Heather McCracken

Committed team player that's motivated to take on challenging tasks and encourage others

hfmccracken@gmail.com
GitHub
LinkedIn

EXPERIENCE

LaunchCode, Northwest Arkansas - Full Stack Coding Bootcamp

OCT 2020 - APR 2021

- 20-week intensive course on foundational programming concepts in front end and back end
- Build full stack, CRUD web applications using JavaScript/Angular and Java/ Spring Boot

Walmart, Bentonville, AR — *Business Operations Analyst*

JAN 2019 - JUL 2020

- Synthesized current business intelligence and trend data to support recommendations for action
- Maintained or updated business intelligence tools, databases, dashboards, systems, or methods.

Walmart, Bentonville, AR — *Inventory Control Analyst*

OCT 2017 - JAN 2019

- Partnered with merchants, finance, and fulfillment centers to establish the best course of action for exiting inventory
- Monitored recalled inventory to ensure proper destruction or vendor return

Walmart, Bentonville, AR — *Senior Claims Specialist*

OCT 2015 - OCT 2017

- Recovered up to $5M annually in customer returns from carriers at fault for lost or damaged items
- Trained new associates and became a subject matter expert for questions and help

EDUCATION

Northwest Arkansas Community College, Bentonville, AR

AUG 2012 - MAY 2015

Associate of Science, Liberal Arts and Sciences, GPA 3.61

SKILLS

Data Analysis

Account Management

Process Improvement

PROGRAMMING LANGUAGES & FRAMEWORKS

JavaScript

HTML/CSS

Java

SQL

Angular

SpringBoot

Node.js

GitHub

PROJECTS

Food Journal App
–CRUD application