

Policy Document 5: The Snug-O-Nauts Space Junk & Plush Debris Containment Protocol

Title: *The Snug-O-Nauts Space Junk & Plush Debris Containment Protocol (SJP-DCP)*

Effective Date: 01 October 2025

Policy Statement:

While a compromised mission is a rare and tragic event, Snug-O-Nauts, Inc. maintains a solemn responsibility to handle such occurrences with the utmost respect for the plush companion and its owner. This protocol outlines the procedures for the dignified retrieval of any remaining plush material and the subsequent memorialization of the "Fallen Fluff." Our mission is to ensure that even in the face of loss, the memory of a Snug-O-Naut's purpose remains intact. All personnel involved in this protocol must adhere to the highest standards of emotional reverence and operational dignity.

Section I: The Retrieval & Reclassification of Material

1. **Plush Debris Identification:** All personnel trained in orbital debris retrieval are to be equipped with a **"Plush Identifier Unit" (PIU)**. This device distinguishes Snug-O-Naut fluff from other space junk by its unique, comforting thermal signature and emotional resonance frequency. The PIU's display will glow a soft, reassuring yellow when a Snug-O-Naut remnant is detected.
2. **Containment and Transport:** Any recovered plush material, regardless of size, is to be treated as a dignified remnant.
 - **A. Dignified Handling:** The retrieval specialist must use a specially designed, velvet-lined grabber arm to gently scoop up the material. No scraping, jarring, or rough handling is permitted.
 - **B. Sacred Transport Vessel:** The material must be placed in a hermetically sealed, velvet-lined containment vessel. This vessel is not to be opened or inspected until it has reached the **Plush Sanctuary**, a secure facility dedicated to the respectful handling of Celestial Remnants.
3. **Formal Reclassification & Inventory:** Upon arrival at the Plush Sanctuary, the recovered material is no longer referred to as "debris" or "junk."
 - **A. Celestial Remnants:** It is formally reclassified as **"Celestial Remnants"** to honor the plushie's service.
 - **B. Inventory & Documentation:** The remnants will be carefully cataloged and weighed. A **"Remembrance Log"** will be created for each incident, detailing the type of plushy, the mission number, and the approximate size

and weight of the recovered material. This log is for internal record-keeping only and will never be shared with the owner.

Section II: The Fallen Fluff & Memorialization

1. **The Memorial Service:** A brief, solemn memorial service is to be held for every Snug-O-Naut whose mission is compromised.
 - **A. Attendance:** The service will be attended by the retrieval team, Cuddle Technicians, and senior leadership.
 - **B. Ceremony:** The ceremony will consist of a reading of the Snug-O-Naut's mission log, a moment of silent reflection, and the lighting of a single, small, plush-sized candle in its honor. The event is to be live-streamed to a private, secure server for official company records.
 2. **The "Memory Box" Initiative:** The retrieved Celestial Remnants are to be packaged in a custom-designed **"Memory Box."**
 - **A. Box Contents:** This box will contain the carefully preserved remnants, a single, hand-stitched patch with the Snug-O-Naut's name and mission number, and a written elegy.
 - **B. The Elegy:** The elegy, crafted by a certified Emotional Resonance Officer, will be a beautiful and comforting tribute. It will avoid any mention of a compromised mission and instead focus on the plushie's legacy of love, companionship, and its journey among the stars. It will conclude with a reassuring message such as, "May its spirit continue to hug the stars."
 3. **The "No Fluff Left Behind" Clause:** In the unlikely event that no Celestial Remnants can be recovered, the company will proceed with a modified memorial protocol.
 - **A. The Empty Box:** The company will send a single, empty, velvet-lined Memory Box to the owner.
 - **B. The Note of Remembrance:** The box will contain a heartfelt note of sincere remembrance and an assurance that the Snug-O-Naut's spirit continues to hug the stars. This note must be reviewed and approved by the Chief Fluff Officer before being sent.
 - **C. The Final Tribute:** A symbolic "empty mission" candle will be lit at the Plush Sanctuary to honor the unrecovered plushy's journey.
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Section III: Aftermath & De-briefing

1. **Emotional De-briefing for Staff:** All personnel involved in the SJP-DCP are required to attend a mandatory emotional de-briefing session.
 - **A. Timing:** This session must take place no later than 24 hours after the completion of the retrieval mission.
 - **B. The De-briefing:** The session will be led by a certified Emotional Resonance Officer and will involve discussions about the emotional impact of the mission and the importance of maintaining a compassionate perspective. A therapeutic plush will be available to all attendees.
2. **Client Support & Follow-up:** The client who commissioned the compromised Snug-O-Naut will receive a follow-up call from their dedicated Emotional Resonance Officer. This call is intended to provide comfort and support and to answer any questions the client may have, while strictly adhering to the communication guidelines outlined in this policy. The officer will offer a complimentary "Emotional Wellness Package" and a discount on a future Snug-O-Naut mission.