



MUHAMMAD NOOR HAKIMI BIN ABDUL HALIM

Address : Batu Pahat, Johor

Mobile : (+60)11-29547925

Email : hakimihalim21@gmail.com

LinkedIn : <https://www.linkedin.com/in/hakimihalim21/>

OBJECTIVE

Motivated and detail-oriented diploma holder in Information Technology, currently pursuing further studies in a part-time mode. Passionate about software development and eager to apply my academic knowledge to real-world projects. Seeking an entry-level IT position where I can contribute, learn, and grow within the industry while enhancing my programming skills. Enthusiastic about problem-solving and dedicated to continuous learning in the field of technology. **Available to start immediately.**

EDUCATIONAL BACKGROUND

Universiti Teknologi Mara(UiTM)

(March 2023 – 2027)

Bachelor Degree in Information Technology(Hons.)

Current CGPA : 3.38

Politeknik Ungku Omar (PUO)

(June 2018 – July 2021)

Diploma in Digital Technology(Information Technology) – Information Security

CGPA : 3.73

WORK EXPERIENCE

STARTEK MALAYSIA

(June 2024 – April 2025)

Toyota Survey Executive

- Conducted customer experience surveys to gather feedback on the early stages of the Toyota car purchasing process, ensuring a seamless buying experience.
- Analyzed customer responses to identify trends and areas for improvement, contributing to enhanced customer satisfaction strategies.
- Provided detailed reports to management, offering insights that help optimize sales and customer engagement approaches.
- Developed strong communication and data analysis skills, gaining proficiency in customer relationship management (CRM) tools and survey software.

GRAB & FOODPANDA

(February 2022– May 2024)

YATA JASA MEDIA SDN BHD

(March 2021 – July 2021)

IT & Database Designer Intern

- Entered and organized customer business card data into MS Excel, ensuring accuracy and completeness.
- Designed and developed a database using MS Access, creating a structured system for efficient data management.
- Created a search form and integrated data with Microsoft Outlook, improving accessibility and usability for office staff.
- Installed Microsoft software and provided troubleshooting support, assisting office staff with software-related issues.
- Enhanced skills in designing database, organizing the data, integration between Microsoft software and Software installation and troubleshooting.

PROJECT EXPERIENCE

Safe Neighbourhood Network System

(2025)

Course project(UiTM) 4th Semester

- Project leader to developed a web application to facilitate communication and coordination among residents for a safer neighbourhood.
- Implemented using Java technology following the MVC architecture, utilizing JavaBeans (Model), JSP (View), and Servlets (Controller) for structured development.
- Designed an intuitive user interface to enhance user experience and community engagement.
- Github repository : <https://github.com/heykeyme/neighbourhoodWatch>

Hotel Management System

(2024)

Course project(UiTM) 3rd Semester

- Developed a hotel management system using core Java to understand and apply fundamental Object-Oriented Programming (OOP) concepts.
- Implemented key OOP principles such as encapsulation, inheritance, polymorphism, and abstraction to create a modular and scalable system.
- Ensured modular and maintainable code structure by following best practices in Java programming.
- Github repository : <https://github.com/heykeyme/projectJavaOop>

Student Endorsement System for PUO Hostel

(2020)

Diploma Final Year Project

- Developed a mobile app for student endorsement approvals using Android Studio (Java) & Firebase.
- Enabled students to digitally submit essential or reason letters for temporary leave approval, reducing manual paperwork.
- Integrated digital signature functionality for lecturers to approve requests directly within the application.
- Implemented real-time approval notifications using Firebase, enhancing communication between students and lecturers.

TECHNICAL SKILLS

Programming : C++, Java, JavaScript, MySQL, HTML, CSS, Bootstrap, XML, JSP, Servlet, jQuery, ReactJS, Vite

Software : Dev C++, NetBeans, Visual Studio Code, XAMPP, Microsoft 365, CapCut.

Tools : Git, GitHub, Figma.

Language : Bahasa Malaysia(Native), English(Work Proficiency).

Methodologies: SDLC, Object-Oriented Programming.

CERTIFICATE

Udemy Certificate - Full Stack Web Development Course

- Credential ID : UC-e42f730a-9e37-42f5-ad9d-c66ee0ea1abf
- Credential URL : <https://www.udemy.com/certificate/UC-e42f730a-9e37-42f5-ad9d-c66ee0ea1abf/>
- Issued date : 23 November 2024