

User 1

Line number	Speaker	Transcription	Annotation
106	Interviewer	"So where are you looking at right now?"	
109	Participant	"I'm looking at this column. I agree okay and I'll check this box: business, management, finance, and marketing. Okay?"	Points at the Divisions/Organizations column.
113	Interviewer	"How do you know they don't have that?"	Asking about job availability.
116	Participant	"Because I don't find it."	
132	Participant	"Which one is the higher priority? The highest wage or department?"	
135	Interviewer	"Basically try to find something in college and science in finance. We will worry about like the wage afterward okay, but first, your goal is to find a job."	
211	Participant	"I did not upload my document just now."	Referring to an error message.
221	Participant	"Just now I didn't like, select my resume. Oh I know it's already uploaded in my profile but I didn't select my resume."	Explaining why they receive the error message
250	Participant	"Please provide details of your withdrawals. Do I have to?"	Pointing to a text field.
254	Interviewer	"You have to yeah, you can just type something this review."	
257	Participant	"Do you think the employee will able to see why I withdrew the application?"	
260	Interviewer	"They don't get to see okay the application oh it's just for the job portal yeah so okay for the job portal."	Answering the question but unsure of it.

Table 1: The transcription between the first user and the interviewer.

User 2

Line number	Speaker	Transcription	Annotation
31	Participant	"And it says that I should update my profile and resume to be eligible for application."	Pointing to a message on the website
95	Participant	"so, here is the job kind of category and you said business...seems like a category closest to what I want is this business management finance and marketing has seemed to have 32 available spots but, it's hard to find a job that pays more than 15 Dollars"	Breakdown while searching for job
130	Participant	"Oh, here's one management accountant intern for the best defense farm protection and security organization. I guess the department of accounting."	
135	Interviewer	"Do you want to try and click on that see if that's for students Or if it is not maybe..."	Asking whether the job is for students or not.
159	Participant	"Okay, there's a lead front desk office assistance for the school business. I click on that one. It's for UW students"	The participant looked for another job that is more suitable for students.
177	Participant	"...supporting documents. Put my PNG file... oh no. doesn't work. It has to be in PDF or Word document."	
191	Participant	"three in this one or I can just like skip all the references..."	Skipping the reference page
196	Interviewer	"Do you see an error?"	Observing the error message showed up.
261	Participant	"I have to obviously pick a reason that indicates why I choose to withdraw and among a multitude of reasons I will choose personal, and there is also a detail of withdrawal, um."	Irritated by this page.
278	Participant	"Okay. I just make clear of my resume"	Wanting to remove the resume that was uploaded in the beginning
282	Interviewer	"There is no remove button on this page."	

Table 2: Transcription between the second user and the interviewer.