date and time of your visit.
- Name of your Internet service provider.
- Web page you linked to our site from.
- Pages you viewed on the site.

#### How do we use your information?

We may use the information we collect when you register, make a purchase, sign up for our newsletter, respond to a survey or marketing communication, view the website, or use certain other features. We may use your information in the following ways:

- To personalize your experience and to allow us to deliver the type of content and product offerings that interest you.
- To improve our Sites in order to better serve you.
- To allow us to better respond to your customer service requests.
- To administer a contest, promotion, survey or other feature.
- To quickly process your transactions.
- To ask for ratings and reviews of services or products.
- To follow up after correspondence (live chat, email or phone inquiries).

In addition, visitors to our Sites can register to purchase services. When you register, we will request some personal information such as name, address, email, telephone number or facsimile number, account number and other relevant information. We will also request information about your business necessary to provide the services, such as filing corporate

documents or obtaining a Federal Tax Identification Number. If you are purchasing a service, we will request financial information related to your payments to us. Any financial information we collect is used only to bill you for the services you purchased. If you purchase by credit card, this information may be forwarded to your credit card provider. For other types of registrations, we will ask for the relevant information. We also collect third party personal information such as name, email, title, and address. This data will be used only to perform the transactions requested by you. You also may be asked to disclose personal information to us so that we can provide assistance and information to you, such as online technical support and troubleshooting. If you choose to receive third party offers and promotions that we offer, we will share your name and contact information with those third parties. You may opt out of this service at any time.

We will not disclose personally identifiable information we collect from you to third parties without your permission except to the extent necessary including:

- To fulfill your service requests for services,
- To protect ourselves from liability,
- To respond to legal process or comply with law, court order or legal process served on us, and
- In connection with a potential merger, acquisition, or liquidation of the company.

We use an email service provider and credit card authorization company to perform services for us. These companies do not retain, share, store or use your personal information for any other purposes.

We reserve the right to disclose your personally identifiable information as required by law and when we believe that disclosure is necessary to

protect our rights or to comply with a court order or legal process served on us.

Please be aware that certain personal information will become a matter of public record when your documents are filed with the appropriate government entity, such as the secretary of state or the Internal Revenue Service. For example, the corporate name, business address and name of the registered agent all become public information when a newly created entity's articles of incorporation or articles of organization are filed. Other information such as the names of shareholders or corporate officers also may become public, through the filing of annual reports or documents with the IRS. Sometimes the government entity will provide this information to third parties for a fee. The names and addresses of trademark registrants are also made public by the US Patent and Trademark Office. In some states, fictitious business names, including the name and address of the business owner, must be published multiple times in a newspaper. Our Privacy Policy does not cover actions by these or other third parties.

#### How do we protect your information?

We use an external Payment Card Industry (PCI)-compliant payment gateway to handle all credit card transactions. The transactions are not stored or processed on our servers.

We employ regular malware scanning procedures.

Your personal information is contained in secured networks and is accessible only by a limited number of persons, who have special access rights to such systems and are required to keep the information confidential. In addition, all sensitive information you supply is encrypted via Secure Socket Layer (SSL) technology.

We implement a variety of security measures when users place an order, or enter, submit, or access their information.

#### Do we use 'cookies'?

Yes. Cookies are small files that a website or its service provider transfers to your computer's hard drive through your web browser, enabling the site's or service provider's systems to recognize your browser and capture and remember certain information. For instance, we use cookies to help us remember and process the items in your shopping cart. They also are used to help us understand your preferences based on previous or current site activity, which enables us to provide you with improved services. We also use cookies to help us compile aggregate data about site traffic and site interaction, so that we can offer better site experiences and tools in the future.

You can choose to have your computer warn you each time a cookie is being sent, or you can choose to turn off all cookies. You do this through your browser settings. If you turn cookies off, some of the features that make your site experience more efficient may not function properly.

#### Do we use web beacons or GIF files?

Yes. Our Sites may contain electronic images known as web beacons – sometimes also called single-pixel gifs – that allow us to count users who have visited those pages and to deliver co-branded services. We may include web beacons in promotional email messages or newsletters in order to determine whether messages have been opened and acted upon.

Some of these web beacons may be placed by third party service providers to help determine the effectiveness of our advertising campaigns or email communications. These web beacons may be used by these service providers to place a persistent cookie on your computer. This allows the

service provider to recognize your computer each time you visit certain pages or open, view, or receive emails, and to compile anonymous information in relation to those page views, which in turn enables us and our service providers to learn which advertisements and emails bring you to our Sites and how you use the Sites. We prohibit the use of web beacons to collect or access your personally identifiable information.

#### How can you access your web account information?

We will provide you with the means to ensure that personally identifiable information in your web account file is correct and current. You may review and update or correct this information by logging into your account via the "My Account" or "Sign In" link displayed prominently at the top of our website or by contacting us by sending an email to our support attendant at support@corpnet.com.

# What other features on our Sites involve the collection of personally identifiable information?

If you use a bulletin board, directory, blog, or chat room on our Sites, you should be aware that any personally identifiable information you submit there can be read, collected, or used by other users of these platforms, and could be used to send you unsolicited messages. We are not responsible for the personally identifiable information you choose to submit in these platforms.

We have testimonials on our Sites, some of which are collected by a thirdparty testimonials service provider or review site. All individuals who have their personal information posted as a testimonial have given permission to do so.

We have not enabled Google AdSense on our site, but we may do so in the future. Google's use of information is described in Google's Advertising

Principles, available at

https://support.google.com/adwordspolicy/answer/1316548?hl=en

#### Do we disclose your personal information to third parties?

We do not sell, trade, or otherwise transfer your personally identifiable information to outside parties unless we provide you with advance notice. This does not include website hosting partners and other parties who assist us in operating our Sites, conducting our business, or serving our users, so long as those parties agree to keep this information confidential. We may also release information when its release is appropriate to comply with the law, enforce our site policies, or protect ours or others' rights, property or safety.

Non-personally identifiable visitor information may be provided to other parties for marketing, advertising, or other uses.

#### How do our Sites handle Do Not Track signals?

We honor Do Not Track (DNT) signals and do not track or plant cookies when a DNT browser setting is in place.

#### Do our Sites allow third-party behavioral tracking?

We allow third-party behavioral tracking.

#### What are the policies of participating merchants?

Related services and offerings with links from the Sites, including vendor websites, have their own privacy policies that can be viewed by clicking on the corresponding links within each respective website. Online merchants and others who participate in our services are encouraged to participate in industry privacy initiatives and to take a responsible attitude towards consumer privacy. However, since we do not have direct control over the

policies or practices of participating merchants and other third parties, we are not responsible for the privacy practices or contents of those sites. We recommend that you always review the privacy policies of merchants and other third parties before you provide any personal information or complete any transaction with such parties.

# Do we comply with applicable laws related to privacy and website usage?

Yes. We comply with all applicable laws, including the California Online Privacy Protection Act (CalOPPA), the Children's Online Privacy Protection Act (COPPA), the Controlling the Assault of Non-Solicited Pornography and Marketing (CAN-SPAM) Act of 2003.

If at any time you would like to unsubscribe from receiving future emails, you can email us at unsubscribe@corpnet.com. Follow the instructions at the bottom of each email and we will promptly remove you from ALL correspondence.

#### How are disputes about this Privacy Policy resolved?

Any dispute arising from or relating to this policy or to your use of our Sites shall be submitted to binding arbitration before a private arbitrator, rather than asserted in a court action. You recognize that you are waiving your right to file a lawsuit and waiving your right to a jury trial. The arbitration shall be conducted before the Judicial Arbitration and Mediation Service (JAMS). You may commence an arbitration proceeding through their website, https://www.jamsadr.com or by calling 800-352-5267. The JAMS Streamlined Arbitration Rules & Procedures then in effect shall apply to the proceedings. Those rules are available on the JAMS website.

You further agree that you will not assert any class action or other representative claims arising from or relating to your use of our website.

The waiver of class or other representative claims shall not apply, where a waiver of this type is prohibited by law.

The Sites are controlled and operated in the United States and in the State of California, and are not intended to subject us to the laws or jurisdiction of any state, country or territory other than the United States. We do not represent or warrant that the Sites or any part thereof are appropriate or available for use in any particular jurisdiction other than California. In choosing to access our Sites, you do so on your own initiative and at your own risk, and you are responsible for complying with all local laws, rules and regulations.

#### How do we limit our liability to you?

You agree to indemnify and defend us and to hold us harmless from and against all damages and liabilities caused in whole or in part by any unlawful actions or breaches of this policy committed by you, or otherwise arising from or related to your use of the Sites or your dealings with our company. Your indemnity obligations cover any damages and liabilities arising from or related to any request submitted to us, including without limitation, requests for disclosure or deletion of personal information, and any unauthorized access to our website or computer systems obtained or facilitated through your computer or other electronic device.

You agree that in no event will our liability to you or any person claiming through you or on your behalf exceed the total payments you have made to us for any goods or services purchased in the 12 months prior to the submission of the claim.

#### How can you contact us?

If there are any questions regarding this privacy policy, you may contact us

using the information below.

Corpnet, Incorporated

31416 Agoura Road, Suite 118

Westlake Village, CA 91361

County of Los Angeles

888-449-2638

805-449-2638

support@corpnet.com

https://www.CorpNet.com

Thank you for being a valued CorpNet user. We look forward to assisting you in any way that we can.

From all of us at CorpNet, may you be as passionate about your business as we are about our service.

— The CorpNet Team

# 100% Satisfaction Guaranteed

Or we will refund 100% of our service fees, no questions asked!

Search

Search

## **CorpNet Incorporated**

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Monday – Friday

7:00 am - 5:00 pm PST

info@corpnet.com(mailto:info@cor

pnet.com)

sales@corpnet.com(mailto:sales@c

orpnet.com)

support@corpnet.com(mailto:supp

ort@corpnet.com)

## Company

About

Us(https://www.corpnet.com/about

/)

Leadership

Team(https://www.corpnet.com/ab

out/leadership-team/)

A-Z Services and

Pricing(/business-formation-and-

compliance-pricing/)

100% Satisfaction

Guarantee(/about/guarantee/)

Compare

CorpNet(/about/compare/)

CorpNet Reviews(/about/reviews/)

CorpNet Coupons(/about/coupons/)

Careers(https://www.corpnet.com/a

bout/careers/)

Contact

Us(https://www.corpnet.com/about

/contact/)

## **Guides and Templates**

Starting A Business

Checklist(/resources/starting-a-

business-checklist/)

Free Incorporation

Guide(/resources/free-

### Blog

Seed and

Development(/blog/category/seed-

and-development/)

Startup and

Launch(/blog/category/startup-

incorporation-guide/)

Free LLC Guide(/resources/free-llc-

guide/)

Free DBA Guide(/resources/free-

dba-guide/)

Meeting Minutes

Templates(/meeting-minutes/)

and-launch/)

Growth and

Expansion(/blog/category/growth-

and-expansion/)

Ongoing

Management(/blog/category/ongoi

ng-management-and-protection/)

Crisis

Management(/blog/category/crisis-

management/)

Maturity and

Exit(/blog/category/maturity-and-

exit/)

The Accounting

Industry(/blog/tag/the-accounting-

industry/)

Events and

Announcements(/blog/category/eve

nts-announcements/)

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