

Location: Ho Chi Minh City | Phone: 0946925357 | Email: hhcuong03@gmail.com | linkedin.com/in/hhcuong03/

EDUCATION

UNIVERSITY OF ECONOMICS OF HO CHI MINH CITY (UEH) Ho Chi Minh, Vietnam Final-year student of Business Administration Sep 2021 – Jan 2025

- GPA: 3.46/4.0 (Innovation and Creativity Management: 4.0/4.0; Project Appraisal: 4.0/4.0)
- Graduation Thesis: The Influence of Key Opinion Consumer Characteristics on Consumer Purchase Intentions in Live Streaming Commerce (Scored 9.6/10).
- Scholarship: 50% Tuition Entrance Scholarship for High Academic Achievement.

Final-year student of Management Information System

Jan 2024 – Present

- GPA: 3.2/4.0 (Web Application Development: 4.0/4.0; Desktop Application Development: 4.0/4.0).
- Expected graduation: June 2026

PROJECTS

ACADEMY PROJECT - BIG DATA ANALYTICS

Analyzed game features and predicted engagement using Spark SQL on Hadoop.

Jan 2025 – Mar 2025

- Analyzed game behavior and user engagement using open data from Steam; queried and processed large datasets using **Spark SQL** on **Hadoop HDFS**.
- Used Python (Pandas, Matplotlib) to clean, analyze, and visualize game features and player activity trends.
- Identified key game features linked to user interest and satisfaction; built an interactive **Streamlit dashboard** to present insights for product decision-making.
- Gained hands-on experience in **data processing**, **user behavior analysis**, and **visual storytelling** relevant to product decisions.

Result: Achieved a score of 9/10.

ACADEMY PROJECT - BUSINESS INTELLIGENCE DASHBOARD

Power BI | DAX | Data Modeling.

Mar 2025 – *May* 2025

- Developed a dynamic dashboard using Power BI to present business performance metrics to simulated management stakeholders.
- Applied DAX formulas to create calculated columns and KPIs, such as monthly revenue growth, customer segmentation, and inventory trends.
- Built data relationships and cleaned data for consistency and usability, enhancing the clarity of **visualized insights** for decision-making.

Result: Achieved a score of 8.5/10.

ACADEMY PROJECT - DESKTOP APP

Built a desktop application for library management using C# and the MVC pattern.

Mar 2025 – *May* 2025

- Collected functional requirements and translated them into UML diagrams (use case, activity, class, deployment...)
- using Visual Paradigm, applying requirement analysis and system thinking.
- Designed user interfaces in **Figma** with a focus on layout clarity and user-friendly navigation, applying **UI design**.
- Developed a working desktop application in Visual Studio (C# WinForms), using object-oriented programming
- (OOP) and the MVC architectural pattern.

Result: Achieved a score of 9/10.

LANGUAGE & ACTIVITIES

LANGUAGE: English - IELTS (6.0 Overall; Writing: 6.5), tested in Dec 2023.

COMPUTING: Basic proficiency in **Microsoft Office tools** (Word, Excel, PowerPoint) for academic and administrative purposes.

ACTIVITIES:

- Personal volunteer work: Distributed milk and meals to orphans and homeless elderly; engaged with children at local shelters to offer emotional support.
- CET DukeEngage Summer Program: Engaged in English communication and cultural exchange with American students, enhancing interpersonal and cross-cultural collaboration skills. (2012-2018).