

Christopher (Jeoff) Villanueva

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Education

Pacific Lutheran University, Tacoma, WA
Bachelor of Science in Computer Science

May 2016

Relevant Course Work

Data Structures	Digital Systems	Discrete Math	Software Engineering
Assembly Language	Design and Analysis of Algorithms		Programming Language Concepts
Operating Systems	Database Management		

Work Experience

Computer Technician Lead – Pacific Lutheran University, Tacoma, WA October 2012-Present

- Lead a group of student workers by delegating assignments and teaching the procedures required
- Provide customer service through clear and appropriate communication in order to address, assist, and/or transition client issues so that they can be resolved
- Update faculty and staff software by working with their schedule to ensure their work is not impeded on
- Collaborate with colleagues with attention to detail which results in a proper changeover of technicians when work needs to be delegated
- Deliver new/redeployed hardware by scheduling times with clients and transferring saved data which results in a smooth transition to the new set up
- Perform marginal software repair by collaborating with clients to determine the source of the issue and then researching a fix in order to re-establish workflow

Teamwork Experience

Officer – PLU Computer Science Club, Tacoma, WA

February 2015 – Present

- Assist in establishing PLU's CS club through various meetings before creation in order to determine the purpose of the club and other aspects pertaining to the organization
- Review the club as a whole by providing constructive criticism which resulted in a reshaping of the group
- Get feedback from members by taking notes during meetings for the purpose of evaluation

Projects

Where U At

Sept. 2015 to May 2016

- A messaging application built in Swift for iOS with a Node.js server that allowed users to broadcast his/her location to another user

Ontrack

February 2015 – May 2016

- A web application to help students plan their academic schedule and make sure they're on track to graduate

iTravel

June 2016 - Present

- A web application to share and record trips