

Jalen Heyward
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Education

Military Magnet Academy, North Charleston, SC

Relevant coursework : Advanced cybersecurity | IT Fundamentals | Computer Programming
GPA: 4.2

Professional Experience

Teacher's Assistant

Military Magnet Academy, North Charleston, SC | Oct 2024 – Jan 2025

- Co-planned and implemented lessons aligned with curriculum goals, improving class engagement.
- Tutored 10+ struggling students in small groups, raising average test scores by 15%.

Front-End Assistant

Costco Wholesale, Charleston, SC | May 2025 – July 2025

- Provided exceptional customer service in a fast paced retail environment, maintaining a friendly and efficient demeanor, helping everyone I could.
 - Supported daily operations by assisting with stocking, organizing merchandise, and maintaining cleanliness on the sales floor.
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Volunteering

Habitat for Humanity, North Charleston, SC | Oct 2024 – Present

- Par community events for 50+ attendees, streamlining logistics and participant satisfaction.

Volunteer

Seacoast Foodbank Ministry, West Ashley, SC | Jan 2022 – Present*

- Packaged 100+ food boxes weekly for families in need, improving distribution efficiency.
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Leadership

Mentored JROTC peers as a Sargent and cybersecurity as team Captain. NHS/NTHS Vice President.

Skills

- Team Leadership •Coaching & Mentoring•| Collaborative• Problem-Solving
- Volunteer Coordination •Cyber Knowledge • Python certification •Javascript Certification
- Advanced cybersecurity certification • IT Fundamentals Certification • Active Listening •Conflict Resolution

