

Christopher Hendl

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(225) 571-6108

EDUCATION

Louisiana State University

Bachelor of Science in Information Systems and Decision Sciences (ISDS)

Baton Rouge, LA

December 2018

Relevant Coursework

- Algorithm Design and Implementation, Information Technology Project Management, Management of Information Resources, Operations Management, Structured Program Design and Technology, E-Commerce Technology in Business, Web Page Development, ADA Compliance Training, Event Committee Member of Tigers in Tech at LSU

EXPERIENCE

TraceSecurity

Associate Information Security Analyst

Baton Rouge, LA

January 2018 – December 2018

- Organized and executed customized phishing and vishing tests in order to evaluate employee susceptibility to remote social engineering attempts.
- Audited network security procedures for over 100 small-to-midsize bank clients through external penetration testing using Kali-Linux virtual machines.
- Scheduled vulnerability scans and assisted clients with installing and troubleshooting scanning software.
- Performed policy reviews for clients, verifying policy language is aligned with industry standards and best practices.

LSU LatinX Caucus Web Site Project

Technical Lead

Baton Rouge, LA

September 2018 – December 2018

- Developed a web site for LSU's LatinX caucus as part of a team project.
- Managed all technical aspects of product development, including both interface design and site construction.
- Ensured design implementation met the guidelines for ADA compliance.
- Generated use case process models for the project and determined hardware and software specifications necessary for web site implementation.

Knack Track: Scrum Project

Product Owner

Baton Rouge, LA

August 2017 – September 2017

- Utilized the Scrum agile framework as part of a team project in order to develop a product through its first sprint.
- Generated the product idea, establishing a vision for product development.
- Managed the product backlog, elaborating on features and determining which ones would fit best in the first sprint.

Infragard / Law Enforcement Online

Technical Support Operator

Baton Rouge, LA

August 2017 – January 2018

- Resolved technical issues for local, state and federal law enforcement related to accessing and protecting data on secure servers.
- Collaborated effectively with multiple operators to successfully assist users with extensive requests.
- Gained experience in web browser and POP3 email client technical support.

TECHNICAL SKILLS

- Microsoft Office Suite, Kali-Linux, Adobe Photoshop and Dreamweaver, Visual Studio, Agile Development, Java, HTML5, CSS, Javascript, C#, SQL, Database software (MySQL/Microsoft Access)