Riza
so basically, what we're doing is for cs 570.
We want to improve the job portal so that everyone can use it with a good
design.
So, the process is we you will act as the master of this website and
you'll try to teach us how to use the website
so when you're doing the task that we're gonna give to you you'll
basically like have to say out loud what the process that you're taking
for example. if we ask you to sign in, then you can just stay like, go to
username type in go to password type in and then click login so just like
the stuff that you're doing to say about.
I think yeah, that's the intro

Joon
so, the first text would be a creating your profile with your account in
the student job portal

Harvey
okay on the student job website right now.
And what I see is, a category named brows jobs.
And there's other seems to be a whole list of available jobs here and I'm
just logged in really quick as the applicants.

The sign-in page.
Let's have a net ID. Just gonna click next here. The login onto my
college. Account, okay one of these. Authentication, that was not here two
years ago.

And I'm logged in.

And it says that I should update my profile and resume to be eligible for
application.
So, I'll do that.

Riza
Is it Empty or not?

Harvey
Yeah

Riza
so you've never used it before

Riza
no.

Harvey
For the address here, I'm just putting the address I have currently in
Madison.

Okay, so there's my profile. Apparently there's an update resume page that
I can't really…

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55   Riza, Arshad, Joon
56   Like a fake documentary finding a resume and about and then just put a
57   template on it yeah. I was required okay, so here's a thing.
58   You can say Google it hmm take a you just Google resume, okay?
59   It doesn't have to your resume just for anything yeah yeah any PDF all
60   right? I'm always just putting myself. I'll make sure it doesn't have any
61   confidential information hmm, of course well makes that harder but yeah
62   that's some things from my class that are in PDF okay, we'll use to
63   syllabus you have to make sure that it's not too big of a size you guys
64   the, Plenty uploaded it won't allow you okay, make sure so here is a.
65   Is it okay if I do this yeah yeah yeah, okay, okay, here's like five pages
66   syllabus of my art history class and okay, just for the sake of it. I'm a
67   uploaded here. Hope I don't get sued. I did not know what I was signing up
68   for but I said yes to this project hope I can.
69   Oh my god is it?
70
71   Harvey
72   I uploaded it
73
74   Joon
75   Okay, sounds good.
76   So, that's all the stuff.
77   so now that you have dated your profile.
78   oh, look for a finance and business job that will pay you more than 15
79   dollars per hour
80
81   Harvey
82   Finance and business job.
83   so, there are there like job categories here
84
85   Arshad
86   Also, your preference would be in the College of L&S.
87
88   Harvey
89   Okay.
90   Arshad
91   try that
92
93   Harvey
94   all right, um
95   so, here is the job kind of category and you said business
96
97   seems like a category closest to what I want is this business management
98   finance and marketing has seemed to have 32…
99
100  32 available spots,
101  but. It's hard to find a job that pays more than 15 Dollars,
102
103  oh, here's one there's a…
104
105  Oh, that's actually early
106
107  Arshad
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108 another information that you should get is that trying to find local
109 student jobs so that it doesn't lead you to an external website and the
110 purpose of this project is to check the functionality of a local student
111 job
112
113 Harvey
114 here's one. Pays yearly plus tuition remission, big job, it's local
115 indicatory of local student jobs.
116
117 Arshad
118 I don't think that's a business related.
119
120 Harvey
121 True
122
123 I don't see anything that goes over 15 dollars here, but…
124
125 Riza
126 So, you can't find one so you can find something that's, you are
127 interested in like the highest wage is among all of them.
128
129 Harvey
130 Oh, here's one management accountant intern for the best defense farm
131 protection and security organization.
132 I guess the department of accounting
133
134 Riza
135 You want to try and click on that see if that's for students Or if it is
136 not maybe…
137
138 Harvey
139 it's a local student job.
140
141 Arshad
142 Local meaning university student
143
144 Harvey
145 Oh okay, does that work?
146
147 Joon
148 you can try it.
149 It looks like it's an external job so…
150
151 Harvey
152 okay, so in the school
153
154 Joon
155 Yeah.
156 I don't think there's a school job that pays thirty dollars per hour.
157
158 Harvey
159 Okay, there's a lead front desk office assistance for the school business.
160 click on that one
161 It's for UW students

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162  click apply now.
163  They're showing me personal details that I typed in earlier.
164  I'm going to save and continue.
165  Missing.
166
167  Just number cell number okay? It's actually cell number.
168
169  Riza
170  Is there an error?
171
172  Harvey
173  oh, I put my cell phone number in the phone number part
174  I changed that cell number and now it should be fine
175  okay next page, need to upload a file to send the resume to them.
176
177  supporting documents.
178
179  Put my PNG file of
180  oh no. doesn't work. It has to be in PDF or Word document.
181
182  And references.
183
184  Referee these are people who can bash for me.
185  okay
186
187  Riza
188  how many people do you need to write?
189
190  Harvey
191  three in this one or I can just like skip all the process and I agree that
192  applications submitted are complete and accurate descriptions of my work
193  experience and educational background.
194
195  Joon
196  Do you see an error?
197
198  Harvey
199  Or you are unable to submit this application as you have not viewed all
200  pages or not completed all mandatory questions, so that must be from the
201  references.
202
203  Yeah, I mean if you don't have a lot of friends you can vouch for you this
204  will be hard.
205  I think three mandatories
206  list not available not available in additional reference fields
207
208  Clearly and on my referee are available.
209
210  Hope that works.
211
212  That's.
213
214  Okay now I'm just gonna…
215
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216   Yep all right
217   And to help us with our marketing strategy, please answer the following
218   questions, how do you hear about this opportunity, well?
219
220   so I don't need to review my application only just submit it. Because I'm
221   very sure that my application has everything, I need to get a job
222   so application is submitted
223   and then after that I can edit my profile close when you're go back to
224   home application
225
226   Joon
227   Next task is updating your profile reference, then you made earlier for
228   the job you just turned in.
229
230   Harvey
231   Yeah, okay
232   so submitted so I go to submitted applications, ask the information about
233   the job I applied for and I will go to.
234   Well, I need to do what again?
235
236   Joon
237   Updating your references.
238
239   Harvey
240   Oh I'll open my profile,
241   okay references.
242   okay, so I had I'm not available before.
243   Now I have one now.
244   I have Sung Joon Lim.
245   And email.
246
247   So I updated a referee and I will submit this information.
248   And that's done obviously I can also update…
249
250   Mmm. Yeah, obviously I can update my referee information of already
251   submitted application
252
253   Joon
254   You actually completed the task
255   so now can you withdraw the application
256
257   Harvey
258   okay I'll do that.
259   okay. I click withdraw right below the edit profile.
260
261   Um, Categories and there is a reason there. I have to obviously pick a
262   reason that indicates why I choose to withdraw and among a multitude of
263   reasons I will choose personal.
264   and there is also a detail of withdrawal, um. I was unprepared for this
265   job. Sorry.
266   Okay after I type that I'll withdraw application.
267
268   Yeah and that leads me back to the home page of student's job application
269   and it says you have no incomplete application and no completed

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270   applications which mean the one I just went withdraw was successfully
271   terminated.
272
273   Joon
274   Okay
275   Now try to Log out
276
277   Harvey
278   Okay
279   Just make clear my resume.
280
281   Joon
282   There's no remove button on the resume page
283
284   Harvey
285   I mean, I don't have any applications so this will be fine for now
286
287   Arshad
288   I'll say you have to upload
289
290   Harvey
291   yeah later on I will have to upload my updated resume if I have to get it
292   yeah but this is not a problem since I mean, no one really has
293   authorization to see this anyway
294   and then there's an act there's right before my when you click account
295   there's a log out.
296   Okay there's a button and I'm successfully logged out
297
298   Joon, Riza, Arshad
299   Sounds good
300   I think that's all
301   Alright, thank you for letting us interview you
302
303   Harvey
304   it was fun. I mean, yeah.
305
306   Riza
307   All right so basically thank you very much and the next step is we will
308   start like going over the process that you just took okay and we'll try to
309   make the student job portal better
310   do you have any feedbacks on the student job portal or like have any ideas
311   on how to improve it
312
313   Harvey
314   um, well, wait, I think like overall it was kept pretty simple, but the
315   referential people like the referee part that well. I mean, you can just
316   type in not available at the time. I think I'm thinking that could
317   possibly affect whether I'm gonna get my job or not, maybe soI think. And
318   I mean considering that a lot of students or who want to get a job might
319   not have as many referees
320   I mean, that could be improved if there was like pressure let's refer it
321   referees needed
322
323   Arshad
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324   Do you have any concerns with, oh let's say operated in the ask you to
325   search for a job?
326
327   Harvey
328   oh you mean, oh yeah the categories and all that, um, Yeah, it took me a
329   while and the beginning as you guys saw because I mean there obviously the
330   categories are basically. Um, I've lost my words here. The word yeah.
331   Other jobs were shown when clicked business
332   Oh. It's not only business,
333
334   Arshad
335   so what filters do you think that would have been if it were there it
336   would have made your task more easier?
337
338   Harvey
339   um. Whoa, okay there are the types of jobs like local student jobs like UW
340   student jobs and there was one big category and then there was like
341   divided
342
343   Riza
344   Yeah, just three categories. I remember the other one is. Yeah, so I would
345   really oh really
346
347   Harvey
348   yeah detailed categories would be nice on and I mean, I don't know if the
349   function exists in that particular website but it'll be also nice if there
350   are like a lot of choices that I can make on whether how much this job
351   pays and how long do I have to work for it like the job there must be some
352   like a certain length of time that I need to work there and not receive
353   anyway.
354   Representation when I when I decide to leave okay, yeah, so I would I
355   would appreciate more like detailed categories on which I can search for a
356   job that I really wanted
357
358   Joon
359   Alright thank you very much
360
361   Harvey
362   No problem guys.
363