Local Address

807 Menomonie Street
Eau Claire, WI 54703

Benjamin R. Hetzer

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Permanent Address

1925 Lombardy Lane
White Bear Lake, MN 55110

Professional Website: benjaminhetzer.rocks

Education

University of Wisconsin Eau Claire	**Bachelor of Business Administration**	**College of Computer Science**
Eau Claire, Wisconsin	*Major: Information Systems*	*Minor: Web Development &*
Anticipated Graduation:	*emphasis: Systems Development*	*Design*
May 2015	*Last Semester GPA: 3.61*	*Total GPA: 3.40*

Work Experience

Service Desk Intern

May 2014–August 2014	*JAMF Software*	*Eau Claire, WI*

- Ensured integrity of customer systems through interactive support
- Managed customer support cases and provided reliable solutions
- Researched unknown and new areas of apple technology and found helpful solutions to related problems
- Created environment recommendations to customers and assisted in the implementation of recommendations

Web Development and IT Support Specialist

February 2013-Present	*UW- Eau Claire*	*Eau Claire, WI*

- Maintain the university recreation website and database
- Analyze, design, implement, and test applications, web & mobile based and local
- Resolve day-to-day issues that occur with computers and various technology
- Advise and oversee the integration of new software and technology

Languages and Technologies

- Proficient with Ruby on Rails, Java, SQL, MYSQL, HTML, PHP, CSS, Javascript, Visual Basic/.Net, Mobile Dev
- Experience with Adobe CS6/CC, Bash scripting, LDAP & Active Directory, Responsive Design, CRAP, MVC
- Very competent with Windows, Mac, and Linux operating clients and servers

Memberships/Honors/Certifications

- Eagle Scout Rank Boy Scouts of America   **2011**
- National Society for Leadership and Success   **2013**
- Dean's List   **2014**