

KDD CUP 2015

# Problem

The competition participants need to predict *whether a user will drop a course* within next **10 days** based on his or her prior activities.

If a user leaves no records for course in the log during the next 10 days, we define it as dropout from course.

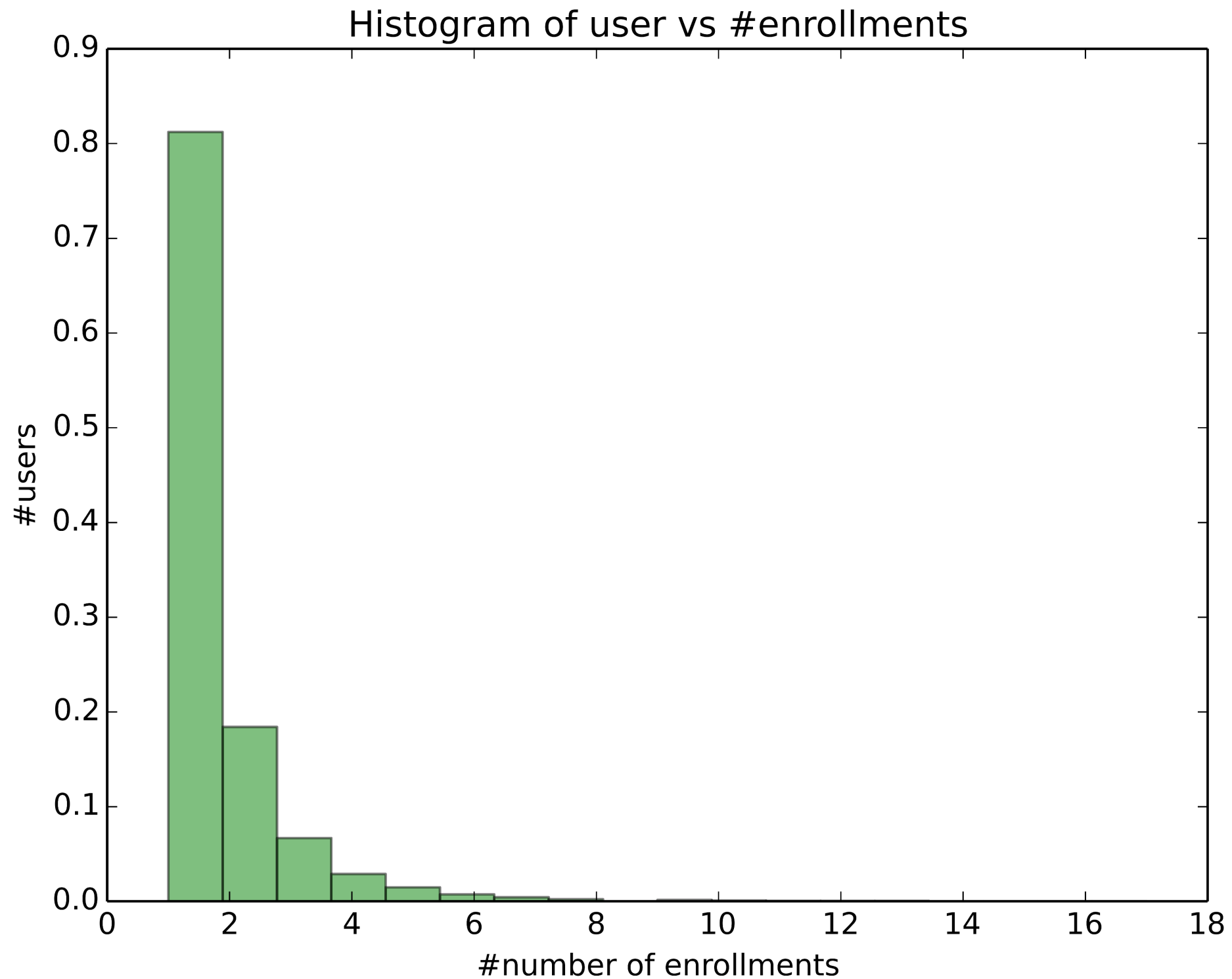
# User Logs

- 1.problem – Interaction with the course's quiz;
- 2.video - Interaction with the course's video;
- 3.access – Interaction with other course objects (rather than videos or quizzes);
4. wiki – Interaction with the course wiki;
- 5.discussion – Interaction with the course forum.
- 6.navigate - Navigation through the course;
- 7.page\_close – Leaving the course's web page.

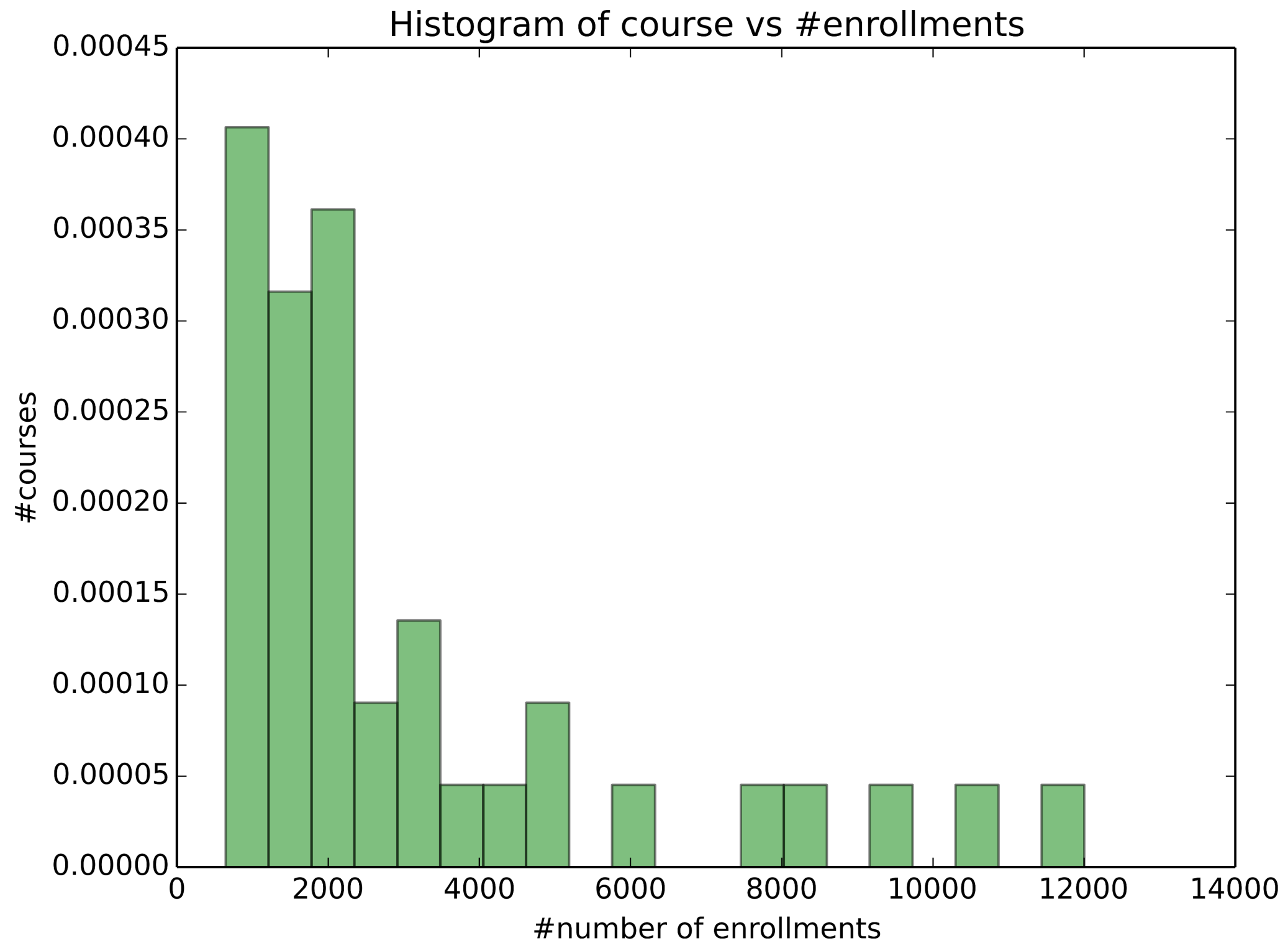
# Data Statistics

- Start Time: 2013-10-27
- End Time: 2014-08-01
- Duration: 10 months

# Data Statistics

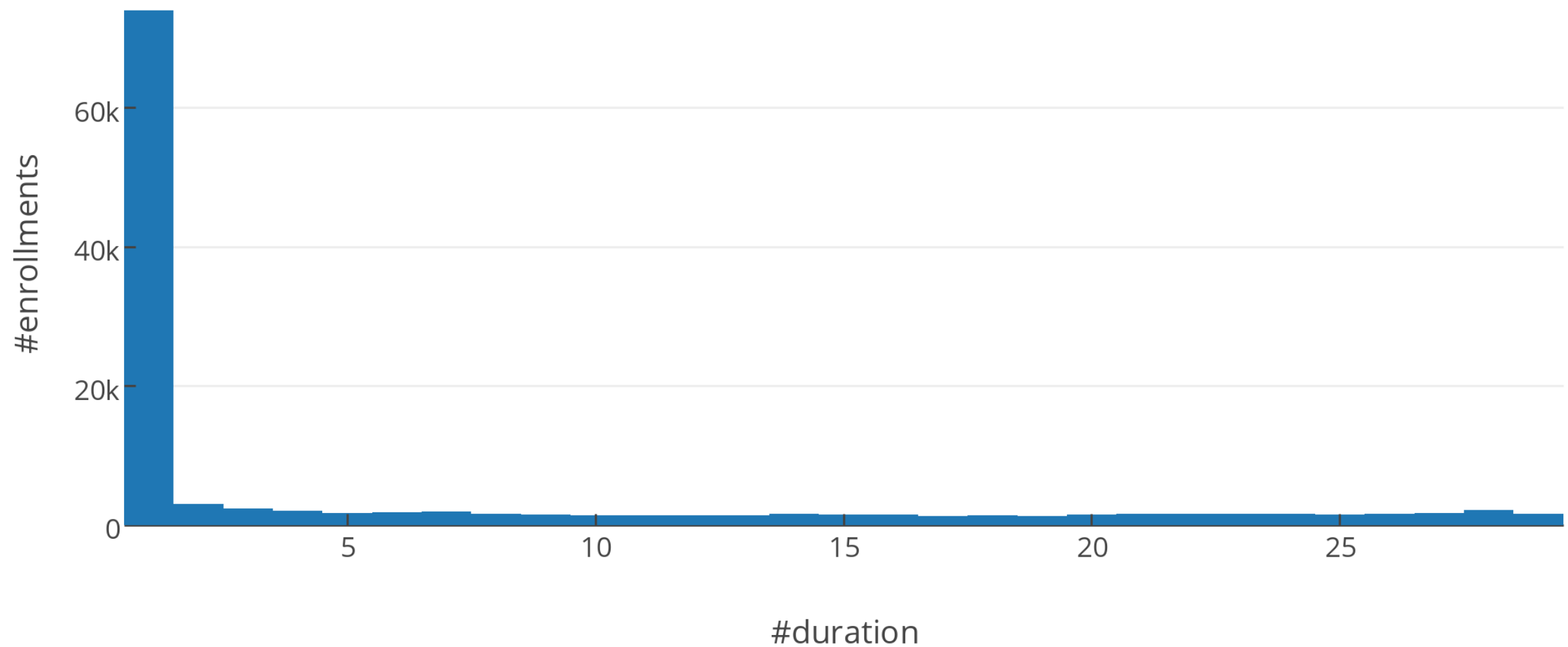


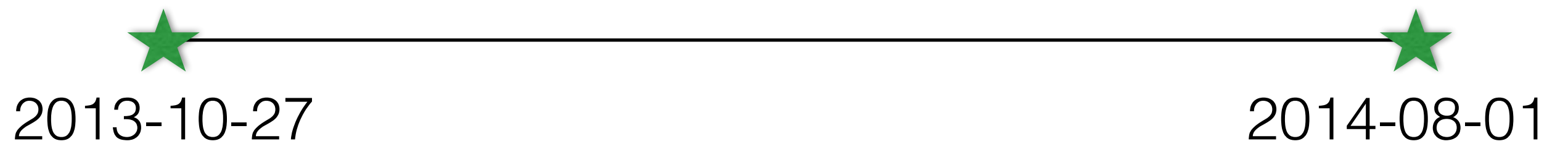
# Data Statistics



# Data Statistics

Histogram: #duration

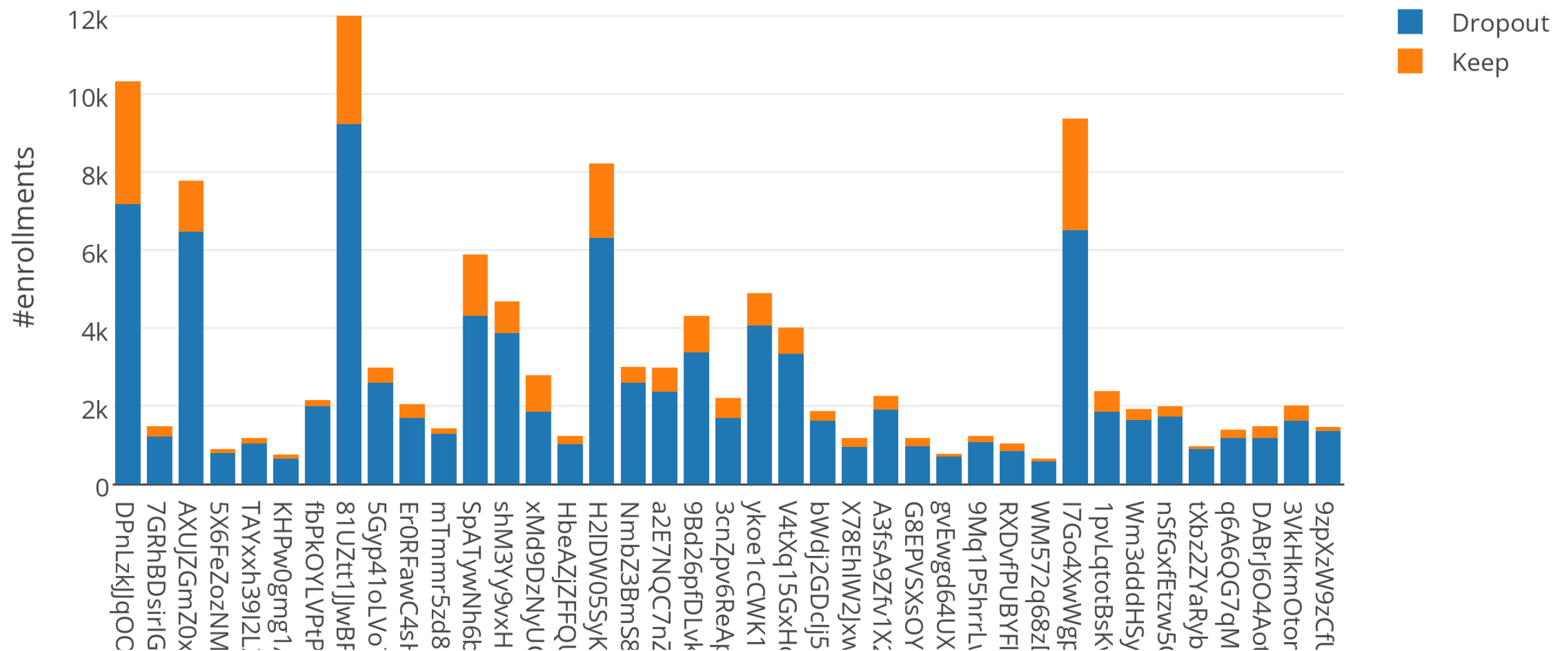






# Dropout vs Keep per Course

Dropout ratio for each course



# Features #1: summary features

- **Duration** (days) of enrolment: from the start of the first event to the last one
- **Number of (*cumulated*) events** of enrolment: the count of event observed in the log
  - **Number of videos:** the count of observed video event in the log
  - **Number of problem:** the count of observed problem event in the log
  - **Number of wiki:** the count of observed wiki event in the log
  - **Number of navigate:** the count of observed navigate event in the log
  - **Number of access:** the count of observed access event in the log
  - **Number of discussion:** the count of observed discussion event in the log
  - **Number of page\_close:** the count of the page\_close event in the log

# Features #1

- **Active days** of enrolment: the total number of days that the user access the course
- **Active days per week**: the average active days every week
- For the last 3 months from 05-13-2014 - End (12 week)
- **Active days in week [1-12]**: the active days in the #-th week

# Features #2: sessions

- **Number sessions:** the number of sessions included in the enrolment logs
  - The time gap between sessions is 30 minutes
- **Avg requests per session:** #video, #problem, #access, #navigate, #discussion
- **Avg video per session**
- **Avg problem per session**
- **Avg access per session**
- **Avg navigate per session**
- **Avg discussion per session**

# Features #3: behaviour time-pattern

- **Daytime** vs **Nighttime**
  - *Daytime*: 07:00 - 19:00
  - *Nighttime*: others
- **Weekday** vs **Weekend**

# Features #4: temporal features

- Summary features in last **{1, 2}** week
- Session features in last **{1, 2}** week
- The **number request happens in time slots**:
  - 0am-6am
  - 6am-9am
  - 8am-12am
  - 12am-18pm
  - 17pm-20pm
  - 19pm-24pm
- The **count/mean/variance hour** of requests

# Features #5: lagging

- **Lag:** the time gap (in unit day) between active days
- Min/Max/Mean/Std lags
- Number of lags  $> 3$  days
- Number of lags  $> 1$  week
- Number of lags  $> 2$  weeks

# Features #6: module level features

- The lag (in unit of day) between the release time of the accessed module and the access date
- The median days of the lags for 1st/last access
- The 25% and 75% percentage days of lags for 1st/last access



# Features #7: stay time

- The **stay time** for every active days
  - max/min/mean/variance stay time

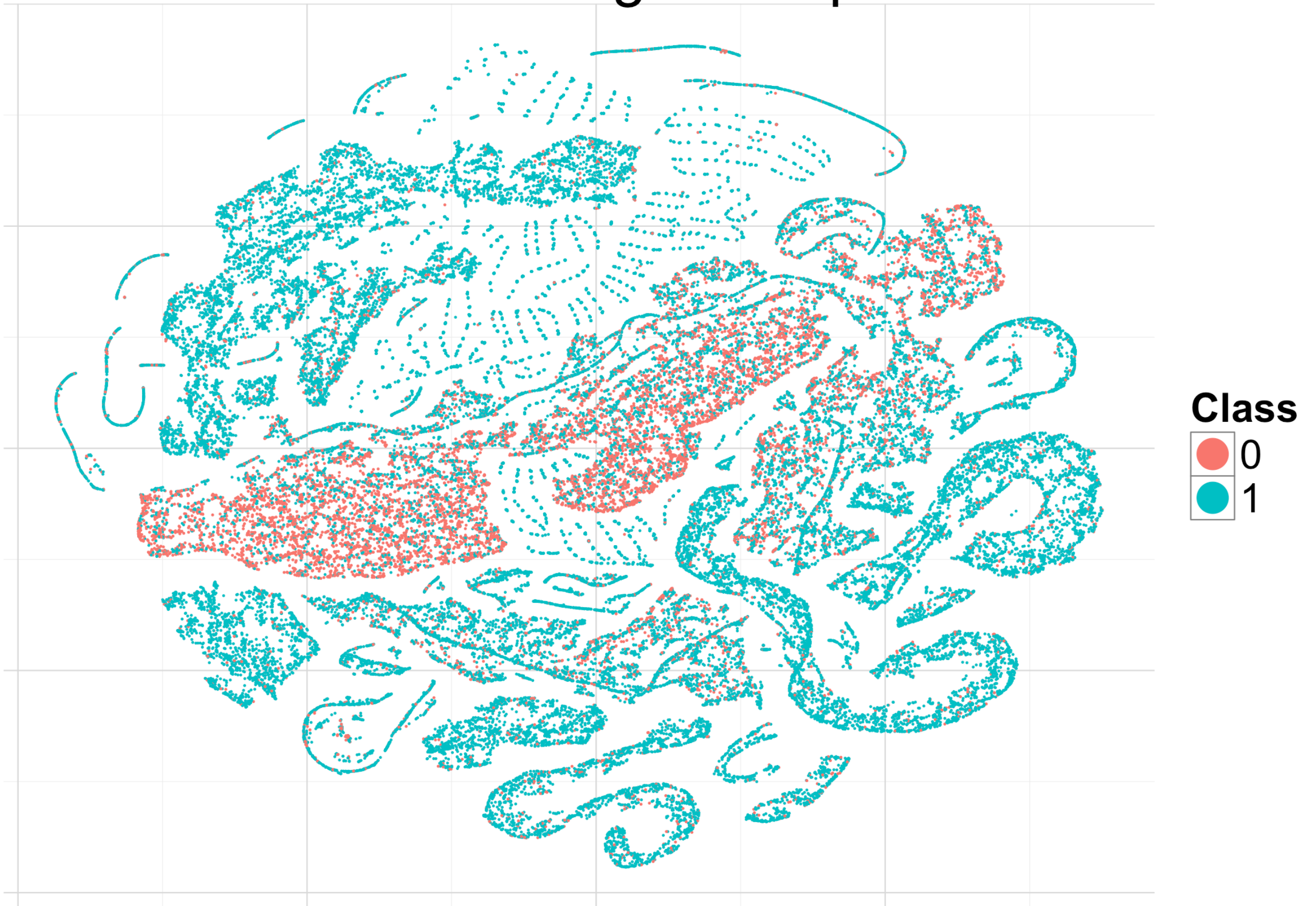
# Models

- Logistic Regression
- Gradient Boosting Tree (xgboost)
- Random Forest
- Deep learning

# Improvement Directions

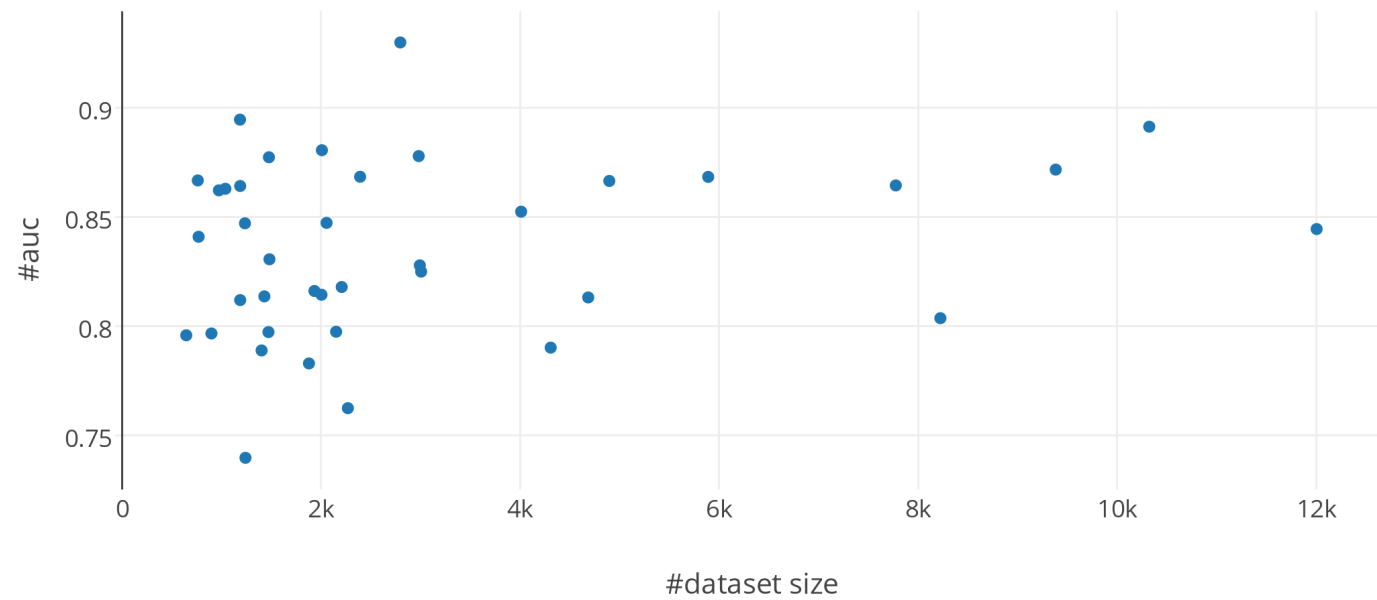
- The **correlations between users** who enrol the same course
  - similarities between users
- Feature selections/normalise/scaling
- t-SNE dimension reduction (would benefit the logistic regression/neural network classifier)
- Different perspective of this problem
  - ranking/recommendation problem
    - pair-wise (positive vs negative enrolment) model (address the imbalance problem)

# t-SNE 2D Embedding of Dropout Data

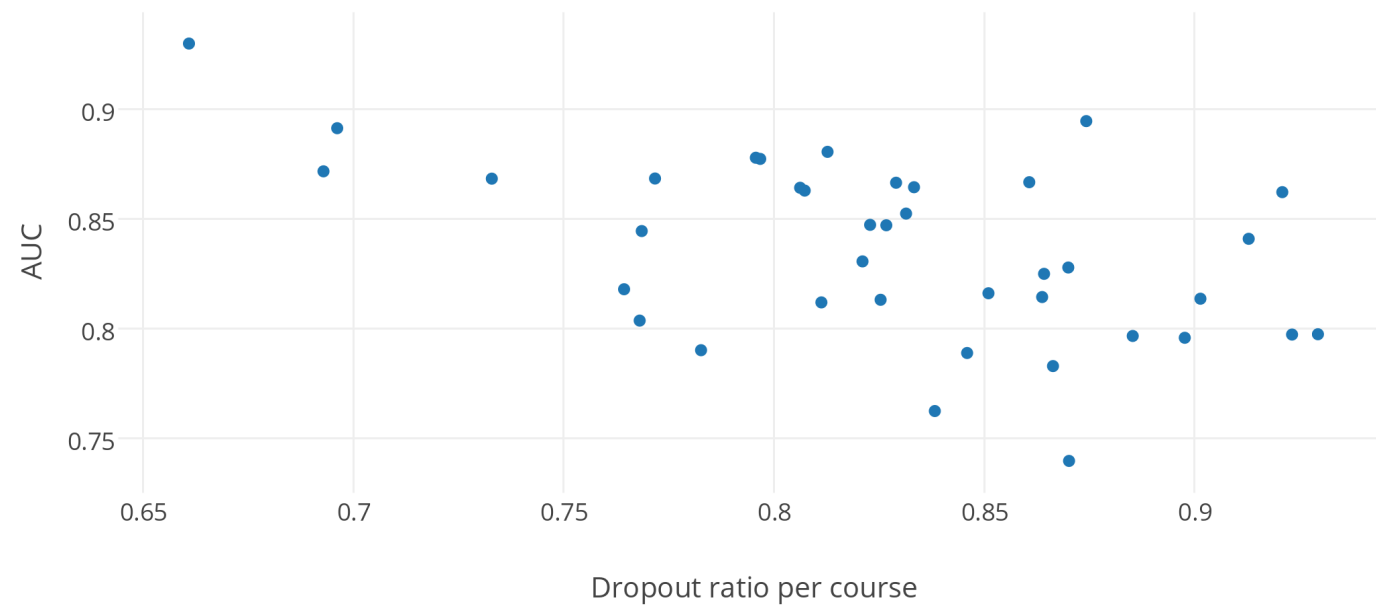


# Course-independent Model

Logistic regression



Dropout ratio vs AUC



<https://plot.ly/~numb3r3/181>

