

# System identification and decomposition

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# System identification and decomposition

- Step 1 "What is the problem" is already done for you!
  - one of the most difficult steps
- Given the identified problem and actors :
  - How does the system look like?
  - Who/what is in/out?
- Iterative process consisting of :
  - Inventory
  - Structuring
  - Iteration
- Setting up a story, which will play out when you press "GO"



### Inventory

- Collect data / study the problem
  - Literature, surveys, interviews and brainstorm sessions with domain experts, stakeholders, and relevant actors.
  - Inventory of all relevant elements, issues, factors, worries and explanations that come up.
  - This step is already partially done for you
- Choose a time frame that is important.
  - Longest and shortest time periods?
  - What is the most frequent action your agents need to do?
  - For how long to they have to do it?
  - Will the slowest process have enough time to happen once?
    A few times?



### Who does what with who, how, when and where?





## Setting up a story:

Agent gets up in the morning, has a cup of coffee, and ...

- Relevant concepts
  - The words that you will use
- Agents or objects
  - Who makes decisions (proactive) vs
  - on who are those decisions taken on (is reactive)
  - Characters and things in your story
- Relevant actions of Actors
  - The verbs of your story!
- States or properties
  - Of Agents, Objects and the Environment
  - "Adjectives" of your agents



#### Draw & write it out.

#### may help to use "Personas and Storyboards" approach

Van Boeijen, A., Daalhuizen, J., van der Schoor, R. and Zijlstra, J., 2014. Delft design guide: Design strategies and methods.



