

Hetkumar Patel

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Education

Ontario Tech University
Bachelor of Information Technology - Technology Management
GPA : 3.65/4.3
Awards : Dean's Honors List (Since 05/2020)

Oshawa, ON
September 2021 - April 2024

Objective

I am majoring in Technology Management which focuses on data analytics, information systems, change management, and data security. My goal is to pursue a career that allows me to expand my knowledge of these fields, learn new technologies, and apply my problem-solving, collaborative, and leadership skills.

Availability

Available for 4-12 months beginning Summer 2023

Work Experience

Customer Solutions – Co-Op May 2022 – Present
The Coca Cola Company, Toronto, ON

- Assisted in a variety of projects that enhanced supply chain efficiency and resulted in more **than \$2 million** cost savings.
- Supported in driving continuous **improvements** and **process innovation** around direct shipment, load optimization & order management
- Collaborated and planned jointly with sales and the customer to **optimize sales** while maintaining customer's targeted key performance indicators
- Facilitated Coke Sales and supply planning teams to provide customer order projection/forecast to **improve availability and inventory**

Sales Associate August 2021 – Present
Zara, Toronto, ON

- Helped consumers purchase online using online platforms, resulting in **over \$1000** in sales every month.
- Assisted customers daily to find products which have **generated additional sales** and enhanced customer experience.

Merchandise Associate May 2019 - October 2019
Canada's Wonderland, Vaughan, ON

- Provided **fast, friendly service** and **accuracy** in handling customer transactions to avoid any variances.
- Stocked merchandise, clearly labeled items, arranged items according to size and colour, and **prepared attractive displays** to **help customers** find products.

Leadership Experience

Analyze Dataset Using Machine Learning Algorithms (Team Project) September 2021 – December 2021
Project Team Leader, Oshawa, ON

- Loaded the dataset and designed graphs by implementing built-in **Python libraries**
- Used machine learning algorithms such as **Deep Neural Network, Artificial Neural Network, Decision Tree, Gaussian Naïve Bayes** to analyze the dataset and expose the patterns
- Created a detailed report and presented the analysis of produced results to conclude the details about the dataset.

Implementation of a Cloud and DevOps Technology (Team Project) September 2021 – December 2021
Project Team Leader, Oshawa, ON

- Researched and implemented **cloud technology** on **Microsoft Azure environment**
- Helped Reduce overall **Operating Expenses and Capital Expenses** using the **cloud environment**
- Designed a detailed presentation about the **performance analysis** of the technology and justification of why the technology should be used

Programming languages / Tools

Microsoft Office (Excel, PowerPoint) Python HTML/CSS JavaScript Node.js MongoDB AngularJS JSON Rest API Express
AJAX VBA Linux Microsoft Azure Amazon Web Services (AWS) SAP SAP Expert Analysis Tableau Microsoft Power BI
Adobe Photoshop Adobe Lightroom OpenText Lens