

## Education

**MIT Sloan School of Management**, Cambridge, Massachusetts, 2013 (candidate)

Master of Business Administration (MBA)

**Landegg International University**, Wienacht, Switzerland, 2002

Master of Leadership and Management (MLM)

**Queen's University**, Kingston, Ontario, Canada 1999

Bachelor of Science, Biology (BSc)

## Employment Experience

**Cancer Care Ontario (CCO)**, Toronto, Ontario, Canada April 2010 – Present

*CCO is the government agency responsible for overseeing all cancer care service delivery across Ontario*

**Senior Project Manager, Ontario Breast Screening Program (OBSP)** (June 2011 – Present)

*(The OBSP manages 160 cancer screening sites and over 600,000 screens annually)*

- Lead all projects related to the OBSP. Select current projects include:
  - *OBSP High Risk Program*: implementing Ontario's first screening program for women at high risk for breast cancer; collaborating with physicians, genetics clinics, and screening providers; developing comprehensive marketing strategy; over 10% of eligible population enrolled within first year
  - *OBSP Hub Transition*: transitioning provincial screening service delivery from 8-hub model to 14 regional cancer programs
  - *Ontario Breast Cancer Reporting Tool*: developing technical tool that will collect data from all screening service providers in Ontario to facilitate surveillance and drive clinical performance improvement
- Collaborate with CCO chief physicians and scientists to improve quality assurance programs and clinical standards of practice in alignment with best practices and latest clinical guidance
- Coordinate internal service provider teams including policy, privacy and legal, clinical research, IM/IT, and informatics to deliver on OBSP projects

**Manager, Alternate Level of Care (ALC)**, April 2010 – June 2011

*(ALC at Access to Care is the Ontario government's official advisor on all ALC-related wait times information)*

- Led provincial ALC wait times information program; managed internal service providers, including informatics, clinicians, and systems developers, to deliver on ALC wait times reduction initiatives
- Stewarded initiative that yielded 13% hospital wait times reduction
- Represented ALC at conferences; invited to present at *Taming of the Queue*, a national invitational wait times conference hosted by the Federal Minister of Health
- Collaborated with provincial ALC expert panel including clinicians and hospital leadership to strategize approaches on wait times reduction through application of best practices
- Research and analysis cited in various government publications and reports. Select reports include:
  - *"Elements of an Effective Innovation Strategy for Long Term Care in Ontario"*, Ontario Long Term Care Association (January 2011)
  - *"Caring for Our Aging Population and Addressing Alternate Level of Care"*, report submitted to the Minister of Health (June 2011)
  - *"The Long Stay ALC Review & Intensive Case Management Project in the Toronto Central LHIN"*, Toronto Central Local Health Integration Network (January 2011)

**Courtyard Group** (now TELUS Health), Toronto, Ontario, Canada 2007 – 2010  
*Industry leading management consulting firm, specialized in the healthcare sector*

**Consultant**

*Select projects and description of contribution:*

- **Ontario Diabetes Strategy for Ministry of Health and Long-Term Care:** developed diabetes strategy implementation plan in collaboration with Assistant Deputy Minister of Health; led team of three analysts during execution
- **Transition Plan for Alberta Health Services:** developed transition plan for splitting province's patient health data center into two separate entities; led weekly consultations with Alberta health region CIOs; led negotiations with healthcare information system providers
- **Emergency Room (ER) Human Resource Plan for the Ontario South West regional health authority:** assessed ER clinical human resource capacity through hospital data analysis; led consultations with ER chiefs-of-staff in 27 facilities regarding clinician shortages; created and delivered ER clinical human resource strategy to regional health authority CEO and Board of Directors
- **Corporate Strategic Plan for Credit Valley Hospital** (Canada's fifth largest hospital): co-created hospital's 2010–2015 strategic plan; led consultations with Board members, clinicians, staff, and patients; co-created and presented strategic directions and implementation plan to hospital CEO and VPs
- **Manager IM/IT, Brockville General Hospital:** managed IM/IT department on interim basis and collaborated with CEO to recruit permanent manager

**Millennium Research Group** (a Decision Resources Group company), Toronto, Ontario, Canada 2003 – 2007  
*Global leader of medical device and biotechnology market research*

**Senior Market Research Analyst**

- Managed Research Analyst team; responsibilities included hiring and professional development
- Wrote over 15 global market research reports and contributed to over 50 projects within three years
- Selected to be client facing representative of the firm at multiple international biotech conferences
- Research and market forecasts quoted in various publications, including BusinessWeek
- Promoted to team manager one year ahead of the expected two-year management trajectory at the firm

**Baha'i World Centre**, Haifa, Israel, 2001 – 2002  
*Administrative and spiritual headquarters for the global Baha'i Community*

**Analyst, Master Reference Files:** Analyzed and processed incoming correspondence

**Hua Lian Xue Xiao**, Nanchang, Jiangxi, China, 1999 – 2000  
*Private foreign language boarding school for children between the ages of 4 – 18*

**English Teacher:** Taught conversational English to children in kindergarten through 12<sup>th</sup> grade; developed teaching materials

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**Additional Activities and Interests**

- Ruhi Institute: facilitator of socioeconomic development initiative for empowerment of youth and adults
- Travels: traveled to over 30 countries and lived in six countries
- Fine arts: paintings displayed in galleries in Vancouver, Canada and Haifa, Israel
- Languages: fluent in English, Persian, and conversational French