Incidents List

Id	Project	Title	Status	Priority	Severity	Assigned To	Reported By	Reported Date	Completion Date	Escalation Level
Resolved										
SRX00115	6047: ATP	Incorrect journals Invoice details	Closed			Frida Olsson (Appli)	Frida Olsson (Appli)	06/02/2012	08/02/2012	
SRX00117	OneJeeves CBM	Problem invoicing AOD 2064 !	Closed	5 - high	Critical	Frida Olsson (Appli)	Christer Sahlen	06/02/2012	06/02/2012	
SRX00118	OneJeeves CBM	Problem packing lines on ID 2071	Closed	5 - high	High Impact	Christer Sahlen	Christer Sahlen	06/02/2012	06/02/2012	
SRX00106	OneJeeves CBM	Difference in cost price receive del	Closed	5 - high	High Impact	Frida Olsson (Appli)	Christer Sahlen	06/02/2012	06/02/2012	
SRX00099	6047: ATP	Not Able to print Labels on Dispatch goods	Closed	5 - high	High Impact	Andrzej Lesniewski (Dev)	Christer Sahlen	06/02/2012	06/02/2012	
SRX00121	OneJeeves CBM	Can not log out the second person from MO	Closed	4	Medium Impact	Christer Sahlen	Christer Sahlen	06/02/2012	06/02/2012	
SRX00124	6047: ATP	Missing local accounts on Posting templates, invoice detailes (akft)	Closed	4	High Impact	Andrzej Lesniewski (Dev)	Frida Olsson (Appli)	06/02/2012	08/02/2012	
Feature Created										
SRX00126	OneJeeves CBM	Feature Hi again, I need to change manually the price for customer – o. 2585.	Closed	4	High Impact	Erwan Lardic (Product Owner)	Christer Sahlen	06/02/2012		
In Progress										
SRX00127	6047: ATP	Different on posting templates for supplier invoices	Open	4	High Impact	Karin Rosenius Gahm (Appli)	Frida Olsson (Appli)	06/02/2012		
Resolved										
SRX00107	OneJeeves CBM	Hi Problem with program working I can not chose any other machine and for example in narzędzie (Tool) I can not change language now	Closed	4	High Impact	Andrzej Lesniewski (Dev)	Christer Sahlen	06/02/2012	06/02/2012	
SRX00108	OneJeeves CBM	Time is not reported when I do adjustments . Magda	Closed	4	High Impact	Magnus P Johansson (Appli)	Christer Sahlen	06/02/2012	06/02/2012	
SRX00101	OneJeeves CBM	I am not able to receive below PO's in the system.	Closed	4	High Impact	Frida Olsson (Appli)	Christer Sahlen	06/02/2012	06/02/2012	
SRX00111	6047: ATP	EOQ problem creates MO requsitions	Closed	4	High Impact	Magnus P Johansson (Appli)	Magnus P Johansson (Appli)	06/02/2012	06/02/2012	
SRX00112	6047: ATP	Update needed on Items (ar.artkalkber)	Closed	4	High Impact	Andrzej Lesniewski (Dev)	Frida Olsson (Appli)	06/02/2012	06/02/2012	
Feature Created										
SRX00113	OneJeeves CBM	Feature row "starting cost yes/no" missing	Closed	4	High Impact	Erwan Lardic (Product Owner)	Christer Sahlen	06/02/2012		

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Resolved										
SRX00114	OneJeeves CBM	BOM not imported on ITEM 712247	Closed	4	High Impact	Magnus P Johansson (Appli)	Christer Sahlen	06/02/2012	06/02/2012	
SRX00119	OneJeeves CBM	Change view in op program!	Closed	3	Medium Impact	Christer Sahlen	Christer Sahlen	06/02/2012	06/02/2012	
SRX00120	OneJeeves CBM	I can't change item origin to " other goods	Closed	3	Medium Impact	Frida Olsson (Appli)	Christer Sahlen	06/02/2012	08/02/2012	
In Progress										
SRX00102	OneJeeves CBM	No Item class in the new system	Open	3	Medium Impact	Christer Sahlen	Christer Sahlen	06/02/2012		
Resolved										
SRX00103	6047: ATP	My account, is not allowed to create invoices, could you change it? Thanks	Closed	3	Medium Impact	Beki Trott	Christer Sahlen	06/02/2012	06/02/2012	
SRX00104	OneJeeves CBM	Hi, Please, do same changes of design. After PickQty we need Planned Qty.	Closed	3	Medium Impact	Magnus P Johansson (Appli)	Christer Sahlen	06/02/2012	06/02/2012	
SRX00105	6047: ATP	Problem with packing pallets in packing plan	Closed	3	Medium Impact	Christer Sahlen	Christer Sahlen	06/02/2012	06/02/2012	
SRX00109	OneJeeves CBM	Hi, The name of the company is not visible on the first screen when entering EDI:	Closed	3	Medium Impact	Per-Ivan Naslund (Dev)	Christer Sahlen	06/02/2012	06/02/2012	
SRX00110	OneJeeves CBM	I am not able to save PO as pdf file.	Closed	3	Medium Impact	Per-Ivan Naslund (Dev)	Christer Sahlen	06/02/2012	06/02/2012	
SRX00125	OneJeeves CBM	DRopdown list is not in erp prod	Closed	3	Medium Impact	Per-Ivan Naslund (Dev)	Christer Sahlen	06/02/2012	07/02/2012	
SRX00100	6047: ATP	Change of Lay out artikel/hlinventory	Closed	3	Medium Impact	Magnus P Johansson (Appli)	Christer Sahlen	06/02/2012	06/02/2012	
SRX00098	OneJeeves CBM	Please note that the interface does not allow to "copy tables" – does not sound series, but much disturbing during the regular activities. You cannot see the headlines of columns.	Closed	3	Medium Impact	Per-Ivan Naslund (Dev)	Christer Sahlen	06/02/2012	06/02/2012	
Feature Created										
SRX00139	OneJeeves CBM	Feature Item 705065 zero price	Closed			Erwan Lardic (Product Owner)	Christer Sahlen	07/02/2012		
Resolved										
SRX00134	OneJeeves CBM	Advise of Dispatch pallet breakdown "emty"	Closed	5 - high	Critical	Andrzej Lesniewski (Dev)	Christer Sahlen	07/02/2012	07/02/2012	
SRX00132	OneJeeves CBM	Freight cost problems Item 900000	Closed	5 - high	Critical	Erwan Lardic (Product Owner)	Christer Sahlen	07/02/2012	07/02/2012	

Incidents List

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Feature Created										
SRX00145	OneJeeves CBM	Feature Price engine calculation to be modified for specific items	Closed	4	High Impact	Erwan Lardic (Product Owner)	Erwan Lardic (Product Owner)	07/02/2012		
Resolved										
SRX00130	OneJeeves CBM	EDI Order Response (ORDRSP) from GLI Factory to HUB seems not to be working	Closed	4	High Impact	Per-Ivan Naslund (Dev)	Erwan Lardic (Product Owner)	07/02/2012	07/02/2012	
SRX00131	OneJeeves CBM	Change layout on supplier	Closed	3	Medium Impact	Erwan Lardic (Product Owner)	Christer Sahlen	07/02/2012	07/02/2012	
SRX00129	OneJeeves CBM	Delete Wrong VAT account	Closed	3	Medium Impact	Frida Olsson (Appli)	Christer Sahlen	07/02/2012	07/02/2012	
SRX00135	6047: ATP	Cannot Enter new company	Closed	3	Medium Impact	Christer Sahlen	Christer Sahlen	07/02/2012	07/02/2012	
SRX00136	6047: ATP	Shopfloor MO 55382 wrong report	Closed	3		Magnus P Johansson (Appli)	Magdalena Oczko	07/02/2012	07/02/2012	
SRX00137	OneJeeves CBM	BOM emty on 712263	Closed	3	Medium Impact	Magnus P Johansson (Appli)	Christer Sahlen	07/02/2012	07/02/2012	
In Progress										
SRX00138	OneJeeves CBM	Transportcost in PNL need of Change ??	Open	3	Medium Impact	Erwan Lardic (Product Owner)	Christer Sahlen	07/02/2012		
Resolved										
SRX00140	OneJeeves CBM	Item 701018 More Mo than needed	Closed	3	Medium Impact	Magnus P Johansson (Appli)	Christer Sahlen	07/02/2012	08/02/2012	
SRX00141	OneJeeves CBM	Item 316428 system do not consider Order Point	Closed	3	Medium Impact	Magnus P Johansson (Appli)	Christer Sahlen	07/02/2012	08/02/2012	
SRX00142	OneJeeves CBM	Unecessary MO on item 303129,304732,303131	Closed	3	Medium Impact	Magnus P Johansson (Appli)	Christer Sahlen	07/02/2012	08/02/2012	
SRX00143	OneJeeves CBM	ODBC Connection against Prod and Helpdesk	Closed	3	Medium Impact	Erwan Lardic (Product Owner)	Magdalena Oczko	07/02/2012	07/02/2012	
SRX00146	OneJeeves CBM	Supplier invoice accounting	Closed	3	Medium Impact	Frida Olsson (Appli)	Christer Sahlen	07/02/2012	08/02/2012	
SRX00133	OneJeeves CBM	Move field in order program "Delivery Note"	Closed	3	Medium Impact	Christer Sahlen	Christer Sahlen	07/02/2012	07/02/2012	
SRX00153	OneJeeves CBM	Authorisation levels	Closed	5 - high	High Impact	Kamil Saczka (Dev)	Beki Trott	08/02/2012	08/02/2012	
In Progress										

Incidents List

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SRX00156	OneJeeves CBM	access to "LE"	Open	5 - high	High Impact	Erwan Lardic (Product Owner)	Beki Trott	08/02/2012		

Reported

SRX00163	OneJeeves CBM	Reciving problems PO 10698	Open	5 - high	Critical	Christer Sahlen	Christer Sahlen	08/02/2012		

In Progress

SRX00162	6047: ATP	Missing data type Jeeves_StrVarChar8	Open	4	High Impact	Frida Olsson (Appli)	Frida Olsson (Appli)	08/02/2012		

Resolved

SRX00154	OneJeeves CBM	duplicate MO's	Closed	4	High Impact	Magnus P Johansson (Appli)	Beki Trott	08/02/2012	08/02/2012	

In Progress

SRX00155	OneJeeves CBM	item creation (sysplast) work arround exist	Open	3	Medium Impact	Magnus P Johansson (Appli)	Beki Trott	08/02/2012		
SRX00157	OneJeeves CBM	Posting Templates (Arr Entry)	Open	3	Medium Impact	Eva Wieland	Beki Trott	08/02/2012		
SRX00158	OneJeeves CBM	Item creation - when changing manufacturing group	Open	3	Medium Impact	Magnus P Johansson (Appli)	Beki Trott	08/02/2012		

Resolved

SRX00159	OneJeeves CBM	Access to all fields	Closed	3	Medium Impact	Erwan Lardic (Product Owner)	Beki Trott	08/02/2012	08/02/2012	
SRX00160	OneJeeves CBM	Field for ETA at Customer ffh.q_berankdatkund	Closed	3	Medium Impact	Kamil Saczka (Dev)	Christer Sahlen	08/02/2012	08/02/2012	

In Progress

SRX00161	OneJeeves CBM	Add field "Calculated freight cost" from ffhlevp program to new ERP environment	Assigned	3	Medium Impact	Kamil Saczka (Dev)	Erwan Lardic (Product Owner)	08/02/2012		

Resolved

SRX00147	OneJeeves CBM	One row which is not invoiced	Closed	3	Medium Impact	Erwan Lardic (Product Owner)	Beki Trott	08/02/2012	08/02/2012	

In Progress

Incidents List

Id	Project	Title	Status	Priority	Severity	Assigned To	Reported By	Reported Date	Completion Date	Escalation Level
SRX00148	OneJeeves CBM	Incorrect tax-code / name (drop down list)	Open	3	Medium Impact	Frida Olsson (Appli)	Beki Trott	08/02/2012		

Resolved

Id	Project	Title	Status	Priority	Severity	Assigned To	Reported By	Reported Date	Completion Date	Escalation Level
SRX00149	6047: ATP	Item 712274	Closed	3	Medium Impact	Magnus P Johansson (Appli)	Magnus P Johansson (Appli)	08/02/2012	08/02/2012	
SRX00150	OneJeeves CBM	Old EDI not moved from Old Jeeves	Closed	3	Medium Impact	Per-Ivan Naslund (Dev)	Christer Sahlen	08/02/2012	08/02/2012	

Reported

Id	Project	Title	Status	Priority	Severity	Assigned To	Reported By	Reported Date	Completion Date	Escalation Level
SRX00151	OneJeeves CBM	system shut down when saving order confirmation!	Open	3	Medium Impact	Andrzej Lesniewski (Dev)	Beki Trott	08/02/2012		

Resolved

Id	Project	Title	Status	Priority	Severity	Assigned To	Reported By	Reported Date	Completion Date	Escalation Level
SRX00152	OneJeeves CBM	Item [Alt supplier].	Closed	3	Medium Impact	Erwan Lardic (Product Owner)	Beki Trott	08/02/2012	08/02/2012	

Reported

Id	Project	Title	Status	Priority	Severity	Assigned To	Reported By	Reported Date	Completion Date	Escalation Level
SRX00164	6047: ATP	Missing field Fixed rate in HL Standard in program XX	Open	3	Medium Impact	Per-Ivan Naslund (Dev)	Frida Olsson (Appli)	08/02/2012		