

Dear Learners,

We understand that sometimes you may encounter difficulties while using our platform or courses. In such situations, we kindly request that you refer to our FAQ (Frequently Asked Questions) section as well as the GL Community forum before raising a support ticket.

Our FAQ section contains solutions to some of the most common issues faced by learners, and it can save you time and effort in finding a quick resolution to your problem. The same is true for GL Community, which has a vibrant community of alumni from our Data Science programs, who have all gone through a similar learning journey and will likely have overcome the same difficulties you may be experiencing.

If you are unable to find a solution to your problem in our FAQ section or on GL Community, please feel free to raise a support ticket, and our team will be happy to assist you. However, we encourage you to try finding the answer using these sources first, as it may be a faster and more convenient option for you.

Thank you for your cooperation and understanding.