

Mobile Banking

* Required

1. What is Your Age Group *

Mark only one oval.

- ☐ Less Than 18 Years
- ☐ 19-30 Years
- ☐ 31-40 Years
- ☐ 41-50 years
- ☐ More Than 50 Years

2. What is Your Gender *

Mark only one oval.

- ☐ Female
- ☐ Male
- ☐ Prefer not to say

3. Where do You Live in(District) *

Mark only one oval.

- ☐ Ampara
- ☐ Anuradhapura
- ☐ Badulla
- ☐ Batticaloa
- ☐ Colombo
- ☐ Gampaha
- ☐ Hambantota
- ☐ Jaffna
- ☐ Kalutara
- ☐ Kandy
- ☐ Kilinochchi
- ☐ Kurunegala
- ☐ Mannar
- ☐ Matale
- ☐ Matara
- ☐ Mullaitivu
- ☐ Nuwara Eliya
- ☐ Polonnaruwa
- ☐ Puttalama
- ☐ Ratnapura
- ☐ Vavuniya
- ☐ Galle
- ☐ Kegalle
- ☐ Monaragala
- ☐ Trincomalee

4. What is Your Ethnic Group

Mark only one oval.

☐ Sinhala

☐ Tamil

☐ Muslim

☐ Other

5. Where do you Work *

Mark only one oval.

☐ Public Sector

☐ Private Sector

☐ Self-employed

☐ Housewife

☐ Unemployed

6. Sector of Employment *

Mark only one oval.

- ☐ Agriculture, Forestry, Fishing and Hunting
- ☐ Utilities
- ☐ Computer and Electronics Manufacturing
- ☐ Wholesale
- ☐ Transportation and Warehousing
- ☐ Software
- ☐ Broadcasting
- ☐ Other Information Industry
- ☐ Real Estate, Rental and Leasing
- ☐ Primary/Secondary (K-12) Education
- ☐ Health Care and Social Assistance
- ☐ Hotel and Food Services
- ☐ Legal Services
- ☐ Homemaker
- ☐ Religious
- ☐ Mining
- ☐ Construction
- ☐ Other Manufacturing
- ☐ Retail
- ☐ Publishing
- ☐ Telecommunications
- ☐ Information Services and Data Processing
- ☐ Finance and Insurance
- ☐ College, University, and Adult Education
- ☐ Other Education Industry
- ☐ Arts, Entertainment, and Recreation
- ☐ Government and Public Administration
- ☐ Scientific or Technical Services
- ☐ Military
- ☐ Other Industry

7. What is Your Highest Education Level *

Mark only one oval.

- ☐ Below Grade 9
- ☐ O/L
- ☐ A/L
- ☐ Diploma
- ☐ Bachelors Degree
- ☐ Post Graduate Degree

8. How Many bank Accounts Do you have *

Mark only one oval.

- ☐ 0
- ☐ 1
- ☐ 2
- ☐ 3
- ☐ More Than 3

9. How Frequent You Visit the Bank/ATM *

Mark only one oval.

- ☐ More than 10 Times Per Month
- ☐ More than 5 Times Per Month
- ☐ More than 2 Times Per Month
- ☐ Once a Month
- ☐ Less Than Once a Month

10. Do your bank Offer the Mobile banking Facility *

Mark only one oval.

☐ Yes

☐ No

11. Are You Aware About the Benefits of Mobile Banking *

Mark only one oval.

☐ Yes

☐ No

12. How do you Feel about following Features of Mobile Banking(1-Strongly Disagree,5-Strongly Agree) *

Mark only one oval per row.

	1	2	3	4	5
Mobile Banking is More Convenient than Visiting the Branch	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I dont have any Issue about Security of the Mobile Banking	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Mobile Banking more Safety to my Funds	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
My Mobile banking App is User Fendly	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I can Suggest to use Online Banking to another person	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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