

Team - 3

FEEDBACK PORTAL - SEVA SAHYOG FOUNDATION

20000+
Active
Volunteers

1000+
Schools in
35+ Districts

3254+
Donors



**25+ Social
Programs**

311503+
Beneficiaries

COVID-19 RELIEF WORK

18800+
Lives
Touched

14000+
Families
Sanitized

400+
COVID
Volunteers

10000+
Hours Invested
By Volunteers

- Over 5,000 PPE kits were distributed to healthcare workers, ensuring their safety
- Approximately 20,000 daily wagers and labourers received food packets and essential supplies during the lockdown.

SAMUTKARSH

5000+
Benefited
students in pune

2500+
Benefited students
in Mumbai

20+
students
scored 60%<

84%
passing
ration in SSC

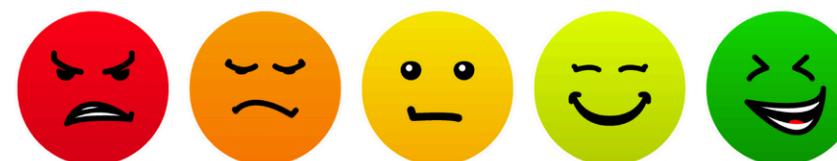
- Top Performers: The top 3 school toppers are from the support classes.
- High Success Rate: 99.57% of students passed the SSC Annual Board Exams, with 20 students scoring above 60%

PAIN POINTS WHILE ATTEMPTING A FEEDBACK SYSTEM

There are times when user prefer being anonymous while filling out feedback forms



There has been times when the user is disappointed and doesn't prefer answering all the feedback subjective questions



It has been observed that almost around 20% of crowd who RSVP'd usually don't show up to the actual event

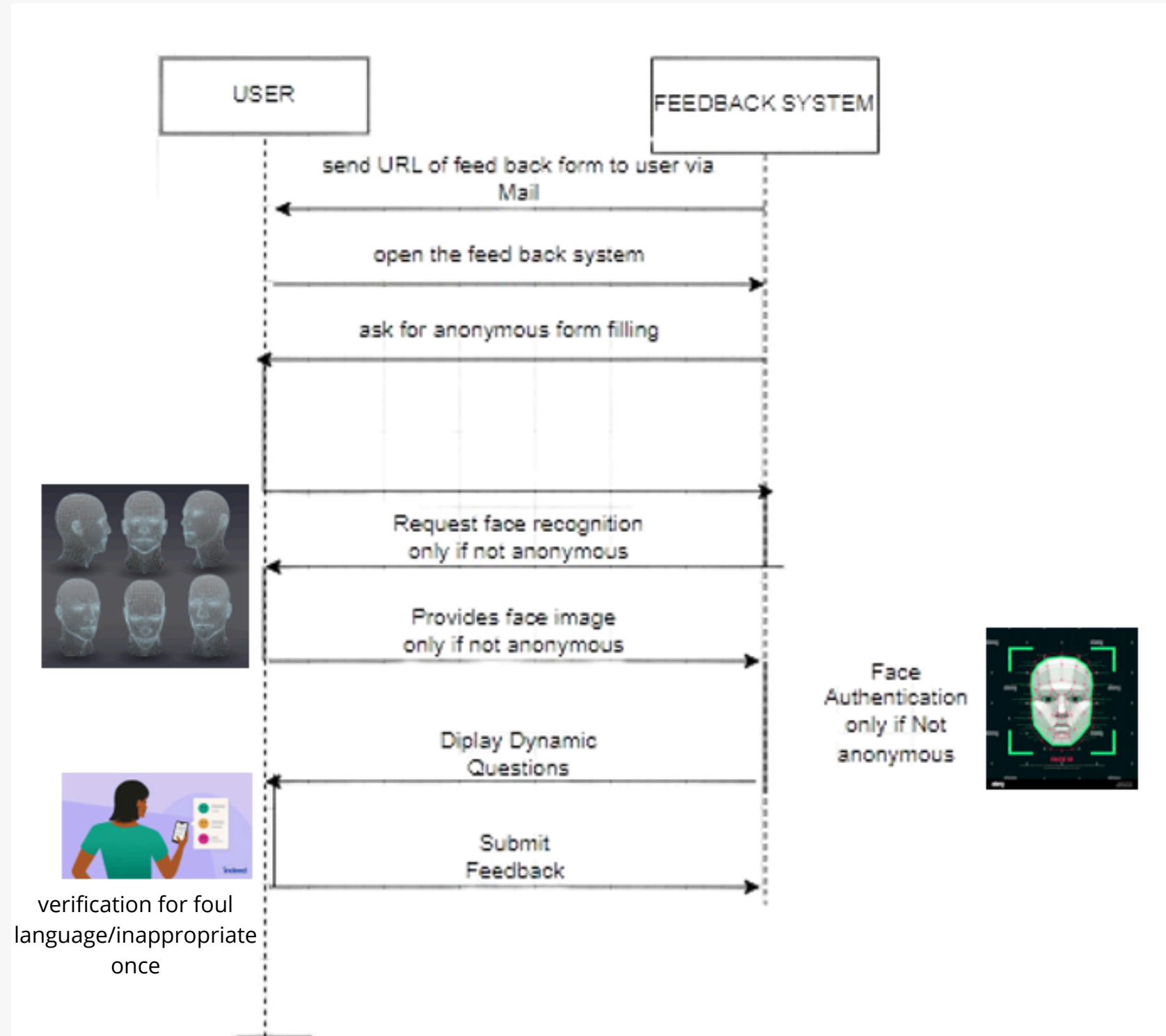
Customers
who RSVP'd



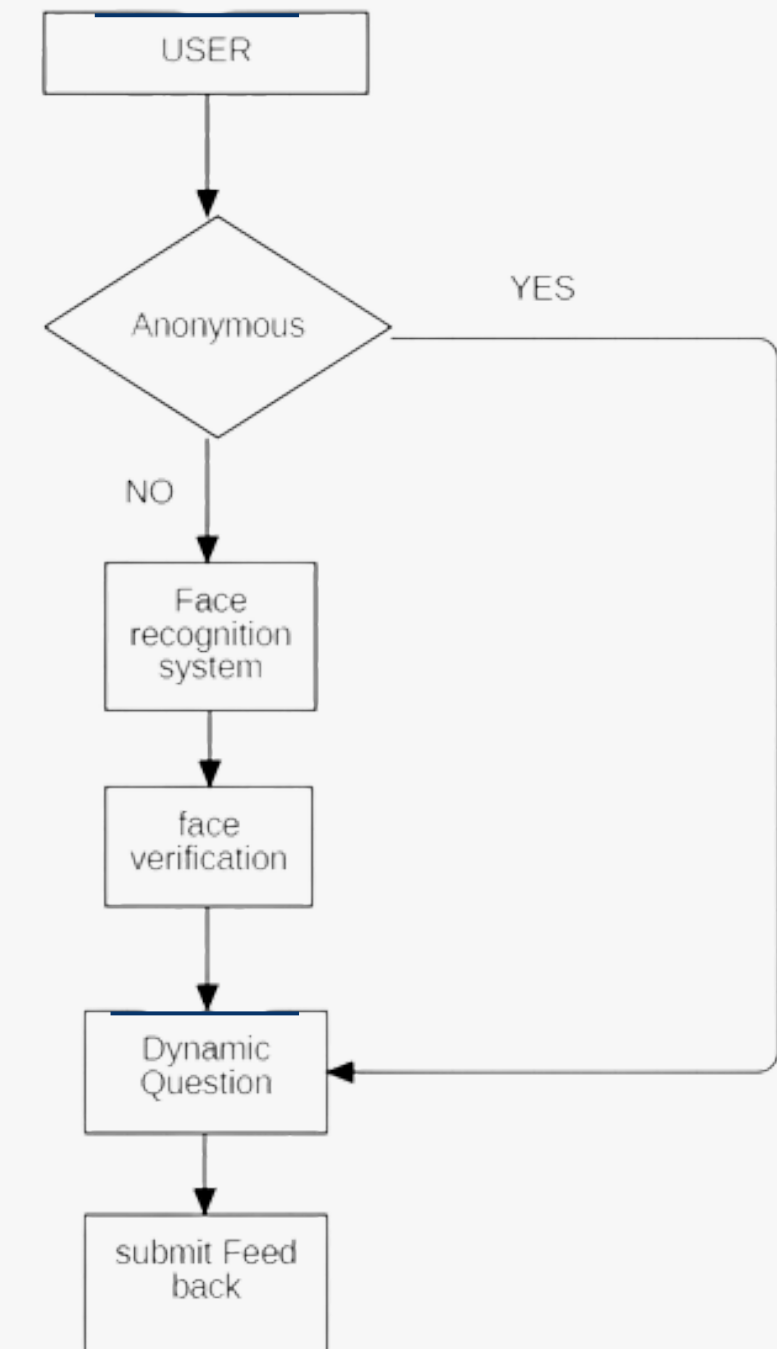
Customers
who actually
attended



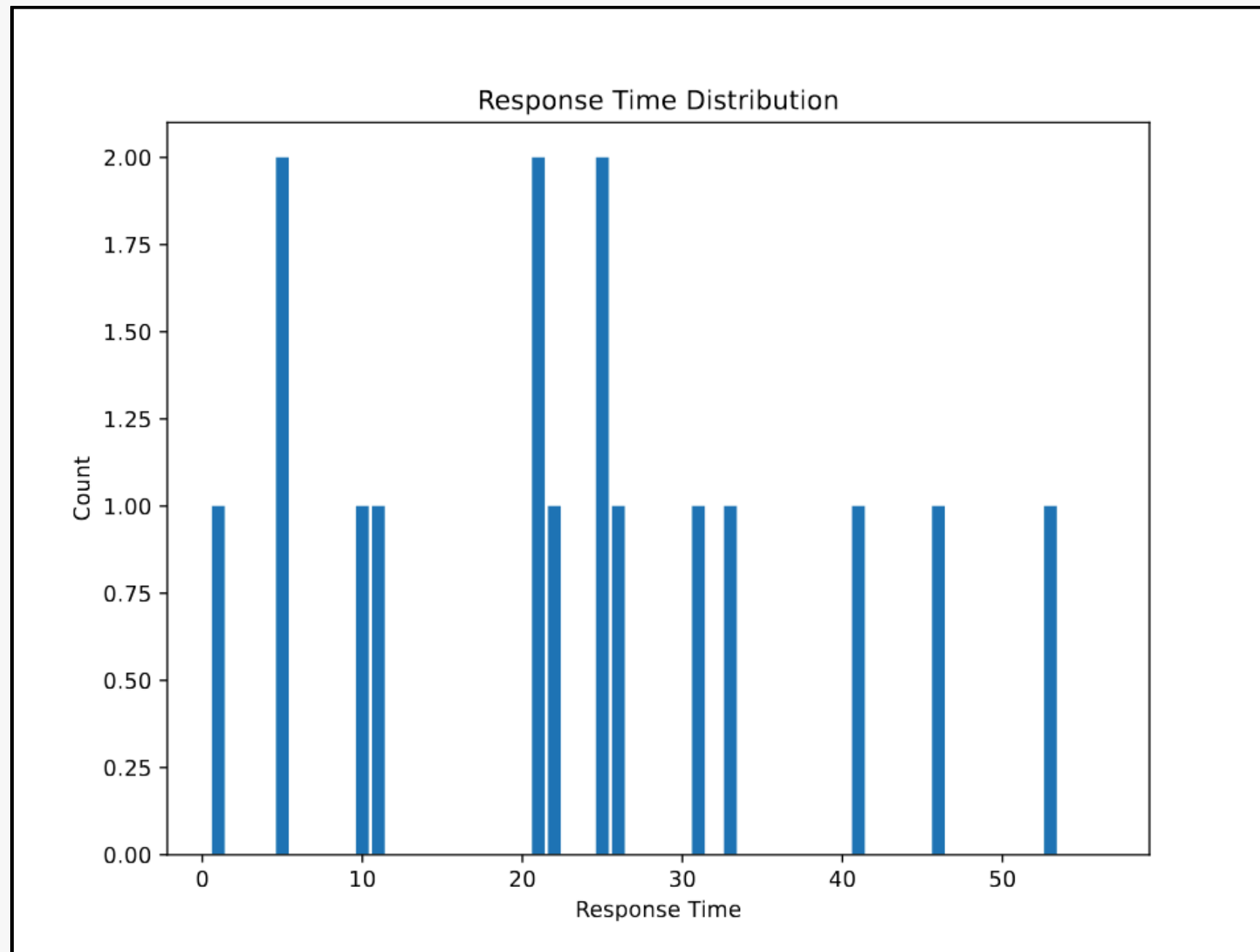
USE - CASE DIAGRAM



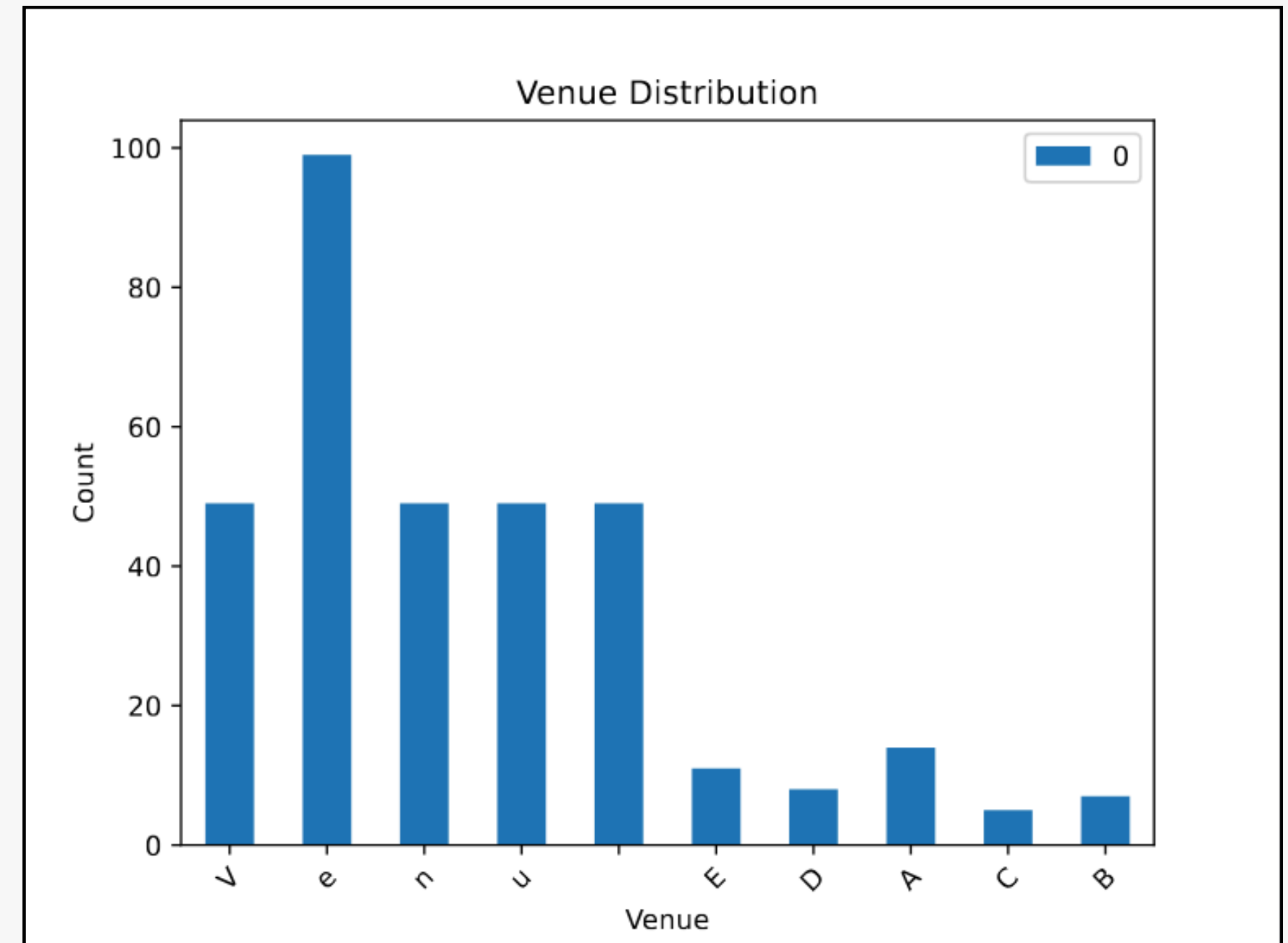
WORK FLOW



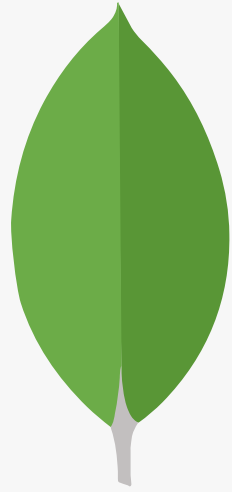
Analysis of submission time of feedback form



Analysis according to Events



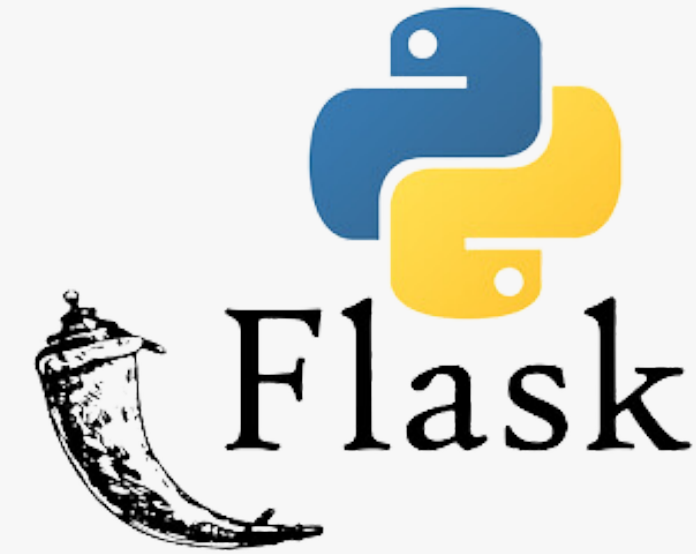
Technology Stack Used While Implementation :



MongoDB
(Database)



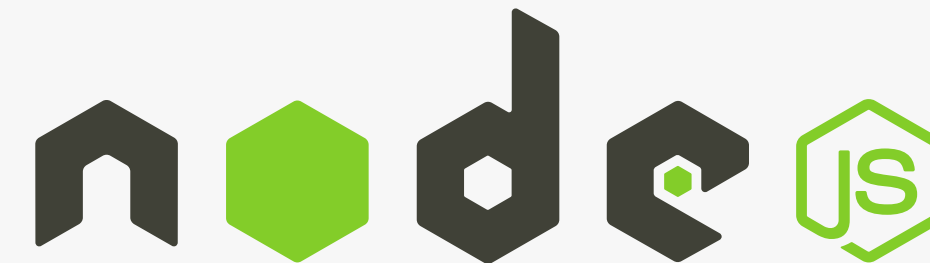
Next.js
(Front-end)



Flask
(Facial Recognition)



Lang Chain
(Productionized LLM)



Node.js
(Back-end)



IMPACT:

- By using this system, meaningful data is available now there for admin.
- In this system we are also calculating how much time spent on filling the feed back form.

FUTURE SCOPE:

- For more accuracy we can also use geolocation, photo



Q&A

