

## 4. Venue Problem

### 5.21 Add Common Problem Type

The screenshot shows the 'Add Problem Type' form. At the top is a dark blue navigation bar with the 'UP Library Assistant' logo and menu items: 'Personal Bookings', 'Manage Bookings', 'Questionnaires', 'Reporting', and 'Maintenance'. A 'Logout' link is on the right. Below the navigation bar, the form title 'Add Problem Type' is centered. A light blue instruction box says 'Provide new problem type details below:'. The form contains two text input fields: 'Problem Type Name' and 'Problem Type Description'. A blue 'Create' button is positioned below the description field. A 'Back to List' link is at the bottom left of the form area.

Control	Functionality
<p><b>Problem Type Name</b> <input type="text"/></p> <p><b>Problem Type Description</b> <input type="text"/></p>	These <u>textboxes</u> are used to capture the new problem type details. The <u>labels</u> explain what information must be added into each textbox.
<p><input type="button" value="Create"/></p>	This <u>button</u> creates a new problem type

### 5.22. Update Common Problem Type

The screenshot shows the 'Edit Problem Type' form. It has the same dark blue navigation bar as the previous form. The title 'Edit Problem Type' is centered. A light blue instruction box says 'Provide updated problem type details below:'. The form contains two text input fields: 'Common Problem Name' (with the value 'Computer') and 'Description' (with the value 'Problem relating to the computer in a ven'). A blue 'Save' button is below the description field. A 'Back to List' link is at the bottom left.

Control	Functionality
<p><b>Common Problem Name</b> <input type="text" value="Computer"/></p> <p><b>Description</b> <input type="text" value="Problem relating to the computer in a ven"/></p>	These <u>textboxes</u> are used to capture the updated problem type details. The <u>labels</u> explain what information must be added into each textbox.
<p><input type="button" value="Save"/></p>	This <u>button</u> saves the updated problem type

## 5.23. Delete Common Problem Type

The screenshot shows the 'Delete Problem Type' page. At the top is a dark blue navigation bar with the 'UP Library Assistant' logo and menu items: 'Personal Bookings', 'Manage Bookings', 'Questionnaires', 'Reporting', 'Maintenance', and 'Logout'. Below the navigation bar, the page title 'Delete Problem Type' is displayed. A light blue confirmation box asks, 'Are you sure you want to delete this problem type?'. Underneath, a yellow box labeled 'Problem type details:' contains a table with the following information:

Common Problem Name	Computer
Description	Problem relating to the computer in a venue

At the bottom of the details box are two buttons: 'Delete' and 'Back to List'.

Control	Functionality
	These <u>buttons</u> delete the selected problem type

## 5.24. Add Common Problem

The screenshot shows the 'Add Common Problem' page. It features the same dark blue navigation bar as the previous page. Below the navigation bar, the page title 'Add Common Problem' is displayed. A light blue instruction box says, 'Provide new common problem details below:'. The form contains three input fields: 'Problem Name', 'Description', and 'Problem Type' (a dropdown menu currently showing 'Electrical'). A 'Create' button is positioned below the 'Problem Type' field. A 'Back to List' link is located at the bottom left of the form area.

Control	Functionality
	These <u>textboxes</u> are used to capture the new problem details. The <u>labels</u> explain what information must be added into each textbox.
	This <u>button</u> creates a new problem

## 5.25. Update Common Problem

The screenshot shows the 'Edit Common Problem' form. At the top is a dark blue navigation bar with the title 'UP Library Assistant' and several menu items: 'Personal Bookings', 'Manage Bookings', 'Questionnaires', 'Reporting', and 'Maintenance'. A 'Logout' link is on the far right. Below the navigation bar, the form title 'Edit Common Problem' is centered. A light blue instruction box says 'Provide updated common problem details below:'. The form contains three labeled input fields: 'Problem Name' with the value 'No Peripherals', 'Description' with the value 'Computer for venue has peripheral proble', and 'Problem Type' with a dropdown menu showing 'Electrical'. A blue 'Save' button is positioned below these fields. At the bottom left of the form is a 'Back to List' link.

Control	Functionality
<p><b>Problem Name</b> <input type="text" value="No Peripherals"/></p> <p><b>Description</b> <input type="text" value="Computer for venue has peripheral proble"/></p> <p><b>Problem Type</b> <input type="text" value="Electrical"/></p>	These <u>textboxes</u> are used to capture the updated problem type details. The <u>labels</u> explain what information must be added into each textbox.
<p><input type="button" value="Save"/></p>	This <u>button</u> saves the updated problem type

## 5.26. Delete Common Problem

The screenshot shows the 'Delete Common Problem' form. It features the same dark blue navigation bar as the previous form. Below the navigation bar, the form title 'Delete Common Problem' is centered. A light blue confirmation box asks 'Are you sure you want to delete this?'. Below this, a yellow box labeled 'Common problem details:' contains a table with the following information: 'Problem Name' (No Peripherals), 'Description' (Computer for venue has peripheral problem), and 'Problem Type' (Computer). At the bottom of the form are two blue buttons: 'Delete' and 'Back to List'.

Control	Functionality
<p><input type="button" value="Delete"/> <input type="button" value="Back to List"/></p>	These <u>buttons</u> delete the selected problem type

## 5.27. View Venue Problem / 5.29 Update Venue Problem Status

UP Library Assistant
Personal Bookings
Manage Bookings
Questionnaires
Reporting
Maintenance
Logout

### Open Venue Problems

Instructions:

- Select an open venue problem from the list below.
- Perform an action on the selected venue problem.

Existing venue problems:

Show 10 entries
Search:



Campus	Building	Floor	Venue	Problem	Date Logged
Hatfield	Merensky Library	Level 2	Discussion Room 1	Other	06-Oct-16

Showing 1 to 1 of 1 entries

Previous 1 Next

Actions:

Details
Resolve

Control	Functionality												
<div>Existing venue problems:</div> <div><div>Show 10 entries</div><div>Search: <input type="text"/></div><table><thead><tr><th>Campus</th><th>Building</th><th>Floor</th><th>Venue</th><th>Problem</th><th>Date Logged</th></tr></thead><tbody><tr><td>Hatfield</td><td>Merensky Library</td><td>Level 2</td><td>Discussion Room 1</td><td>Other</td><td>06-Oct-16</td></tr></tbody></table><div>Showing 1 to 1 of 1 entries</div><div><div>Previous</div><div>1</div><div>Next</div></div></div>	Campus	Building	Floor	Venue	Problem	Date Logged	Hatfield	Merensky Library	Level 2	Discussion Room 1	Other	06-Oct-16	This <u>panel</u> displays the venues that currently have problems that are open
Campus	Building	Floor	Venue	Problem	Date Logged								
Hatfield	Merensky Library	Level 2	Discussion Room 1	Other	06-Oct-16								
<div>Actions:</div> <div><div><div> Details</div><div> Resolve</div></div></div>	This <u>panel</u> allows for the administrator to view the details of the problem or to resolve the problem.												

## 5.28. Add Venue Problem

### Report Venue Problem

Provide venue problem details below:

#### Instructions:

- Select the venue you would like to report a problem for.
- Describe the problem you have experienced.
- Submit your venue problem and we shall work on fixing it.

#### Select a venue:

<b>Campus:</b>	<b>Building:</b>	<b>Level:</b>	<b>Venue:</b>
<input type="text" value="Hatfield"/>	<input type="text" value="Merensky Library"/>	<input type="text" value="Level 2"/>	<input type="text" value="Discussion Room 1"/>
<input type="button" value="Submit"/>			

#### Problem description:

<b>Select Common Problem Type</b>	<b>Select A Common Problem</b>	<b>Comment (Optional)</b>
<input type="text" value="Electrical"/>	<input type="text" value="Faulty Plug"/>	<input type="text" value="test"/>
<input type="button" value="Submit Problem"/>		

Control	Functionality
<div>Select a venue:</div> <div><div>Campus:</div><div>Building:</div><div>Level:</div><div>Venue:</div></div> <div><div>Hatfield</div><div>Merensky Library</div><div>Level 2</div><div>Discussion Room 1</div></div> <div><div>Submit</div></div>	This <u>panel</u> displays the venues that can have problems opened and asks the employee to select a venue
<div>Problem description:</div> <div><div>Select Common Problem Type</div><div>Select A Common Problem</div><div>Comment (Optional)</div></div> <div><div>Electrical</div><div>Faulty Plug</div><div>test</div></div> <div><div>Submit Problem</div></div>	This <u>panel</u> allows for the employee to report a problem of a specific venue.