



WHAT IS...

CAR FINANCE?

Car finance helps to spread the cost of a new or used Land Rover. Land Rover Retailers offer a range of finance products to suit individual preferences and circumstances, such as Hire Purchase, Land Rover Freedom (PCP), Advance Payment Plan (APP), Balloon Hire Purchase and Contract Hire.

Finance is subject to status and is only available to UK residents aged 18 and over. Credit products are provided by Black Horse Limited trading as Land Rover Financial Services, St William House, Tresillian Terrace, Cardiff CF10 5BH. Contract Hire products are provided by Lex Autolease Limited trading as Land Rover Contract Hire, Heathside Park, Heathside Park Road, Stockport SK3 0RB.





HOW DOES IT WORK?

THE PRODUCTS

Each of these products works a little differently, but in general terms Land Rover Financial Services will buy the vehicle on your behalf and then you will repay the amount borrowed with interest (where applicable).

YOUR OPTIONS

The choice is yours:

- own the vehicle at the end of the agreement (except Contract Hire)
- drive a new model for a set term and hand it back at the end.* This is an option under Land Rover Freedom (PCP) and Advance Payment Plan (APP) and is the only option available under Contract Hire.

PAYMENT DURATION

You would typically pay a deposit, and make monthly payments from 1-5 years to tailor the finance to meet your budget. The finance agreement is secured against the vehicle for the duration of the agreement which means it will be owned by Land Rover Financial Services until the final payment has been made, except in the case of Contract Hire products where there is no option to own the vehicle.

*Under our PCP and APP products, you have the option at the end of the agreement to return the vehicle and not pay the deferred Final Payment. If the vehicle is in good condition and has not exceeded the allowed mileage you will have nothing further to pay. If the vehicle has exceeded the allowed mileage a charge for excess mileage will apply.



OUR PRODUCTS

	Hire Purchase	Land Rover Freedom (PCP)	Advance Payment Plan (APP)	Balloon Hire Purchase	Business Contract Hire/ Personal Contract Hire
Deposit Required	Flexible Deposit Options from 0% may be available subject to status	Flexible Deposit Options from 0% may be available subject to status	Deposit equates to the total price of vehicle less the Guaranteed Minimum Future Value (GMFV) plus any interest applicable	Flexible Deposit Options from 0% may be available subject to status	1-12 months initial rental in advance
Maximum Age of the Vehicle at the Start of the Agreement	10 years old	3 years old	New only	3 years old	New only
Length of the Agreement	1-5 years	1-4 years	1-3 years	1-4 years	2- 5 years
Ownership Options at the End of the Agreement	- Part exchange* - Pay the outstanding Final Payment to transfer title to the vehicle***	- Part exchange* - Pay the outstanding Final Payment to transfer title to the vehicle*** - Return the vehicle (under the Goods Return Option)**	- Part exchange* - Pay the outstanding Final Payment to transfer title to the vehicle*** - Return the vehicle (under the Goods Return Option)**	- Part exchange* - Pay the outstanding Final Payment to transfer title to the vehicle***	- Return the vehicle
Fixed Payments	\checkmark	✓	No monthly payments	✓	✓
No Mileage Restrictions	✓	X	×	✓	X
Optional Vehicle Maintenance Cover	×	×	×	×	✓
Final Lump Sum Payment at the End of the Agreement	×	✓	√	√	X
Fully Comprehensive Insurance Required	✓	✓	√	√	✓

^{*} Part exchange is subject to settlement of your existing finance agreement, new finance agreements are subject to status.

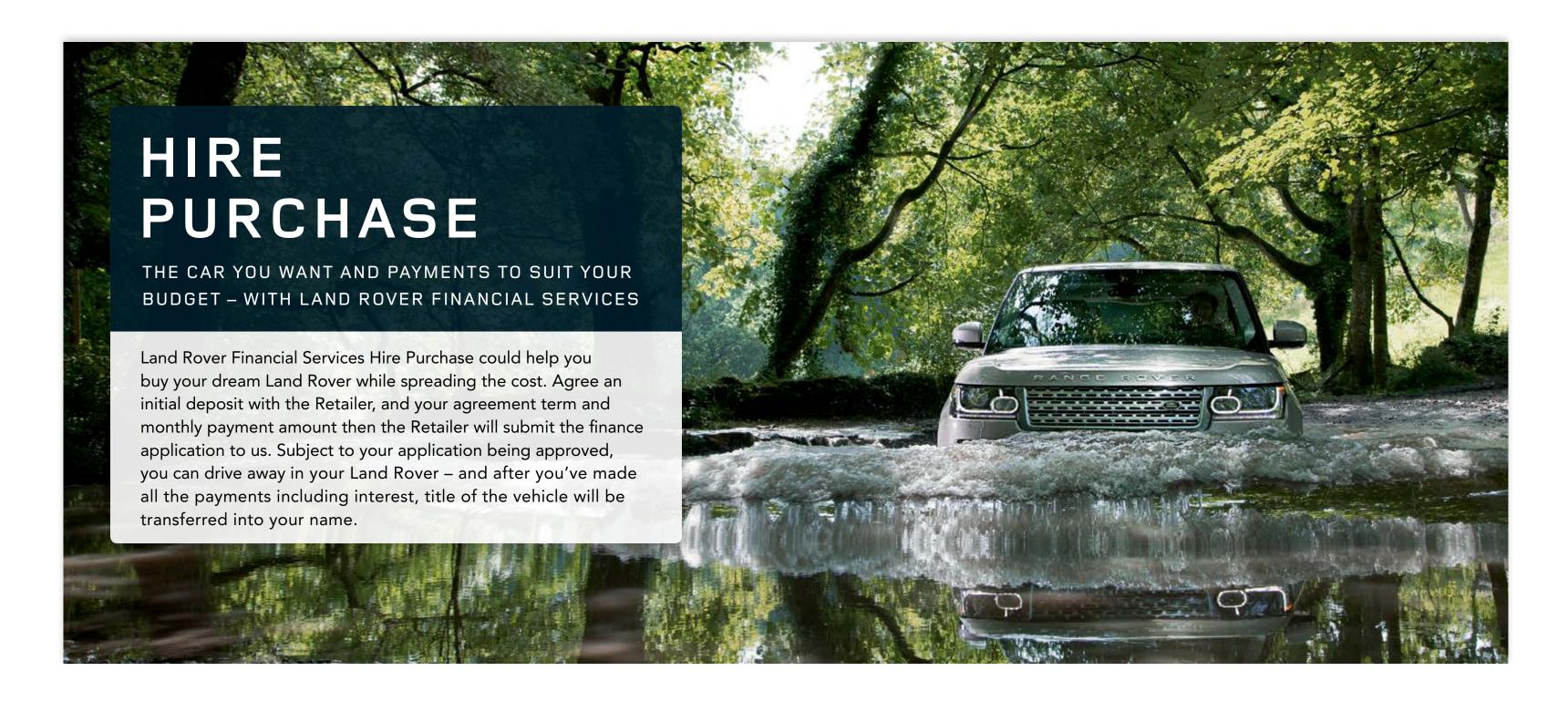
^{**} You have the option at the end of the agreement to return the vehicle and not pay the deferred Final Payment.

If the vehicle is in good condition and has not exceeded the allowed mileage you will have nothing further to pay.

If the vehicle has exceeded the allowed mileage a charge for excess mileage will apply.

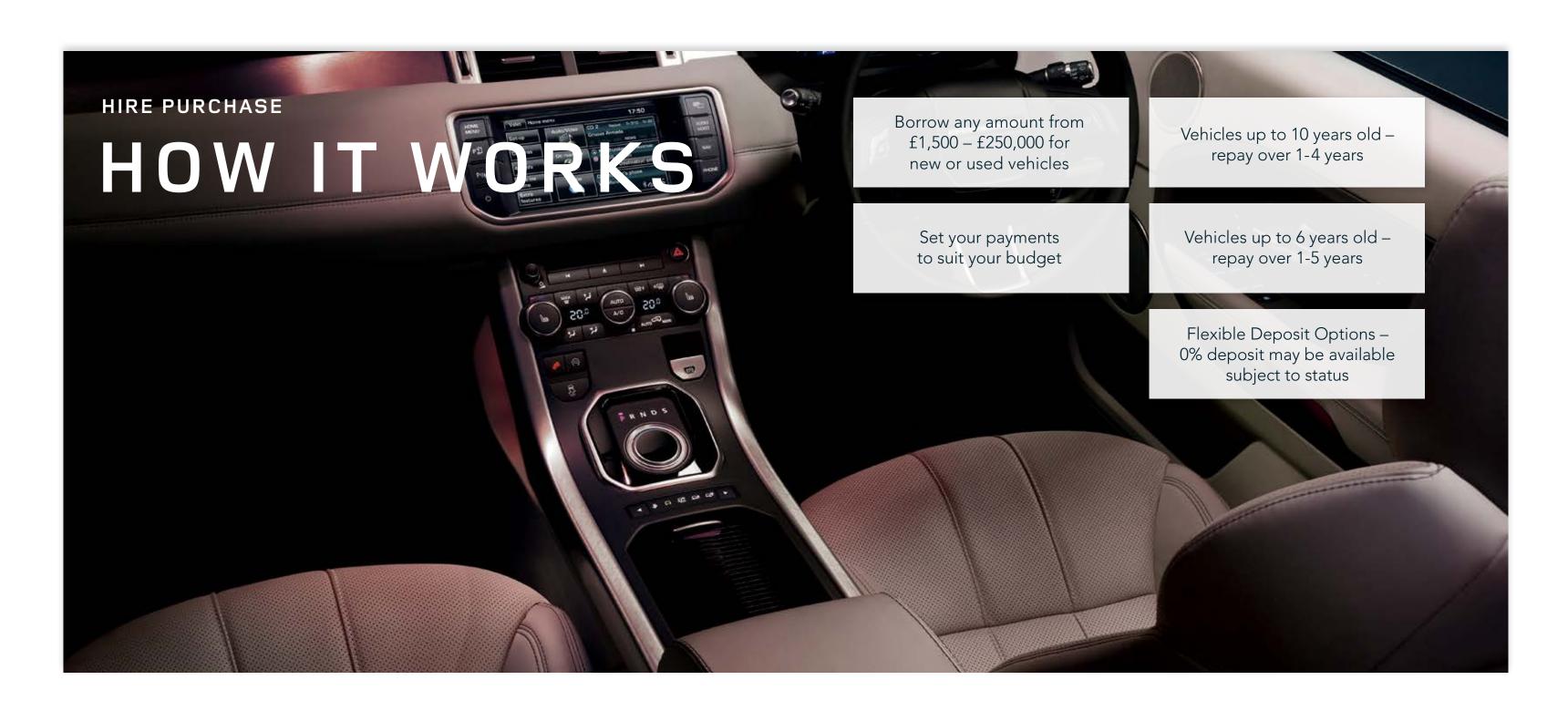
^{***} Final Payment includes
Option to Purchase Fee







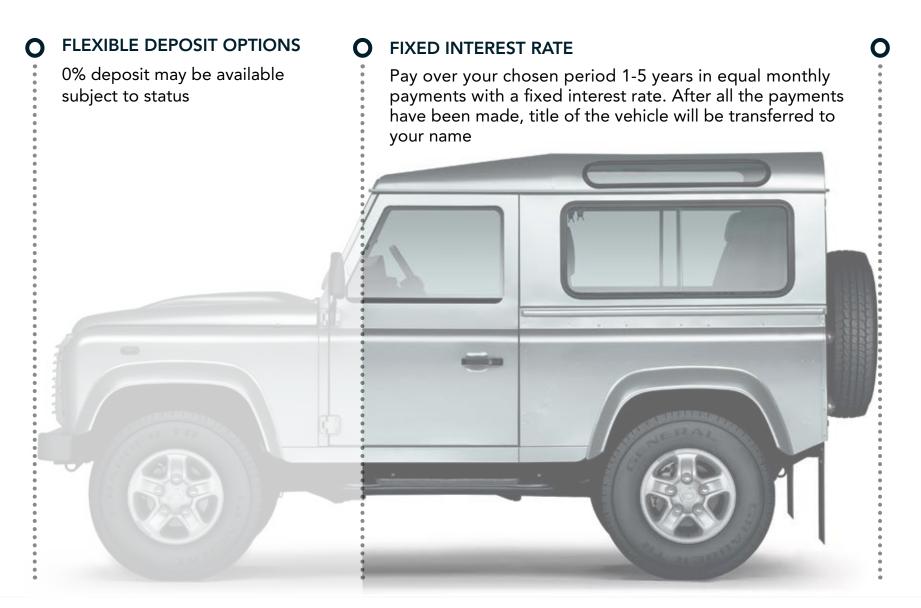




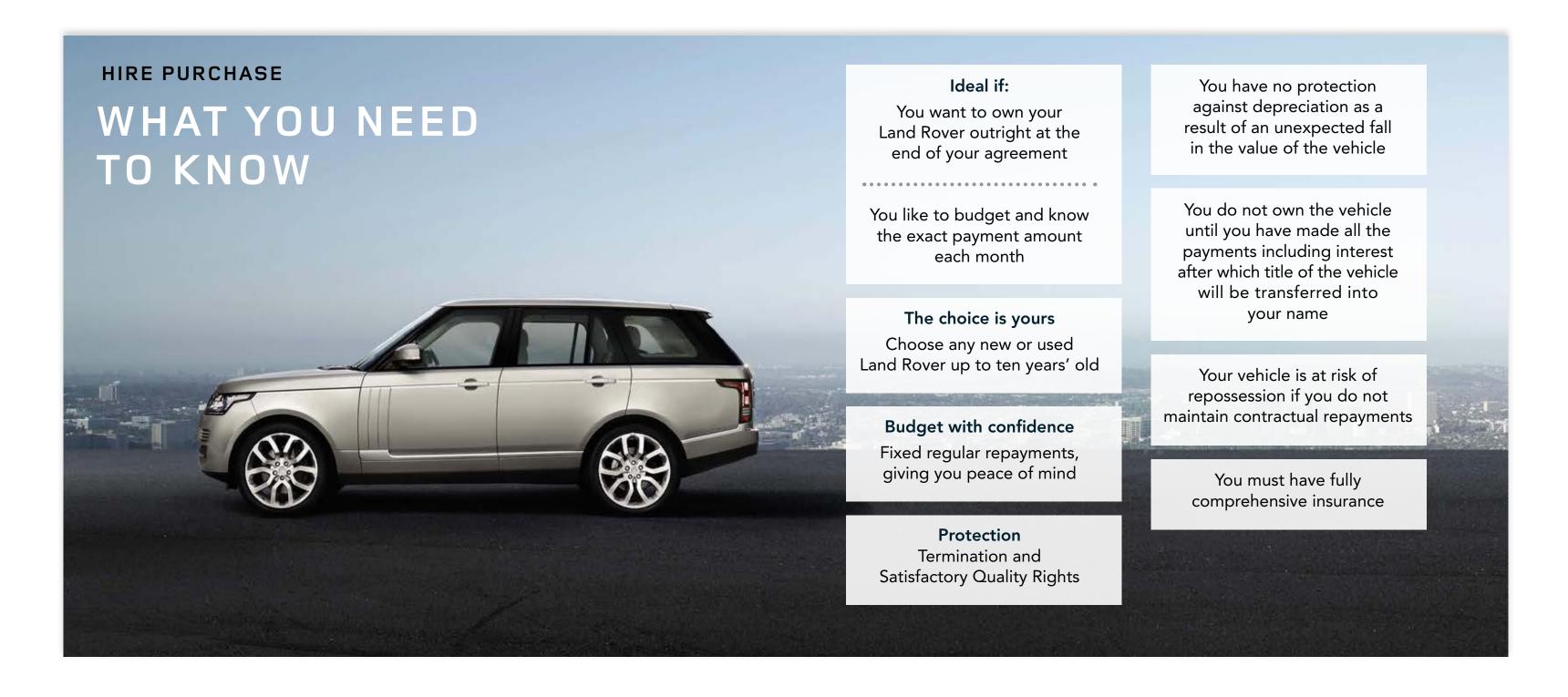


HIRE PURCHASE

WHAT YOU WILL PAY









LAND ROVER FREEDOM (PCP)

With Land Rover Freedom Personal Contract Purchase (PCP) you can keep your monthly payments lower by deferring a proportion of the amount of credit to the final payment at the end of the agreement. Agree an initial deposit, how many miles you are likely to travel each year and how long you want the agreement to run for and the Retailer will then calculate the Guaranteed Minimum Future Value (GMFV) of your Land Rover and confirm your monthly payment. The Retailer will submit the finance application to us and subject to your application being approved, you can drive away in your Land Rover.

The options at the end of the agreement are:

- (1) part exchange the vehicle subject to settlement of your existing finance agreement; new finance agreements are subject to status
- (2) return the vehicle and not pay the Guaranteed Minimum Future Value and Option to Purchase Fee as your Final Payment. Providing the vehicle is in good condition and has not exceeded the allowed mileage you will have nothing further to pay. If the vehicle has exceeded the allowed mileage a charge for excess mileage will apply
- (3) pay the Guaranteed Minimum Future Value as your deferred Final Payment and Option to Purchase Fee for title of the vehicle to be transferred into your name.



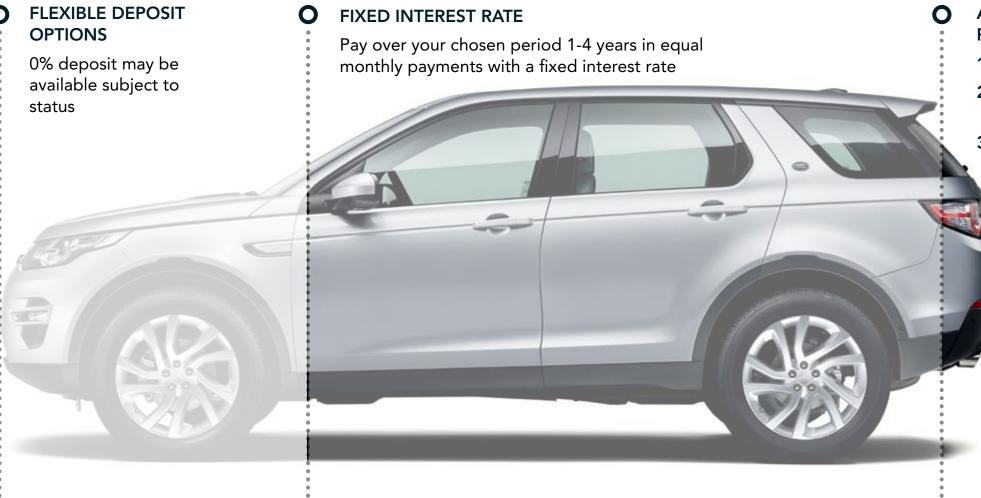






LAND ROVER FREEDOM (PCP)

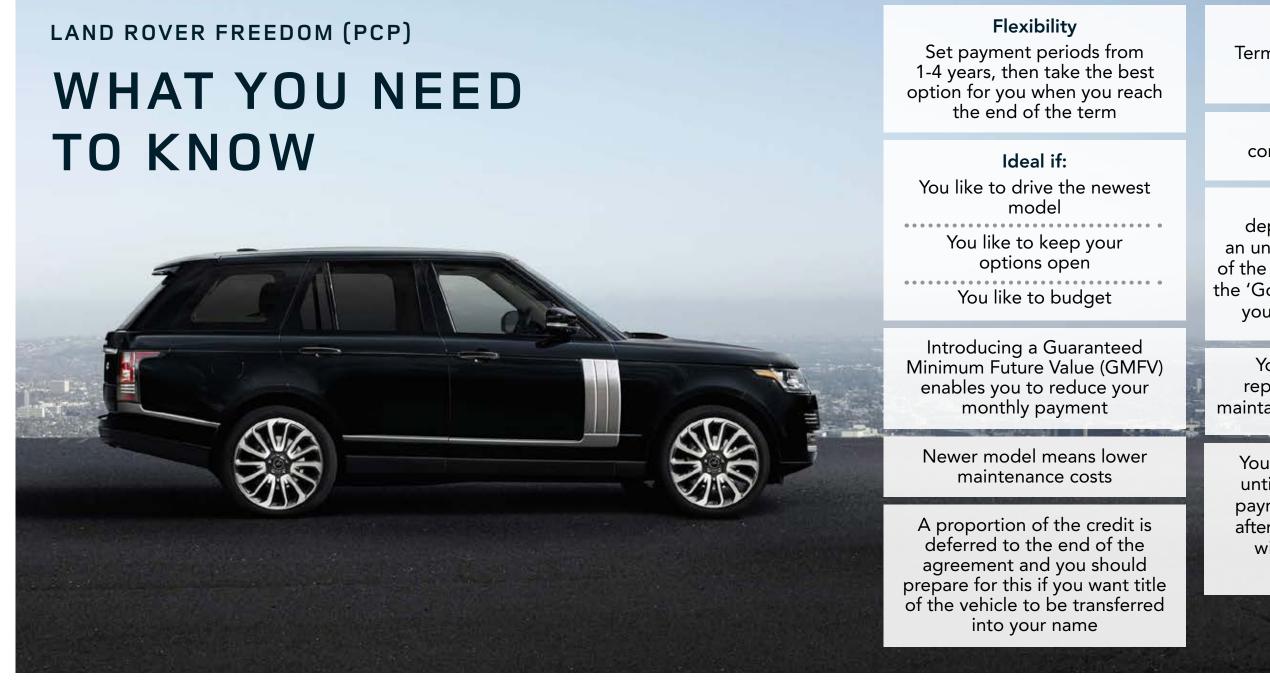
WHAT YOU WILL PAY



AT THE END OF YOUR CHOSEN PERIOD YOU HAVE 3 OPTIONS:

- 1 Part exchange* it for a newer model
- 2 Return the vehicle** to Land Rover (under the Goods Return Option)
- **3 Buy the vehicle outright** by paying the deferred Final Payment.***
 - * Subject to settlement of your existing finance agreement, new finance agreements are subject to status
 - ** If the vehicle is in good condition and has not exceeded the allowed mileage you will have nothing further to pay. If the vehicle has exceeded the allowed mileage a charge for excess mileage will apply
 - ***Final Payment includes Option to Purchase Fee





Protection

Termination and Satisfactory

Quality Rights

You must have fully comprehensive insurance

Protection against depreciation as a result of an unexpected fall in the value of the vehicle when you exercise the 'Goods Return Option' (when you hand the vehicle back)

Your vehicle is at risk of repossession if you do not maintain contractual repayments

You do not own the vehicle until you have made all the payments including interest, after which title of the vehicle will be transferred into your name



ADVANCE PAYMENT PLAN (APP)

The Land Rover Advance Payment Plan (APP) is available for new vehicles only and ideal if you are planning to pay for your Land Rover outright, but would prefer to defer some of the initial outlay until the end of the agreement. It gives you more spending power, so you can consider higher specification vehicles, or go for a new rather than a used Land Rover. With this option, there are no monthly payments, and the Guaranteed Minimum Future Value (GMFV) feature, if you exercise the Goods Return Option, means you needn't worry about a fall in used car values.

The options at the end of the agreement are:

- (1) Renew choose a new Land Rover from your Retailer and use any excess value over the Final Payment amount towards your deposit. With this option, you can either trade in your Land Rover or sell it privately. Subject to settling of your existing finance agreement, any new finance is subject to status
- (2) Return hand back your vehicle to Land Rover Financial Services under the Goods Return Option. If the vehicle is in good condition and has not exceeded the allowed mileage you will have nothing further to pay. If the vehicle has exceeded the allowed mileage a charge for excess mileage will apply
- (3) Retain pay the Guaranteed Minimum Future Value as your deferred Final Payment and Option to Purchase Fee for title of the vehicle to be transferred into your name.



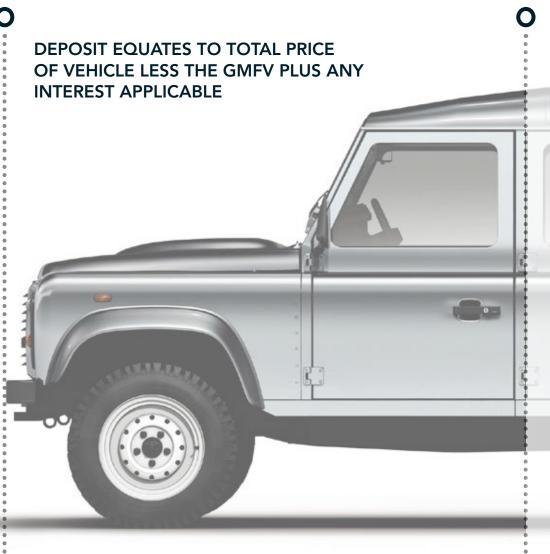






ADVANCE PAYMENT PLAN (APP)

WHAT YOU WILL PAY



Renew – choose a new Land Rover from your Retailer and use any excess value over the deferred Final Payment amount towards your deposit. With this option, you can either trade in your vehicle or sell it privately. Subject to settling of your existing finance agreement, any new finance is subject to status

Return* – hand back your vehicle to Land Rover Financial Services under the Goods Return Option. If the vehicle is in good condition and has not exceeded the allowed mileage you will have nothing further to pay. If the vehicle has exceeded the allowed mileage a charge for excess mileage will apply

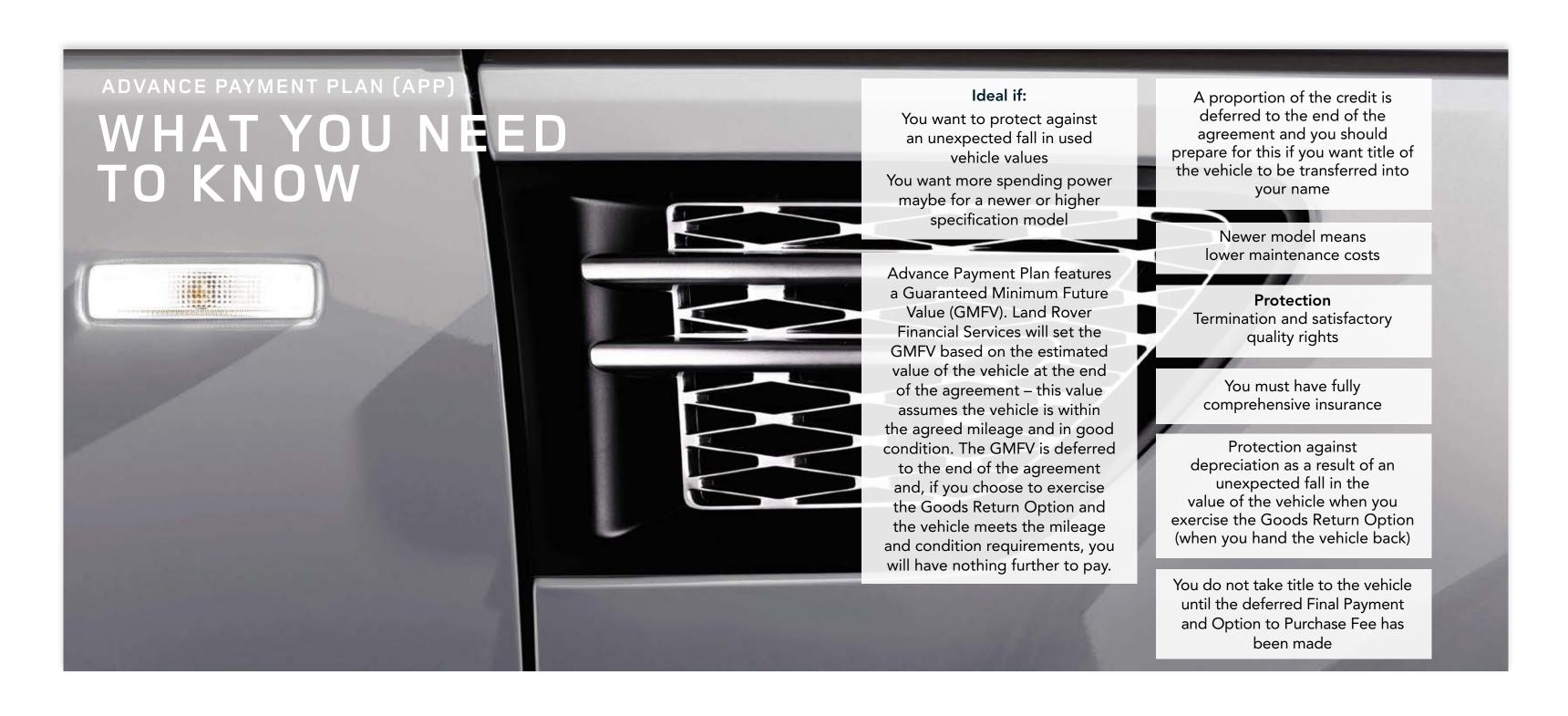
Retain – pay the deferred Final Payment and Option to Purchase Fee and title of vehicle will be transferred into your name



^{*} If the vehicle is in good condition and has not exceeded the allowed mileage you will have nothing further to pay.

If the vehicle has exceeded the allowed mileage a charge for excess mileage will apply







BALLOON HIRE PURCHASE

Balloon Hire Purchase is similar to a Personal Contract Purchase (PCP) – you can keep your monthly payments lower by deferring a proportion of the amount of credit to the Final Payment at the end of the agreement but do not have the option to return the vehicle to Land Rover Financial Services at the end of the agreement.

Agree an initial deposit and how long you want the agreement to run for and the Retailer will then calculate your final payment and confirm your regular monthly payment. The Retailer will submit the finance application to us and subject to your application being approved, you can drive away in your Land Rover.

The options at the end of the agreement are:

- (1) pay the deferred Final Payment and Option to Purchase Fee for title of the vehicle to be transferred into your name
- (2) part exchange the vehicle subject to settlement of your existing finance agreement; new finance agreements are subject to status.

Balloon Hire Purchase is sometimes used by business customers who don't want to be bound by mileage restrictions. Balloon Hire Purchase is only available to limited companies on a non-regulated basis. Please see the glossary for an explanation of regulated and non-regulated agreements.



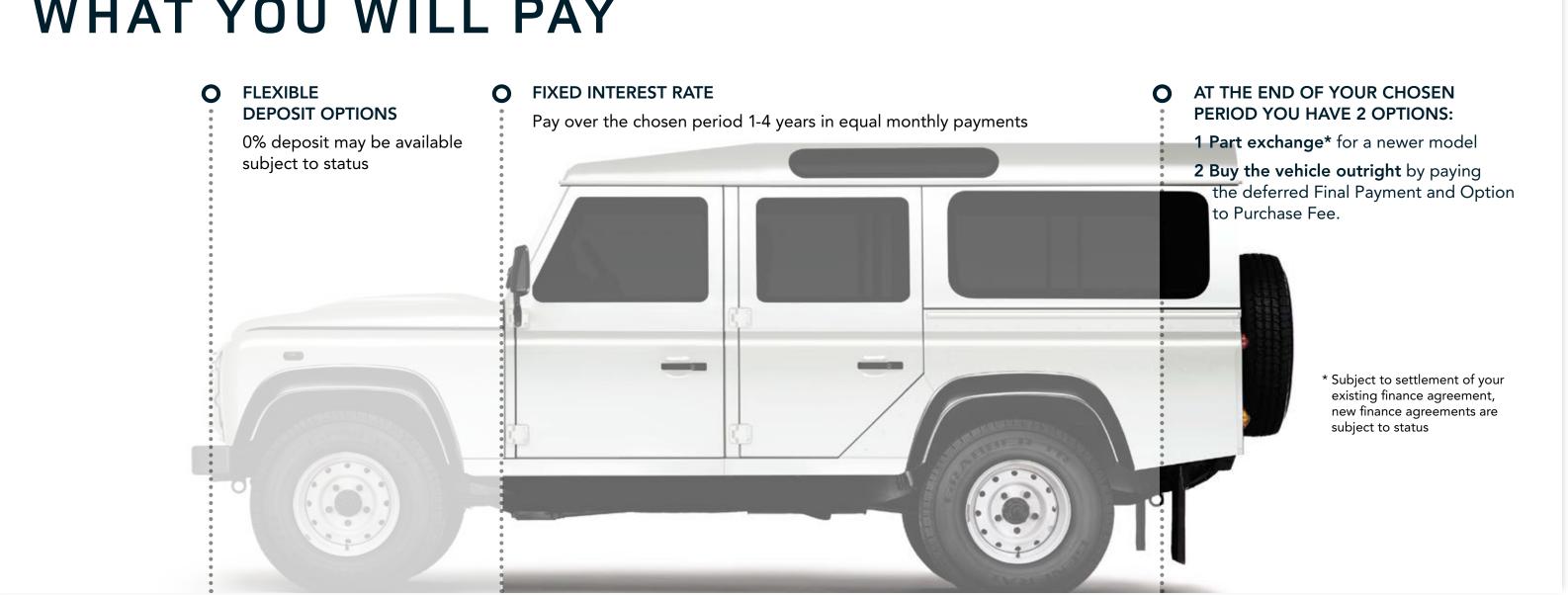




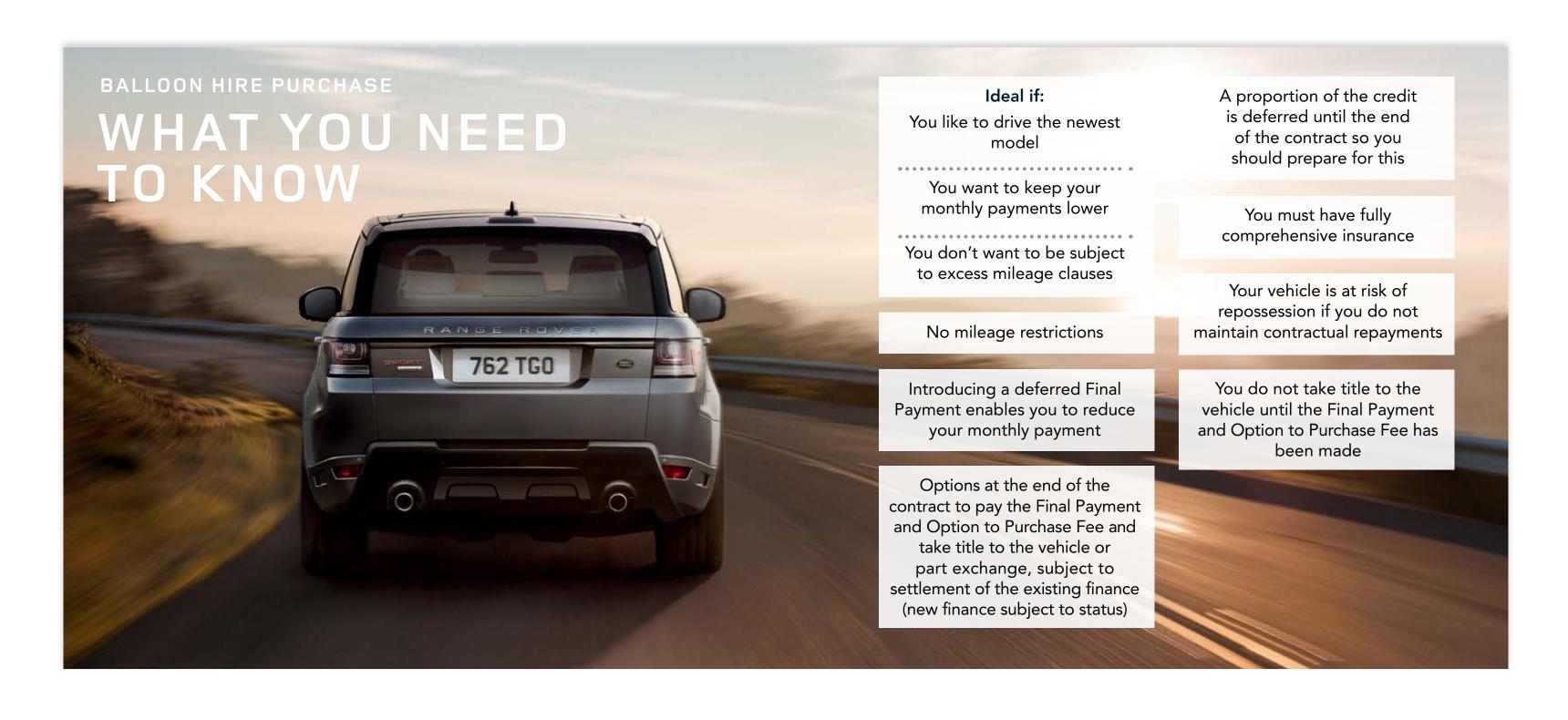


BALLOON HIRE PURCHASE

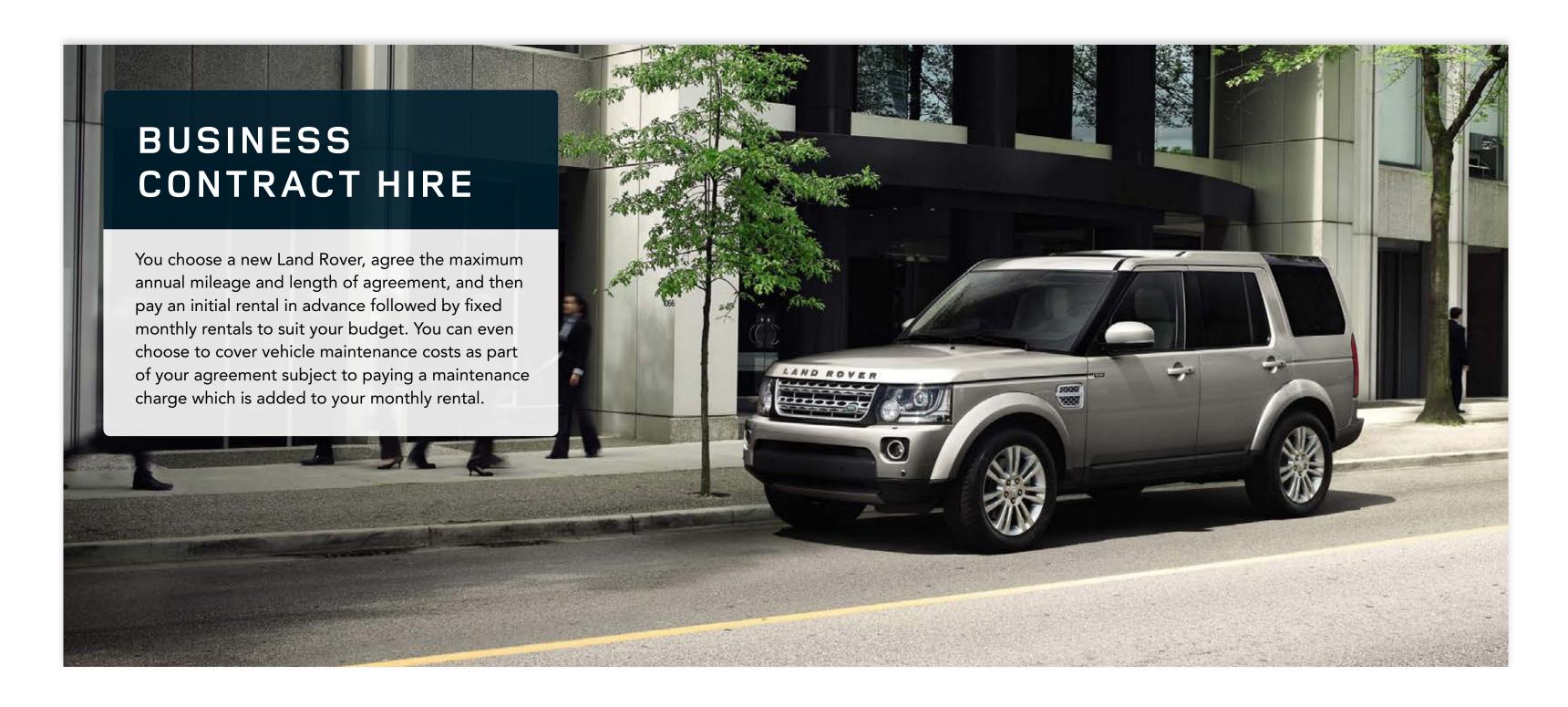
WHAT YOU WILL PAY













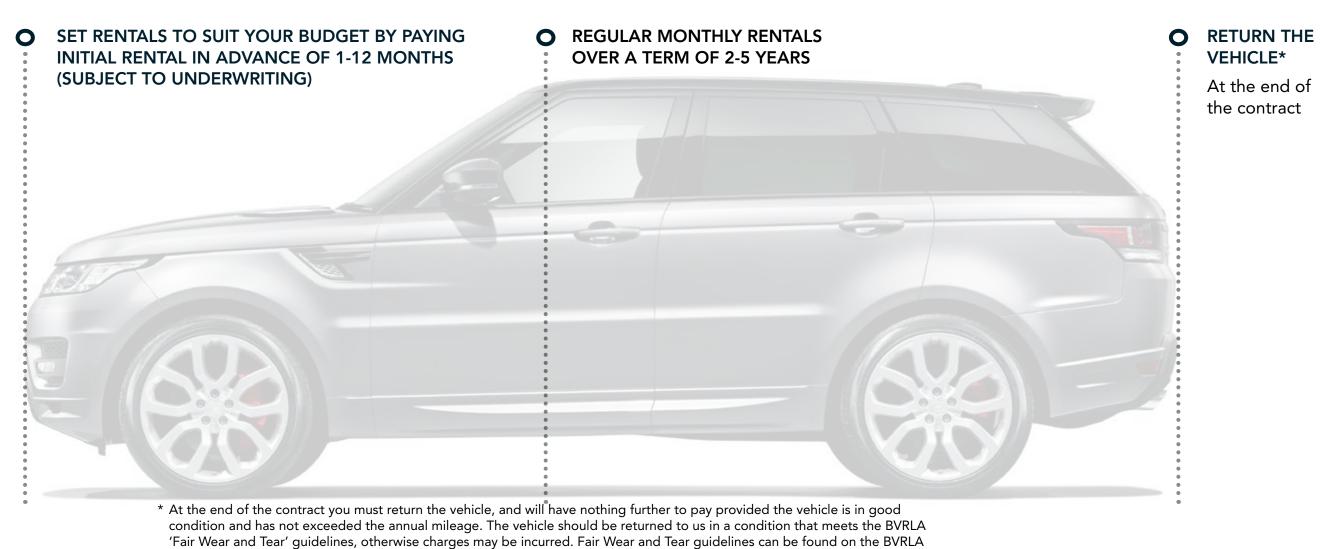




BUSINESS CONTRACT HIRE

WHAT YOU WILL PAY

website at www.bvrla.co.uk

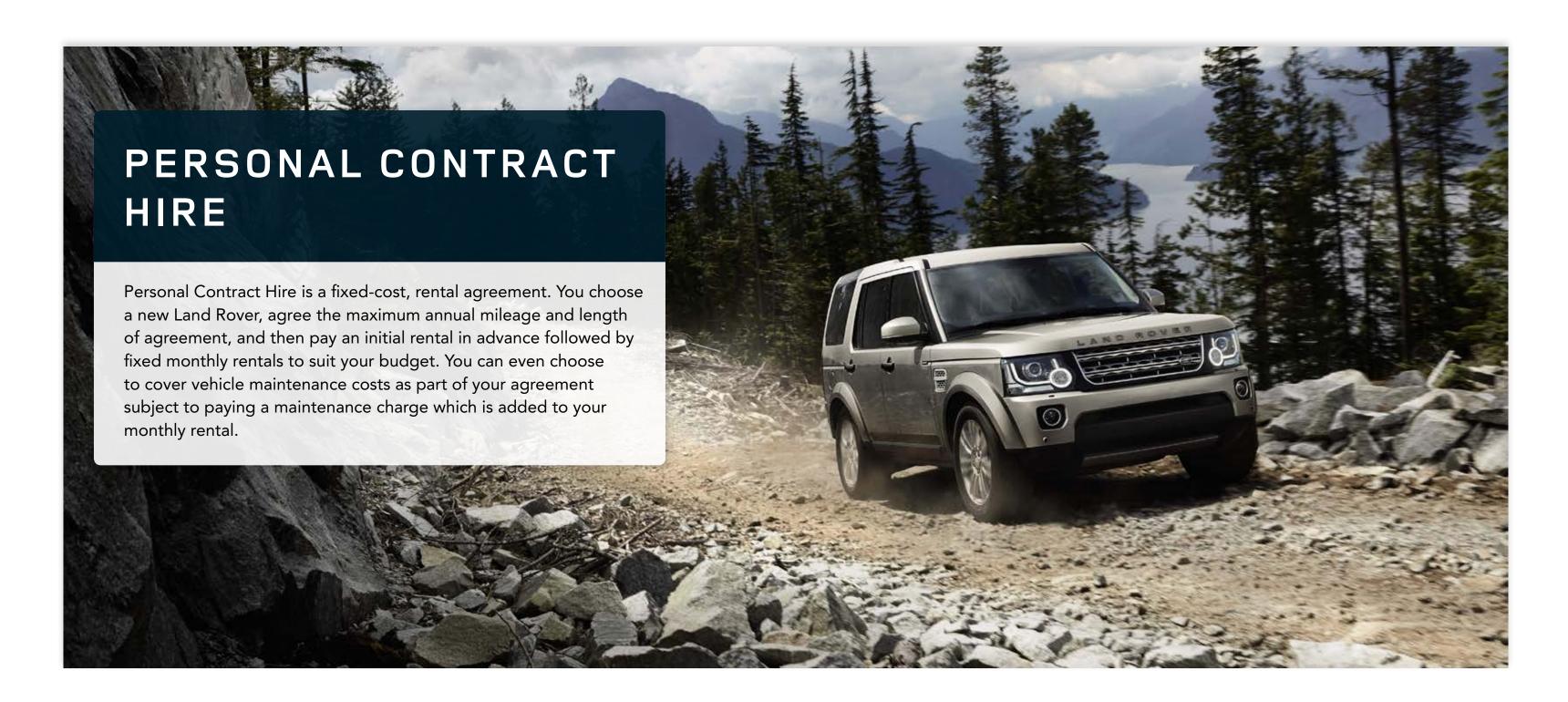
















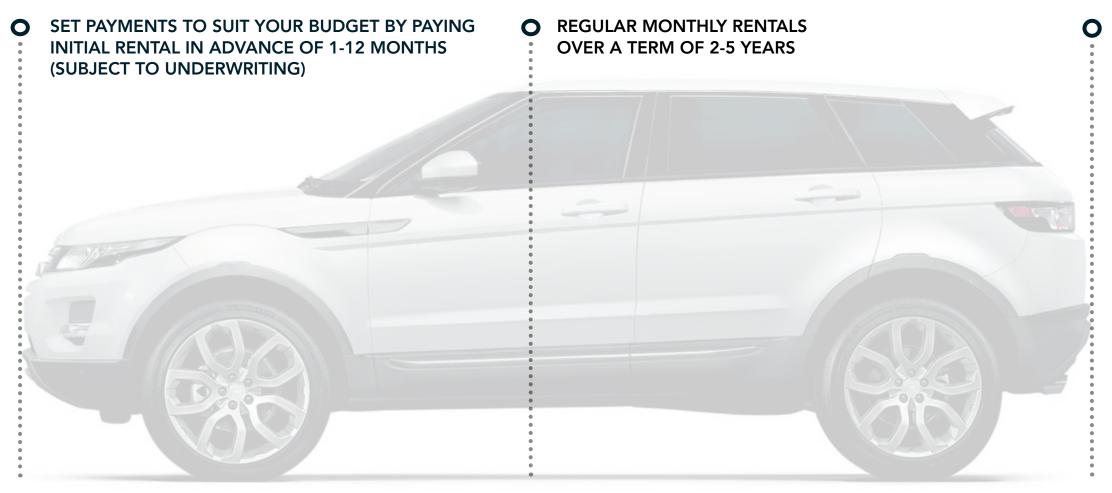
RETURN THE VEHICLE*

At the end of the contract



PERSONAL CONTRACT HIRE

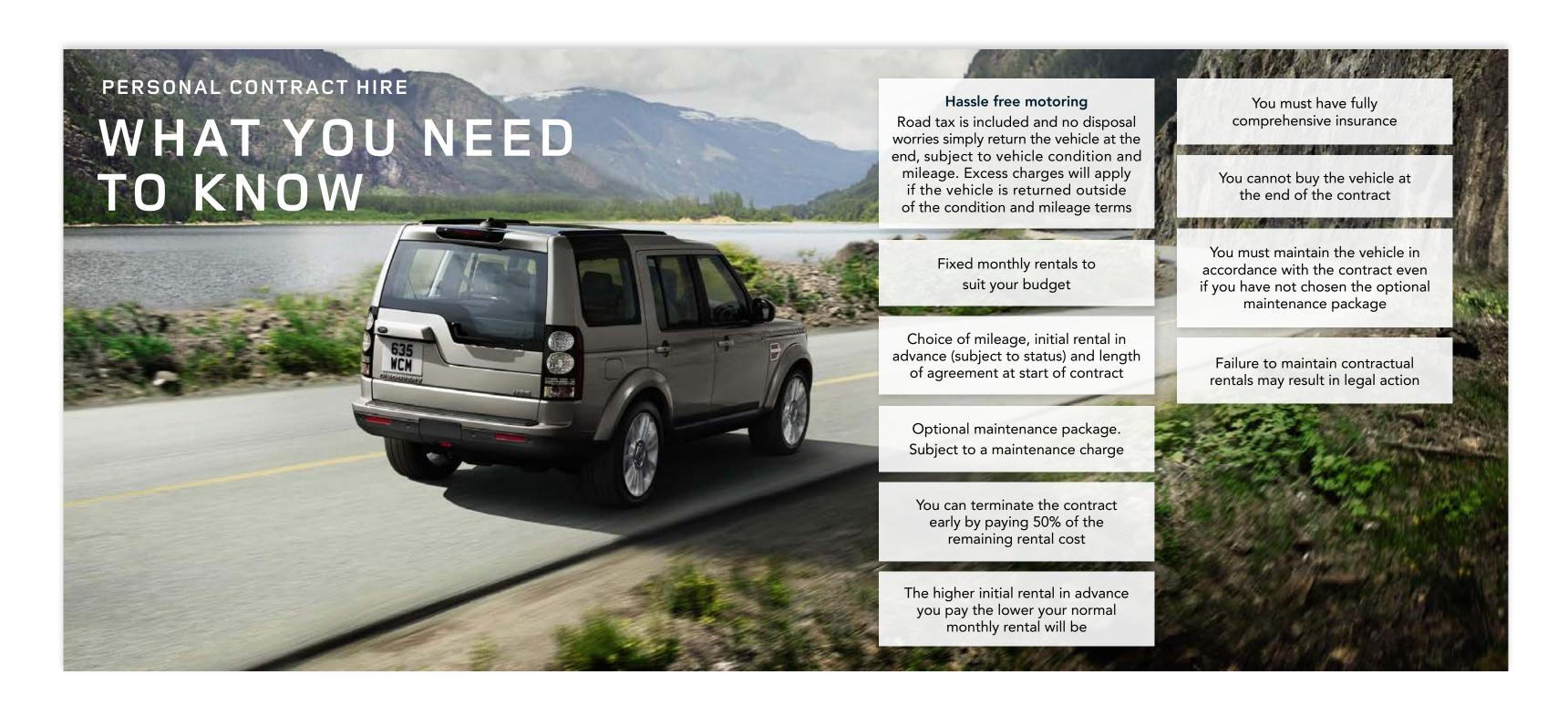
WHAT YOU WILL PAY



*At the end of the contract you must return the vehicle, and will have nothing further to pay provided the vehicle is in good condition and has not exceeded the annual mileage. The vehicle should be returned to us in a condition that meets the BVRLA 'Fair Wear and Tear' guidelines, otherwise charges may be incurred. Fair Wear and Tear guidelines can be found on the BVRLA website at www.bvrla.co.uk











HIRE PURCHASE



FROM 0% DEPOSIT (SUBJECT TO STATUS) PAY OVER YOUR CHOSEN PERIOD 1-5 YEARS IN EQUAL MONTHLY PAYMENTS WITH A FIXED INTEREST RATE. AFTER ALL THE PAYMENTS AND OPTION TO PURCHASE FEE HAVE BEEN MADE, TITLE OF THE VEHICLE WILL BE TRANSFERRED TO YOUR NAME

LAND ROVER FREEDOM (PCP)



FROM 0% DEPOSIT (SUBJECT TO STATUS

PAY OVER YOUR **CHOSEN** PERIOD 1-4 YEARS IN EQUAL MONTHLY **PAYMENTS WITH** A FIXED INTEREST RATE AT THE END OF YOUR CHOSEN PERIOD YOU

HAVE 3 OPTIONS: PART EXCHANGE* THE VEHICLE FOR A NEWER MODEL **BUY THE VEHICLE OUTRIGHT** BY PAYING A FINAL PAYMENT*** **RETURN THE VEHICLE** TO LAND ROVER FINANCIAL SERVICES** (UNDER THE GOODS **RETURN OPTION)**

ADVANCE PAYMENT PLAN



DEPOSIT EQUATES TO THE TOTAL PRICE OF VEHICLE LESS THE GUARANTEED MINIMUM FUTURE VALUE (GMFV) PLUS **ANY INTEREST** APPLICABLE

AT THE END OF YOUR **CHOSEN PERIOD YOU HAVE 3 OPTIONS:** PART EXCHANGE* THE VEHICLE FOR A NEWER MODEL **BUY THE VEHICLE OUTRIGHT** BY PAYING A DEFERRED FINAL PAYMENT*** **RETURN THE VEHICLE** TO LAND ROVER FINANCIAL SERVICES** (UNDER THE GOODS RETURN OPTION)

***Final Payment includes Option to Purchase Fee

^{**} You have the option at the end of the agreement to return the vehicle and not pay the deferred Final Payment. If the vehicle is in good condition and has not exceeded the allowed mileage you will have nothing further to pay. If the vehicle has exceeded the allowed mileage a charge for excess mileage will apply.

^{*} Part exchange is subject to settlement of your existing finance agreement, new finance agreements are subject to status.





BALLOON HIRE PURCHASE



FROM 0% DEPOSIT (SUBJECT TO STATUS)

PAY OVER YOUR CHOSEN PERIOD 1-4 YEARS IN EQUAL MONTHLY PAYMENTS WITH A FIXED INTEREST RATE AT

THE END OF YOUR **CHOSEN PERIOD** YOU HAVE 2 **OPTIONS:**

PART EXCHANGE* THE VEHICLE FOR A NEWER MODEL **BUY THE VEHICLE OUTRIGHT** WITH FINAL PAYMENT***

BUSINESS CONTRACT HIRE



PAY INITIAL RENTAL IN ADVANCE OF 1-12 MONTHS

REGULAR MONTHLY AT THE END OF RENTALS OVER A TERM OF 2-5 YEARS RETURN THE

THE AGREEMENT VEHICLE

PERSONAL CONTRACT HIRE



PAY INITIAL RENTAL IN ADVANCE OF 1-12 MONTHS

REGULAR MONTHLY AT THE END OF RENTALS OVER A TERM OF 2-5 YEARS RETURN THE

THE CONTRACT VEHICLE

^{*} Part exchange is subject to settlement of your existing finance agreement, new finance agreements are subject to status.

^{**} You have the option at the end of the agreement to return the vehicle and not pay the deferred Final Payment. If the vehicle is in good condition and has not exceeded the allowed mileage you will have nothing further to pay. If the vehicle has exceeded the allowed mileage a charge for excess mileage will apply.

^{***} Final Payment includes Option to Purchase Fee



COMMON FEATURES OF OUR HIRE PURCHASE, LAND ROVER FREEDOM (PCP), ADVANCED PAYMENT PLAN (APP) AND BALLOON HIRE PURCHASE PRODUCTS:

AT THE START OF THE AGREEMENT

- You can borrow between £1,500 £250,000.
- Flexible Deposit Options 0% deposit may be available subject to status with the exception of APP where the deposit equates to the total price of vehicle less the Guaranteed Minimum Future Value (GMFV) plus any interest applicable.

DURING THE AGREEMENT

- You can change your payment date during the first 30 days of your agreement free of charge. A loss of interest charge is payable after the first 30 days.
- You will have fixed monthly payments with a fixed interest rate for the term of your agreement except APP as no monthly payments.
- You can make additional lump sum payments to reduce your balance or settle your agreement at any time. We will provide you with a settlement quotation on request.
- You can part exchange your vehicle at any time subject to settling the outstanding finance. New finance agreements are subject to status.
- You must ensure that you have fully comprehensive insurance cover in place for the vehicle. If the vehicle is written off or stolen and the amount that the insurance company pays us is not enough to settle your agreement, you will be liable for the shortfall.
- If the goods are not of satisfactory quality, you will have rights against Land Rover Financial Services.
- You have the option to terminate your agreement and return the vehicle to us subject to paying half the total amount payable under the agreement.
- Your vehicle is at risk of repossession if you do not maintain your payments.

AT THE END OF THE AGREEMENT

- Land Rover Financial Services will retain ownership of the vehicle until all the payments including the Final Payment and Option to Purchase Fee have been made.



COMPARE OUR HIRE PURCHASE, LAND ROVER FREEDOM (PCP), ADVANCE PAYMENT PLAN (APP) AND BALLOON HIRE PURCHASE PRODUCTS:

Key Customer Information	Hire Purchase	Land Rover Freedom (PCP)	Advance Payment Plan (APP)	Balloon Hire Purchase
How long can I take the finance over?	From 1-5 years	From 2-4 years	From 1-3 years	From 2-4 years
What is the maximum age of vehicle that I can finance?	14 years at the end of the agreement	7 years at the end of the agreement	New only	6 years at the end of the agreement
Are there any mileage restrictions?	No	Yes You agree your mileage at the outset and if you exceed this and wish to return the vehicle at the end of the agreement, additional charges will apply	Yes You agree your mileage at the outset and if you exceed this and wish to return the vehicle at the end of the agreement, additional charges will apply	No
What happens at the end of the agreement?	You pay the Final Payment and Option to Purchase Fee and title of the vehicle will be transferred into your name	You can pay the Final Payment and Option to Purchase Fee and title of the vehicle will be transferred into your name OR You can exercise the Goods Return Option and return the vehicle to Land Rover Financial Services N.B. If the vehicle has exceeded the allowed mileage a charge for excess mileage	You can pay the Final Payment and Option to Purchase Fee including interest (where applicable) and title of the vehicle will be transferred into your name OR You can exercise the Goods Return Option and return the vehicle to Land Rover Financial Services N.B If the vehicle has exceeded the allowed mileage a charge for excess mileage will apply	You pay the Final Payment and Option to Purchase Fee and title of the vehicle will be transferred into your name
Do I have any protection against depreciation as a result of an unexpected fall in the vehicle's value?	No	Yes You can return the vehicle at the end of the contract instead of paying the Final Payment regardless of the vehicle's value. If you have not kept the vehicle in good condition or exceeded the agreed mileage, excess charges will apply	You can return the vehicle at the end of the contract instead of paying the Final Payment including interest (where applicable) regardless of the vehicle's value. If you have not kept the vehicle in good condition or exceeded the agreed mileage, excess charges will apply	No
Do I have to pay a lump sum at the end of the agreement?	No	Yes A proportion of the amount payable is deferred to the end of the agreement. If you wish to own the vehicle please prepare for this	Yes A proportion of the amount payable is deferred to the end of the agreement. If you wish to own the vehicle please prepare for this	Yes A proportion of the credit is deferred to the end of the agreement; please prepare for this



COMPARE OUR CONTRACT HIRE PRODUCTS:

Key Customer Information	Business Contract Hire	Personal Contract Hire	
Are there any tax benefits?	Yes, VAT can be reclaimed on rentals	No	
How long can I take the finance over?	From 2-5 years	From 2-5 years	
What is the maximum age of vehicle that I can finance?	5 years	5 years	
Are there any mileage restrictions?	Yes You agree your mileage at the outset and if you exceed this when the vehicle is returned at the end of the agreement then additional charges will apply	Yes You agree your mileage at the outset and if you exceed this when the vehicle is returned at the end of the agreement then additional charges will apply	
What happens at the end of the agreement?	At the end of the agreement you must arrange to return the vehicle. You will have nothing further to pay provided the vehicle is in good condition (as per the BVRLA guidelines) and has not exceeded the annual mileage	At the end of the agreement you must arrange to return the vehicle. You will have nothing further to pay provided the vehicle is in good condition (as per the BVRLA guidelines) and has not exceeded the annual mileage	
Do I have any protection against depreciation as a result of an unexpected fall in the vehicle's value?	Yes You will not own the vehicle at the end of the agreement, at which point you must arrange to return the vehicle to Land Rover Contract Hire	Yes You will not own the vehicle at the end of the agreement,at which point you must arrange to return the vehicle to Land Rover Contract Hire	
Do I have to pay a lump sum at the end of the agreement?	No	No	



ABOVE & BEYOND

FINANCIAL SERVICES

GLOSSARY & USEFUL INFORMATION

Advanced Payment Plan (APP)

The APP is a derivative of a Personal Contract Purchase (PCP product). There are no monthly payments just a single, upfront payment based on your vehicle's Guaranteed Minimum Future Value (GMFV). The GMFV is based on your agreed annual mileage and the length of the contract term. The GMFV is deducted from the price of your vehicle, you simply pay the remaining balance (plus the agreement interest if applicable) as a single upfront payment.

The options at the end of the agreement are:

Renew – choose a new vehicle from your Retailer and use any excess value over the Final Payment amount towards your deposit. With this option, you can either trade in your vehicle or sell it privately. Subject to settling of your existing finance agreement, any new finance is subject to status.

Return – hand back your vehicle to Land Rover Financial Services under the Goods Return Option. If the vehicle is in good condition and has not exceeded the allowed mileage you will have nothing further to pay. If the vehicle has exceeded the allowed mileage a charge for excess mileage will apply.

Retain – pay the Final Payment and title of the vehicle will be transerred into your name.

Agreement Term

The length of time over which you agree to repay the finance – also referred to as the Length of Agreement.

Annual Percentage Rate (APR)

The APR shows the annual cost of a finance agreement over and above the amount you have borrowed. The APR will include interest rate charges and any other fees included in the agreement, such as administrative fees. By law, the APR must be shown on relevant documentation presented to customers in showrooms. You can use the APR to compare the cost of different finance products.

Balloon Hire Purchase

Balloon Hire Purchase is essentially, the same as a standard Hire Purchase agreement but with a proportion of the amount of credit is deferred until the end of the agreement. Unlike PCP, there's no Guaranteed Minimum Future Value (GMFV) and you do not have the option to return the vehicle to Land Rover Financial Services at the end of the agreement other than any voluntary termination rights that you may have under the agreement. You agree the Final Payment at the start of the agreement. At the end of the agreement you have two options: - make the Final Payment and title of the vehicle will be transferred into your name or part exchange for a new vehicle (if the part exchange does not cover the Final Payment you would need to pay the shortfall to settle the finance agreement). New finance agreements are subject to status

Balloon Payment/Final Payment

A balloon payment is the Final Payment deferred to the end of a finance agreement on Personal Contract Purchase (PCP), Advance Payment Plan (APP) and Balloon Hire Purchase agreements. It completes the finance agreement and allows you to take ownership of the vehicle.

Contract Hire

'Rental' agreements where you cannot become the legal owner of the vehicle as you are renting it from Land Rover Contract Hire. Land Rover Contract Hire is listed as the Registered Keeper on the DVLA V5 form. A flexible option allowing you to drive a newer model and optional vehicle maintenance packages can be included.

Credit Agreement

A credit agreement is a legally-binding contract between you (the customer) and the finance company. It must include details of the loan amount, the term, rates of interest, other charges and your rights and responsibilities for the duration of the agreement. You will receive a copy of the agreement you have entered into.

Deposit

A deposit is often required to secure and finance your vehicle. The larger the deposit the less you will need to borrow and this could mean lower monthly payments.

A deposit could be cash or part exchange or a combination of both. If you are part exchanging your vehicle and you still have outstanding finance then your deposit will be the part exchange value of your vehicle less the outstanding settlement figure. Your Retailer will be able to take care of these arrangements for you.

Depreciation

A vehicle is an asset, but inevitably with age and wear and tear it will reduce in value. This is depreciation.

arly Settlement

This is when you pay off a finance agreement before the agreed term is completed. By doing so you may save on the interest that would have been charged for the remainder of the agreement.

Guaranteed Minimum Future Value

A Guaranteed Minimum Future Value (GMFV) is equivalent to the deferred Final Payment and is set based on the estimated value of the vehicle at the end of the agreement. This value assumes that when returned the vehicle is within the set agreed mileage and in good condition. The GMFV is deferred to the end of the agreement and, along with any purchase fee applicable, is the Final Payment. The risk of depreciation above the level of the GMFV is taken by Land Rover Financial Services so you can hand the vehicle back with nothing further to pay at the end of the agreement.*

*If the vehicle is in good condition and has not exceeded the allowed mileage you will have nothing further to pay. If the vehicle has exceeded the allowed mileage a charge for excess mileage will apply.

Hire Purchase (HP)

Land Rover Financial Services buys the vehicle on your behalf and you pay an initial deposit. The remaining balance plus interest is then paid over an agreed period of one to five years. These are fixed costs, meaning that the APR (Annual Percentage Rate) is set before the contract begins and will not change.

Land Rover Freedom (PCP)

Land Rover Freedom PCP is essentially, the same as a standard Hire Purchase agreement but with a proportion of the amount of credit deferred until the end of the agreement. Unlike Balloon Hire Purchase, the value of the vehicle at the end of the contract is guaranteed to at least equal that of the deferred Final Payment if you exercise the Goods Return Option. Under PCP, you have the following options at the end of the agreement:

(1) renew – part exchange the vehicle subject to settlement of your existing finance agreement; new finance agreements are subject to status

(2) return the vehicle and not pay the deferred Final Payment

- if the vehicle is in good condition and has not exceeded the allowed mileage you will have nothing further to pay
- if the vehicle has exceeded the allowed mileage a charge for excess mileage will apply

(3) retain – pay the deferred Final Payment and title of the vehicle will be transerred into your name

Maintenance Contracts

An optional, chargeable product offered by finance companies and Retailers to spread the cost of motoring. Maintenance contracts usually include vehicle servicing and repairs as well as replacement of wear and tear items such as tyres.

Non-Regulated Agreement

A credit agreement non-regulated by the Consumer Credit Act. Therefore not bound by the same legal requirements as a regulated agreement nor offering the same type or level of protection.

Option to Purchase Fee

A voluntary payment at the end of some finance agreements (such as Hire Purchase) which, if paid, transfers ownership of the vehicle from the finance company to you.

Part Exchange

Part exchange involves trading in your existing vehicle and using its value as part payment for your new vehicle, perhaps to help fund a deposit under a finance agreement.

Regulated Agreements

Most types of credit and hire agreements are covered by the Consumer Credit Act which gives you some important rights such as your right to cancel the agreement within a given time, and protection against both the lender and the seller for faulty goods. An agreement covered by the Act is called a regulated agreement.

An agreement will be regulated if:

- the borrower is an individual borrowing for mainly personal use rather than business use
- it is not an exempt agreement exempt agreements include things like gas and electricity agreements and loans from employers, these agreements are not regulated by the CCA

If your agreement is regulated under the Consumer Credit Act, Land Rover Financial Services will provide you with the information before, during, and after the agreement is taken out and Land Rover Financial Services give you a written copy of the agreement setting out:

- what type of credit agreement it is, for example hire
- the true cost of the credit, called the Annual Percentage Rate (APR). The APR includes both the rate of interest and any other fees that may be applicable
- the amount of each payment, when it is due to be paid, and how it is made up (loan, interest, administration charge)
- your cancellation rights and whether you can pay off the loan early
- any repossession rights Land Rover Financial Services may have in the event of non-payment

Satisfactory Quality

By law, goods sold must be of satisfactory quality and fit for the purpose for which they were intended. Where there is a credit agreement in place the finance company has a responsibility for the quality of the goods and to resolve any disputes where the goods are not of the required standard.

Voluntary Termination

You have a right to end the agreement by giving us written notice. If you do so you must immediately return the goods to us which includes making the payments detailed in the 'Termination: Your Rights' section on your credit agreement.