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## 1 accesstoken

Creation: May 12, 2024 at 09:25 PM
Last update: May 29, 2024 at 09:42 AM

| Column | Type | Attributes | Null | Default | Extra | Links to | Comments | MIME |
|--------|------|-----------|------|---------|-------|----------|----------|------|
| id | int(11) | | No | | auto_increment | | | |
| token | varchar(255) | | No | | | | | |
| birth | timestamp | | No | current_timestamp() | on update current_timestamp() | | | |
| agentId | int(11) | | Yes | NULL | | -> agent.id<br>ON UPDATE RESTRICT<br>ON DELETE RESTRICT | | |

# 2 agent

Creation: May 12, 2024 at 11:31 AM

| Column | Type | Attributes | Null | Default | Extra | Links to | Comments | MIME |
|--------|------|-----------|------|---------|-------|----------|----------|------|
| id | int(11) | | No | | auto_increment | | | |
| name | varchar(50) | | No | | | | | |
| surname | varchar(100) | | No | | | | | |
| email | varchar(255) | | No | | | | | |
| password | varchar(255) | | No | | | | | |
| accessLevel | varchar(20) | | Yes | agent | | | | |

# 3 customer

Creation: May 12, 2024 at 11:15 AM
Last update: May 29, 2024 at 07:24 AM

| Column | Type | Attributes | Null | Default | Extra | Links to | Comments | MIME |
|--------|------|-----------|------|---------|-------|----------|----------|------|
| id | int(11) | | No | | auto_increment | | | |
| name | varchar(50) | | No | | | | | |
| surname | varchar(100) | | No | | | | | |
| mob_no | varchar(8) | | Yes | NULL | | | | |
| email | varchar(255) | | No | | | | | |
| password | varchar(255) | | No | | | | | |
| accessLevel | varchar(20) | | Yes | user | | | | |

May 29, 2024 at 12:39 PM

# 4 customerproduct

Creation: May 16, 2024 at 10:24 AM
Last update: May 29, 2024 at 06:26 AM

| Column | Type | Attributes | Null | Default | Extra | Links to | Comments | MIME |
|---|---|---|---|---|---|---|---|---|
| id | int(11) | | No | | auto_increment | | | |
| registrationDate | datetime | | Yes | current_timestamp() | | | | |
| customerId | int(11) | | Yes | NULL | | -> customer.id<br>ON UPDATE RESTRICT<br>ON DELETE RESTRICT | | |
| productstockId | int(11) | | Yes | NULL | | -> productstock.id<br>ON UPDATE RESTRICT<br>ON DELETE RESTRICT | | |

# 5 productstock

Creation: May 17, 2024 at 10:49 PM
Last update: May 29, 2024 at 07:06 AM

| Column | Type | Attributes | Null | Default | Extra | Links to | Comments | MIME |
|---|---|---|---|---|---|---|---|---|
| id | int(11) | | No | | auto_increment | | | |
| serialId | varchar(15) | | No | | | | | |
| name | varchar(150) | | No | | | | | |
| warranty | smallint(6) | | No | | | | | |
| registered | tinyint(1) | | Yes | 0 | | | | |

# 6 ticket

Creation: May 27, 2024 at 08:04 AM
Last update: May 29, 2024 at 10:00 AM

| Column | Type | Attributes | Null | Default | Extra | Links to | Comments | MIME |
|---|---|---|---|---|---|---|---|---|
| id | int(11) | | No | | auto_increment | | | |
| ticketNo | varchar(7) | | No | | | | | |
| ticketDate | timestamp | | No | current_timestamp() | on update current_timestamp() | | | |
| ticketMessage | text | | No | | | | | |
| ticketReply | text | | Yes | NULL | | | | |
| agentId | int(11) | | Yes | NULL | | -> agent.id ON UPDATE RESTRICT ON DELETE RESTRICT | | |
| customerproductId | int(11) | | Yes | NULL | | -> customerproduct.id ON UPDATE RESTRICT ON DELETE RESTRICT | | |

**customer**
- id
- name
- surname
- mob_no
- email
- password
- accessLevel

**accesstoken**
- id
- token
- birth
- agentId

**ticket**
- id
- ticketNo
- ticketDate
- ticketMessage
- ticketReply
- agentId
- customerproductId

**customerproduct**
- id
- registrationDate
- customerId
- productstockId

**agent**
- id
- name
- surname
- email
- password
- accessLevel

**productstock**
- id
- serialId
- name
- warranty
- registered