

JESSICA CHOI

+1(240) 938-7074 ◇ Derwood, MD

jessicahchoi93@gmail.com ◇ [linkedin/heyyoungaa](#) ◇ [github/hey-youngaa](#) ◇ [www.heyyoungaa.com](#)

PROJECTS

Personal Website Engineered a responsive portfolio website using React and CSS, highlighting my design and development skills ([Visit here](#))

Portfolio Website Designed and implemented an art portfolio with React and CSS, focusing on intuitive navigation and responsive design ([Visit here](#))

SKILLS AND CERTIFICATES

Technologies/Tools	JavaScript, HTML, CSS, Java, Python, Latex, React, Figma, Canva, Adobe Creative Cloud, Blender, Slack, Miro
Design	UX/UI Design, User Research, Wireframing, Prototyping, High/Low Fidelity Design, User Flows, User Journeys, Information Architecture, 3D Design
Certificate	Google UX Design with Coursera (2023)

EXPERIENCE

Spa Receptionist Oct 2024 - Present
The Spa K Rockville, MD

- Greeted and assisted clients with scheduling, check-in/check-out, and service inquiries, ensuring a welcoming and professional atmosphere
- Managed appointment booking system, processed payments, and maintained accurate client records, improving operational efficiency

Volunteer Graphic Designer Aug 2024 - Oct 2024
Victory Bridge Foundation Remote

- Leveraged Canva and Adobe Firefly to craft AI-generated images for promotional materials and event graphics
- Collaborated with the marketing and communications team to align designs with the organization's objectives and effectively engage with over 2,000 followers

Community Development Service Provider Feb 2024 - Sep 2024
The Maryland Department of Health's Developmental Disabilities Administration Germantown, MD

- Empowered individual by enhancing self-advocacy skills and promoting socially acceptable behaviors
- Coordinated with the individual's family and support broker to establish a personalized support plan

Volunteer UX/UI Designer Jan 2024 - Jun 2024
mexb.ai Remote

- Developed user flows, wireframes, mockups and prototypes using Figma for an AI-powered mental health chatbot application
- Synthesized and interpreted qualitative data from user interviews to identify user needs and pain points in mental health apps

EDUCATION

B.S in Web & Digital Design, University of Maryland Global Campus 2024 - Present

B.S in General Biology, University of Maryland 2017 - 2021

Minor in Asian American Studies