#### Tech Health Framework



#### pages

- · Strategic Whitepaper
- · Teams' Self Assesment
- Evaluation
- Impact
- · Speed vs Stability compass

#### **Management Summary (One Pager)**

Engineering you can plan with.

# Why This Exists

Heureka faces the classic paradox of modern engineering:

Business demands faster delivery and more features,

while technology demands stability and incident prevention.

There's **no unified language or metrics** connecting the two.

Each platform measures, reports, and prioritizes differently making it impossible to balance speed, stability, and strategy consistently.

# Purpose

The Tech Health Framework introduces a simple, consistent, and gradually automatable **system** that:

- Measures the real health of systems and teams.
- Turns engineering health data into clear business trade-offs showing when to invest in speed, stability, or strategy.
- Enables capacity management and debt reduction without losing agility.

# Core Principles

- Start low-tech: Manual, in Google Sheets or Forms.
- Iterate to data: Gradually automate (Haystack, SonarQube, Grafana, Backstage).

- No benchmarking: It's about trends, not comparing teams.
- Transparency & ownership: Each team owns its Tech Health and DORA metrics and defines its own improvement roadmap based on data and trend

#### Tramework Structure

- 1. **Self-Assessment Framework** every team evaluates five areas:
  - Tech Debt
  - Testing & Automation
  - Observability & Stability
  - Delivery (DORA metrics)
  - Governance & Knowledge
- 2. **DORA + Pulse Surveys** combine objective and subjective indicators.
- 3. **Tech Health Review (Quarterly)** leadership review of team data and improvement trends.
- 4. **Dual Backlog** product vs. engineering work tracked separately but equally.
- 5. **25% Strategic Allocation** formal commitment of time for technical excellence and platform stability.

### 12-Month Outcomes

- 100% of teams actively measuring and reporting tech health.
- MTTR (Mean Time to Recovery) reduced by 25%.
- **For Communication of Communication State (Change Failure Rate)** below 10%.
- Ø Transparent, data-backed trade-offs between speed and stability.
- "Engineering as a Product" culture where technical investments are strategic, not reactive.