What are the safety and quality protocols at Welspun?

Welspun One Logistics Parks operates an integrated project management system to ensure the projects are executed to the highest standards of Occupational Health & Safety, Environment and Quality.

WOLP recognizes the importance of community development and constantly endeavours to minimize the impact of work on residents and their environment. We encourage communication with the local communities and support a healthy interactive community development program in our work areas.

This Health & Safety Plan is developed to assist each individual under the employment of WOLP Project in recognizing his or her duty with respect to compliance with the principles of Health and Safety.

For any clarifications, refer to the Corporate EHS person and concerned legislations available with Welspun one Project Manager or Project EHS Manager.

What do the protocols aim at?

"Everyone returns home, safe and well every day."

Project WOLP Team Will do all that is necessary to achieve this.

What is the purpose and scope of the protocols?

The Health, Safety Management Plan describes management for controls safety and occupational health aspects of the Project.

This Plan covers the occupational health & safety aspects for all works likely to be carried out on the project and applies to all personnel employed on the project and all visitors to the site.

The construction activities in particular are analysed separately; and necessary specific controls are taken to reduce health and safety risks which are incorporated into the Work Method Statement, Risk Assessment Report and Job Safety and Environmental Analysis, for the activity.

The main purpose of this protocol is to:

Manage the occupational health and safety high potential risk during all activities of

project execution.

Describe the core elements of OHSAS Management system in a clear and concise manner for staff, contractors, partner and all associated parties.

Assist the project team members in understanding their overall responsibilities in regards to health and safety management throughout the duration of the project. Demonstrate to internal and external stakeholders as how high potential risks are being managed in this project.

Outline controls for site logistics, the management of security and emergency response measures.

What is EHS PLAN?

All personnel working on the Project site shall be committed to this corporate EHS policy ensuring that high standards of Health, Safety and Welfare are implemented and practiced on site.

For such a purpose, the following objectives have been set forth for the Project:

The Safety and Health of all employees must receive prime consideration throughout all phases of work.

Potential Hazards, Unsafe acts and conditions must be detected and stopped immediately, with action aimed to prevent their recurrence.

To manage all high potential health and safety risks in work activity in the businesses, emphasizing application of the "WOLP" hard controls.

Achieve a Safe and Healthy Workplace.

Ensure compliance with all applicable laws, statutory regulations, codes of practices and standards set forth by the government.

In essence 'NO SAFETY - NO WORK'.

The WOLP Project Manager is responsible for ensuring the Project EHS plan is established, maintained, regularly reviewed, updated when required and remains a living document throughout the project duration.

What is OCCUPATIONAL HEALTH & SAFETY MANAGEMENT?

WOLP is committed to provide a safe and healthy environment to employees and other

parties at all places of work. Specific objectives are:-

Strong focus on eliminating the Incidents and high potential situations.

Compliance with Legislative and customer requirements;

Maintenance of health and safety in the workplace

Promote continuous improvement and minimise safety incidents and accidents;

Maintain the safety management system meeting OHSAS 18001 requirements.

Strong focus on eliminating fatality.

What are the Duties of EHS Committees and EHS Representatives?

The duties of EHS committees and Project EHS representatives are prescribed as follows:

Shall seek to identify aspects of the workplace that may be unhealthy or unsafe;

Shall participate in a workplace inspection that an employer is required by the

regulations to conduct;

May make recommendations to principal contractors, employers, workers, temporary workers, hired vendors and subcontractor workers for the enforcement of standards to protect the health, safety and welfare of workers at the workplace;

Shall receive complaints from workers as to their concerns about the health and safety of the workplace and their welfare;

Shall establish and promote health and safety educational programs for workers;

Shall maintain records and register on the receipt and disposition of complaints received from workers

Shall perform those other duties and follow those procedures that may be prescribed by all relevant and applicable regulations.

Shall actively participate and review EHS audits Safety walk, inspection, and contractor score card evaluations reports.

What is the risk management strategy?

Project Risks will be identified and reviewed prior to the works commencing, as specified in EHS Risk Management. During this process it will be decided over which aspects of the Project's activities controls should be placed to minimise, or, where practicable eliminate, the risks to safety and health as a result of those activities.

This EHS Plan identifies and details key areas affecting the EHS for the Project and documents the project occupational health & safety management system that will be implemented to effectively satisfy the WOLP and legislative requirements in the prevention and management of workplace accidents and incidents.

What is the project quality plan for quality protocols?

The Project Quality Plan is for managing quality on the Projects and is a part of the Project Management System. The Project Quality Plan interfaces closely with the other functional plans on the Project and runs as a single plan whilst integrating into the Project Management System.

The effect of this integrated approach is that multiple functions of management which will have impact

on quality, are covered in other and more appropriate project plans and not duplicated in this plan (e.g., for procurement QA activities, it is more appropriate to refer to the Project Procurement Plan).

What is the team for quality protocols?

The project quality manager is responsible for quality management of the Project. The positions may change throughout the life cycle of the Project based on situation and work requirements as determined by the Project Director / Manager. Such changes are reflected in overall organization chart which is produced and updated on monthly basis for inclusion in the Project Monthly Reports.

Who is the project quality manager?

The Project Quality Manager is the Quality Management Representative for the Project as defined in Project QAQC plan

The Project Quality Manager is responsible to assign tasks to each member of the Project Team and the limits of the area to be covered by each member. These may change from time to time as reviewed

and decided by the Project Quality Manager as the project progress. The responsibility and authority assigned to each member of the Project Quality Team by their respective superior is documented in their position descriptions (PDs).

What is the client satisfaction survey?

The benchmarks score for Client Satisfaction shall be set up as one of the Quality Objectives.

It is mandatory that the Quality Representative to conduct a formal Client Satisfaction Survey at 50%

and 100% of project completion.

At planned intervals, the authorized WOLP/Contractor Representative shall discuss with Client representative in the Client Monthly Meetings about the Project delivery and quality record. The Client Satisfaction Survey shall be distributed to Project manager for appropriate actions.

The Data and results from monitoring Client Feedback/ Complaints and Customer Satisfaction Surveys are included in Project Quality Monthly Report.