

MONICA KAY PROVENCE

• Full-Stack Software Developer •

I am a creative, detail-oriented person with a passion for intuitive, user-focused design. After almost a decade working as an Art Educator, Creative Entrepreneur, and Healthcare Advocate, I became interested in software development. I enrolled in a self-guided Python course through Udemy, and quickly realized that software development was the perfect combination of creative and strategic problem solving.

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EDUCATION

Nashville Software School
2021 Full-Stack Development

2020 Coursera
JavaScript Animation
for Websites, Data
Visualization, and Games

2020 CSS Animated
Components with ReactJS

2020 Udemy
UX Design: User
Behavior & Psychology

2019 Python Bootcamp

2016 Middle Tennessee
State University
B.S. Art Education

TECHNICAL EXPERIENCE

Nashville Software School Fully Remote
Full-Stack Software Developer July 2020 - Jan 2021

Intensive six-month, full-time software development bootcamp with immersive, lab-based learning in Full-Stack Development, with a focus on HTML5, CSS3, JavaScript, React, SQL, and Python.

- 100% remote, simulated work-based learning environment
- Emphasis on team-based development
- Experience with Scrum process and agile workflow
- Used Git & GitHub for version control
- Experience in a full-time remote environment

Languages & Technologies

- HTML 5, CSS3, JavaScript, React,
- JSON Server, SQL, Python, & Django
- Git & GitHub
- Visual Studio Code
- Sketchboard, Miro, Figma, & dbdiagram
- Canva, Vectornator, Concepts, & Bazaart

COMMUNITY

Nashville JavaScript
Attend monthly meetups and
actively participate in group
discussions.

Code For Nashville
Attend monthly meetups and
actively collaborate with other
developers to solve social issues
through innovative development.

PyNash
Attend monthly meetups and
actively participate in group
discussions.

Women In Technology of
Tennessee
Attend monthly meetups and
actively participate in group
discussions.

freeCodeCamp
Attend weekly meetups to practice
algorithms and data-structure
coding skills with other developers.

PROJECTS

Neighborly tinyurl.com/heyneighbor
Server-Side Capstone

*Full-stack peer-to-peer commodity sharing
application for environmentally conscious consumers,
built with waste reduction in mind.*

- Full CRUD functionality for complex relational data.
- Conducted User Research to inform development process.

Rare tinyurl.com/mediamoguls
Publishing Platform

*Full-stack social application using a React client and
Python-Django server, built 100% remotely by a team of six
over the course of three Agile-Scrum sprints.*

- Initiated team discussion about recurring workflow issues.
- Researched and presented possible solutions.
- Implemented changes, significantly reducing production roadblocks.

Wide Retriever tinyurl.com/wideretriever
Client-Side Capstone

*Dashboard application built with React where Dog Parents can set
exercise and training goals for their dogs and track their progress.*

- Full CRUD functionality for many-to-many data relationships
- Utilized Miro and dbdiagram for planning
- Implemented JSON Server to store and return data
- Used CSS, Vectornator, and Canva for design

SKILLS

Interpersonal Skills
Time Management
Public Speaking
Team Building
Remote Work
Conflict Resolution
Project Planning

INTERESTS

Performing Improv Comedy
Directing Sketch Comedy
Writing Haikus
International Travel
Experimental Mixology
Painting Oil Portraits
Reading
Walking My Dog

AWARDS

"The Orator"
Nashville Software School
For being able to cheer up
my teammates and resolve
conflicts smoothly.

"The Tomb Raider"
Nashville Software School
For digging up as much
documentation as possible on
new technologies.

"The Burrito"
Nashville Software School
For being a positive
force in the Cohort.

"Continuing Education Award"
Kemberton
For outstanding work in
account resolution after only
two months on the job.

EXPERIENCE

Kemberton
Denials Specialist

Franklin, TN
2017 - 2020

*Healthcare Company specializing in Patient and Provider advocacy
through complex claims resolution.*

- Wrote legal appeals on behalf of healthcare Providers & Patients.
- Played key role in resolving all high-dollar, complex accounts.
- Identified repetitive tasks, and wrote macros to automate them.
- Minimized opportunities for human error by building and distributing appeal templates to my teammates.
- Conducted daily research on current insurance policies.

Technologies Used

- Teams, Office 360, OneNote, Planner, Access, Excel, Word
- EPIC Systems

Paint Nite
Licensee/Artist

Nashville, TN & Memphis, TN
2014 - 2019

The premier "social painting" company in the U.S.

- Started as a Teaching Artist and took over operations for the Nashville Market in 2017.
- Grew Private Event revenue for the Nashville Market from roughly \$10,000 annually to over \$70,000 in my first year.
- Launched Paint Nite Memphis in 2018, and developed self-sustaining team remotely from home in Nashville, TN.

Technologies Used

- Facebook Ads, Hootsuite, Instagram Ads
- GSuite
- Canva, Photoshop, InDesign

Firstlight Arts Academy
Art Teacher

Brentwood, TN
2013 - 2016

Artist training studio for students age four to adult.

- Contributed to comprehensive curricula for all ages.
- Identified individual student's learning needs and modified teaching style accordingly.

VOLUNTEER

Nashville Software School
Teaching Assistant

Fully Remote
Jan 2021 - present

- Assisted students in learning fundamentals of HTML5, CSS3, JavaScript, jQuery, and Bootstrap in Web Dev Jumpstart course.
- Engaged in one-on-one mentoring sessions with students.

Disaster Relief

Nashville, TN

Tornado Relief Coordinator

March 2020

- Worked with Hands On Nashville to dispatch local volunteer teams where they were needed.
- Participated in cleanup efforts throughout the Nashville Area.
- Covid-19 Essentials Distributer April - July 2020
- Packaged and delivered essential products to elderly and immunocompromised Nashville Residents during pandemic.

Kids Arts Festival

Franklin, TN

Event Coordinator

2015 - 2016

- Coordinated execution of a community mural, painted by hundreds of participants during the festival.