Hayden Fuss

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Site Reliability Engineer (SRE) with experience in delivering and maintaining cloud-native webservices on-premise and in AWS. Former Research Assistant applying High Performance Computing (HPC) and Machine Learning (ML) for simulations / analytics.

Enjoys providing the prototypes, technical glue, and planned work for teams to succeed. Passionate in using Kubernetes and open-source technologies to efficiently build and intelligently operate software applications across clouds.

Experience

Software Developer / SRE, Bandwidth   **Jan 2017 – Present**

- **Platform Engineering** (July 2020 - Present)
  - Architected an internal PaaS for cloud-native software deployments using OpenShift, ArgoCD, AWS, and open-source controllers
  - Deployed the internal platform in the US and EU across multiple existing clusters
  - Monitored the Kubernetes control plane and ingress requiring 99.99% uptime using DataDog and Elastic Stack
  - Contributed various fixes to open-source controllers' deployment manifests and source, usually in Helm and Golang
  - Implemented CI/CD workflows using Jenkins and now GitHub Actions
  - Developed a CLI tool in Golang for encrypting git-managed secrets using AWS KMS, and syncing to AWS Secrets Manager in multiple regions
- **Keystone Authentication Services** (Aug 2018 - July 2020)
  - Rolled out replicated OpenLDAP clusters of 40+ servers in multiple datacenters across the US
  - Developed custom tooling in Golang, Java, and Ansible to provide structured logs, OpenMetrics, and chaos scripts for our LDAP clusters
  - Built a cloud-native Java webserver backed by LDAP in order to provide a single OAuth client credentials flow to secure our APIs
  - Implemented cost-effective health checking and load-balancing for multi-region applications using multi-value Route53 DNS records
  - Integrated various OAuth applications with Okta SSO and attended the Oktane 2019 conference
  - Wrote and upheld SLO of 99.995% login requests would be less than 500ms and successful (or not result in server error)
- **DevOps Engineering** (Oct 2017 - Aug 2018)
  - Prototyped and contributed to a shared Jenkins library for building and deploying Java Spring Boot applications on OpenShift which is currently used company-wide
  - Attended AWS re:Invent 2017, and wrote demo Express websocket application using Bandwidth Messaging APIs and OpenShift Online for RedHat Summit 2018
  - Containerized numerous applications using Docker
  - Assisted teams on delivering applications on OpenShift which interacted with MariaDB, Kafka, and Session Border Controllers (SBCs)
- **Catapult Voice and Messaging Platform** (Jan 2017 - Oct 2017)
  - Contributed to Ansible / CloudFormation automation that used EC2 and Route53 to orchestrate blue / green deployments of stateful SIP servers and MM4 / SMTP gateways
  - Deployed various webservices and workers in AWS which required RDS Postgres, ElastiCache, and SQS
  - Modified our call engine gateway to have calls use our internal text-to-speech (TTS) API

Software Engineering Intern, RedHat   **May – Aug 2016**

- Worked as a full stack developer on an internal containerized application used by Red Hat's Support Delivery team
- Developed a job runner and UI for executing background and scheduled tasks using Python's multiprocessing library, MongoDB, and AngularJS

Research Assistant, NCSU - <u>Yingling Research Group</u>   Nov 2013 – May 2016
  - Wrote a C++ shared library and Python binding for initializing and post-processing coarse-grained simulations
  - Implemented a cell-list algorithm for determining clusters of objects in 3D space with Periodic Boundary Conditions
  - Submitted simulations and other programming scripts on HPC and GPU clusters using IBM LSF and Linux
  - Served as co-author for two articles in <u>Macromolecular Theory and Simulations (08/14/2014)</u> and <u>Soft Matter (08/18/2015)</u>, and won several poster presentations in the Research Triangle area

REU Intern, Harvard - <u>Institute for Applied Computation Science</u>   June – Aug 2015
  - Conducted data analysis of geo-coded Tweets, 911, and 311 datasets from the time of the Boston Marathon Bombings
  - Developed a Python module for plotting geo-coded data over maps of the greater Boston area
  - Experimented with Twitter sentiment analysis using a variety of classifiers from Python's scikit-learn
  - Won "Most Creative" with a team of friends at an HP Hackathon using Flask, OpenCV, and HP ML APIs

Projects

<u>Ethernetes</u>   **Fall 2020 - Present**
  - A work-in-progress, home-made Kubernetes cluster of GPU servers for exploring mining, staking, dapps, deep learning, operators, and more

<u>Proxy</u> (video game)   **Spring 2015 - Fall 2016**
  - A 2D puzzle platformer designed and programmed using Unity and C# scripting
  - Featured moving platforms, lasers, parallax scrolling, particle effects, time trial mode and online leaderboards

Implementing the Multiple Hypothesis Tracking (MHT) Algorithm for Multi-Target Tracking   **Spring 2016**
  - Senior Design Project for the Laboratory of Analytical Sciences (LAS)
  - Worked on a team of four students, developing a generalized MHT implementation in Java that could be easily extended for experimenting with different optimizations
  - Used MHT implementation to identify and visualize probable entities in positional player data collected from MOBA gameplay

<u>Open Source Contributions</u>

Skills
  - **Programming**: Golang, Java, Python, Bash, Typescript
  - **Frameworks**: Operator SDK, Spring Boot, Flask, OAuth 2.0, OIDC
  - **Provisioning**: Helm, Ansible, Terraform, AWS CloudFormation
  - **Packaging**: Docker, Maven, make, Packer
  - **CI/CD**: GitHub Actions, ArgoCD, Jenkins on OpenShift
  - **Virtualization**: OpenShift / Kubernetes, AWS EC2, oVirt
  - **Observability**: DataDog, Kibana, Prometheus
  - **Data Stores**: OpenLDAP, MariaDB, Redis, Kafka, Elasticsearch, etcd
  - **Operating Systems**: CentOS, Ubuntu
  - **Load Balancing**: HAProxy, F5, AWS ELBv2

Education

North Carolina State University, BS Computer Science   Aug 2013 – Dec 2016
  - **GPA**: 4.0
  - **Minor**: Materials Science

Florida Southern College   Aug 2012 – July 2013
  - **GPA**: 4.0
  - Pursued BS in Math and Chemistry
  - Researched optimizing the sphericity of baseballs using the seam curvature Fourier Analysis implemented in MATLAB