

Heinrich Hochkofler

Senior Infrastructure Engineer (AWS SysOps, Unix /Storage/Backup

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PROFILE

- Electronic Engineer (BSEE), Univ. Simon Bolivar (Caracas/Venezuela), GPA.: 4.16/5.00 (6/126 position.)
- Two (2) years in AWS main services. Customers: Carvajal Tech (SIC) & CTG (Tigo-Millicom).
- English level B2+ to C1-. Read write and team's meetings (providers and customers)).
- 10 years in MSP with different Providers in IT Infrastructures (on-premises & cloud (SaaS)).
- AWS Cloud Architect: 1 years (in Millicom-Tigo projects Architecture-Implementation).
- 18 years working in IT infrastructure on-premises (implementation, architecture, operation, teaching, ITIL process & technical group leader), Storage/Backup (UNIX/EMC) expert.
- Strong ability to work in organizations with challenges in IT & TELCO in: Engineering, Operation, Architecture, Process, Consulting & Sales Support.

TECHNICAL SKILLS

TECHNOLOGIES:

METHODOLOGIES:

- ITIL, Agile, Scrum

IT-Cloud SKILLS:

- AWS SysOps Cloud Computing
- Docker, Kubernetes, Ansible, Terraform
- Programming Languages: Shell, Python
- Software and Tools: GitHub, GitLab.
- Backups: AWS-Backup, Cloud-Ranger, Rubrik
- Monitoring: CloudWatch

IT -On-premises SKILLS:

- UNIX: Solaris, Linux, AIX (expert)
STORAGES: EMC (VMAX, VNX, DD9800, ISILON), SYMCLI, EMC: Timefinder, SRDF, HP-EVA (basic). BACKUP: EMC Networker, IBM TSM (expert). SAN: (Brocade). Volume Manager: VERITAS, Sun. TCP: UNIX troubleshooting, LAN: Cables/Connectivity. Hw: Full support, ITIL: change control in mission critical systems (15 years without loss data or systems).

TELCO-SKILLS:

- SCADA & INSTRUMENTS for OIL applications, FRAME-RELAY: Ascend-Cascade (SW & FRAD), TDM: New-Bridge, SATELLITE: Intelsat, PanamSat, Ku/C band, VSAT, SCPC, LAST-MILES: Microwaves (2-15 gigahertz), 2.4Ghertz IEEE 802.11 wireless LAN radio.

WORK EXPERIENCE

CTG LATAM Colombia TELCO Millicom-TIGO Systems (April 2022 -Today)

Infrastructure Specialist

AWS SysOps Operation (Cloud (Infrastructure & backup), Implementation & Projects., ITIL. For Millicom-TIGO customer

Carvajal Tecnologia Colombia TELCO CLARO IT Systems (Nov 2021 – Mar 2022)

Senior Storage / Backup Administrator

Storage/Backup/SAN/Unix/Windows Operation (storage & backup), Implementation, ITIL for SIC (Superintendencia de Industria y Comercio) customer

Indra Colombia TELCO CLARO IT Systems (Nov 2020 – Oct 2021)

Senior Infrastructure Engineer

Operation (storage & backup), Implementation. ITIL for (SCRUM) for CLARO. 160 storages & 190 SAN SWs

IBM Colombia BANKING Bancolombia IT Systems (Apr 2017 – Sep 2020)

Senior Systems Admin

Operation (storage&backup), Implementation & Architecture. Worked with ITIL, Agile methodologies (SCRUM).

- Tivoli TSM, AIX, Linux, Oracle MSSQL tuning, ITIL, JIRA , VMware

Unisys Colombia BANKING Bancolombia IT Systems (Apr 2012 – Sep 2016)

Systems Architect

New systems installations for Bancolombia. (EMC, Storages & backup), Detail Engineering, capacity planning, documentation.

- Storage, backup, VMware, Oracle & MSSQL tuning, UNIX (Linux, AIX, Solaris)

Telefonica Venezuela TELCO Telefónica España IT Systems (Jul 1999 2015- Apr 2012)

BSS/OSS Leader

Maintained UNIX mission critical backend computers in Telefonica Venezuela. Projects manager (SUN, EMC), performance & troubleshooting analysis. ITIL Change Control manager (applications, HW/SW upgrades), Unix Shell Scripts

- Unix, Linux, Oracle DB, Shell Script, ITIL

Comsat International Ventures Satellite International Links (Jan 1995 – Jul 1999)

Telco Satellite Manager

Intelsat, PanamSat, Ku/C band, VSAT, SCPC, LAST-MILES: Microwaves (2-15 gigahertz), 2.4Ghertz IEEE 802.11 wireless LAN radio

- Link Budget (Ku/C band), Microwave, , TCP/IP protocols, Presales' support, customer installation

Patents AUTORELECT System

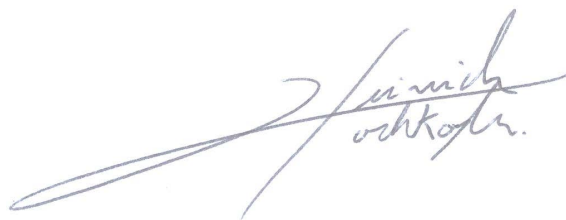
Telco / microprocessors / assembly language

AUTORELEC System (vehicle tracking and recovery). Ministerio de Fomento, Registro de la propiedad industrial: Venezuela PV-000843, 000844, 000845, 000846, 28 Jun 1991.

languages *English (B2-C1) / Italian (Native) / Spanish (Native)*

Contacts Colombia, Antioquia, Medellín

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A handwritten signature in blue ink, appearing to read 'Heinrich Hochkofler'.