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By Colin Thompson

Arima Publishing, United Kingdom, 2008. Paperback. Book Condition: New. 232 x 152 mm. Language: English Brand New Book ***** Print on Demand *****.Improving the quality of people is necessary to accelerate with impact organisations in the 21st century. The competition for customers is getting fierce. Customers want and expect much more from company personnel. This book will help you to improve your skills in empowering people to deliver quality service excellence that will impact an increase in the bottom-line. Businesses that invest in people will win, because they care more than other people. Each company should care about its personnel. The world is about dedication to the people environment, since it is people that make companies work, technology only helps people carry out their job more efficiently. Becoming the best so to accelerate with impact your business and personal growth, I have set out to fulfil several objectives; * To remind Directors of some of the basic principles that you need to invest in people. * To establish a framework for the detailed review of all aspects of the employees day-to-day operations of the business, leading to the identification of problem areas and the development of action plans to improve...



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