

FIRST INTERVIEW TRANSCRIPT

1 Ayda

2 This is for class assignment.

3

4 Arshad

5 Yeah it's for CS 570 which is like human computer interaction, uh-huh so we kind of see how

6 you how people use the software are like in this our case, it's

7 a website. So you want to see if we if if you have any okay can if you have any breakdowns if

8 you have any issues with using the website, we can based on the pre-performance, we'll decide

9 okay this part of the website needs improving like this will give us like we already know that

10 website is not doing too well because we used it but we want to see based on how you use.

11 This if there can be made any improvements so this is gonna be like a which is why it felt

12 human computer

13

14 Ayda

15 yeah sense are you okay which majority yeah, I'm nutrition and I think yeah

16

17 Arshad

18 did you have water classes in? Biochem building either there but I have like one class one

19 biochem class yeah,

20

21 Riza

22 all right you ready yeah all right so hi my name is Riza and Arshad from 570 we're just gonna do

23 a very simple task on how users dealing with the UW student job portal okay and we want to

24 see how you specifically experience the website so in order for us to understand your whole

25 experience.

26

27 We will give you some tasks for you to work on the student job portal and we're just gonna like

28 record your video and audio and then from there we'll collect data and from the data we can

29 hopefully make the website better okay

30

31 Arshad

32 Do we have a consent to take your video?

33

34 Ayda

35 Yeah sure.

36

37 Riza

38 All right sounds good all right, so first of all, we're gonna follow a concept that is known as the

39 master and apprentice concept so you will act as the master it's like, you know how to use the

40 website,

41

42 Ayda

43 oh okay and you will try to explain the whole. Steps to us.

44

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45 Riza

46 So the step is gonna be I will give you a task so you go to the task while talking out loud. The
47 process that you're going to do. For example. If I give you a task to sign into Facebook your
48 Facebook account. So you would talk out loud on how you sign into Facebook your Facebook
49 account. So for example, like okay, I'll go to the Facebook website and then I go to the login bar
50 just put in my username and password and then click login so yeah, you can just like say that
51 and it doesn't have to be specific just say as you feel comfortable and you don't have to say
52 everything as well, all right awesome, so first of all. You opened a browser already that's
53 awesome first you would go to the UW student job portal.

54

55 Ayda

56 Mm-hmm, okay.

57

58 Riza

59 sounds good and then go to the portal for students.

60

61 Ayda

62 Meet for them to look for job correct, okay, yeah we look for jobs, okay,

63

64 Riza

65 So the first task is to create your profile with your latest information and add your latest resume
66 so if you haven't done that, you can go basically like login to your account and update your
67 profile. If you've done that also just go to your profile and see if you can update anything, right?

68

69 Ayda

70 Sorry

71

72 Riza

73 Okay, no problem.

74

75 Riza

76 And you can also like explain to us how okay we are deciding to explain okay?

77

78 Ayda

79 All right. I'm just using my net ID login, okay. Update profile you said?

80

81 Riza

82 All right, so it's good.

83

84 Ayda

85 I didn't have any yet oh I heard here okay.

86

87 Riza

88 So would you want to like check and make sure that resume is it's good?

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89 Ayda
90 Yeah.
91
92 Riza
93 All right sounds good. all right, right so we have the second task okay. So the second task is
94 you have to do is you have to find a specific job in the student job portal find a finance and
95 business job in the college of letters and science that pays more than \$15 an hour. It is quite a
96 lot of we'll see if you can find it okay yeah if you can find any like this more than \$15 just find the
97 most likely highest wage okay.
98
99 Ayda
100 Okay, now go back to where they post all the jobs. Post all the job business and finance yeah. I
101 will try to take for the job category if they have it.
102
103 Okay.
104
105 Riza
106 So where are you looking at right now?
107
108 Ayda
109 I'm looking at this column, oh okay. I agree okay and I'll check this box business management
110 finance and marketing okay and then. And did you say College Letters and Science?
111
112 Riza
113 How do you know they don't have that?
114
115 Ayda
116 Because I don't find it.
117
118 Riza
119 Oh okay. Now in the filters yeah, okay. I'm sure you have more filters.
120
121 Okay.
122
123 And enclosure than science and then wage more than 15?
124
125 Riza
126 Yeah more than 15 or like the highest ones.
127
128 Ayda
129 I'll look for more job, okay.
130
131 Ayda
132 Which one is the higher priority? The highest wage or department?

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133

134 Arshad

135 Basically try to find something in college and science in finance. We will worry about like the
136 wage afterwards okay, but first your goal is to find a job.

137

138 Riza

139 Okay, so okay. Do you want to try like more filters or something like that?

140

141 Ayda

142 I think I saw it before like. This like specific section for like which school do you want. Oh, okay.

143 Oh wait, wait, let's change. This for the Administration system,

144

145 Riza

146 yeah that is not like related to business and finance yeah. So you're looking at like the
147 departments when you're scrolling it?

148

149 I do like college, okay? I assume.

150

151 Ayda

152 You guys check if there is that kind of job or you guys are just testing me?

153

154 Riza

155 Oh no, we're not testing you we're just like give a very general task. Yeah, if not you can also
156 find like something similar okay, you know, um in the business or finance department or not like
157 the apartment like but in that case, we would want you to find something that's 15 or more 50,
158 okay?

159

160 Arshad

161 Yeah, it's fine if you can't find it in College of Letters and Science okay, but just try to find a
162 business and finance job that pays 15 or more mm-hmm,

163

164 Ayda

165 Here, it is \$21 dollar. It is marketing. Is this okay? Under the business or not?

166

167 Riza

168 Okay. Do you want to look at more information? See if it is related to the business.

169

170 Ayda

171 So this is for graduate students.

172

173 Riza

174 Assume it is but I don't know what kind of definition is set for business okay, um, do you want to
175 like look at more information about the position and see if it's related to business and finance,

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176 maybe. This is great. I see okay is it something so that would not that would not be like okay,
177 this is one for students or it's like you for for you.

178
179 So this is in business. Hmm maybe something more related to finance.
180

181 Ayda
182 Management content and projects.
183

184 Riza
185 Yes that would work. Would you be able to like apply for just like try to show us and how to
186 apply for this job? To enter job that she responds.
187

188 Ayda
189 Press apply now? Oh, okay. This is interesting. This is like off campus.
190

191 Arshad
192 Find a job that is on campus.
193

194 Ayda
195 Financial students
196

197 Riza
198 I see oh yeah sounds good and now would you be able to like apply for it?
199

200 Ayda
201 And see begin application and putting my net ID. Do I have to upload your cover letter.
202

203 Riza
204 Hmm I have it yeah it's really up to you because it's optional so you can of course.
205

206 Ayda
207 I will upload okay, it's you will try to upload a cover. Maybe you find a little preference from
208 somebody. Because it pay well, so maybe I'll go over the top for my application, oh nice. So
209 after I upload everything hmm will continue okay? Then. Yes.
210

211 Ayda
212 I did not upload my document just now.
213

214 Riza
215 I think you only upload everything go back and try to see if you have missed it yeah so you can
216 try just like upload one thing and you don't need to worry about this application because you can
217 withdraw the application afterwards yeah so you can like apply for it.
218
219

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220 Ayda
221 Just now I didn't like select my resume. Oh I know it's already upload in my profile but I didn't
222 like select my resume.
223
224 Application submitted.
225
226 Riza
227 Alright nice, so you can close that window okay, we have another task for you so. We will like
228 you to update the original references for the job, you just apply for.
229
230 Arshad
231 You can find a job that you applied that has references and could you update one of the
232 references yeah. So this is oh where so I'll look for a job there's button for a bit reference.
233
234 Ayda
235 I'll click there, okay and then I just change.
236
237 Riza
238 Yeah, can you just change one of the references?
239
240 Riza
241 Okay, okay, all right, um, you see. So, the last step will be find the option that you want to
242 withdraw under the submitted application column and then withdraw your application.
243
244 Ayda
245 I withdraw all my application.
246
247 Riza
248 Sure you show us one and then you can withdraw all the other one later.
249
250 Ayda
251 Please provide details of your withdrawals. Do I have to?
252
253 Riza
254 You have to yeah, you can just type something this review.
255
256 Ayda
257 Do you think employee will able to see see why I be drawn applicant application?
258
259 Arshad
260 They don't get to see okay the application oh it's just for the job portal yeah so okay for the job
261 portal. I mean, even if they see that you have a reason it doesn't make it difference in actually
262 they won't be able to view any of the application. I see.
263

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264 All right, so it's good.

265

266 Riza

267 All right and are you sure that the application we draw it yeah because okay sounds good, um,
268 and then the last thing is just to basically log out from your account. All right awesome pretty
269 good. I guess yeah, thank you yeah thank you very much everything is good. Do you have any
270 like feedbacks um and you got your experience working with the job portal. Do you have any
271 idea on how to improve it or do you think there's like something that's you don't feel good while
272 working on it?

273

274 Ayda

275 Definitely the filter is like because he's specified delight the wages right so if there's like filter for
276 like wages ranges. Focusing on wages when they've trying to find a job.

277

278 Riza

279 Okay, all right, yeah. All right, thank you very much Ayda. Appreciate your time, so the next step
280 is we will work on this and hopefully like internet one or two months will give you will give you
281 like the outcome of our project for research

282

283 Arshad

284 And we'll actually make a design that's much better than the one we already oh okay yeah, all
285 right, thank you.

286