

# Cyclistic Case Study Sep21

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2022-11-29

This is an analysis for Cyclistic Case Study for Google Data Analytics Course. This is an analysis for September 2021.

## STEP ONE: INSTALL REQUIRED PACKAGES AND IMPORT DATA

Install the required packages. **Tidyverse** package to import and wrangling the data and **ggplot2** package for visualization of the data. **Lubridate** package for date parsing and **anytime** package for the datetime conversion.

- `install.packages("tidyverse")`
- `install.packages("ggplot2")`
- `install.packages("lubridate")`
- `install.packages("anytime")`

```
library(tidyverse)
```

```
## — Attaching packages — tidyverse 1.3.2 —
## ✓ ggplot2 3.4.0      ✓ purrr  0.3.5
## ✓ tibble 3.1.8       ✓ dplyr  1.0.10
## ✓ tidyr  1.2.1       ✓ stringr 1.4.1
## ✓ readr  2.1.3       ✓ forcats 0.5.2
## — Conflicts — tidyverse_conflicts() —
## ✖ dplyr::filter() masks stats::filter()
## ✖ dplyr::lag()     masks stats::lag()
```

```
library(lubridate)
```

```
## Loading required package: timechange
##
## Attaching package: 'lubridate'
##
## The following objects are masked from 'package:base':
##
##   date, intersect, setdiff, union
```

```
library(data.table)
```

```
##
## Attaching package: 'data.table'
##
## The following objects are masked from 'package:lubridate':
##
##   hour, isoweek, mday, minute, month, quarter, second, wday, week,
##   yday, year
##
## The following objects are masked from 'package:dplyr':
##
##   between, first, last
##
## The following object is masked from 'package:purrr':
##
##   transpose
```

```
library(ggplot2)
library(anytime)
```

Import data from local drive.

```
Sep21 <- read_csv("C:/Users/theby/Documents/202109-divvy-tripdata.csv")
```

```
## Rows: 756147 Columns: 13
## — Column specification —————
## Delimiter: ","
## chr (7): ride_id, rideable_type, start_station_name, start_station_id, end...
## dbl (4): start_lat, start_lng, end_lat, end_lng
## dtm (2): started_at, ended_at
##
## i Use `spec()` to retrieve the full column specification for this data.
## i Specify the column types or set `show_col_types = FALSE` to quiet this message.
```

## STEP TWO: EXAMINE THE DATA

Examine the dataframe for an overview of the data. Review column names, **colnames()**, dimensions of the dataframe by row and column, **dim()**, the first, **head()**, and the last, **tail()**, six rows in the dataframe, the summary, **summary()**, statistics on the columns of the dataframe, and review the data type structure of columns, **str()**.

View(Sep21)

```
colnames(Sep21)
```

```
## [1] "ride_id"          "rideable_type"    "started_at"
## [4] "ended_at"         "start_station_name" "start_station_id"
## [7] "end_station_name" "end_station_id"   "start_lat"
## [10] "start_lng"        "end_lat"          "end_lng"
## [13] "member_casual"
```

```
nrow(Sep21)
```

```
## [1] 756147
```

```
dim(Sep21)
```

```
## [1] 756147    13
```

```
head(Sep21)
```

```
## # A tibble: 6 × 13
##   ride_id      ridea...1 started_at      ended_at      start...2 start...3
##   <chr>        <chr>    <dtm>          <dtm>          <chr>    <chr>
## 1 9DC7B962304CB... electr... 2021-09-28 16:07:10 2021-09-28 16:09:54 <NA>    <NA>
## 2 F930E2C6872D6... electr... 2021-09-28 14:24:51 2021-09-28 14:40:05 <NA>    <NA>
## 3 6EF72137900BB... electr... 2021-09-28 00:20:16 2021-09-28 00:23:57 <NA>    <NA>
## 4 78D1DE133B3DB... electr... 2021-09-28 14:51:17 2021-09-28 15:00:06 <NA>    <NA>
## 5 E03D4ACDCAEF6... electr... 2021-09-28 09:53:12 2021-09-28 10:03:44 <NA>    <NA>
## 6 346DE323A2677... electr... 2021-09-28 01:53:18 2021-09-28 02:00:02 <NA>    <NA>
## # ... with 7 more variables: end_station_name <chr>, end_station_id <chr>,
## #   start_lat <dbl>, start_lng <dbl>, end_lat <dbl>, end_lng <dbl>,
## #   member_casual <chr>, and abbreviated variable names 1rideable_type,
## #   2start_station_name, 3start_station_id
```

```
tail(Sep21)
```

```
## # A tibble: 6 × 13
##   ride_id      ridea...1 started_at      ended_at      start...2 start...3
##   <chr>        <chr>    <dtm>          <dtm>          <chr>    <chr>
## 1 0A6AA3B1A1EC5... classi... 2021-09-14 23:00:37 2021-09-14 23:10:55 Ellis ... KA1503...
## 2 FA66BCAB0D73D... classi... 2021-09-22 15:46:57 2021-09-22 16:01:15 Ellis ... 584
## 3 1D44DEFB5D36C... classi... 2021-09-25 16:25:23 2021-09-25 16:40:29 Ellis ... KA1503...
## 4 6A346EA57FC23... classi... 2021-09-25 16:26:05 2021-09-25 16:40:30 Ellis ... KA1503...
## 5 49360AFD77110... classi... 2021-09-15 17:57:48 2021-09-15 18:24:06 Ellis ... KA1503...
## 6 343190A2DC023... electr... 2021-09-11 18:01:06 2021-09-11 18:08:26 Wells ... TA1306...
## # ... with 7 more variables: end_station_name <chr>, end_station_id <chr>,
## #   start_lat <dbl>, start_lng <dbl>, end_lat <dbl>, end_lng <dbl>,
## #   member_casual <chr>, and abbreviated variable names 1rideable_type,
## #   2start_station_name, 3start_station_id
```

```
summary(Sep21)
```

```
##      ride_id      rideable_type      started_at
## Length:756147      Length:756147      Min.   :2021-09-01 00:00:06.00
## Class :character    Class :character    1st Qu.:2021-09-08 11:14:14.50
## Mode  :character    Mode  :character    Median :2021-09-15 16:43:37.00
##                                     Mean   :2021-09-15 18:19:01.89
##                                     3rd Qu.:2021-09-23 12:29:54.50
##                                     Max.   :2021-09-30 23:59:48.00
##
##      ended_at      start_station_name start_station_id
## Min.   :2021-09-01 00:00:41.00      Length:756147      Length:756147
## 1st Qu.:2021-09-08 11:33:01.00      Class :character    Class :character
## Median :2021-09-15 17:01:16.00      Mode  :character    Mode  :character
## Mean   :2021-09-15 18:39:32.52
## 3rd Qu.:2021-09-23 12:44:08.00
## Max.   :2021-10-01 22:55:35.00
##
##      end_station_name end_station_id      start_lat      start_lng
## Length:756147      Length:756147      Min.   :41.65      Min.   : -87.84
## Class :character    Class :character    1st Qu.:41.88      1st Qu.: -87.66
## Mode  :character    Mode  :character    Median :41.90      Median : -87.64
##                                     Mean   :41.90      Mean   : -87.65
##                                     3rd Qu.:41.93      3rd Qu.: -87.63
##                                     Max.   :42.07      Max.   : -87.52
##
##      end_lat      end_lng      member_casual
## Min.   :41.57      Min.   : -87.87      Length:756147
## 1st Qu.:41.88      1st Qu.: -87.66      Class :character
## Median :41.90      Median : -87.64      Mode  :character
## Mean   :41.90      Mean   : -87.65
## 3rd Qu.:41.93      3rd Qu.: -87.63
## Max.   :42.17      Max.   : -87.50
## NA's   :595        NA's   :595
```

```
str(Sep21)
```

```
## spc_tbl_ [756,147 × 13] (S3: spec_tbl_df/tbl_df/tbl/data.frame)
## $ ride_id      : chr [1:756147] "9DC7B962304CBFD8" "F930E2C6872D6B32" "6EF72137900BB910" "78D1DE133B3DBF
55" ...
## $ rideable_type : chr [1:756147] "electric_bike" "electric_bike" "electric_bike" "electric_bike" ...
## $ started_at   : POSIXct[1:756147], format: "2021-09-28 16:07:10" "2021-09-28 14:24:51" ...
## $ ended_at     : POSIXct[1:756147], format: "2021-09-28 16:09:54" "2021-09-28 14:40:05" ...
## $ start_station_name: chr [1:756147] NA NA NA NA ...
## $ start_station_id : chr [1:756147] NA NA NA NA ...
## $ end_station_name : chr [1:756147] NA NA NA NA ...
## $ end_station_id   : chr [1:756147] NA NA NA NA ...
## $ start_lat        : num [1:756147] 41.9 41.9 41.8 41.8 41.9 ...
## $ start_lng        : num [1:756147] -87.7 -87.6 -87.7 -87.7 -87.7 ...
## $ end_lat          : num [1:756147] 41.9 42 41.8 41.8 41.9 ...
## $ end_lng          : num [1:756147] -87.7 -87.7 -87.7 -87.7 -87.7 ...
## $ member_casual    : chr [1:756147] "casual" "casual" "casual" "casual" ...
## - attr(*, "spec")=
## .. cols(
## ..   ride_id = col_character(),
## ..   rideable_type = col_character(),
## ..   started_at = col_datetime(format = ""),
## ..   ended_at = col_datetime(format = ""),
## ..   start_station_name = col_character(),
## ..   start_station_id = col_character(),
## ..   end_station_name = col_character(),
## ..   end_station_id = col_character(),
## ..   start_lat = col_double(),
## ..   start_lng = col_double(),
## ..   end_lat = col_double(),
## ..   end_lng = col_double(),
## ..   member_casual = col_character()
## .. )
## - attr(*, "problems")=<externalptr>
```

Create new columns as for *date*, *month*, *day*, *year*, *day\_of\_week*, and *ride\_length* in seconds.

```
Sep21$date <- as.Date(Sep21$started_at)
Sep21$month <- format(as.Date(Sep21$date), "%m")
Sep21$day <- format(as.Date(Sep21$date), "%d")
Sep21$year <- format(as.Date(Sep21$date), "%Y")
Sep21$day_of_week <- format(as.Date(Sep21$date), "%A")
Sep21$ride_length <- difftime(Sep21$ended_at, Sep21$started_at)
```

Convert *ride\_length* column to numeric in order to run calculations on the data. First, check to see if the data type is numeric, and then convert if needed.

```
is.numeric(Sep21$ride_length)
```

```
## [1] FALSE
```

Recheck *ride\_length* data type.

```
Sep21$ride_length <- as.numeric(as.character(Sep21$ride_length))
is.numeric(Sep21$ride_length)
```

```
## [1] TRUE
```

### STEP THREE: CLEAN DATA

**na.omit()** will remove all NA from the dataframe.

```
Sep21 <- na.omit(Sep21)
```

Remove rows with the *ride\_id* column character length is not 16. This will remove all the scientific ride ids that we noticed while examining the data.

```
Sep21 <- subset(Sep21, nchar(as.character(ride_id)) == 16)
```

Remove rows with the *ride\_length* less than 1 minute.

```
Sep21 <- subset (Sep21, ride_length > "1")
```

### STEP FOUR: ANALYZE DATA

Analyze the dataframe by find the **mean**, **median**, **max** (maximum), and **min** (minimum) of *ride\_length*.

```
mean(Sep21$ride_length)
```

```
## [1] 1211.298
```

```
median(Sep21$ride_length)
```

```
## [1] 728
```

```
max(Sep21$ride_length)
```

```
## [1] 1971512
```

```
min(Sep21$ride_length)
```

```
## [1] 2
```

Run a statistical summary of the *ride\_length*.

```
summary(Sep21$ride_length)
```

```
##      Min. 1st Qu.  Median    Mean 3rd Qu.    Max.
##         2     419     728    1211    1295 1971512
```

Compare the members and casual users

```
aggregate(Sep21$ride_length ~ Sep21$member_casual, FUN = mean)
```

```
##      Sep21$member_casual Sep21$ride_length
## 1                      casual      1685.4656
## 2                      member       788.0357
```

```
aggregate(Sep21$ride_length ~ Sep21$member_casual, FUN = median)
```

```
## Sep21$member_casual Sep21$ride_length
## 1 casual 943
## 2 member 585
```

```
aggregate(Sep21$ride_length ~ Sep21$member_casual, FUN = max)
```

```
## Sep21$member_casual Sep21$ride_length
## 1 casual 1971512
## 2 member 79104
```

```
aggregate(Sep21$ride_length ~ Sep21$member_casual, FUN = min)
```

```
## Sep21$member_casual Sep21$ride_length
## 1 casual 2
## 2 member 2
```

Aggregate the average ride length by each day of the week for members and users.

```
aggregate(Sep21$ride_length ~ Sep21$member_casual + Sep21$day_of_week, FUN = mean)
```

```
## Sep21$member_casual Sep21$day_of_week Sep21$ride_length
## 1 casual Friday 1606.1526
## 2 member Friday 786.0280
## 3 casual Monday 1810.1318
## 4 member Monday 786.4529
## 5 casual Saturday 1836.9976
## 6 member Saturday 886.3736
## 7 casual Sunday 2017.3317
## 8 member Sunday 922.5780
## 9 casual Thursday 1408.7485
## 10 member Thursday 741.8078
## 11 casual Tuesday 1331.1384
## 12 member Tuesday 708.8047
## 13 casual Wednesday 1397.3913
## 14 member Wednesday 739.5987
```

Sort the days of the week in order.

```
Sep21$day_of_week <- ordered(Sep21$day_of_week, levels=c("Sunday", "Monday", "Tuesday", "Wednesday", "Thursday", "Friday", "Saturday"))
```

Assign the aggregate the average ride length by each day of the week for members and users to x.

```
x <- aggregate(Sep21$ride_length ~ Sep21$member_casual + Sep21$day_of_week, FUN = mean)

head(x)
```

```
## Sep21$member_casual Sep21$day_of_week Sep21$ride_length
## 1 casual Sunday 2017.3317
## 2 member Sunday 922.5780
## 3 casual Monday 1810.1318
## 4 member Monday 786.4529
## 5 casual Tuesday 1331.1384
## 6 member Tuesday 708.8047
```

Find the average ride length of member riders and casual riders per day and assign it to y.

```
y <- Sep21 %>%
  mutate(weekday = wday(started_at)) %>%
  group_by(member_casual, weekday) %>%
  summarise(number_of_rides = n(),
            average_duration = mean(ride_length), .groups = 'drop') %>%
  arrange(member_casual, weekday)

head(y)
```

```
## # A tibble: 6 × 4
##   member_casual weekday number_of_rides average_duration
##   <chr>          <int>          <int>          <dbl>
## 1 casual            1            57440           2017.
## 2 casual            2            34752           1810.
## 3 casual            3            24321           1331.
## 4 casual            4            35202           1397.
## 5 casual            5            39555           1409.
## 6 casual            6            39377           1606.
```

Analyze the dataframe to find the frequency of member riders, casual riders, classic bikes, docked bikes, and electric bikes.

```
table(Sep21$member_casual)
```

```
##
## casual member
## 292893 328119
```

```
table(Sep21$rideable_type)
```

```
##
## classic_bike  docked_bike electric_bike
##          460973          35335          124704
```

```
table(Sep21$day_of_week)
```

```
##
## Sunday    Monday    Tuesday Wednesday Thursday    Friday    Saturday
##    96118    75762    67985     94725     99649     83143     103630
```

## STEP FIVE: VISUALIZATION

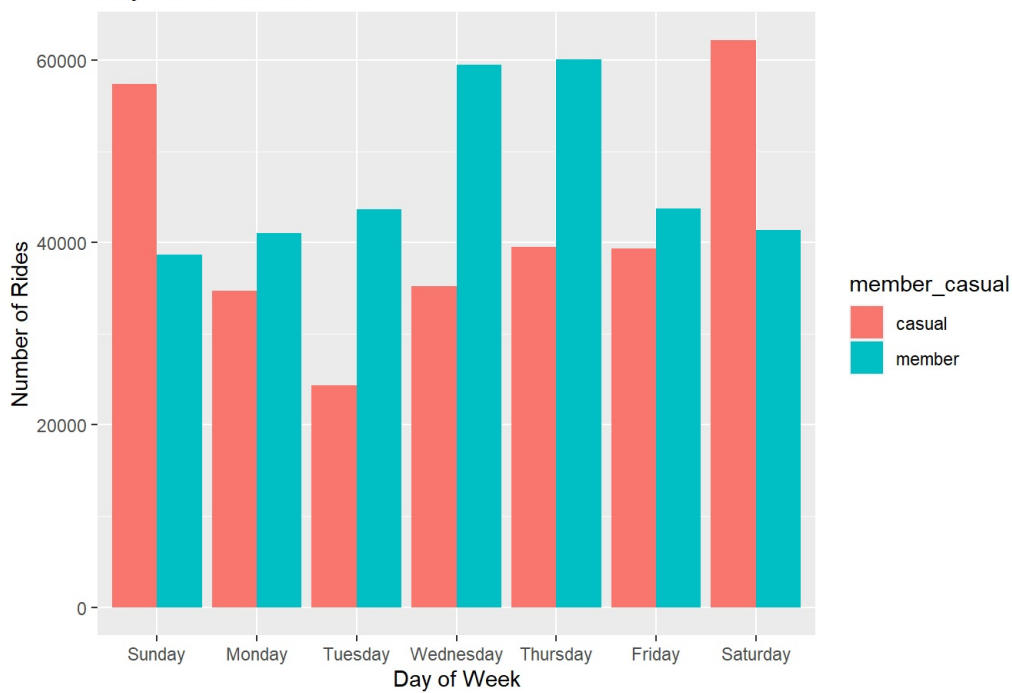
Display full digits instead of scientific number.

```
options(scipen=999)
```

Plot the number of rides by user type during the week.

```
Sep21 %>%
  mutate(day_of_week) %>%
  group_by(member_casual, day_of_week) %>%
  summarise(number_of_rides = n(), average_duration = mean(ride_length), .groups = 'drop') %>%
  arrange(member_casual, day_of_week) %>%
  ggplot(aes(x = day_of_week, y = number_of_rides, fill = member_casual)) +
  geom_col(position = "dodge")+
  labs(x = "Day of Week",
       y = "Number of Rides",
       title = "Days of the Week")
```

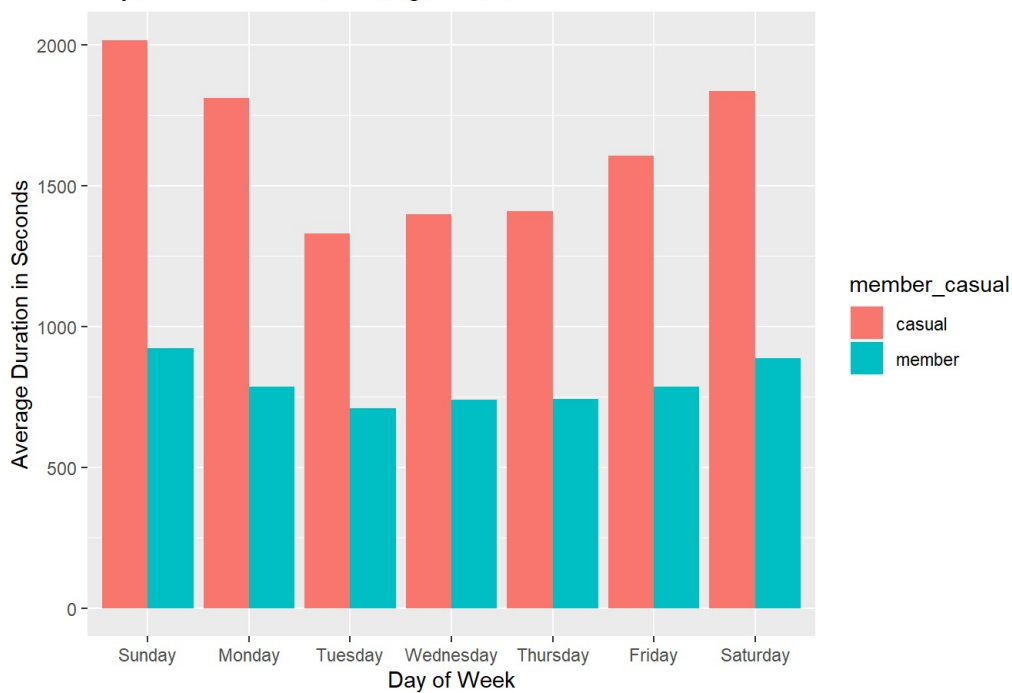
Days of the Week



Plot the duration of the ride by user type during the week.

```
Sep21 %>%
  mutate(day_of_week) %>%
  group_by(member_casual, day_of_week) %>%
  summarise(number_of_rides = n(), average_duration = mean(ride_length), .groups = 'drop') %>%
  arrange(member_casual, day_of_week) %>%
  ggplot(aes(x = day_of_week, y = average_duration, fill = member_casual)) +
  geom_col(position = "dodge") +
  labs(x = "Day of Week",
       y = "Average Duration in Seconds",
       title = "Days of the Week vs Average Duration")
```

Days of the Week vs Average Duration



Create new dataframe for plots for weekday trends vs weekend trends.

```
mc<- as.data.frame(table(Sep21$day_of_week,Sep21$member_casual))
```

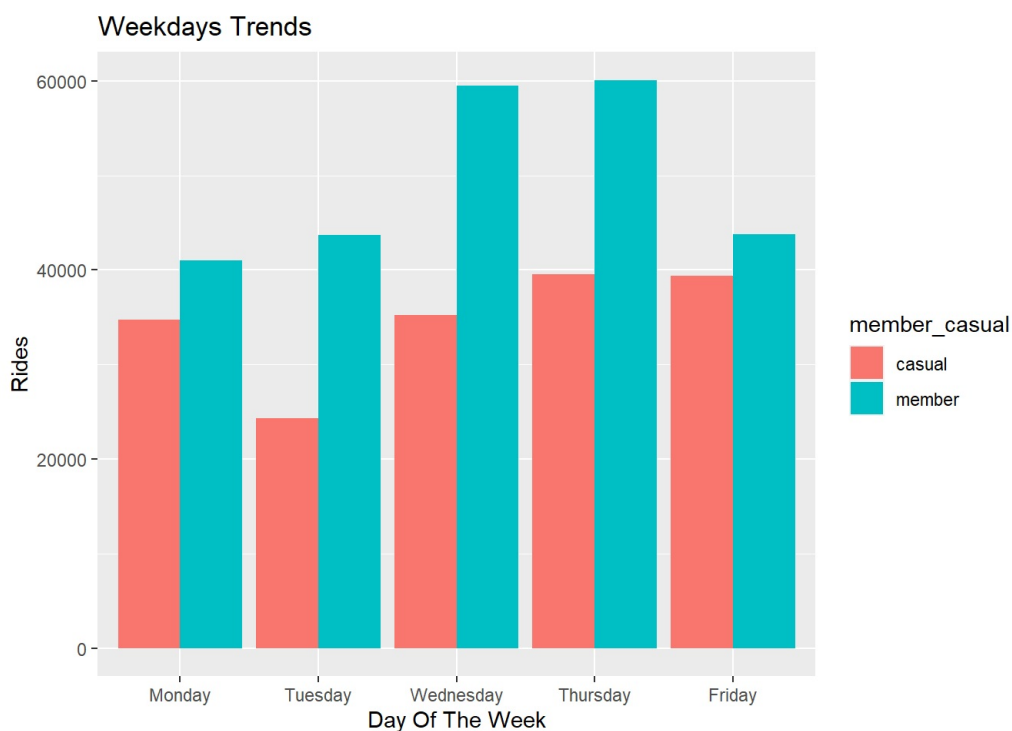
Rename columns

```
mc<-rename(mc, day_of_week = Var1, member_casual = Var2)
head(mc)
```

```
##   day_of_week member_casual  Freq
## 1    Sunday        casual 57440
## 2    Monday        casual 34752
## 3    Tuesday        casual 24321
## 4   Wednesday        casual 35202
## 5    Thursday        casual 39555
## 6     Friday        casual 39377
```

Weekday trends (Monday through Friday).

```
mc %>%
  filter(day_of_week == "Monday" |
         day_of_week == "Tuesday" |
         day_of_week == "Wednesday" |
         day_of_week == "Thursday" |
         day_of_week == "Friday") %>%
  ggplot(aes(x = day_of_week, y = Freq, fill = member_casual))+
  geom_bar(stat = "identity", position = "dodge") +
  labs(title = "Weekdays Trends",
       x = "Day Of The Week",
       y = "Rides")
```

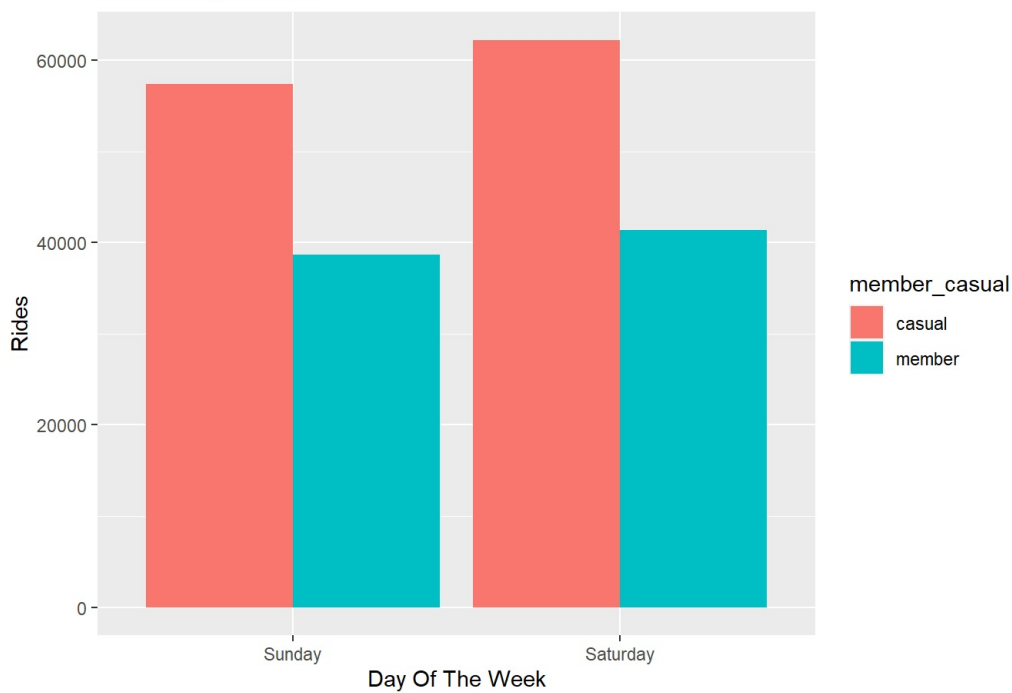


Weekend trends (Sunday and Saturday).

```
mc %>%
  filter(day_of_week == "Sunday" |
         day_of_week == "Saturday") %>%
  ggplot(aes(x = day_of_week, y = Freq, fill = member_casual))+
  geom_bar(stat = "identity", position = "dodge") +
  labs(title = "Weekends Trends",
       x = "Day Of The Week",
       y = "Rides")
```



Weekends Trends



Create dataframe for member and casual riders vs ride type

```
rt<- as.data.frame(table(Sep21$rideable_type,Sep21$member_casual))
```

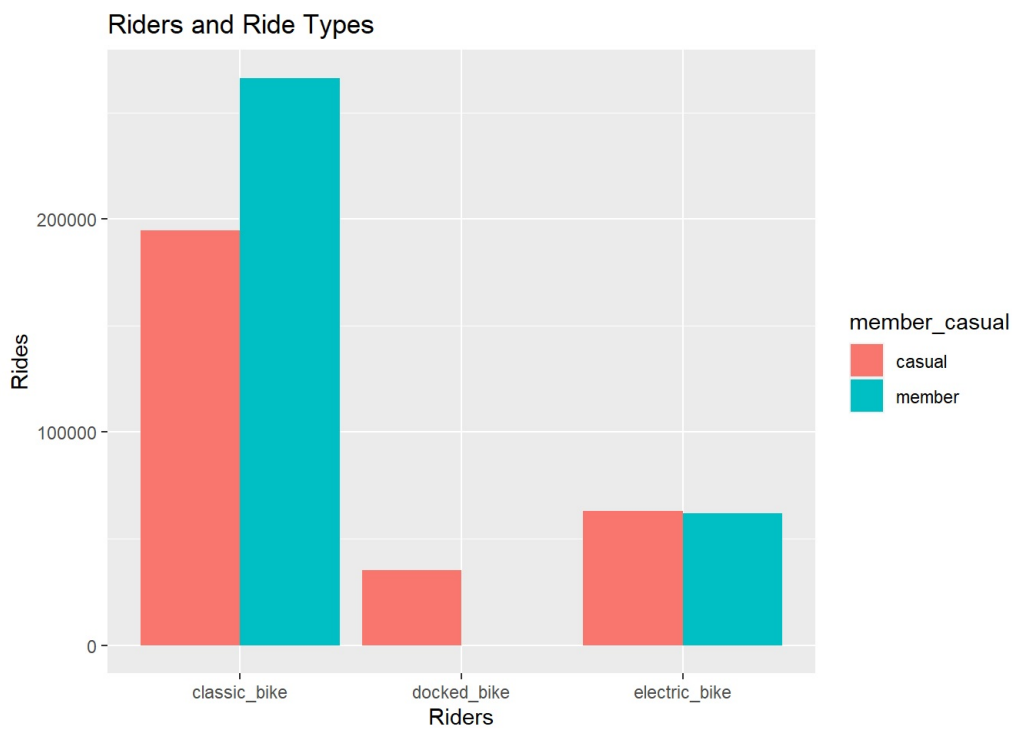
Rename columns.

```
rt<-rename(rt, rideable_type = Var1, member_casual = Var2)
head(rt)
```

```
##  rideable_type member_casual  Freq
## 1  classic_bike      casual 194721
## 2  docked_bike      casual  35335
## 3 electric_bike      casual  62837
## 4  classic_bike      member 266252
## 5  docked_bike      member      0
## 6 electric_bike      member  61867
```

Plot for bike user vs bike type.

```
rt %>%
  filter(member_casual == "member" |
         member_casual == "casual") %>%
  ggplot(aes(x = rideable_type, y = Freq, fill = member_casual))+
  geom_bar(stat = "identity", position = "dodge") +
  labs(title = "Riders and Ride Types",
       x= "Riders",
       y = "Rides")
```



#### STEP SIX: EXPORT ANALYZED DATA

Save the analyzed data as a new file. `fwrite(Sep21, "Sep21.csv")`