



# Hello, Justin here!

UX & Product Designer

Los Angeles, CA

Contact

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[heyjustinkim@gmail.com](mailto:heyjustinkim@gmail.com)

626-235-4369

I'm a UX and product designer with experience in AI usability, UX auditing, and project management.

I specialize in game UX and design, particularly with AI and UX components, to create immersive digital storytelling in the games industry.

When I'm not designing you can find me playing video games or reading a detective story.

Skills

## DISCIPLINES

- UX Design
- UI Design
- UX Research

## DESIGN METHODS

- Wireframes
- Interactive prototypes
- Low/high fidelity mock-ups

## DESIGN TOOLS

- Figma
- Adobe Creative Suite
- Microsoft Office

## USABILITY TESTING

- Usability studies
- User surveys
- User interviews

Education

University of California at San Diego

Graduated 2019

B.S. in Cognitive Science — HCI

DIA Design Guild LLC

July 2021 – Present

## USER EXPERIENCE DESIGNER

**JULY 2021 – PRESENT**

Worked with and led a team of designers and researchers under a principal designer for the agency's client work. Conducted UX audits and assessments, created product ecosystem and journey maps, made competitive analyses for various products.

Revamping marketing strategy by increasing content releases, identifying stakeholder groups and user base to focus messaging, auditing and analyzing existing pieces and channels to catalog current content inventory, researching various techniques and methods to improve SEO and conversion performance.

**Result:** Saw a 100% increase in profits from client work. Improved agency's social media presence by showcasing and updating current work as part of a new marketing campaign.

## PROJECT MANAGER, GAME STUDIO

**OCT. 2021 – PRESENT**

Founder and head of the studio's internal Game Studio.

Overseeing and participating in various game-related projects.

Playing and critiquing various games (for research purposes, of course).

Figma Tutoring (Remote)

Apr. – Aug. 2021

## INSTRUCTOR

Teaching UX professionals how to use Figma for UI Design.

Creating custom lesson plans to address individual student needs, explaining and demonstrating various tools and example workflows, answering questions regarding improving efficiency, clarifying conflicting mental models.

**Result:** Students gain increased confidence and Figma proficiency.

Personal

[DIA Design Guild](#)

Jan. 2022 – Present

Mentor, Community Organizer

[San Gabriel Valley User Experience](#)

Sep. 2019 – Present

Community Organizer



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Portfolio Redesign

Jan. 2021 – Present

**USER EXPERIENCE GENERALIST (UX DESIGNER, UI DESIGNER, FRONT-END DEV.)**

Iteratively improving my portfolio site one UI component at a time.

Rebuilt, redesigned, and rebranded website to showcase my updated portfolio.

Learned HTML5 and CSS3 for the Bootstrap framework to implement a responsive and appealing website, wrote and edited new content for case studies to precisely and concisely demonstrate work experience.

**Result:** Responsive online portfolio and foundation for learning further front-end development.

World IA Day Los Angeles Org

Jan. – Mar. 2022

**LEAD ORGANIZER**

Took on a last minute request to spearhead organizing WIAD's Los Angeles sessions.

Coordinated with sponsors and speakers to efficiently arrange preparations and align expectations, recruited volunteers to assist with running the event smoothly, managed the marketing and attendant teams by onboarding team members and directing them on various tasks, built and tracked forms for speaker info, ticket sales, etc.

Hosted event using public speaking skills to introduce speakers and topics and moderate questions.

**Result:** Ensured WIAD '22 LA ran smoothly to encourage important discussions on accessibility and inclusion in information architecture and user experience, secured financial donations from sponsors to fund future WIAD LA events, maintained presence of Los Angeles location's activity to maintain budget from previous years, forged new partnerships with WIAD to bolster future sessions.

Altum Inc. (Remote)

Nov. 2019 – Oct. 2020

**USER EXPERIENCE GENERALIST (UX DESIGNER, UI DESIGNER, UX RESEARCHER)**

Improved product's user experience with limited resources and tight deadlines by taking on multiple roles as a UX generalist.

Worked with a cross-functional Agile team to determine product requirements, designed wireframes, mockups, implemented interactive prototypes in Figma, ran usability tests, generated graphical assets, mapped out user flows, plan design tasks, established foundation for a design system, conducted user interviews for refined need finding, did market research via competitor analysis and cross-industry design analysis.

**Result:** Grew AI product from an MVP-state to a full-fledged SaaS product.