

Cyclistic Case Study Feb21

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This is an analysis for Cyclistic Case Study for Google Data Analytics Course. This is an analysis for February 2021.

STEP ONE: INSTALL REQUIRED PACKAGES AND IMPORT DATA

Install the required packages. **Tidyverse** package to import and wrangling the data and **ggplot2** package for visualization of the data. **Lubridate** package for date parsing and **anytime** package for the datetime conversion.

- `install.packages("tidyverse")`
- `install.packages("ggplot2")`
- `install.packages("lubridate")`
- `install.packages("anytime")`

```
library(tidyverse)
```

```
## — Attaching packages — tidyverse 1.3.2 —
## ✓ ggplot2 3.4.0      ✓ purrr  0.3.5
## ✓ tibble  3.1.8      ✓ dplyr  1.0.10
## ✓ tidyr   1.2.1      ✓ stringr 1.4.1
## ✓ readr   2.1.3      ✓ forcats 0.5.2
## — Conflicts — tidyverse_conflicts() —
## ✖ dplyr::filter() masks stats::filter()
## ✖ dplyr::lag()     masks stats::lag()
```

```
library(lubridate)
```

```
## Loading required package: timechange
##
## Attaching package: 'lubridate'
##
## The following objects are masked from 'package:base':
##
##   date, intersect, setdiff, union
```

```
library(data.table)
```

```
##
## Attaching package: 'data.table'
##
## The following objects are masked from 'package:lubridate':
##
##   hour, isoweek, mday, minute, month, quarter, second, wday, week,
##   yday, year
##
## The following objects are masked from 'package:dplyr':
##
##   between, first, last
##
## The following object is masked from 'package:purrr':
##
##   transpose
```

```
library(ggplot2)
library(anytime)
```

Import data from local drive.

```
Feb21 <- read_csv("C:/Users/theby/Documents/202102-divvy-tripdata.csv")
```

```
## Rows: 49622 Columns: 13
## — Column specification —
## Delimiter: ","
## chr (9): ride_id, rideable_type, started_at, ended_at, start_station_name, s...
## dbl (4): start_lat, start_lng, end_lat, end_lng
##
## i Use `spec()` to retrieve the full column specification for this data.
## i Specify the column types or set `show_col_types = FALSE` to quiet this message.
```

STEP TWO: EXAMINE THE DATA

Examine the dataframe for an overview of the data. Review column names, **colnames()**, dimensions of the dataframe by row and column, **dim()**, the first, **head()**, and the last, **tail()**, six rows in the dataframe, the summary, **summary()**, statistics on the columns of the dataframe, and review the data type structure of columns, **str()**.

View(Feb21)

```
colnames(Feb21)
```

```
## [1] "ride_id"           "rideable_type"      "started_at"
## [4] "ended_at"          "start_station_name" "start_station_id"
## [7] "end_station_name"  "end_station_id"     "start_lat"
## [10] "start_lng"         "end_lat"            "end_lng"
## [13] "member_casual"
```

```
nrow(Feb21)
```

```
## [1] 49622
```

```
dim(Feb21)
```

```
## [1] 49622    13
```

```
head(Feb21)
```

```
## # A tibble: 6 × 13
##   ride_id      ridea...1 start...2 ended...3 start...4 start...5 end_s...6 end_s...7 start...8
##   <chr>         <chr>    <chr>    <chr>    <chr>    <chr>    <chr>    <chr>    <dbl>
## 1 89E7AA6C29227... classi... 2/12/2... 2/12/2... Glenwo... 525      Sherid... 660      42.0
## 2 0FEFDE2603568... classi... 2/14/2... 2/14/2... Glenwo... 525      Boswor... 16806    42.0
## 3 E6159D746B2DB... electr... 2/9/20... 2/9/20... Clark ... KA1503... State ... TA1305... 41.9
## 4 B32D3199F1C2E... classi... 2/2/20... 2/2/20... Wood S... 637      Honore... TA1305... 41.9
## 5 83E463F23575F... electr... 2/23/2... 2/23/2... State ... 13216    Emeral... TA1309... 41.8
## 6 BDAA7E3494E8D... electr... 2/24/2... 2/24/2... Fairba... 18003    LaSall... KP1705... 41.9
## # ... with 4 more variables: start_lng <dbl>, end_lat <dbl>, end_lng <dbl>,
## #   member_casual <chr>, and abbreviated variable names 1rideable_type,
## #   2started_at, 3ended_at, 4start_station_name, 5start_station_id,
## #   6end_station_name, 7end_station_id, 8start_lat
```

```
tail(Feb21)
```

```
## # A tibble: 6 × 13
##   ride_id      ridea...1 start...2 ended...3 start...4 start...5 end_s...6 end_s...7 start...8
##   <chr>         <chr>    <chr>    <chr>    <chr>    <chr>    <chr>    <chr>    <dbl>
## 1 F1E4C456F8F88... electr... 2/12/2... 2/12/2... Burnha... 15545    <NA>     <NA>     41.9
## 2 7ED482EE6C9F5... classi... 2/20/2... 2/20/2... Wester... TA1307... <NA>     <NA>     42.0
## 3 203DF22F090C1... classi... 2/9/20... 2/9/20... Frankl... 13017    <NA>     <NA>     41.9
## 4 940161523673F... docked... 2/27/2... 2/27/2... Frankl... 13017    Michig... 13042    41.9
## 5 C5538FFA492A7... classi... 2/9/20... 2/9/20... Frankl... 13017    Wells ... TA1306... 41.9
## 6 EB4CA525B953E... electr... 2/4/20... 2/4/20... Frankl... 13017    <NA>     <NA>     41.9
## # ... with 4 more variables: start_lng <dbl>, end_lat <dbl>, end_lng <dbl>,
## #   member_casual <chr>, and abbreviated variable names 1rideable_type,
## #   2started_at, 3ended_at, 4start_station_name, 5start_station_id,
## #   6end_station_name, 7end_station_id, 8start_lat
```

```
summary(Feb21)
```

```
##      ride_id      rideable_type      started_at      ended_at
## Length:49622      Length:49622      Length:49622      Length:49622
## Class :character   Class :character   Class :character   Class :character
## Mode :character    Mode :character    Mode :character    Mode :character
##
##
##
## start_station_name start_station_id end_station_name end_station_id
## Length:49622      Length:49622      Length:49622      Length:49622
## Class :character   Class :character   Class :character   Class :character
## Mode :character    Mode :character    Mode :character    Mode :character
##
##
##
## start_lat      start_lng      end_lat      end_lng
## Min. :41.65      Min. : -87.77      Min. :41.54      Min. : -87.77
## 1st Qu.:41.88      1st Qu.: -87.66      1st Qu.:41.88      1st Qu.: -87.66
## Median :41.90      Median : -87.64      Median :41.90      Median : -87.64
## Mean :41.90      Mean : -87.64      Mean :41.90      Mean : -87.64
## 3rd Qu.:41.93      3rd Qu.: -87.63      3rd Qu.:41.93      3rd Qu.: -87.63
## Max. :42.06      Max. : -87.53      Max. :42.07      Max. : -87.53
##
##              NA's :214      NA's :214
## member_casual
## Length:49622
## Class :character
## Mode :character
##
##
##
##
```

```
str(Feb21)
```

```
## spc_tbl_ [49,622 × 13] (S3: spec_tbl_df/tbl_df/tbl/data.frame)
## $ ride_id      : chr [1:49622] "89E7AA6C29227EFF" "0FEFDE2603568365" "E6159D746B2DBB91" "B32D3199F1C2E75
B" ...
## $ rideable_type : chr [1:49622] "classic_bike" "classic_bike" "electric_bike" "classic_bike" ...
## $ started_at   : chr [1:49622] "2/12/2021 16:14" "2/14/2021 17:52" "2/9/2021 19:10" "2/2/2021 17:49" ...
## $ ended_at     : chr [1:49622] "2/12/2021 16:21" "2/14/2021 18:12" "2/9/2021 19:19" "2/2/2021 17:54" ...
## $ start_station_name: chr [1:49622] "Glenwood Ave & Touhy Ave" "Glenwood Ave & Touhy Ave" "Clark St & Lake St
" "Wood St & Chicago Ave" ...
## $ start_station_id : chr [1:49622] "525" "525" "KA1503000012" "637" ...
## $ end_station_name : chr [1:49622] "Sheridan Rd & Columbia Ave" "Bosworth Ave & Howard St" "State St & Rando
lph St" "Honore St & Division St" ...
## $ end_station_id   : chr [1:49622] "660" "16806" "TA1305000029" "TA1305000034" ...
## $ start_lat        : num [1:49622] 42 42 41.9 41.9 41.8 ...
## $ start_lng        : num [1:49622] -87.7 -87.7 -87.6 -87.7 -87.6 ...
## $ end_lat          : num [1:49622] 42 42 41.9 41.9 41.8 ...
## $ end_lng          : num [1:49622] -87.7 -87.7 -87.6 -87.7 -87.6 ...
## $ member_casual    : chr [1:49622] "member" "casual" "member" "member" ...
## - attr(*, "spec")=
## .. cols(
## ..   ride_id = col_character(),
## ..   rideable_type = col_character(),
## ..   started_at = col_character(),
## ..   ended_at = col_character(),
## ..   start_station_name = col_character(),
## ..   start_station_id = col_character(),
## ..   end_station_name = col_character(),
## ..   end_station_id = col_character(),
## ..   start_lat = col_double(),
## ..   start_lng = col_double(),
## ..   end_lat = col_double(),
## ..   end_lng = col_double(),
## ..   member_casual = col_character()
## .. )
## - attr(*, "problems")=<externalptr>
```

Columns *started_at* and *ended_at* need to be convert from character data type to date data type. **Str()** syntax confirms changes.

```
Feb21$started_at <- mdy_hm(Feb21$started_at)
Feb21$ended_at <- mdy_hm(Feb21$ended_at)
str(Feb21)
```

```
## spc_tbl_ [49,622 × 13] (S3: spec_tbl_df/tbl_df/tbl/data.frame)
## $ ride_id      : chr [1:49622] "89E7AA6C29227EFF" "0FEFDE2603568365" "E6159D746B2DBB91" "B32D3199F1C2E75
B" ...
## $ rideable_type : chr [1:49622] "classic_bike" "classic_bike" "electric_bike" "classic_bike" ...
## $ started_at   : POSIXct[1:49622], format: "2021-02-12 16:14:00" "2021-02-14 17:52:00" ...
## $ ended_at     : POSIXct[1:49622], format: "2021-02-12 16:21:00" "2021-02-14 18:12:00" ...
## $ start_station_name: chr [1:49622] "Glenwood Ave & Touhy Ave" "Glenwood Ave & Touhy Ave" "Clark St & Lake St
" "Wood St & Chicago Ave" ...
## $ start_station_id : chr [1:49622] "525" "525" "KA1503000012" "637" ...
## $ end_station_name : chr [1:49622] "Sheridan Rd & Columbia Ave" "Bosworth Ave & Howard St" "State St & Rando
lph St" "Honore St & Division St" ...
## $ end_station_id   : chr [1:49622] "660" "16806" "TA1305000029" "TA1305000034" ...
## $ start_lat        : num [1:49622] 42 42 41.9 41.9 41.8 ...
## $ start_lng        : num [1:49622] -87.7 -87.7 -87.6 -87.7 -87.6 ...
## $ end_lat          : num [1:49622] 42 42 41.9 41.9 41.8 ...
## $ end_lng          : num [1:49622] -87.7 -87.7 -87.6 -87.7 -87.6 ...
## $ member_casual    : chr [1:49622] "member" "casual" "member" "member" ...
## - attr(*, "spec")=
## .. cols(
## ..   ride_id = col_character(),
## ..   rideable_type = col_character(),
## ..   started_at = col_character(),
## ..   ended_at = col_character(),
## ..   start_station_name = col_character(),
## ..   start_station_id = col_character(),
## ..   end_station_name = col_character(),
## ..   end_station_id = col_character(),
## ..   start_lat = col_double(),
## ..   start_lng = col_double(),
## ..   end_lat = col_double(),
## ..   end_lng = col_double(),
## ..   member_casual = col_character()
## .. )
## - attr(*, "problems")=<externalptr>
```

Create new columns as for *date*, *month*, *day*, *year*, *day_of_week*, and *ride_length* in seconds.

```
Feb21$date <- as.Date(Feb21$started_at)
Feb21$month <- format(as.Date(Feb21$date), "%m")
Feb21$day <- format(as.Date(Feb21$date), "%d")
Feb21$year <- format(as.Date(Feb21$date), "%Y")
Feb21$day_of_week <- format(as.Date(Feb21$date), "%A")
Feb21$ride_length <- difftime(Feb21$ended_at, Feb21$started_at)
```

Convert *ride_length* column to numeric in order to run calculations on the data. First, check to see if the data type is numeric, and then convert if needed.

```
is.numeric(Feb21$ride_length)
```

```
## [1] FALSE
```

Recheck *ride_length* data type.

```
Feb21$ride_length <- as.numeric(as.character(Feb21$ride_length))
is.numeric(Feb21$ride_length)
```

```
## [1] TRUE
```

STEP THREE: CLEAN DATA

na.omit() will remove all NA from the dataframe.

```
Feb21 <- na.omit(Feb21)
```

Remove rows with the *ride_id* column character length is not 16. This will remove all the scientific ride ids that we noticed while examining the data.

```
Feb21 <- subset(Feb21, nchar(as.character(ride_id)) == 16)
```

Remove rows with the *ride_length* less than 1 minute.

```
Feb21 <- subset (Feb21, ride_length > "1")
```

STEP FOUR: ANALYZE DATA

Analyze the dataframe by find the **mean**, **median**, **max** (maximum), and **min** (minimum) of *ride_length*.

```
mean(Feb21$ride_length)
```

```
## [1] 1289.384
```

```
median(Feb21$ride_length)
```

```
## [1] 660
```

```
max(Feb21$ride_length)
```

```
## [1] 1807800
```

```
min(Feb21$ride_length)
```

```
## [1] 60
```

Run a statistical summary of the *ride_length*.

```
summary(Feb21$ride_length)
```

```
##      Min. 1st Qu.  Median    Mean 3rd Qu.    Max.
##       60     420     660    1289    1200 1807800
```

Compare the members and casual users

```
aggregate(Feb21$ride_length ~ Feb21$member_casual, FUN = mean)
```

```
##      Feb21$member_casual Feb21$ride_length
## 1                casual      2850.5512
## 2                member       896.8984
```

```
aggregate(Feb21$ride_length ~ Feb21$member_casual, FUN = median)
```

```
##      Feb21$member_casual Feb21$ride_length
## 1                casual          1020
## 2                member           600
```

```
aggregate(Feb21$ride_length ~ Feb21$member_casual, FUN = max)
```

```
##      Feb21$member_casual Feb21$ride_length
## 1                casual      1807800
## 2                member       88440
```

```
aggregate(Feb21$ride_length ~ Feb21$member_casual, FUN = min)
```

```
##      Feb21$member_casual Feb21$ride_length
## 1                casual           60
## 2                member           60
```

Aggregate the average ride length by each day of the week for members and users.

```
aggregate(Feb21$ride_length ~ Feb21$member_casual + Feb21$day_of_week, FUN = mean)
```

```
##      Feb21$member_casual Feb21$day_of_week Feb21$ride_length
## 1          casual      Friday      3759.8182
## 2          member      Friday       829.9715
## 3          casual      Monday     1908.5906
## 4          member      Monday       911.4435
## 5          casual      Saturday   3698.9419
## 6          member      Saturday     993.4949
## 7          casual      Sunday    2172.0698
## 8          member      Sunday    1003.8283
## 9          casual      Thursday   1339.5465
## 10         member      Thursday     810.8187
## 11         casual      Tuesday   2638.9078
## 12         member      Tuesday     906.7606
## 13         casual      Wednesday  1710.4225
## 14         member      Wednesday   863.5497
```

Sort the days of the week in order.

```
Feb21$day_of_week <- ordered(Feb21$day_of_week, levels=c("Sunday", "Monday", "Tuesday", "Wednesday", "Thursday",
"Friday", "Saturday"))
```

Assign the aggregate the average ride length by each day of the week for members and users to x.

```
x <- aggregate(Feb21$ride_length ~ Feb21$member_casual + Feb21$day_of_week, FUN = mean)

head(x)
```

```
##      Feb21$member_casual Feb21$day_of_week Feb21$ride_length
## 1          casual      Sunday    2172.0698
## 2          member      Sunday    1003.8283
## 3          casual      Monday    1908.5906
## 4          member      Monday     911.4435
## 5          casual      Tuesday   2638.9078
## 6          member      Tuesday     906.7606
```

Find the average ride length of member riders and casual riders per day and assign it to y.

```
y <- Feb21 %>%
  mutate(weekday = wday(started_at)) %>%
  group_by(member_casual, weekday) %>%
  summarise(number_of_rides = n(),
            average_duration = mean(ride_length), .groups = 'drop') %>%
  arrange(member_casual, weekday)

head(y)
```

```
## # A tibble: 6 × 4
##   member_casual weekday number_of_rides average_duration
##   <chr>          <int>          <int>          <dbl>
## 1 casual            1            1203            2172.
## 2 casual            2             447            1909.
## 3 casual            3             824            2639.
## 4 casual            4             923            1710.
## 5 casual            5             838            1340.
## 6 casual            6            1210            3760.
```

Analyze the dataframe to find the frequency of member riders, casual riders, classic bikes, docked bikes, and electric bikes.

```
table(Feb21$member_casual)
```

```
##
## casual member
##   8545  33989
```

```
table(Feb21$rideable_type)
```

```
##
## classic_bike  docked_bike electric_bike
##      34245      1264      7025
```

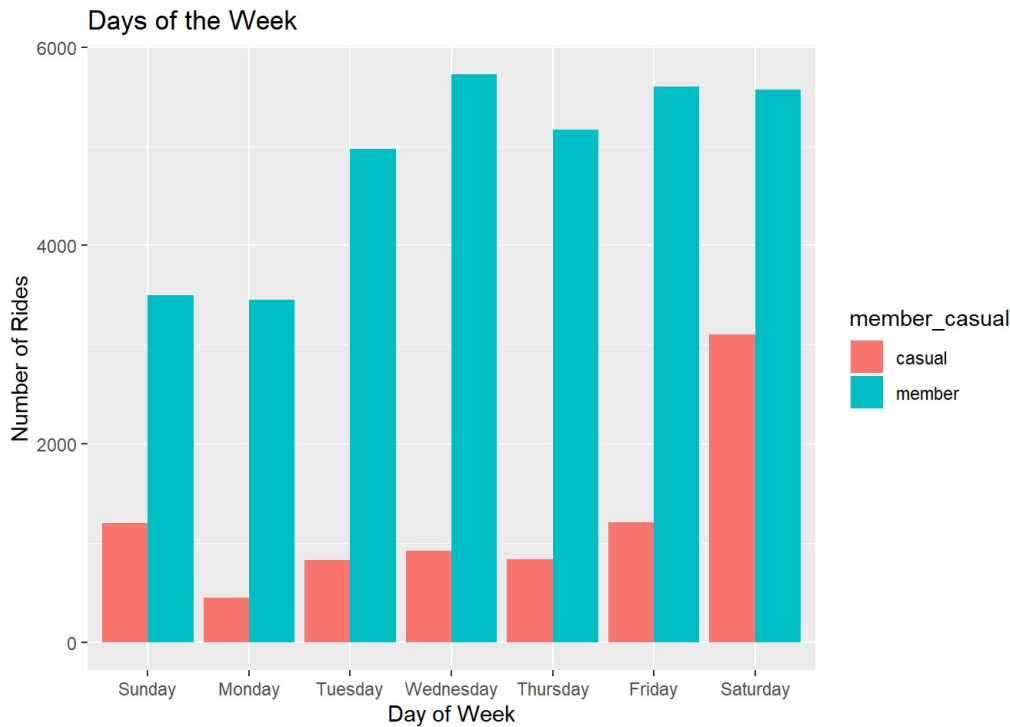
STEP FIVE: VISUALIZATION

Display full digits instead of scientific number.

```
options(scipen=999)
```

Plot the number of rides by user type during the week.

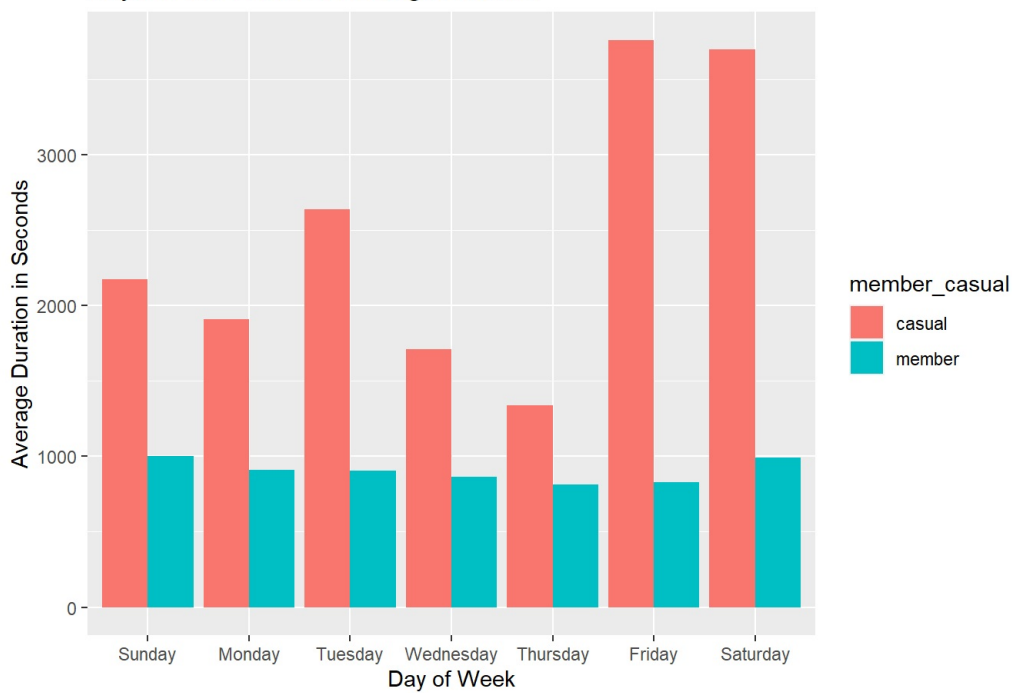
```
Feb21 %>%
  mutate(day_of_week) %>%
  group_by(member_casual, day_of_week) %>%
  summarise(number_of_rides = n(), average_duration = mean(ride_length), .groups = 'drop') %>%
  arrange(member_casual, day_of_week) %>%
  ggplot(aes(x = day_of_week, y = number_of_rides, fill = member_casual)) +
  geom_col(position = "dodge")+
  labs(x = "Day of Week",
       y = "Number of Rides",
       title= "Days of the Week")
```



Plot the duration of the ride by user type during the week.

```
Feb21 %>%
  mutate(day_of_week) %>%
  group_by(member_casual, day_of_week) %>%
  summarise(number_of_rides = n(), average_duration = mean(ride_length), .groups = 'drop') %>%
  arrange(member_casual, day_of_week) %>%
  ggplot(aes(x = day_of_week, y = average_duration, fill = member_casual)) +
  geom_col(position = "dodge") +
  labs(x = "Day of Week",
       y = "Average Duration in Seconds",
       title= "Days of the Week vs Average Duration")
```

Days of the Week vs Average Duration



Create new dataframe for plots for weekday trends vs weekend trends.

```
mc<- as.data.frame(table(Feb21$day_of_week,Feb21$member_casual))
```

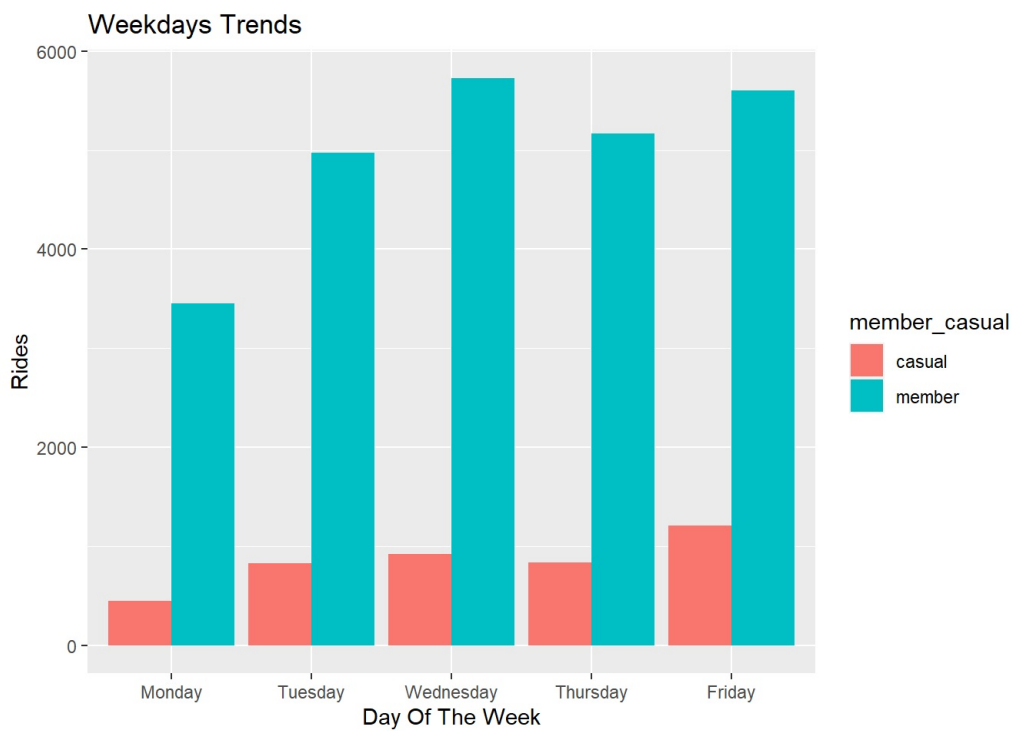
Rename columns

```
mc<-rename(mc, day_of_week = Var1, member_casual = Var2)
head(mc)
```

```
##   day_of_week member_casual Freq
## 1    Sunday          casual 1203
## 2    Monday          casual  447
## 3   Tuesday          casual  824
## 4 Wednesday          casual  923
## 5  Thursday          casual  838
## 6    Friday          casual 1210
```

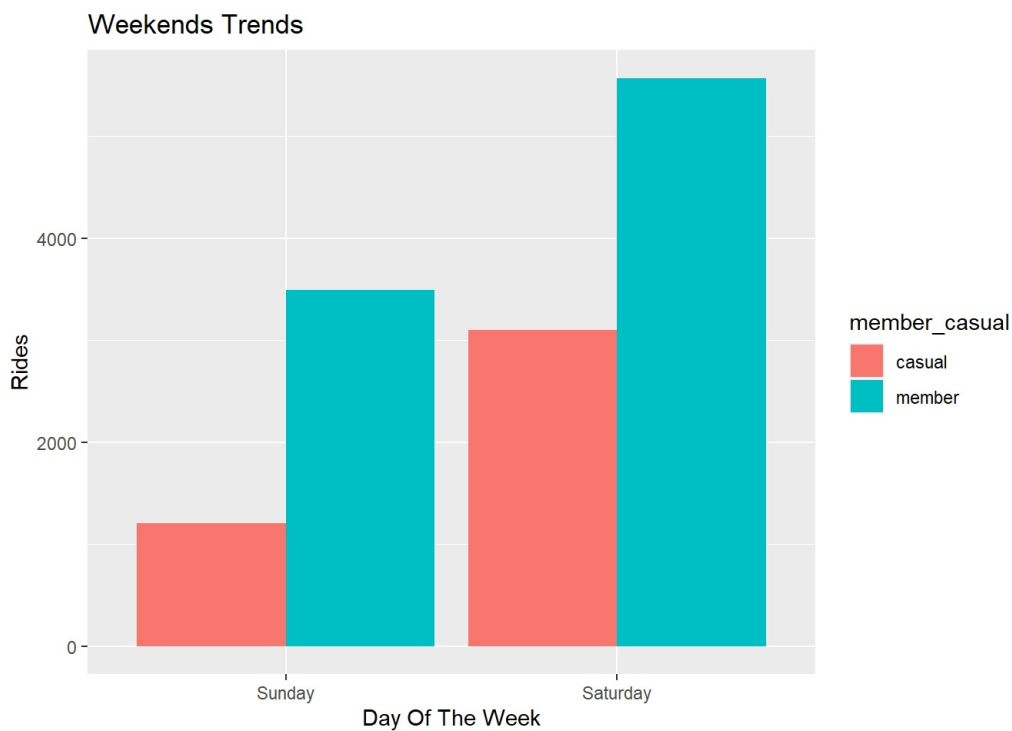
Weekday trends (Monday through Friday).

```
mc %>%
  filter(day_of_week == "Monday" |
         day_of_week == "Tuesday" |
         day_of_week == "Wednesday" |
         day_of_week == "Thursday" |
         day_of_week == "Friday") %>%
  ggplot(aes(x = day_of_week, y = Freq, fill = member_casual))+
  geom_bar(stat = "identity" , position = "dodge") +
  labs(title = "Weekdays Trends",
       x= "Day Of The Week",
       y = "Rides")
```

Weekend trends (Sunday and Saturday).

```
mc %>%
  filter(day_of_week == "Sunday" |
         day_of_week == "Saturday") %>%
  ggplot(aes(x = day_of_week, y = Freq, fill = member_casual))+
  geom_bar(stat = "identity", position = "dodge") +
  labs(title = "Weekends Trends",
       x = "Day Of The Week",
       y = "Rides")
```



Create dataframe for member and casual riders vs ride type

```
rt<- as.data.frame(table(Feb21$rideable_type,Feb21$member_casual))
```

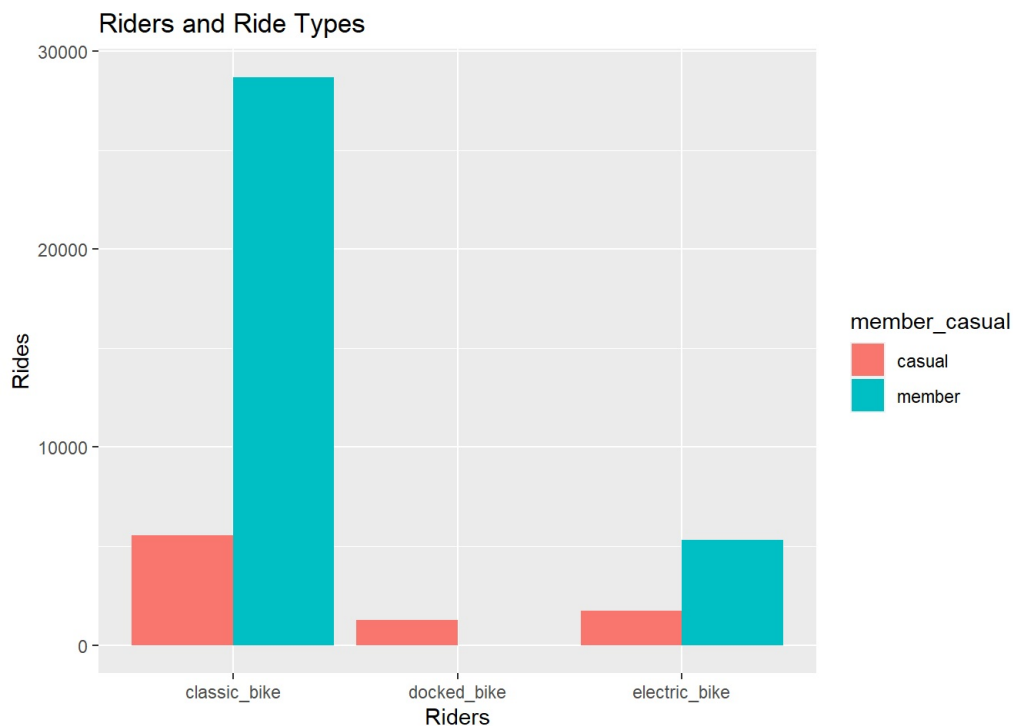
Rename columns.

```
rt<-rename(rt, rideable_type = Var1, member_casual = Var2)
head(rt)
```

```
##   rideable_type member_casual Freq
## 1 classic_bike      casual  5551
## 2 docked_bike       casual  1264
## 3 electric_bike     casual  1730
## 4 classic_bike     member 28694
## 5 docked_bike      member    0
## 6 electric_bike    member  5295
```

Plot for bike user vs bike type.

```
rt %>%
  filter(member_casual == "member" |
         member_casual == "casual") %>%
  ggplot(aes(x = rideable_type, y = Freq, fill = member_casual))+
  geom_bar(stat = "identity", position = "dodge") +
  labs(title = "Riders and Ride Types",
       x = "Riders",
       y = "Rides")
```



STEP SIX: EXPORT ANALYZED DATA

Save the analyzed data as a new file. `fwrite(Feb21, "Feb21.csv")`